



John Howard Association of Illinois

2015 recipient of MacArthur Award for Creative and Effective Institutions

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Menard Medium Security Unit (MSU): Inmate Survey Results from JHA's Monitoring Visit Conducted October 10th 2017

Menard MSU Correctional Center is a medium-security prison that housed 438 adult male inmates on the day of JHA's monitoring visit. JHA collected 175 surveys from inmates (40% of the population) during our monitoring visit of this prison. Inmate responses to survey questions are reported below.

Responses to Inmate Demographic Questions:

Race		
Black	75	43%
White	77	44%
Hispanic	15	9%
Other	4	2%
No response	4	2%
Total	175	100%

Age		
Under 26	29	17%
26-35	58	33%
36-45	50	29%
46-55	24	14%
Over 55	12	7%
No response	2	1%
Total	175	100%

How long have you been in this prison?		
Less than 6 months	50	29%
6 months or more	120	69%
No response	5	3%
Total	175	100%

Primary assignment		
Work	31	18%
School	17	10%
Unassigned	105	60%
Other	7	4%
No response	15	9%
Total	175	100%

Responses to Inmate Survey Questions:

Q1: I feel safe		
Strongly Agree	20	11%
Agree	33	19%
Neutral	59	34%
Disagree	22	13%
Strongly Disagree	38	22%
No Response	3	2%
Total	175	100%

Q2: Staff treat inmates with respect		
Strongly Agree	2	1%
Agree	7	4%
Neutral	23	13%
Disagree	52	30%
Strongly Disagree	91	52%
No Response	0	0%
Total	175	100%

Q3: Inmates treat inmates with respect		
Strongly Agree	11	6%
Agree	35	20%
Neutral	89	51%
Disagree	28	16%
Strongly Disagree	11	6%
No Response	1	1%
Total	175	100%

Q4: I know the rules or where to find them		
Strongly Agree	25	14%
Agree	71	41%
Neutral	35	20%
Disagree	33	19%
Strongly Disagree	9	5%
No Response	2	1%
Total	175	100%

Q5: Staff follow rules		
Strongly Agree	1	1%
Agree	12	7%
Neutral	26	15%
Disagree	47	27%
Strongly Disagree	86	49%
No Response	3	2%
Total	175	100%

Q6: My Correctional Counselor is effective		
Strongly Agree	4	2%
Agree	22	13%
Neutral	30	17%
Disagree	37	21%
Strongly Disagree	82	47%
No Response	0	0%
Total	175	100%

Q7: I am satisfied with medical services		
Strongly Agree	2	1%
Agree	20	11%
Neutral	54	31%
Disagree	32	18%
Strongly Disagree	67	38%
No Response	0	0%
Total	175	100%

Q8: I avoid health care to avoid \$5 co-pay		
Strongly Agree	63	36%
Agree	45	26%
Neutral	18	10%
Disagree	23	13%
Strongly Disagree	22	13%
No Response	4	2%
Total	175	100%

Q9: The disciplinary process is fair		
Strongly Agree	3	2%
Agree	10	6%
Neutral	34	19%
Disagree	37	21%
Strongly Disagree	89	51%
No Response	2	1%
Total	175	100%

Q10: This facility is safe for inmates		
Strongly Agree	3	2%
Agree	39	22%
Neutral	59	34%
Disagree	24	14%
Strongly Disagree	49	28%
No Response	1	1%
Total	175	100%

Q11: There is at least one staff member who I could ask for help		
Strongly Agree	22	13%
Agree	51	29%
Neutral	34	19%
Disagree	33	19%
Strongly Disagree	34	19%
No Response	1	1%
Total	175	100%

Q12: The grievance process is effective		
Strongly Agree	0	0%
Agree	5	3%
Neutral	28	16%
Disagree	36	21%
Strongly Disagree	104	59%
No Response	2	1%
Total	175	100%

Q13: I would feel comfortable filing a grievance		
Strongly Agree	8	5%
Agree	11	6%
Neutral	19	11%
Disagree	40	23%
Strongly Disagree	95	54%
No Response	2	1%
Total	175	100%

