

## John Howard Association of Illinois

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### Big Muddy Correctional Center: Inmate Survey Results from JHA's Monitoring Visit Conducted April 10, 2019

Big Muddy Correctional Center is a medium-security prison that housed 1,189 adult male inmates on the day of JHA's monitoring visit. JHA collected 566 surveys from inmates (47.6% of the population) during our monitoring visit of this prison. Inmate responses to survey questions are reported below.

Race		
Black	169	29.9%
White	296	52.3%
Hispanic	52	9.2%
Other	34	6.0%
No response	15	2.7%
Total	566	100%

**Responses to Inmate Demographic Questions:** 

Age Under 26 28 4.9% 26-35 151 26.7% 36-45 132 23.3% 46-55 124 21.9% Over 55 115 20.3% 2.8% No response 16 Total 566 100%

What County are you from?		
Cook County	160	28.3%
Not Cook County	392	69.3%
No response	14	2.5%
Total	566	100%

Primary assignment		
Work	206	36.4%
School	107	18.9%
Unassigned	185	32.7%
Other	33	5.8%
No response	35	6.2%
Total	566	100%

Responses to Inmate Survey Questions:

Q1: I feel safe		
Strongly Agree	43	7.6%
Agree	172	30.4%
Neutral	167	29.5%
Disagree	83	14.7%
Strongly Disagree	86	15.2%
No Response	15	2.7%
Total	566	100%

Q3: Most inmates treat other inmates		
with respect		
Strongly Agree	9	1.6%
Agree	118	20.8%
Neutral	198	35.0%
Disagree	142	25.1%
Strongly Disagree	88	15.5%
No Response	11	1.9%
Total	566	100%

Q5: Most staff follow rules		
Strongly Agree	5	0.9%
Agree	74	13.3%
Neutral	109	19.3%
Disagree	194	34.3%
Strongly Disagree	175	30.9%
No Response	9	1.6%
Total	566	100%

Q7: I am satisfied with medical services		
Strongly Agree	8	1.4%
Agree	65	11.5%
Neutral	85	15.0%
Disagree	149	26.3%
Strongly Disagree	250	44.2%
No Response	9	1.6%
Total	566	100%

Q2: Most staff treat respect	inmates	with
Strongly Agree	11	1.9%
Agree	90	15.9%
Neutral	113	20.0%
Disagree	181	32.0%
Strongly Disagree	159	28.1%
No Response	12	2.1%
Total	566	100%

Q4: Mental Health Treatment is available		
Strongly Agree	41	7.2%
Agree	224	39.6%
Neutral	143	25.3%
Disagree	90	15.9%
Strongly Disagree	56	9.9%
No Response	12	2.1%
Total	566	100%

Q6: My Correctional Counselor is effective		
Strongly Agree	24	4.2%
Agree	75	13.3%
Neutral	135	23.9%
Disagree	142	15.1%
Strongly Disagree	185	32.7%
No Response	5	0.9%
Total	566	100%

Q8: I avoid health care to avoid \$5 co-pay		
Strongly Agree	282	49.8%
Agree	114	20.1%
Neutral	61	10.8%
Disagree	56	9.9%
Strongly Disagree	44	7.8%
No Response	9	1.6%
Total	566	100%

Q9: The disciplinary process is fair		
Strongly Agree	11	1.9%
Agree	39	6.9%
Neutral	124	21.9%
Disagree	126	22.3%
Strongly Disagree	248	43.8%
No Response	18	3.2%
Total	566	100%

Q11: There is at least one staff member who I could ask for help				
Strongly Agree 80 14.1%				
Agree	213	37.6%		
Neutral	89	15.7%		
Disagree 89 15.7%				
Strongly Disagree 88 15.5%				
No Response 7 1.2%				
Total	566	100%		

Q13: I would feel c grievance	omfortat	ole filing a	Q14: This facility is last year
Strongly Agree	18	3.2%	Strongly Agree
Agree	32	5.7%	Agree
Neutral	84	14.8%	Neutral
Disagree	159	28.1%	Disagree
Strongly Disagree	265	46.8%	Strongly Disagree
No Response	8	1.4%	No Response
Total	566	100%	Total

Q15: Contraband from outside the facility often gets inside				
Strongly Agree 48 8.5%				
Agree	101	17.8%		
Neutral	176	31.1%		
Disagree 132 23.3%				
Strongly Disagree 84 14.8%				
No Response 25 4.4%				
Total	566	100%		

