Survey Results



Dixon 2022-23 MQPL Survey Results

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Introduction

Dixon Correctional Center is a medium-security male prison within the Illinois Department of Corrections (IDOC) that housed 1,506 people on October 12, 2022. The John Howard Association of Illinois (JHA) conducted a modified short Measuring the Quality of Prison Life (MQPL) survey by providing enough survey packets (consisting of the MQPL survey, an informed consent notice/instruction sheet, and a privileged mail prepaid business reply envelope addressed to JHA) so that every person incarcerated at Dixon had an opportunity to participate in the voluntary and anonymous survey if they chose to do so. JHA received 443 responses to the MQPL survey from people at Dixon through May 3, 2023, representing approximately 30% of the static population. JHA visited Dixon close in time to survey distribution.



The MQPL questions are organized by dimensions: harmony, professionalism, security, and well-being & development (descriptions on next page). JHA's survey also included questions on demographics of respondents as well as some questions JHA had asked in previous JHA surveys. Results are presented in this report first in chart format, followed by table format. Tables are organized in the order that questions appeared on the survey.

Description of MQPL Dimensions

• Harmony: Questions relating to interpersonal aspects of the prison experience

- Respect/courtesy Positive, respectful, and courteous attitudes towards incarcerated people by staff.
- Staff-incarcerated people relationships Trusting, fair and supportive interactions between staff and incarcerated people.
- Humanity An environment characterized by kind regard and concern for the person,
 which recognizes the value and humanity of the individual.
- Decency The extent to which staff and the regime are considered reasonable and appropriate.
- Care for the vulnerable The care and support provided to incarcerated people at risk of self-harm, suicide, or bullying.
- Help and assistance Support and encouragement given to incarcerated people for problems including drugs, healthcare, and progression.

• Professionalism: Questions relating to how the prison operates

- Staff professionalism Staff confidence and competence in the use of authority.
- Bureaucratic legitimacy The transparency and responsiveness of the prison/prison system and its moral recognition of the individual.
- Fairness The perceived impartiality, proportionality, and legality of punishments and procedures.
- Organization and consistency The clarity, predictability, and reliability of the prison.

Security: Questions relating to use of authority and safety

- Policing and security Staff supervision and control of the prison environment.
- Incarcerated person safety The feeling of security or protection from harm, threat, or danger.
- Incarcerated person adaptation The need or pressure to get involved in trade and allegiances.
- Drugs and exploitation The level of drugs, bullying, and victimization in the prison environment.

Well-being & Development: Questions relating to welfare and prospects

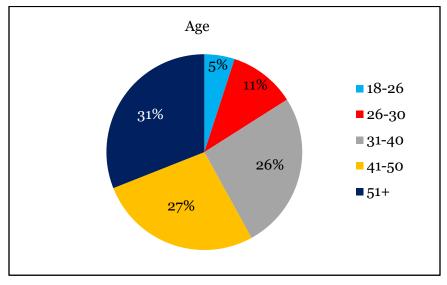
- Personal development An environment that helps incarcerated people with offending behavior, preparation for release, and the development of their potential.
- Well-being Feelings of pain, punishment and tension experienced by incarcerated people.

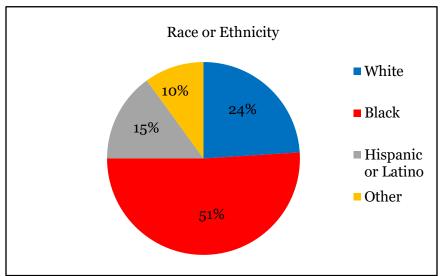
• Additional MQPL Questions

- Decision-making The extent to which administrators prioritize security concerns over other factors.
- Family contact An environment that facilitates incarcerated people maintaining relationships with loved ones.

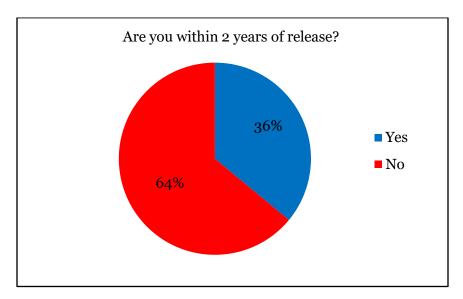
Charts: Demographic Information of Respondents

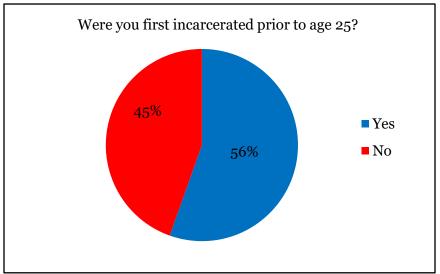
Total respondents =4431

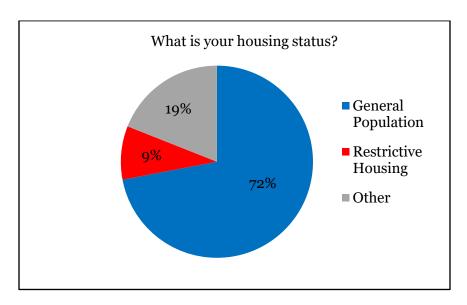


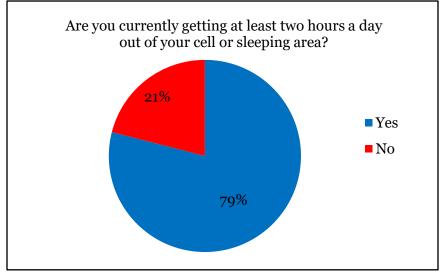


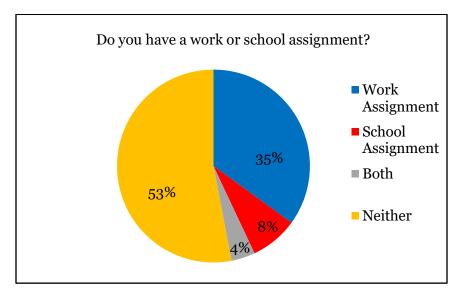
¹ Due to rounding, not all percentages total 100%. Not all respondents responded to all questions; see tables at end of document for number of respondents per question.







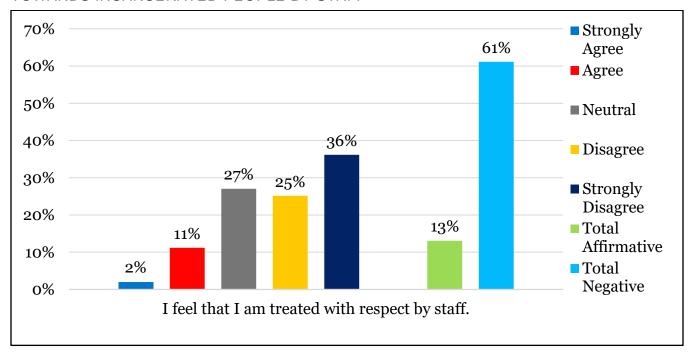




Charts: MQPL Dimensions²

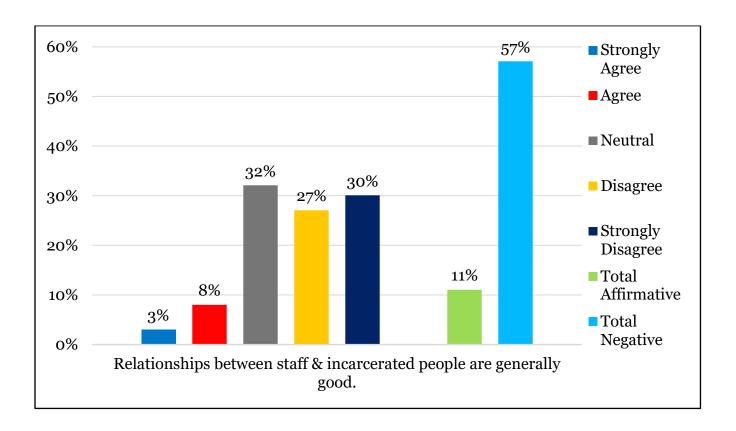
Harmony

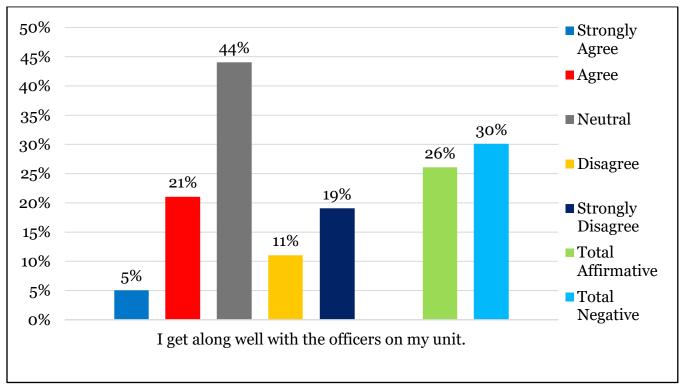
RESPECT / COURTESY – POSITIVE, RESPECTFUL, AND COURTEOUS ATTITUDES TOWARDS INCARCERATED PEOPLE BY STAFF

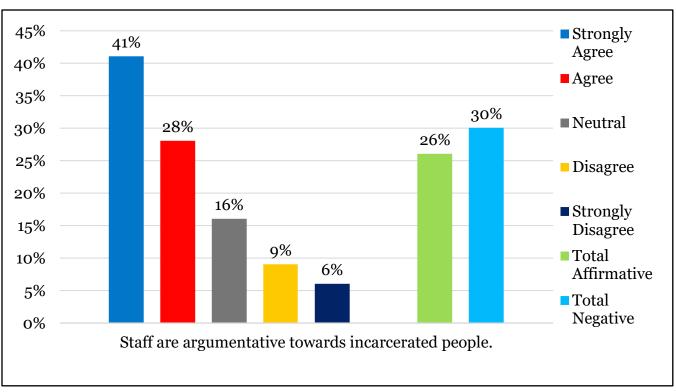


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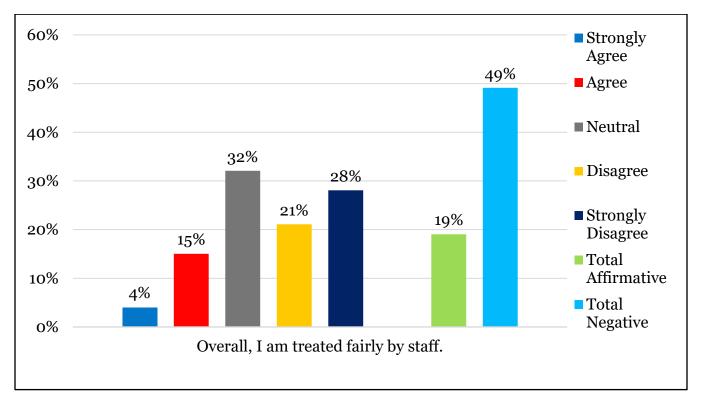
² "Total Affirmative" combines "Strongly Agree" and "Agree." "Total Negative" combines "Strongly Disagree" and "Disagree." Not all respondents responded to all questions; see tables at end of document for number of responses per question.