Q14: Contraband from outside facility often gets inside		
Strongly Agree	19	11%
Agree	15	9%
Neutral	54	31%
Disagree	36	21%
Strongly Disagree	45	26%
No Response	6	3%
Total	175	100%

Q15: There is frequent gang activity here		
Strongly Agree	18	10%
Agree	28	16%
Neutral	49	28%
Disagree	40	23%
Strongly Disagree	34	19%
No Response	6	3%
Total	175	100%

Q16: Mail is timely		
Strongly Agree	7	4%
Agree	26	15%
Neutral	37	21%
Disagree	53	30%
Strongly Disagree	50	29%
No Response	2	1%
Total	175	100%

Q17: Adequate cleaning supplies are provided		
Strongly Agree	3	2%
Agree	16	9%
Neutral	28	16%
Disagree	47	27%
Strongly Disagree	80	46%
No Response	1	1%
Total	175	100%

Q18: Temperature is comfortable		
Strongly Agree	3	2%
Agree	14	8%
Neutral	35	20%
Disagree	47	27%
Strongly Disagree	73	42%
No Response	3	2%
Total	175	100%

Q19: Posted schedules are accurate		
Strongly Agree	6	3%
Agree	38	22%
Neutral	67	38%
Disagree	32	18%
Strongly Disagree	25	14%
No Response	7	4%
Total	175	100%

Q20: Ventilation is adequate		
Strongly Agree	2	1%
Agree	20	11%
Neutral	39	22%
Disagree	41	23%
Strongly Disagree	66	38%
No Response	7	4%
Total	175	100%

Q21: When something is broken it is fixed in a timely manner		
Strongly Agree	1	1%
Agree	21	12%
Neutral	40	23%
Disagree	30	17%
Strongly Disagree	81	46%
No Response	2	1%
Total	175	100%

Q22: I am satisfied with food from dietary		
Strongly Agree	1	1%
Agree	11	6%
Neutral	28	16%
Disagree	36	21%
Strongly Disagree	98	56%
No Response	1	1%
Total	175	100%

Q23: Clothing provided by state is adequate		
Strongly Agree	3	2%
Agree	31	18%
Neutral	39	22%
Disagree	40	23%
Strongly Disagree	60	34%
No Response	2	1%
Total	175	100%

Q24: I have adequate access to showers		
Strongly Agree	25	14%
Agree	64	37%
Neutral	38	22%
Disagree	20	11%
Strongly Disagree	25	14%
No Response	3	2%
Total	175	100%

Q25: Enough state hygiene items are provided		
Strongly Agree	3	2%
Agree	6	3%
Neutral	24	14%
Disagree	43	25%
Strongly Disagree	98	56%
No Response	1	1%
Total	175	100%

Q26: There is enough rec		
Strongly Agree	13	7%
Agree	44	25%
Neutral	28	16%
Disagree	24	14%
Strongly Disagree	63	36%
No Response	3	2%
Total	175	100%

Q27: I have adequate access to law library		
Strongly Agree	8	5%
Agree	23	13%
Neutral	41	23%
Disagree	36	21%
Strongly Disagree	63	36%
No Response	4	2%
Total	175	100%

Q28: I have enough access to phones		
Strongly Agree	12	7%
Agree	35	20%
Neutral	37	21%
Disagree	37	21%
Strongly Disagree	50	29%
No Response	4	2%
Total	175	100%

Q29: Helpful reentry info is provided by staff		
Strongly Agree	3	2%
Agree	9	5%
Neutral	44	25%
Disagree	39	22%
Strongly Disagree	76	43%
No Response	4	2%
Total	175	100%

Q30: Rehabilitative & Education programming is adequate		
Strongly Agree	10	6%
Agree	14	8%
Neutral	35	20%
Disagree	35	20%
Strongly Disagree	76	43%
No Response	5	3%
Total	175	100%

*Not all percentages reported for individual survey items add up to 100% due to percentages being rounded to whole number.