Q10: This facility is safe for inmates			
Strongly Agree	24	4.2%	
Agree	143	25.3%	
Neutral	170	30.0%	
Disagree	114	20.1%	
Strongly Disagree	108	19.1%	
No Response	7	1.2%	
Total	566	100%	

Q12: The grievance process is effective			
Strongly Agree	5	0.9%	
Agree	9	1.6%	
Neutral	92	16.3%	
Disagree	132	23.3%	
Strongly Disagree	320	56.5%	
No Response	8	1.4%	
Total	566	100%	

Q14: This facility is better now than last year			
Strongly Agree	9	1.6%	
Agree	38	6.7%	
Neutral	160	28.3%	
Disagree	132	23.3%	
Strongly Disagree	213	37.6%	
No Response	14	2.5%	
Total	566	100%	

ide the	Q16: There is freque here	Q16: There is frequent gang activity here		
8.5%	Strongly Agree	49	8.7%	
17.8%	Agree	121	21.4%	
31.1%	Neutral	165	29.2%	
23.3%	Disagree	128	22.6%	
14.8%	Strongly Disagree	88	15.5%	
4.4%	No Response	15	2.7%	
100%	Total	566	100%	

Q17: Mail is timely			
Strongly Agree	10	1.8%	
Agree	70	12.4%	
Neutral	94	16.6%	
Disagree	133	23.5%	
Strongly Disagree	248	43.8%	
No Response	11	1.9%	
Total	566	100%	

Q19: Posted schedules are accurate			
Strongly Agree	18	3.2%	
Agree	148	26.1%	
Neutral	166	29.3%	
Disagree	124	21.9%	
Strongly Disagree	103	18.2%	
No Response	7	1.2%	
Total	566	100%	

Q21: When something is broken it is fixed in a timely manner				
Strongly Agree 8 1.4%				
Agree	65	11.5%		
Neutral	80	14.1%		
Disagree	172	30.4%		
Strongly Disagree	231	40.8%		
No Response	10	1.8%		
Total	566	100%		

Q23: Clothing provided by state is adequate				
Strongly Agree 4 0.7%				
Agree	40	7.1%		
Neutral	75	13.3%		
Disagree	133	23.5%		
Strongly Disagree	308	54.4%		
No Response	6	1.1%		
Total	566	100%		

Q18: Temperature is comfortable			
Strongly Agree	6	1.1%	
Agree	79	14.0%	
Neutral	144	25.4%	
Disagree	160	28.3%	
Strongly Disagree	172	30.4%	
No Response	5	0.9%	
Total	566	100%	

rate	Q20: Ventilation is adequate			
.2%	Strongly Agree	10	1.8%	
6.1%	Agree	81	14.3%	
9.3%	Neutral	106	18.7%	
1.9%	Disagree	160	28.3%	
3.2%	Strongly Disagree	199	35.2%	
.2%	No Response	10	1.8%	
00%	Total	566	100%	

Q22: I am satisfied with food from					
dietary					
Strongly Agree 6 1.1%					
Agree	50	8.8%			
Neutral 89 15.7%					
Disagree 157 27.7%					
Strongly Disagree 261 46.1%					
No Response 3 0.5%					
Total	566	100%			

ate is	Q24: I have adequat showers	Q24: I have adequate access to showers			
0.7%	Strongly Agree	117	20.7%		
7.1%	Agree	271	47.9%		
13.3%	Neutral	99	17.5%		
23.5%	Disagree	40	7.1%		
54.4%	Strongly Disagree	34	6.0%		
1.1%	No Response	5	0.9%		
100%	Total	566	100%		

Q25: Enough state hygiene items are				
provided				
Strongly Agree	8	1.4%		
Agree	33	5.8%		
Neutral	50	8.8%		
Disagree	122	21.6%		
Strongly Disagree 346 61.1%				
No Response	7	1.2%		
Total	566	100%		

Q27: I have adequate access to law				
library				
Strongly Agree	17	3.0%		
Agree 112 19.8%				
Neutral 141 24.9%				
Disagree 125 22.1%				
Strongly Disagree 161 28.4%				
No Response 10 1.8%				
Total 566 100%				

