



John Howard Association of Illinois

2015 recipient of MacArthur Award for Creative and Effective Institutions

70 East Lake Street, Suite 410, Chicago, IL 60601

312-291-9183, www.thejha.org

Menard Correctional Center: Inmate Survey Results from JHA's Monitoring Visit Conducted October 19th 2016.

Menard Correctional Center is a maximum security prison that housed approximately 3,250 adult male inmates on the date of our visit. JHA collected 283 surveys from inmates (8.7% of the population) during our monitoring visit of this prison. Inmate responses to survey questions are reported below.

Race		
Black	146	51.6%
Hispanic	40	14.1%
White	55	19.4%
Other	22	7.8%
No response	20	7.1%
Total	283	100.0%

Age		
Under 21	0	0.0%
21-25	14	4.9%
26-35	88	31.1%
36-45	79	27.9%
46-55	52	18.4%
Over 55	39	13.8%
No response	11	3.9%
Total	283	100.0%

Q1: I feel safe		
Strongly Agree	7	2.5%
Agree	82	29.0%
Disagree	79	27.9%
Strongly Disagree	85	30.0%
Not-Applicable	13	4.6%
No Response	17	6.0%
Total	283	100.0%

Q2: Staff treat inmates with respect		
Strongly Agree	3	1.1%
Agree	43	15.2%
Disagree	101	35.7%
Strongly Disagree	111	39.2%
Not-Applicable	11	3.9%
No Response	14	4.9%
Total	283	100.0%

Q3: Inmates treat other inmates with respect		
Strongly Agree	19	6.7%
Agree	109	38.5%
Disagree	86	30.4%
Strongly Disagree	45	15.9%
Not-Applicable	12	4.2%
No Response	12	4.2%
Total	283	100.0%

Q4: Posted schedules are accurate		
Strongly Agree	5	1.8%
Agree	50	17.7%
Disagree	99	35.0%
Strongly Disagree	95	33.6%
Not-Applicable	23	8.1%
No Response	11	3.9%
Total	283	100.0%



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Q5: I know the rules or where to find them		
Strongly Agree	19	6.7%
Agree	132	46.6%
Disagree	62	21.9%
Strongly Disagree	52	18.4%
Not-Applicable	10	3.5%
No Response	8	2.8%
Total	283	100.0%

Q6: Staff follow rules		
Strongly Agree	7	2.5%
Agree	29	10.2%
Disagree	94	33.2%
Strongly Disagree	126	44.5%
Not-Applicable	11	3.9%
No Response	16	5.7%
Total	283	100.0%

Q7: Staff provide helpful information about in-facility opportunities		
Strongly Agree	5	1.8%
Agree	41	14.5%
Disagree	102	36.0%
Strongly Disagree	122	43.1%
Not-Applicable	6	2.1%
No Response	7	2.5%
Total	283	100.0%

Q8: Staff provide helpful reentry information		
Strongly Agree	8	2.8%
Agree	30	10.6%
Disagree	68	24.0%
Strongly Disagree	134	47.3%
Not-Applicable	30	10.6%
No Response	13	4.6%
Total	283	100.0%

Q9: My Correctional Counselor is effective		
Strongly Agree	14	4.9%
Agree	42	14.8%
Disagree	67	23.7%
Strongly Disagree	148	52.3%
Not-Applicable	5	1.8%
No Response	7	2.5%
Total	283	100.0%

Q10: Medical services are available		
Strongly Agree	16	5.7%
Agree	109	38.5%
Disagree	76	26.9%
Strongly Disagree	62	21.9%
Not-Applicable	8	2.8%
No Response	12	4.2%
Total	283	100.0%

Q11: I am satisfied with health care services		
Strongly Agree	8	2.8%
Agree	24	8.5%
Disagree	92	32.5%
Strongly Disagree	139	49.1%
Not-Applicable	9	3.2%
No Response	11	3.9%
Total	283	100.0%

Q12: The co-pay stops me from seeking health care services		
Strongly Agree	120	42.4%
Agree	79	27.9%
Disagree	27	9.5%
Strongly Disagree	33	11.7%
Not-Applicable	14	4.9%
No Response	10	3.5%
Total	283	100.0%



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Q13: The disciplinary process is fair		
Strongly Agree	9	3.2%
Agree	25	8.8%
Disagree	47	16.6%
Strongly Disagree	174	61.5%
Not-Applicable	20	7.1%
No Response	8	2.8%
Total	283	100.0%

Q14: The facility is safe for inmates		
Strongly Agree	8	2.8%
Agree	53	18.7%
Disagree	74	26.1%
Strongly Disagree	125	44.2%
Not-Applicable	14	4.9%
No Response	9	3.2%
Total	283	100.0%

Q15: Mail is timely		
Strongly Agree	4	1.4%
Agree	41	14.5%
Disagree	69	24.4%
Strongly Disagree	159	56.2%
Not-Applicable	3	1.1%
No Response	7	2.5%
Total	283	100.0%

Q16: There is at least one staff member who I could ask for help		
Strongly Agree	39	13.8%
Agree	131	46.3%
Disagree	46	16.3%
Strongly Disagree	48	17.0%
Not-Applicable	13	4.6%
No Response	6	2.1%
Total	283	100.0%