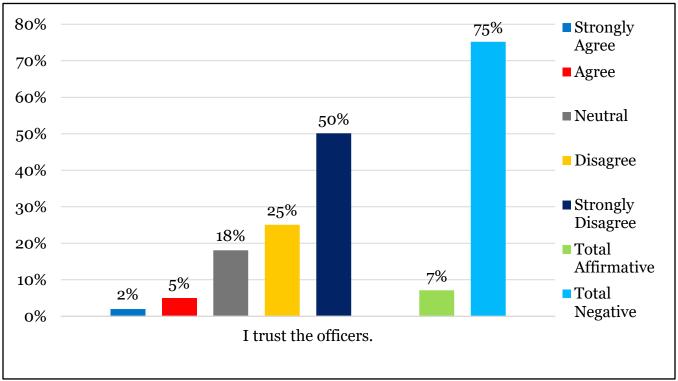


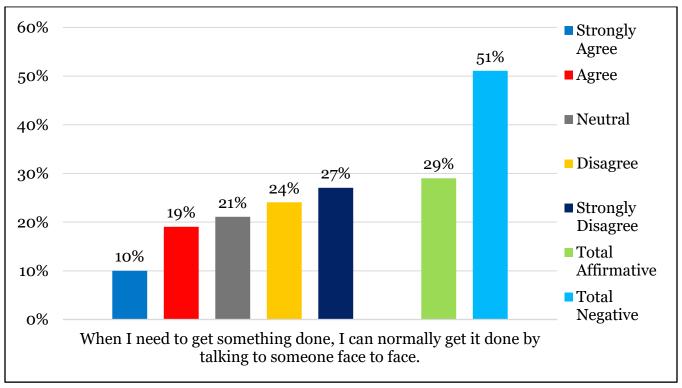


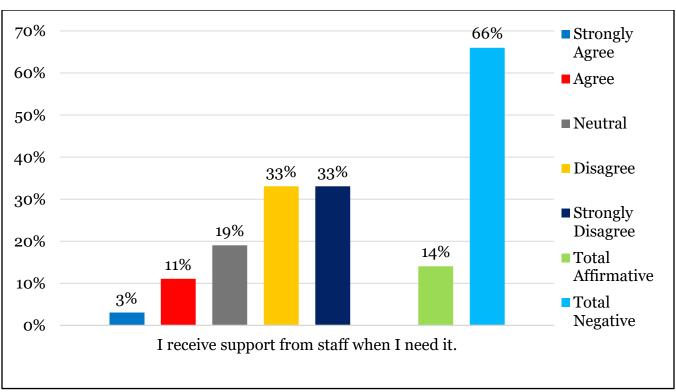


STAFF-INCARCERATED PEOPLE RELATIONSHIPS – TRUSTING, FAIR AND SUPPORTIVE INTERACTIONS BETWEEN STAFF AND INCARCERATED PEOPLE

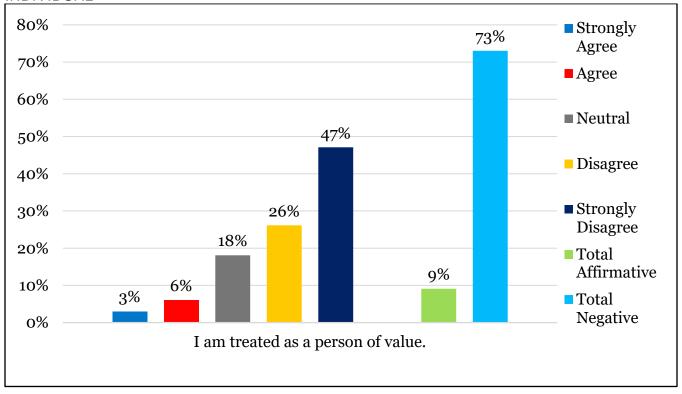


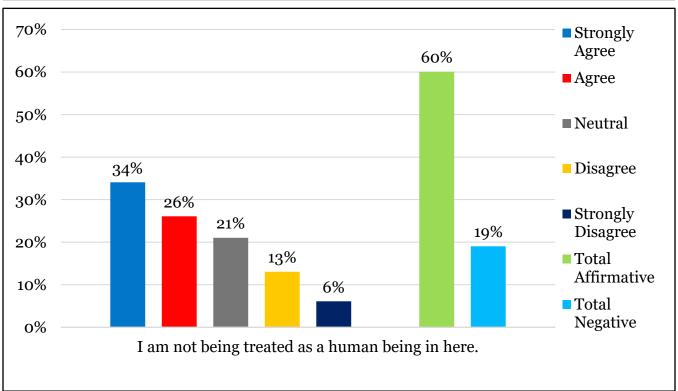


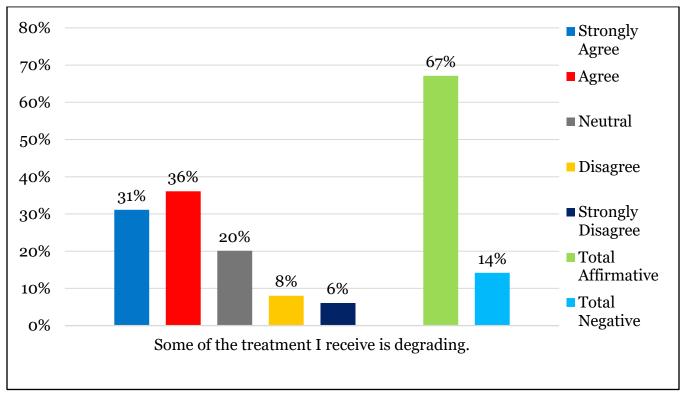


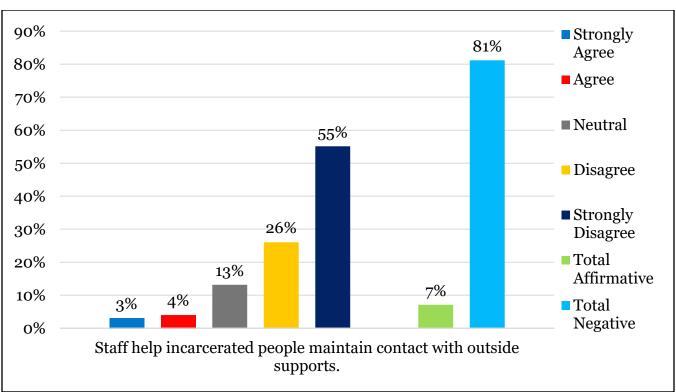


HUMANITY – AN ENVIRONMENT CHARACTERIZED BY KIND REGARD AND CONCERN FOR THE PERSON, WHICH RECOGNIZES THE VALUE AND HUMANITY OF THE INDIVIDUAL