Q29: Helpful reentry info is provided by staff					
Strongly Agree 10 1.8%					
Agree	44	7.8%			
Neutral	140	24.7%			
Disagree 131 23.1%					
Strongly Disagree 216 38.2%					
No Response 25 4.4%					
Total	566	100%			

Q31: Rehabilitative programming is adequate				
Strongly Agree	20	3.5%		
Agree	48	8.5%		
Neutral 128 22.6%				
Disagree 114 20.1%				
Strongly Disagree 239 42.2%				
No Response	17	3.0%		
Total	566	100%		

# • Not all percentages reported for individual survey items add up to 100% due to percentages being rounded.

#### Q26: There is enough rec

Strongly Agree	11	1.9%
Agree	49	8.7%
Neutral	76	13.4%
Disagree	149	26.3%
Strongly Disagree	279	49.3%
No Response	2	0.4%
Total	566	100%

Q28: I have enough access to						
phones						
Strongly Agree	Strongly Agree 63 11.1%					
Agree 212 37.5%						
Neutral 139 24.6%						
Disagree 69 12.2%						
Strongly Disagree 76 13.4%						
No Response 7 1.2%						
Total 566 100%						

Q30: Education programming is adequate					
Strongly Agree 27 4.8%					
Agree	106	18.7%			
Neutral	146	25.8%			
Disagree 111 19.6%					
Strongly Disagree 165 29.2%					
No Response 11 1.9%					
Total	566	100%			

#### Comparison Chart: Average Inmate Response to Survey Items, Big Muddy Compared to Other IDOC Prisons, 2018-2019

■ Other IDOC ■ Big Mu	Strong ddy Disagr	-	gree Neu	tral Agr	Strongly ee Agree
	I feel safe				
Most staff treat in	mates with respect				
Most inmates treat other ir	mates with respect				
Mental health tre	eatment is available				
Mo	st staff follow rules				
My Correctional Co	ounselor is effective				
I am satisfied w	th medical services				
I avoid health care	e to avoid \$5 co-pay				
The discip	inary process is fair	-			
This facility	is safe for inmates		_		
There is at least one staff member who	I could ask for help			-	
The grievance	process is effective				
I would feel comfortab	le filing a grievance				
This facility is bette	now than last year				
Contraband from outside o	of facility gets inside				
There is frequer	t gang activity here				
	Mail is timely				
Tempera	ture is comfortable				
Posted Sch	edules are accurate				
Ver	tilation is adequate				
When something is broken it is fixed	in a timely manner	_			
I am satisfied wit	h food from dietary				
Clothing provided I	oy state is adequate	_			
I have adequat	e access to showers				
Enough state hygiene	items are provided				
	There is enough rec	_			
I have adequate a	access to law library				
I have enoug	gh access to phones			_	
Helpful reentry info	is provided by staff				
Educational progra	mming is adequate				
Rehabilitative progra	imming is adequate				

Other IDOC facilities surveyed include the following prisons: Centralia, Danville, Dixon, Graham, Illinois River, Jacksonville, Kewanee, Lawrence, Logan, Menard, Menard MSU,

Murphysboro, Pontiac, Pontiac MSU, Robinson, Shawnee, Stateville, Vandalia, Vienna, Western.

#### Methodology:

For the comparison chart, average inmate survey responses were calculated by converting the survey response options "Strongly Disagree" through "Strongly Agree" to a numerical value of -2 through 2 for each survey question, so that "Strongly Disagree" equals -2, "Disagree" equals -1, and so on, and then an average was calculated based on the aggregate responses to each survey item, or question after applying filter: prison x and all prisons other than prison x. The bars indicate the direction from, and the extent to which the average inmate response to each survey item deviates from "neutral," or 0 as a numerical value for the prison highlighted in this summary of results versus all other prisons included in the sample.

When JHA conducted a monitoring visit of a prison, paper copies of the Inmate Survey were mailed to the prison prior to JHA's visit and distributed by IDOC staff. Enough surveys were provided so that every inmate had an opportunity to complete a survey if they elected to do so. Each survey was accompanied by an information sheet, explaining to the inmate that participation was voluntary and completed surveys would be held in confidence by JHA staff. The information sheet was constructed based on the Federal Bureau of Prisons guidelines for anonymous surveys for prisoners. On the day of the monitoring visit, completed surveys were collected from the inmates who volunteered to complete a survey by JHA staff.