Q17: The grievance process is effective		
Strongly Agree	5	1.8%
Agree	15	5.3%
Disagree	63	22.3%
Strongly Disagree	179	63.3%
Not-Applicable	11	3.9%
No Response	10	3.5%
Total	283	100.0%

Q18: I would feel comfortable filing a grievance		
Strongly Agree	8	2.8%
Agree	27	9.5%
Disagree	86	30.4%
Strongly Disagree	141	49.8%
Not-Applicable	13	4.6%
No Response	8	2.8%
Total	283	100.0%

Q19: Contraband from outside the facility often gets inside		
Strongly Agree	18	6.4%
Agree	35	12.4%
Disagree	83	29.3%
Strongly Disagree	81	28.6%
Not-Applicable	50	17.7%
No Response	16	5.7%
Total	283	100.0%

Q20: There is frequent gang activity at this facility		
Strongly Agree	48	17.0%
Agree	66	23.3%
Disagree	71	25.1%
Strongly Disagree	49	17.3%
Not-Applicable	35	12.4%
No Response	14	4.9%
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Q21: My housing unit is clean		
Strongly Agree	12	4.2%
Agree	88	31.1%
Disagree	74	26.1%
Strongly Disagree	93	32.9%
Not-Applicable	6	2.1%
No Response	10	3.5%
Total	283	100.0%

Q22: Temperature is comfortable		
Strongly Agree	9	3.2%
Agree	50	17.7%
Disagree	94	33.2%
Strongly Disagree	114	40.3%
Not-Applicable	5	1.8%
No Response	11	3.9%
Total	283	100.0%

Q23: Ventilation is adequate		
Strongly Agree	7	2.5%
Agree	25	8.8%
Disagree	83	29.3%
Strongly Disagree	147	51.9%
Not-Applicable	8	2.8%
No Response	13	2.6%
Total	283	100.0%

Q24: When something is broken on the unit it is fixed in a timely manner		
Strongly Agree	6	2.1%
Agree	56	19.8%
Disagree	78	27.6%
Strongly Disagree	126	44.5%
Not-Applicable	7	2.5%
No Response	10	3.5%
Total	283	100.0%

Q25: I am satisfied with food from the dietary		
Strongly Agree	3	1.1%
Agree	7	2.5%
Disagree	49	17.3%
Strongly Disagree	206	72.8%
Not-Applicable	12	4.2%
No Response	6	2.1%
Total	283	100.0%

Q26: I have access to clean and temperature appropriate clothing		
Strongly Agree	5	1.8%
Agree	66	23.3%
Disagree	82	29.0%
Strongly Disagree	120	42.4%
Not-Applicable	5	1.8%
No Response	5	1.8%
Total	283	100.0%

Q27: I have adequate access to showers		
Strongly Agree	15	5.3%
Agree	121	42.8%
Disagree	60	21.2%
Strongly Disagree	76	26.9%
Not-Applicable	5	1.8%
No Response	6	2.1%
Total	283	100.0%

Q28: I have access to cleaning materials		
Strongly Agree	4	1.4%
Agree	37	13.1%
Disagree	79	27.9%
Strongly Disagree	151	53.4%
Not-Applicable	5	1.8%
No Response	7	2.5%
Total	283	100.0%



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Q29: I have access to state provided hygiene products		
Strongly Agree	5	1.8%
Agree	17	6.0%
Disagree	60	21.2%
Strongly Disagree	191	67.5%
Not-Applicable	6	2.1%
No Response	4	1.4%
Total	283	100.0%

Q30: I have adequate recreation opportunities		
Strongly Agree	9	3.2%
Agree	102	36.0%
Disagree	68	24.0%
Strongly Disagree	86	30.4%
Not-Applicable	6	2.1%
No Response	12	4.2%
Total	283	100.0%

Q31: I have adequate access to the law library		
Strongly Agree	2	0.7%
Agree	63	22.3%
Disagree	64	22.6%
Strongly Disagree	138	48.8%
Not-Applicable	7	2.5%
No Response	9	3.2%
Total	283	100.0%

Q32: I have adequate access to general library		
Strongly Agree	4	1.4%
Agree	52	18.4%
Disagree	63	22.3%
Strongly Disagree	143	50.5%
Not-Applicable	11	3.9%
No Response	10	3.5%
Total	283	100.0%

Q33: There is adequate substance abuse treatment here		
Strongly Agree	2	0.7%
Agree	28	9.9%
Disagree	50	17.7%
Strongly Disagree	121	42.8%
Not-Applicable	58	20.5%
No Response	24	8.5%
Total	283	100.0%

Q34: I have adequate access to phones		
Strongly Agree	22	7.8%
Agree	107	37.8%
Disagree	50	17.7%
Strongly Disagree	80	28.3%
Not-Applicable	10	3.5%
No Response	14	4.9%
Total	283	100.0%

Q35: There is adequate educational programming here		
Strongly Agree	4	1.4%
Agree	26	9.2%
Disagree	52	18.4%
Strongly Disagree	179	63.3%
Not-Applicable	10	3.5%
No Response	12	4.2%
Total	283	100.0%

*Not all percentages reported for individual survey items add up to 100% due to percentages showing as rounded to one-tenth of one percent for each answer.