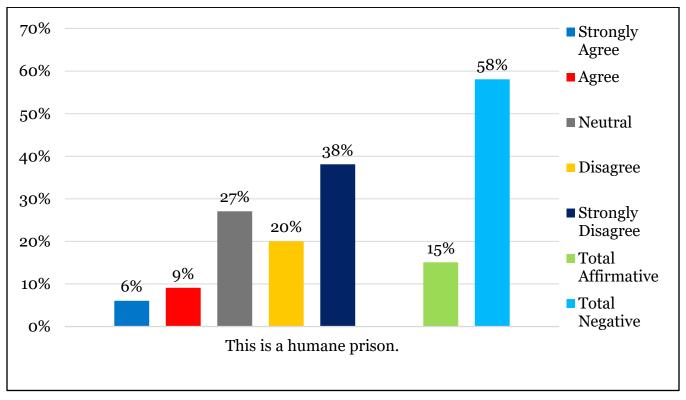


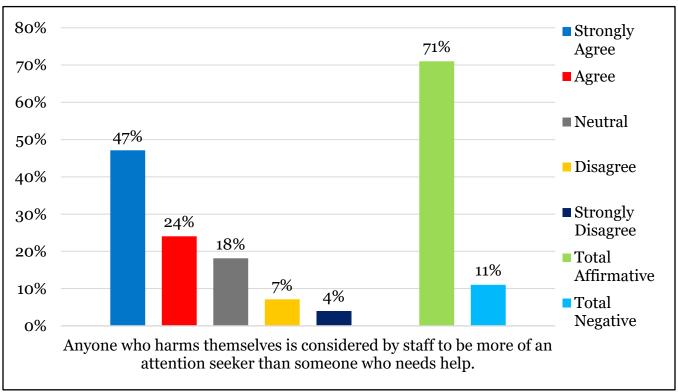


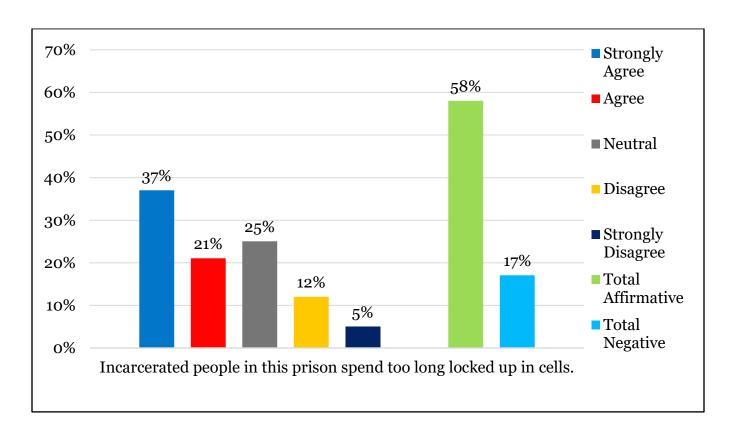




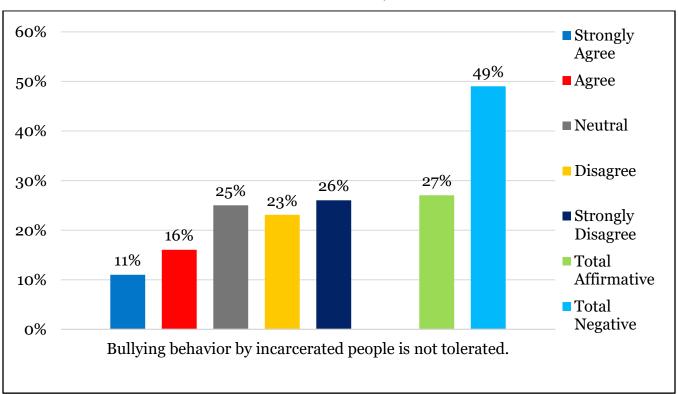
DECENCY - THE EXTENT TO WHICH STAFF AND THE REGIME ARE CONSIDERED REASONABLE AND APPROPRIATE



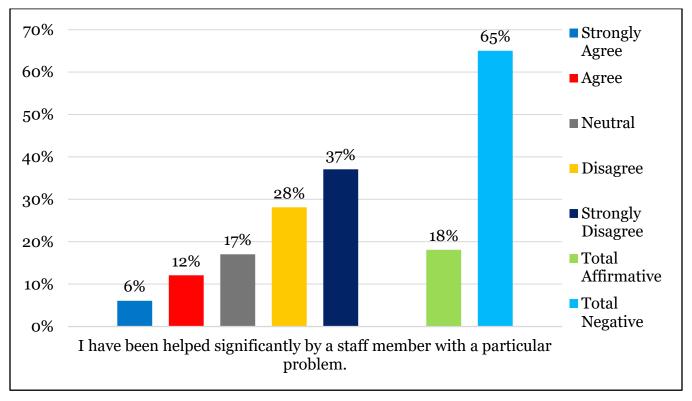




CARE FOR THE VULNERABLE – THE CARE AND SUPPORT PROVIDED TO INCARCERATED PEOPLE AT RISK OF SELF-HARM, SUICIDE OR BULLYING

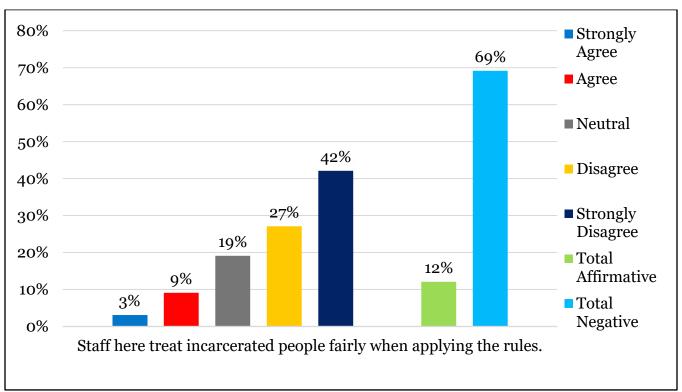


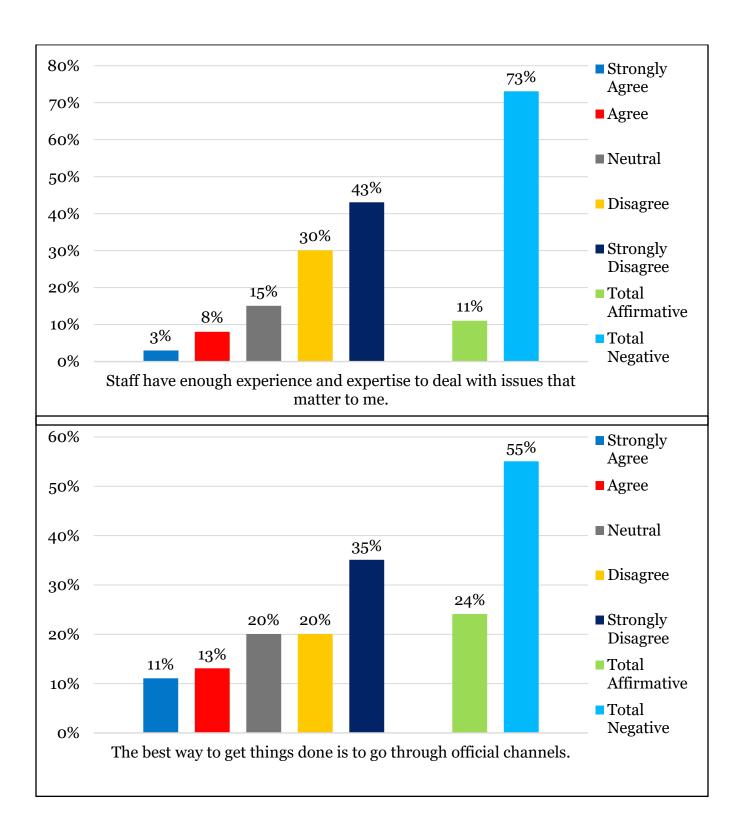
HELP AND ASSISTANCE – SUPPORT AND ENCOURAGEMENT GIVEN TO INCARCERATED PEOPLE FOR PROBLEMS INCLUDING DRUGS, HEALTHCARE AND PROGRESSION

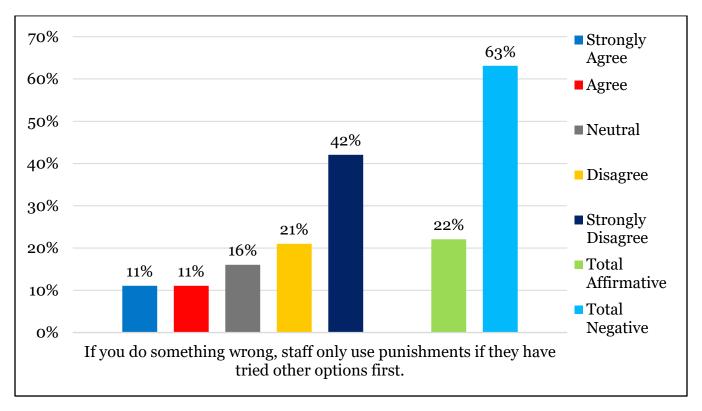


Professionalism

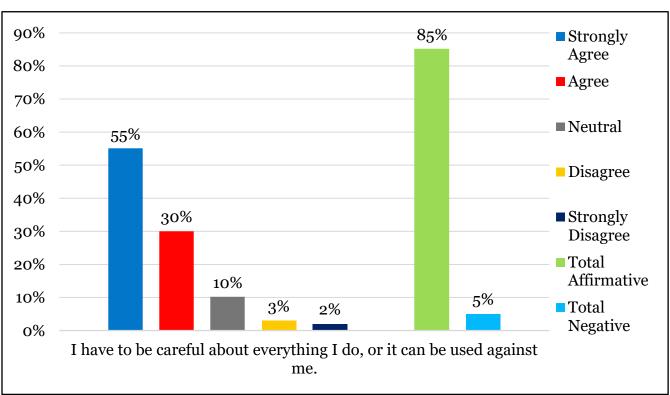
 ${\tt STAFF\ PROFESSIONALISM}$ – STAFF CONFIDENCE AND COMPETENCE IN THE USE OF AUTHORITY

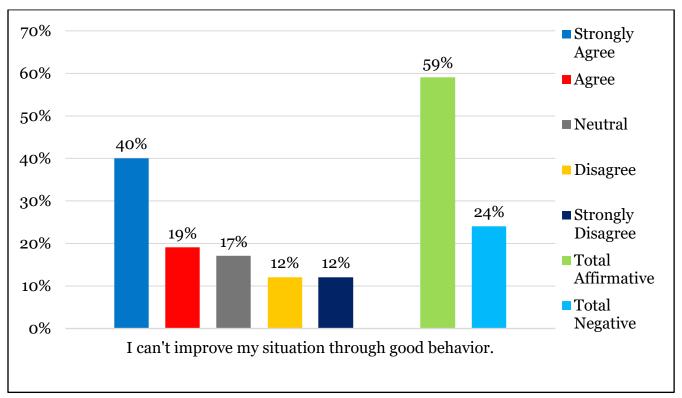


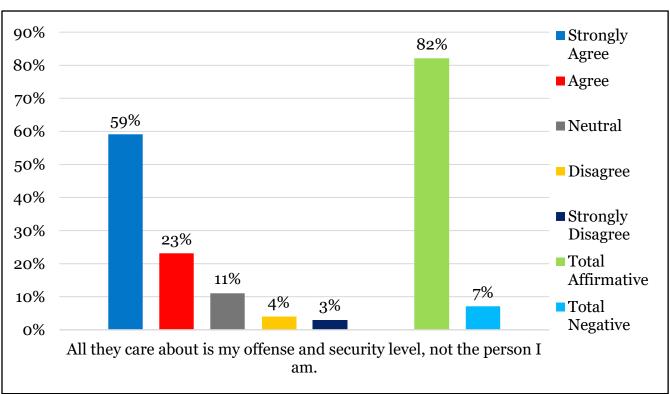


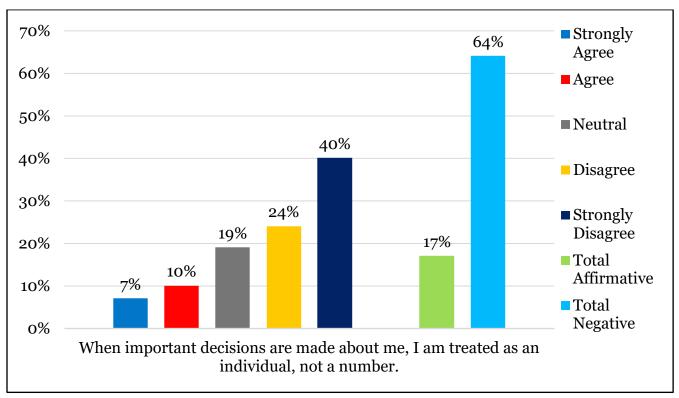


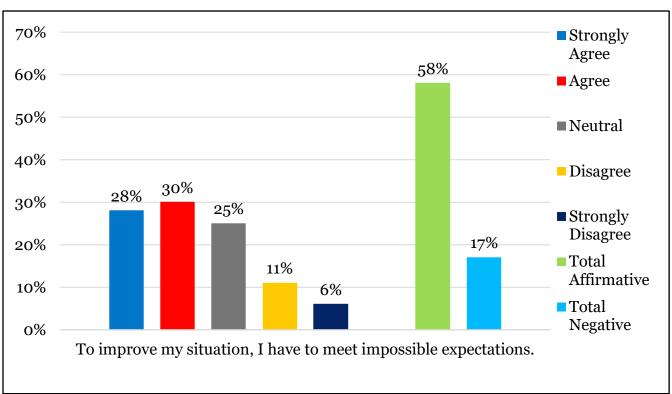
BUREAUCRATIC LEGITIMACY – THE TRANSPARENCY AND RESPONSIVENESS OF THE PRISON/PRISON SYSTEM AND ITS MORAL RECOGNITION OF THE INDIVIDUAL



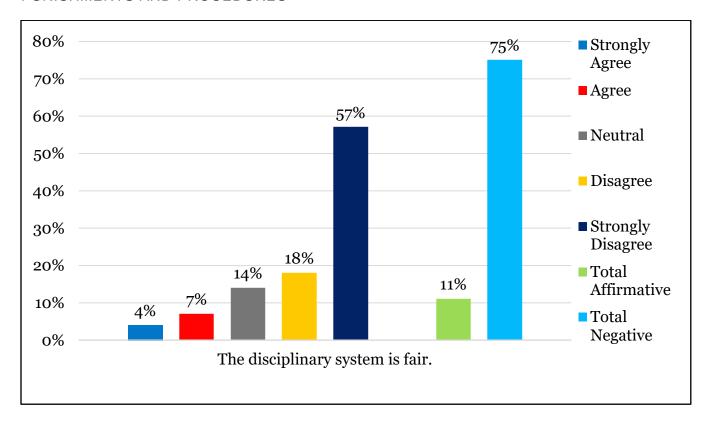


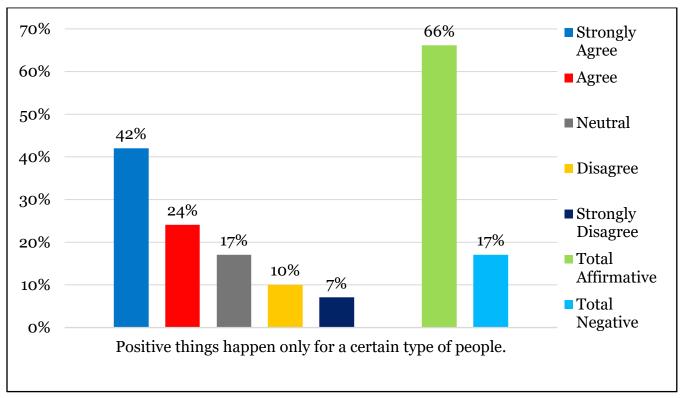


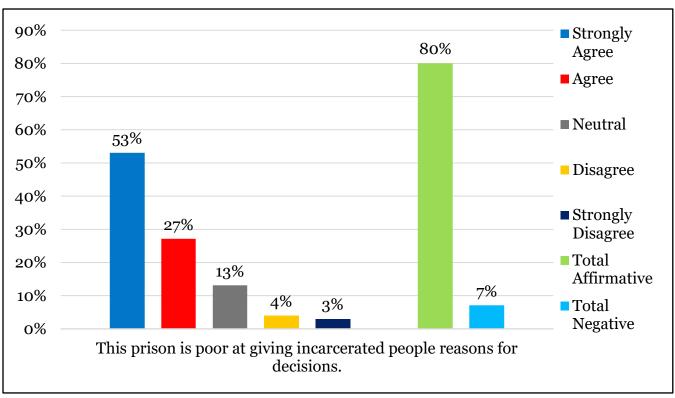




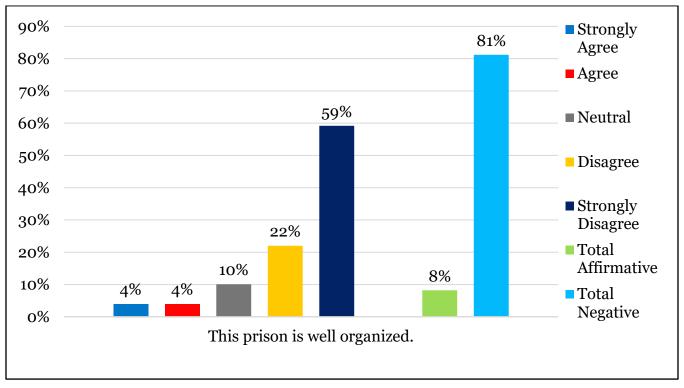
FAIRNESS – THE PERCEIVED IMPARTIALITY, PROPORTIONALITY AND LEGALITY OF PUNISHMENTS AND PROCEDURES

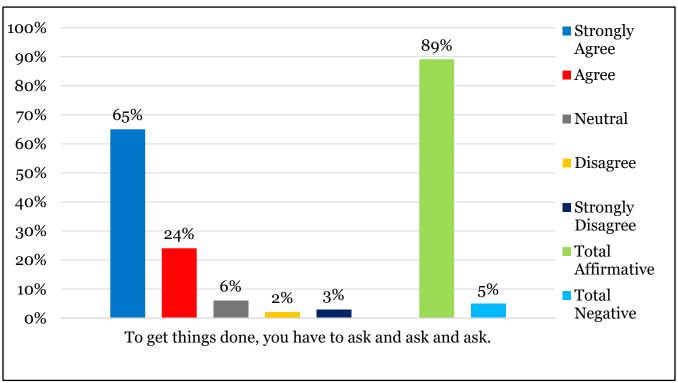


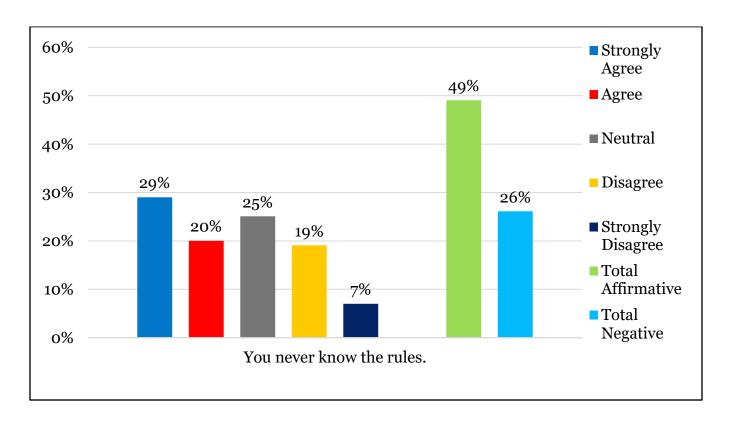




ORGANIZATION AND CONSISTENCY – THE CLARITY, PREDICTABILITY AND RELIABILITY OF THE PRISON

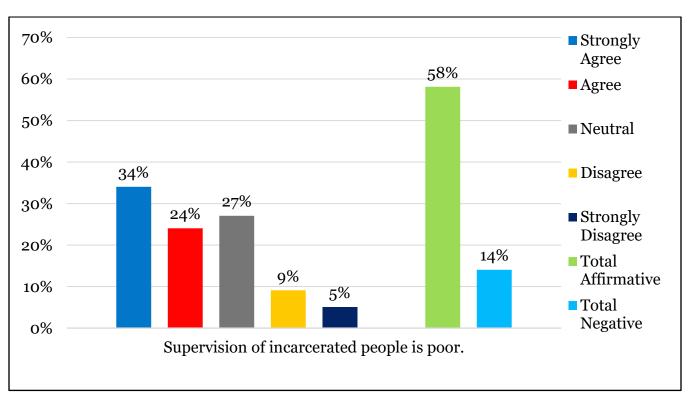


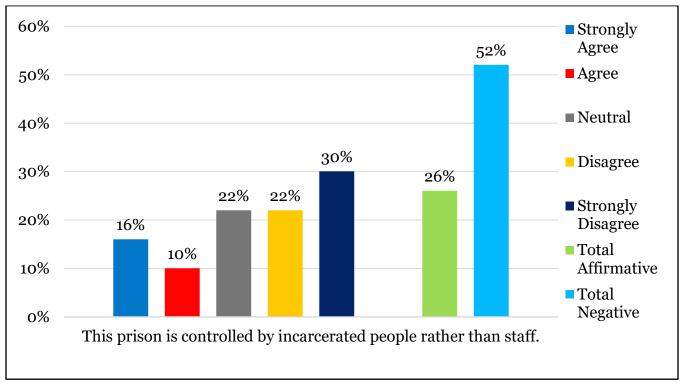


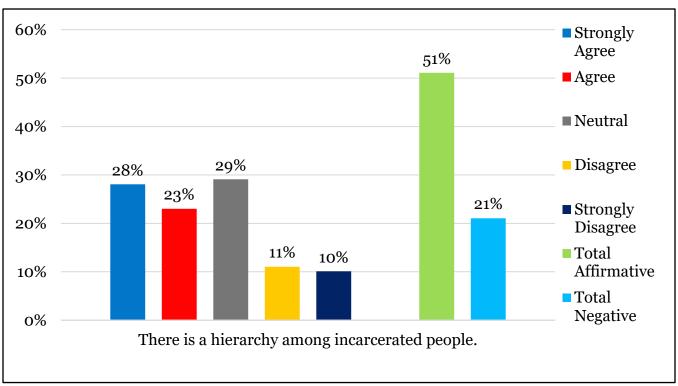


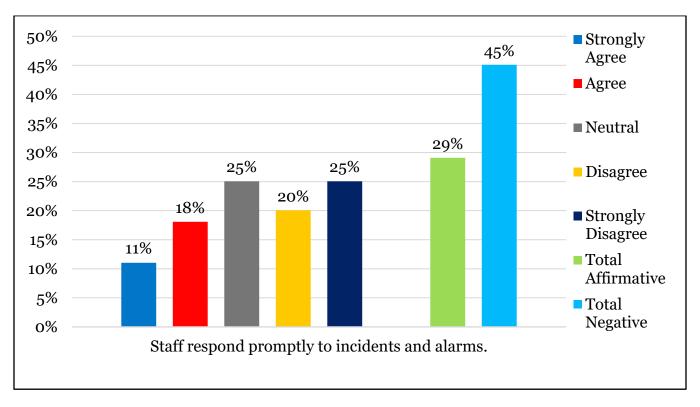
Security

POLICING AND SECURITY – STAFF SUPERVISION AND CONTROL OF THE PRISON ENVIRONMENT

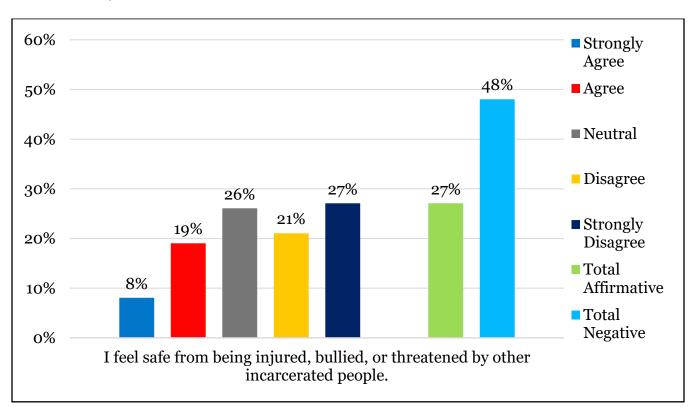




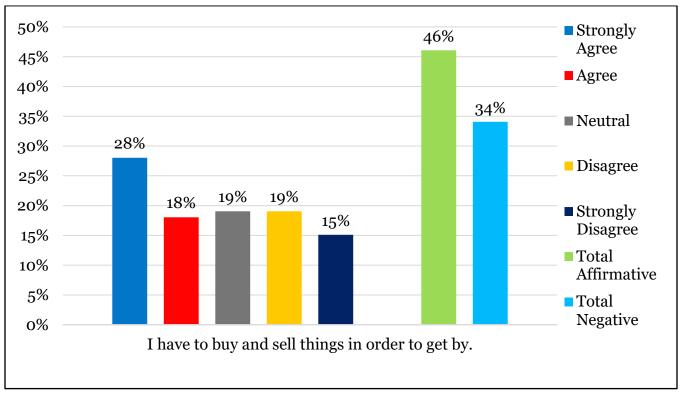


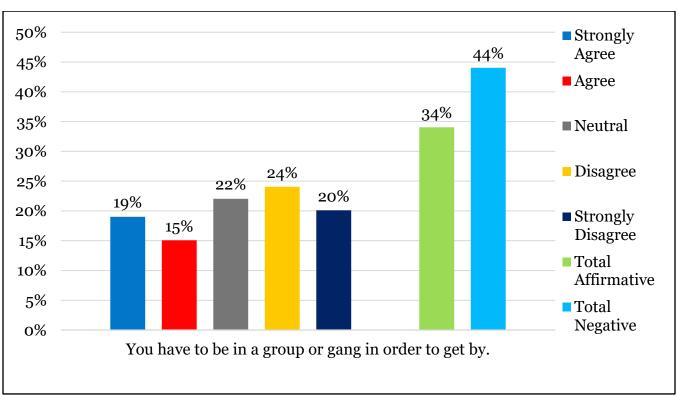


INCARCERATED PERSON SAFETY – THE FEELING OF SECURITY OR PROTECTION FROM HARM, THREAT OR DANGER

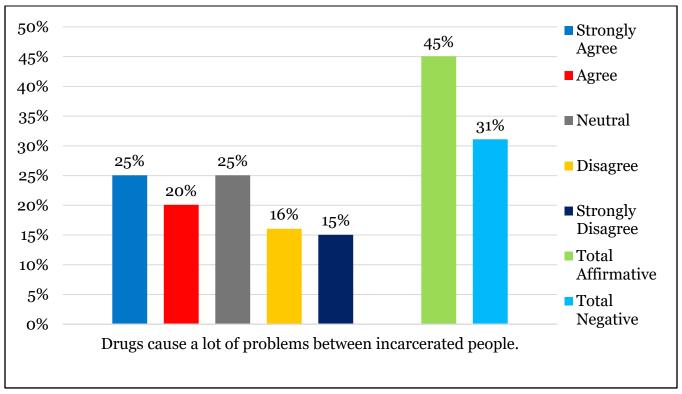


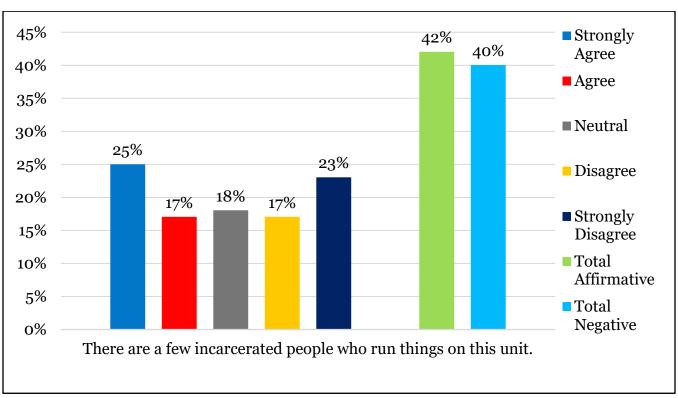
INCARCERATED PERSON ADAPTATION – THE NEED OR PRESSURE TO GET INVOLVED IN TRADE AND ALLEGIANCES





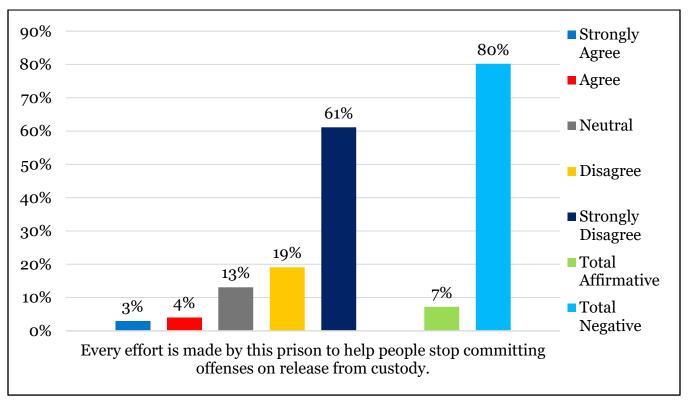
DRUGS AND EXPLOITATION – THE LEVEL OF DRUGS, BULLYING AND VICTIMIZATION IN THE PRISON ENVIRONMENT

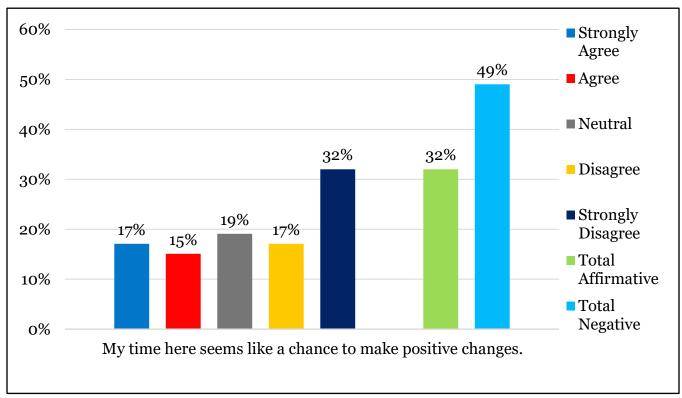


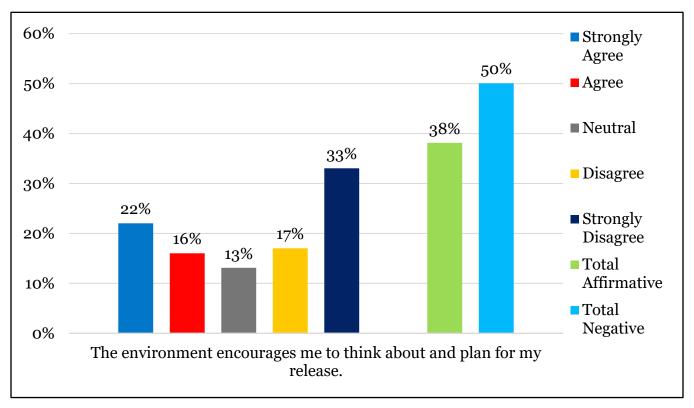


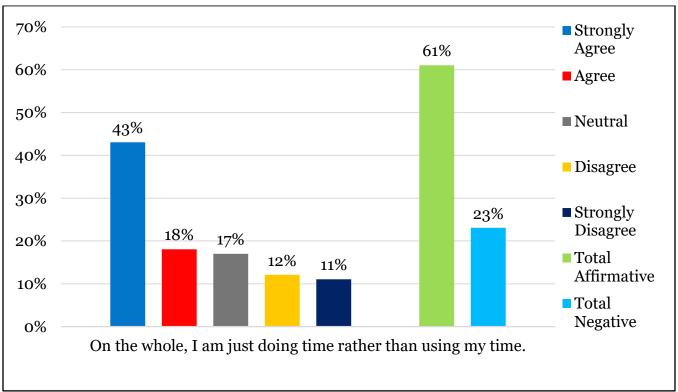
Well-being and Development

PERSONAL DEVELOPMENT – AN ENVIRONMENT THAT HELPS INCARCERATED PEOPLE WITH OFFENDING BEHAVIOR, PREPARATION FOR RELEASE AND THE DEVELOPMENT OF THEIR POTENTIAL '

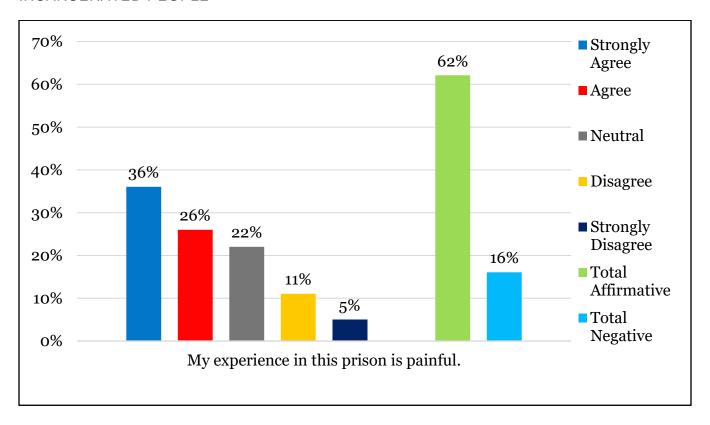


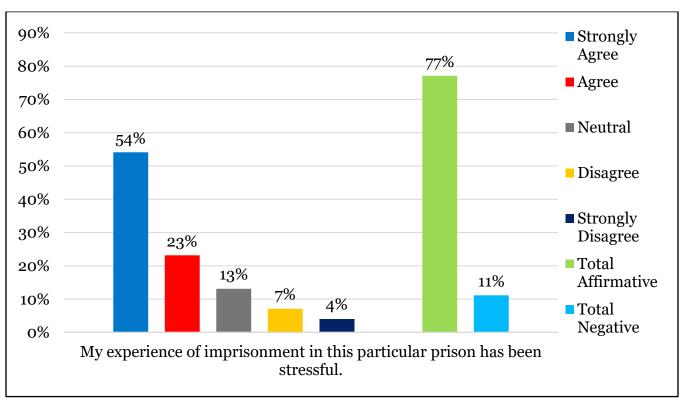






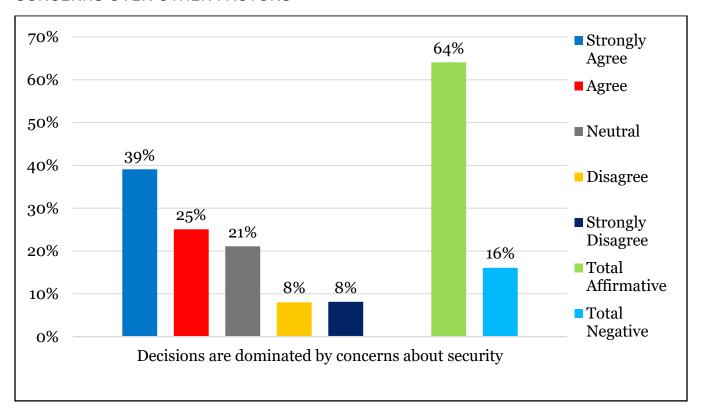
WELL-BEING – FEELINGS OF PAIN, PUNISHMENT AND TENSION EXPERIENCED BY INCARCERATED PEOPLE



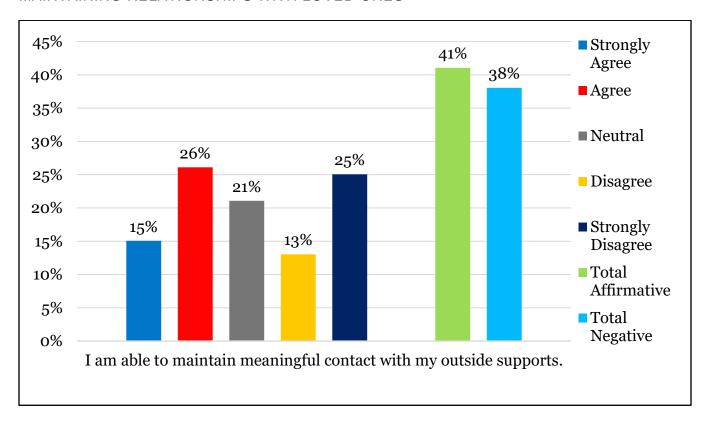


Additional Questions

DECISION-MAKING – THE EXTENT TO WHICH ADMINISTRATORS PRIORITIZE SECURITY CONCERNS OVER OTHER FACTORS

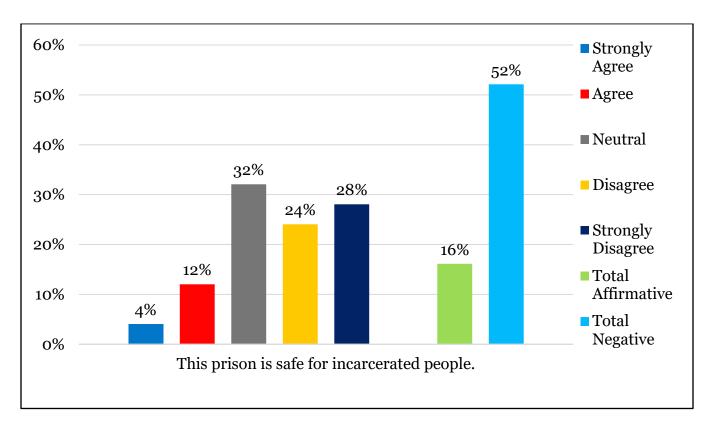


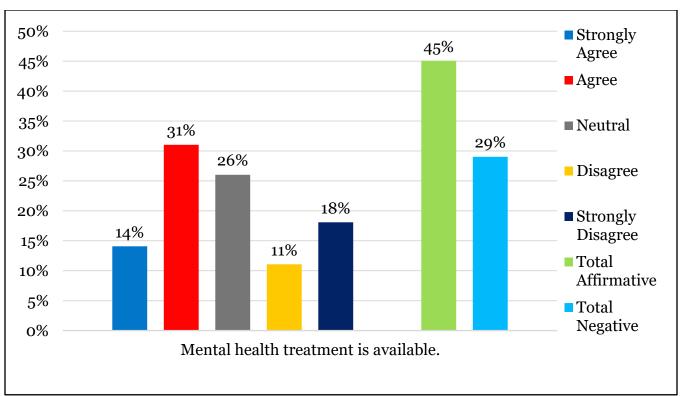
FAMILY CONTACT – AN ENVIRONMENT THAT FACILITATES INCARCERATED PEOPLE MAINTAINING RELATIONSHIPS WITH LOVED ONES

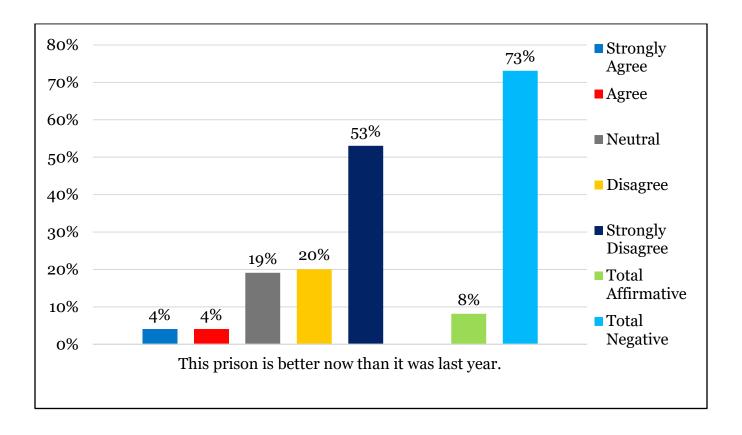


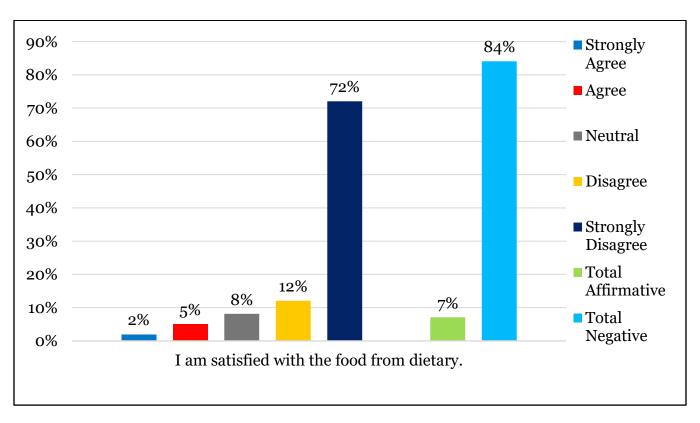
Charts: JHA Questions

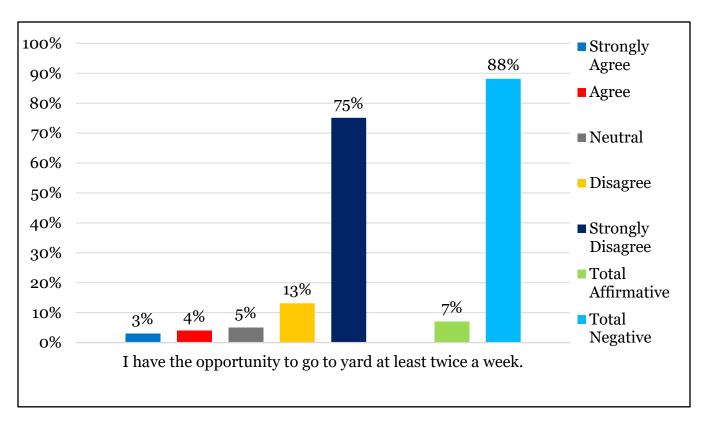
QUESTIONS USED IN PREVIOUS JHA SURVEYS



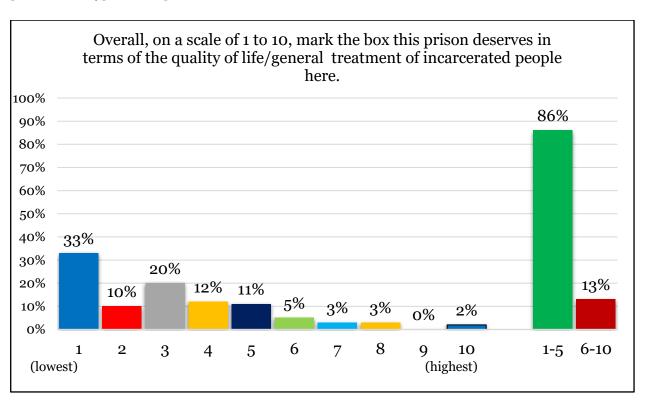








OVERALL QUALITY OF LIFE



Tables of Results by Individual Survey Items

Age		
18-26	21	5%
26-30	49	11%
31-40	113	26%
41-50	121	27%
51 and over	137	31%
No response: 2		

Race or ethnicity		
White	104	24%
Black	220	51%
Hispanic or Latino	64	15%
Other	45	10%
No response: 10		

Are you within two years of release?		
Yes	157	36%
No	276	64%
No response: 9		

Were you first incarcerated prior to		
age 25?		
Yes	241	56%
No	193	44%
No response: 9		

What housing status are you		
currently on?		
General Population	314	72%
Restrictive Housing	40	9%
Other	85	19%
No response: 4		

Are you currently getting at least two hours a day out of your cell or sleeping area?		
Yes	328	79%
No	87	21%
No response: 4		

Do you have a work or school assignment?		
Work Assignment	154	35%
School Assignment	35	8%
Both	16	4%
Neither	232	53%
No response: 6		

Relationships between staff and		
incarcerated people are good.		
Strongly Agree	13	3%
Agree	35	8%
Neutral	136	32%
Disagree	117	27%
Strongly Disagree	126	30%
Affirmative (SA/A)	48	11%
Negative (SD/D)	243	57%
No response: 16		

I receive support from staff when I		
need it.		
Strongly Agree	14	3%
Agree	47	11%
Neutral	82	19%
Disagree	142	33%
Strongly Disagree	140	33%
Affirmative (SA/A)	61	14%
Negative (SD/D)	282	66%
No response: 18		

Staff here treat incarcerated people		
fairly when applying the rules.		
Strongly Agree	14	3%
Agree	40	9%
Neutral	82	19%
Disagree	116	27%
Strongly Disagree	180	42%
Affirmative (SA/A)	54	12%
Negative (SD/D)	296	69%
No response: 11		

I trust the officers.		
Strongly Agree	7	2%
Agree	22	5%
Neutral	75	18%
Disagree	106	25%
Strongly Disagree	211	50%
Affirmative (SA/A)	29	7%
Negative (SD/D)	317	75%
No response: 22		

I get along well with the officers on		
my unit.		
Strongly Agree	23	5%
Agree	87	21%
Neutral	185	44%
Disagree	46	11%
Strongly Disagree	82	19%
Affirmative (SA/A)	110	26%
Negative (SD/D)	128	30%
No response: 20		

The best way to get things done is to		
go through official channels.		
Strongly Agree	49	11%
Agree	57	13%
Neutral	87	20%
Disagree	86	20%
Strongly Disagree	151	35%
Affirmative (SA/A)	106	24%
Negative (SD/D)	237	55%
No response: 13		

I have been helped significantly by a staff member with a particular problem.		
Strongly Agree	28	6%
Agree	52	12%
Neutral	74	17%
Disagree	121	28%
Strongly Disagree	161	37%
Affirmative (SA/A)	80	18%
Negative (SD/D)	282	65%
No response: 7		

Overall, I am treated fairly by staff.		
Strongly Agree	18	4%
Agree	66	15%
Neutral	139	32%
Disagree	89	21%
Strongly Disagree	122	28%
Affirmative (SA/A)	84	19%
Negative (SD/D)	211	49%
No response: 9		

I am treated as a person of value.		
Strongly Agree	11	3%
Agree	28	6%
Neutral	79	18%
Disagree	113	26%
Strongly Disagree	208	47%
Affirmative (SA/A)	39	9%
Negative (SD/D)	321	73%
No response: 4		

Some of the treatment I receive is degrading.		
Strongly Agree	133	31%
Agree	153	36%
Neutral	84	20%
Disagree	32	8%
Strongly Disagree	24	6%
Affirmative (SA/A)	286	67%
Negative (SD/D)	56	14%
No response: 17		•

I feel safe from being injured, bullied, or threatened by other incarcerated people.		
Strongly Agree	35	8%
Agree	79	19%
Neutral	109	26%
Disagree	88	21%
Strongly Disagree	115	27%
Affirmative (SA/A)	114	27%
Negative (SD/D)	203	48%
No response: 17		

To improve my situation, I have to		
meet impossible expectations.		
Strongly Agree	116	28%
Agree	126	30%
Neutral	104	25%
Disagree	44	11%
Strongly Disagree	27	6%
Affirmative (SA/A)	242	58%
Negative (SD/D)	71	17%
No response: 26		

Staff have enough experience and expertise to deal with issues that matter to me.		
Strongly Agree	13	3%
Agree	36	8%
Neutral	64	15%
Disagree	129	30%
Strongly Disagree	184	43%
Affirmative (SA/A)	49	11%
Negative (SD/D)	313	73%
No response: 17		

If you do something wrong, staff only use punishments if they have tried other options first.		
Strongly Agree	47	11%
Agree	45	11%
Neutral	65	16%
Disagree	86	21%
Strongly Disagree	173	42%
Affirmative (SA/A)	92	22%
Negative (SD/D)	259	63%
No response: 27		

Staff are argumentative towards		
incarcerated people.		
Strongly Agree	175	41%
Agree	118	28%
Neutral	68	16%
Disagree	38	9%
Strongly Disagree	27	6%
Affirmative (SA/A)	293	69%
Negative (SD/D)	65	15%
No response: 17		

To get things done, you have to ask		
and ask and ask.		
Strongly Agree	274	65%
Agree	103	24%
Neutral	24	6%
Disagree	9	2%
Strongly Disagree	11	3%
Affirmative (SA/A)	377	89%
Negative (SD/D)	20	5%
No response: 22		

Supervision of incarcerated people is		
poor.		
Strongly Agree	145	34%
Agree	100	24%
Neutral	114	27%
Disagree	39	9%
Strongly Disagree	23	5%
Affirmative (SA/A)	245	58%
Negative (SD/D)	62	14%
No response: 22		

The environment encourages me to		
think about and plan for my release.		
Strongly Agree	93	22%
Agree	66	16%
Neutral	55	13%
Disagree	71	17%
Strongly Disagree	138	33%
Affirmative (SA/A)	159	38%
Negative (SD/D)	209	50%
No response: 20		

Positive things only happen for a certain type of people.		
Strongly Agree	177	42%
Agree	102	24%
Neutral	73	17%
Disagree	41	10%
Strongly Disagree	30	7%
Affirmative (SA/A)	279	66%
Negative (SD/D)	71	17%
No response: 20		

I can't improve my situation through good behavior.		
Strongly Agree	167	40%
Agree	81	19%
Neutral	72	17%
Disagree	51	12%
Strongly Disagree	48	12%
Affirmative (SA/A)	248	59%
Negative (SD/D)	99	24%
No response: 24		

My experience of imprisonment in this particular prison has been stressful.		
Strongly Agree	231	54%
Agree	97	23%
Neutral	55	13%
Disagree	30	7%
Strongly Disagree	16	4%
Affirmative (SA/A)	328	77%
Negative (SD/D)	46	11%
No response: 14		

I have to be careful about everything I		
do, or it can be used against me.		
Strongly Agree	234	55%
Agree	129	30%
Neutral	43	10%
Disagree	14	3%
Strongly Disagree	9	2%
Affirmative (SA/A)	363	85%
Negative (SD/D)	23	5%
No response: 14		

On the whole, I am just doing time rather than using my time.		
Strongly Agree	182	43%
Agree	77	18%
Neutral	73	17%
Disagree	50	12%
Strongly Disagree	45	11%
Affirmative (SA/A)	259	61%
Negative (SD/D)	95	23%
No response: 16		

This prison is controlled by incarcerated people rather than staff.		
Strongly Agree	69	16%
Agree	44	10%
Neutral	92	22%
Disagree	93	22%
Strongly Disagree	128	30%
Affirmative (SA/A)	113	26%
Negative (SD/D)	221	52%
No response: 17		

This prison is well organized.		
Strongly Agree	17	4%
Agree	19	4%
Neutral	44	10%
Disagree	95	22%
Strongly Disagree	252	59%
Affirmative (SA/A)	36	8%
Negative (SD/D)	347	81%
No response: 16		

I feel that I am treated with respect		
by staff.		
Strongly Agree	10	2%
Agree	44	11%
Neutral	112	27%
Disagree	104	25%
Strongly Disagree	149	36%
Affirmative (SA/A)	54	13%
Negative (SD/D)	253	61%
No response: 16		

Staff respond promptly to incidents and alarms.		
Strongly Agree	45	11%
Agree	74	18%
Neutral	101	25%
Disagree	81	20%
Strongly Disagree	102	25%
Affirmative (SA/A)	119	29%
Negative (SD/D)	183	45%
No response: 40		

When I need to get something done, I can normally get it done by talking to someone face to face.		
Strongly Agree	44	10%
Agree	80	19%
Neutral	88	21%
Disagree	100	24%
Strongly Disagree	114	27%
Affirmative (SA/A)	124	29%
Negative (SD/D)	214	51%
No response: 17		

You never know the rules.		
Strongly Agree	124	29%
Agree	86	20%
Neutral	108	25%
Disagree	80	19%
Strongly Disagree	30	7%
Affirmative (SA/A)	210	49%
Negative (SD/D)	110	26%
No response: 15		

My experience in this prison is painful.		
Strongly Agree	151	36%
Agree	109	26%
Neutral	94	22%
Disagree	46	11%
Strongly Disagree	23	5%
Affirmative (SA/A)	260	62%
Negative (SD/D)	69	16%
No response: 20		

There is a hierarchy among incarcerated people.		
Strongly Agree	113	28%
Agree	92	23%
Neutral	118	29%
Disagree	44	11%
Strongly Disagree	40	10%
Affirmative (SA/A)	205	51%
Negative (SD/D)	84	21%
No response: 36		

The disciplinary system is fair.		
Strongly Agree	18	4%
Agree	29	7%
Neutral	59	14%
Disagree	75	18%
Strongly Disagree	241	57%
Affirmative (SA/A)	47	11%
Negative (SD/D)	316	75%
No response: 21		

There are a few incarcerated people		
who run things on this unit.		
Strongly Agree	105	25%
Agree	74	17%
Neutral	76	18%
Disagree	73	17%
Strongly Disagree	96	23%
Affirmative (SA/A)	179	42%
Negative (SD/D)	169	40%
No response: 19		

I have to buy and sell things in order		
to get by.		
Strongly Agree	120	28%
Agree	76	18%
Neutral	83	19%
Disagree	82	19%
Strongly Disagree	65	15%
Affirmative (SA/A)	196	46%
Negative (SD/D)	147	34%
No response: 17		

Decisions are dominated by concerns about security.		
Strongly Agree	163	39%
Agree	105	25%
Neutral	86	21%
Disagree	31	8%
Strongly Disagree	31	8%
Affirmative (SA/A)	268	64%
Negative (SD/D)	62	16%
No response: 27		

My time here seems like a chance to make positive changes.		
Strongly Agree	67	17%
Agree	59	15%
Neutral	77	19%
Disagree	68	17%
Strongly Disagree	128	32%
Affirmative (SA/A)	126	32%
Negative (SD/D)	196	49%
No response: 44		

I am not being treated as a human		
being in here.		
Strongly Agree	147	34%
Agree	112	26%
Neutral	91	21%
Disagree	54	13%
Strongly Disagree	27	6%
Affirmative (SA/A)	259	60%
Negative (SD/D)	81	19%
No response: 12		

You have to be in a group or gang in order to get by.		
Strongly Agree	81	19%
Agree	65	15%
Neutral	95	22%
Disagree	104	24%
Strongly Disagree	84	20%
Affirmative (SA/A)	146	34%
Negative (SD/D)	188	44%
No response: 14		

When important decisions are made about me, I am treated as an individual and not a number.		
Strongly Agree	28	7%
Agree	42	10%
Neutral	81	19%
Disagree	104	24%
Strongly Disagree	173	40%
Affirmative (SA/A)	70	17%
Negative (SD/D)	277	64%
No response: 15		

Drugs cause a lot of problems between incarcerated people.		
Strongly Agree	105	25%
Agree	83	20%
Neutral	106	25%
Disagree	68	16%
Strongly Disagree	63	15%
Affirmative (SA/A)	188	45%
Negative (SD/D)	131	31%
No response: 18		

Bullying behavior by incarcerated people is not tolerated.		
Strongly Agree	45	11%
Agree	69	16%
Neutral	104	25%
Disagree	96	23%
Strongly Disagree	109	26%
Affirmative (SA/A)	114	27%
Negative (SD/D)	205	49%
No response: 20		

All they care about is my offense and security level, not the person I really am.		
Strongly Agree	253	59%
Agree	100	23%
Neutral	48	11%
Disagree	17	4%
Strongly Disagree	12	3%
Affirmative (SA/A)	353	82%
Negative (SD/D)	29	7%
No response: 13		

Anyone who harms themselves is considered by staff to be more of an attention seeker than someone who needs help.		
Strongly Agree	201	47%
Agree	105	24%
Neutral	79	18%
Disagree	28	7%
Strongly Disagree	17	4%
Affirmative (SA/A)	306	71%
Negative (SD/D)	45	11%
No response: 13		

I am able to maintain meaningful contact with my outside supports.		
Strongly Agree	65	15%
Agree	109	26%
Neutral	89	21%
Disagree	56	13%
Strongly Disagree	108	25%
Affirmative (SA/A)	174	41%
Negative (SD/D)	164	38%
No response: 16		

This prison is poor at giving		
incarcerated people reasons for		
decisions.		
Strongly Agree	231	53%
Agree	119	27%
Neutral	57	13%
Disagree	17	4%
Strongly Disagree	13	3%
Affirmative (SA/A)	350	80%
Negative (SD/D)	30	7%
No response: 6		

Staff help incarcerated people maintain contact with outside		
supports. Strongly Agree	12	3%
Agree	17	4%
Neutral	56	13%
Disagree	111	26%
Strongly Disagree	237	55%
Affirmative (SA/A)	29	7%
Negative (SD/D)	348	81%
No response: 10		

This is a humane prison.		
Strongly Agree	25	6%
Agree	37	9%
Neutral	115	27%
Disagree	87	20%
Strongly Disagree	165	38%
Affirmative (SA/A)	62	15%
Negative (SD/D)	252	58%
No response: 14		

Incarcerated people in this prison		
spend too long locked up in cells.		
Strongly Agree	156	37%
Agree	89	21%
Neutral	104	25%
Disagree	51	12%
Strongly Disagree	22	5%
Affirmative (SA/A)	245	58%
Negative (SD/D)	73	17%
No response: 21		

This prison is safe for incarcerated		
people.		
Strongly Agree	19	4%
Agree	50	12%
Neutral	140	32%
Disagree	102	24%
Strongly Disagree	120	28%
Affirmative (SA/A)	69	16%
Negative (SD/D)	222	52%
No response: 12	•	

Mental health treatment is available.		
Strongly Agree	61	14%
Agree	132	31%
Neutral	111	26%
Disagree	48	11%
Strongly Disagree	79	18%
Affirmative (SA/A)	193	45%
Negative (SD/D)	127	29%
No response: 12		

This prison is better now than it was		
last year.		
Strongly Agree	19	4%
Agree	17	4%
Neutral	79	19%
Disagree	86	20%
Strongly Disagree	224	53%
Affirmative (SA/A)	36	8%
Negative (SD/D)	310	73%
No response: 18	•	

Every effort is made by this prison to help people stop committing offenses on release from custody.		
Strongly Agree	13	3%
Agree	17	4%
Neutral	55	13%
Disagree	83	19%
Strongly Disagree	260	61%
Affirmative (SA/A)	30	7%
Negative (SD/D)	343	80%
No response: 7		

I am satisfied with food from dietary.		
Strongly Agree	7	2%
Agree	23	5%
Neutral	36	8%
Disagree	54	12%
Strongly Disagree	316	72%
Affirmative (SA/A)	30	7%
Negative (SD/D)	370	84%
No response: 7		

I have the opportunity to go to yard at least twice a week.				
Strongly Agree	11	3%		
Agree	18	4%		
Neutral	22	5%		
Disagree	56	13%		
Strongly Disagree	327	75%		
Affirmative (SA/A)	29	7%		
Negative (SD/D)	383	88%		
No response: 9				

Overall, on a scale of 1 to 10, mark the
box this prison deserves in terms of the
quality of life/general treatment of the
people incarcerated here.

1 (Lowest)	141	33%
2	41	10%
3	84	20%
4	50	12%
5	48	11%
6	23	5%
7	14	3%
8	13	3%
9	2	0%
10 (Highest)	9	2%
1-5	364	86%
6–10	61	13%
3.7		

No response: 18

Mean: 3.21



This report was written by JHA staff. Media inquiries should be directed to JHA's Executive Director Jennifer Vollen-Katz at (312) 291-9183 or jvollen@thejha.org

Incarcerated individuals can send privileged mail to report issues to the John Howard Association, P.O. Box 10042, Chicago, IL 60610-0042. JHA staff read every letter and track this information to monitor what is occurring behind prison walls and to advocate for humane policies and practices. Family and friends can contact JHA via our website www.thejha.org or by leaving us a voicemail at (312) 291-9183.

Since 1901, JHA has provided public oversight of Illinois' juvenile and adult correctional facilities. Every year, JHA staff and trained volunteers inspect prisons, jails, and detention centers throughout the state. Based on these inspections, JHA regularly issues reports that are instrumental in improving prison conditions. JHA humbly thanks everyone who graciously shared their experiences and insights with us.

