



John Howard Association of Illinois

2015 recipient of MacArthur Award for Creative and Effective Institutions

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Western Illinois Correctional Center: Inmate Survey Results from JHA's Monitoring Visit Conducted July 14th 2017

Western Illinois Correctional Center is a medium-security prison that housed 1,848 adult male inmates on the day of JHA's monitoring visit. JHA collected 1,098 surveys from inmates (59.4% of the population) during our monitoring visit of this prison. Inmate responses to survey questions are reported below.

Responses to Inmate Demographic Questions:

Race		
Black	617	56%
White	266	24%
Hispanic	111	10%
Other	57	5%
No response	47	4%
Total	1098	100%

Age		
Under 26	139	13%
26-35	346	32%
36-45	278	25%
46-55	188	17%
Over 55	115	11%
No response	32	3%
Total	1098	100%

How long have you been in this prison?		
Less than 6 months	176	16%
6 months or more	885	81%
No response	37	3%
Total	1098	100%

Primary assignment		
Work	183	17%
School	252	23%
Unassigned	576	53%
Other	14	1%
No response	73	7%
Total	1098	100%

Responses to Inmate Survey Questions:

Q1: I feel safe		
Strongly Agree	41	4%
Agree	168	15%
Neutral	327	30%
Disagree	230	21%
Strongly Disagree	311	28%
No Response	21	2%
Total	1098	100%

Q2: Staff treat inmates with respect		
Strongly Agree	2	0%
Agree	17	2%
Neutral	69	6%
Disagree	218	20%
Strongly Disagree	772	70%
No Response	20	2%
Total	1098	100%

Q3: Inmates treat inmates with respect		
Strongly Agree	48	4%
Agree	238	22%
Neutral	540	49%
Disagree	143	13%
Strongly Disagree	115	11%
No Response	14	1%
Total	1098	100%

Q4: I know the rules or where to find them		
Strongly Agree	124	11%
Agree	441	40%
Neutral	215	20%
Disagree	165	15%
Strongly Disagree	123	11%
No Response	30	3%
Total	1098	100%

Q5: Staff follow rules		
Strongly Agree	5	1%
Agree	25	2%
Neutral	112	10%
Disagree	284	26%
Strongly Disagree	657	60%
No Response	15	1%
Total	1098	100%

Q6: My Correctional Counselor is effective		
Strongly Agree	11	1%
Agree	61	6%
Neutral	182	17%
Disagree	265	24%
Strongly Disagree	562	51%
No Response	17	2%
Total	1098	100%

Q7: I am satisfied with medical services		
Strongly Agree	19	2%
Agree	111	10%
Neutral	188	17%
Disagree	258	24%
Strongly Disagree	510	46%
No Response	12	1%
Total	1098	100%

Q8: I avoid health care to avoid \$5 co-pay		
Strongly Agree	461	42%
Agree	236	22%
Neutral	137	13%
Disagree	121	11%
Strongly Disagree	124	11%
No Response	19	2%
Total	1098	100%

Q9: The disciplinary process is fair		
Strongly Agree	8	1%
Agree	53	5%
Neutral	180	16%
Disagree	238	22%
Strongly Disagree	593	54%
No Response	26	2%
Total	1098	100%

Q10: This facility is safe for inmates		
Strongly Agree	19	2%
Agree	113	10%
Neutral	308	28%
Disagree	250	23%
Strongly Disagree	389	35%
No Response	19	2%
Total	1098	100%

Q11: There is at least one staff member who I could ask for help		
Strongly Agree	70	6%
Agree	244	22%
Neutral	189	17%
Disagree	226	21%
Strongly Disagree	351	32%
No Response	18	2%
Total	1098	100%

Q12: The grievance process is effective		
Strongly Agree	4	0%
Agree	25	2%
Neutral	127	12%
Disagree	219	20%
Strongly Disagree	702	64%
No Response	21	2%
Total	1098	100%

Q13: I would feel comfortable filing a grievance		
Strongly Agree	39	4%
Agree	68	6%
Neutral	148	14%
Disagree	289	26%
Strongly Disagree	543	50%
No Response	11	1%
Total	1098	100%

Q14: Contraband from outside facility often gets inside		
Strongly Agree	37	3%
Agree	48	4%
Neutral	242	22%
Disagree	303	28%
Strongly Disagree	434	40%
No Response	34	3%
Total	1098	100%

Q15: There is frequent gang activity here		
Strongly Agree	106	10%
Agree	138	13%
Neutral	294	27%
Disagree	286	26%
Strongly Disagree	245	22%
No Response	29	3%
Total	1098	100%

Q16: Mail is timely		
Strongly Agree	112	10%
Agree	336	31%
Neutral	282	26%
Disagree	169	15%
Strongly Disagree	176	16%
No Response	23	2%
Total	1098	100%

Q17: Adequate cleaning supplies are provided		
Strongly Agree	5	1%
Agree	12	1%
Neutral	31	3%
Disagree	142	13%
Strongly Disagree	896	82%
No Response	12	1%
Total	1098	100%

Q18: Temperature is comfortable		
Strongly Agree	7	1%
Agree	41	4%
Neutral	99	9%
Disagree	244	22%
Strongly Disagree	692	63%
No Response	15	1%
Total	1098	100%

Q19: Posted schedules are accurate		
Strongly Agree	57	5%
Agree	303	28%
Neutral	295	27%
Disagree	196	18%
Strongly Disagree	219	20%
No Response	28	3%
Total	1098	100%

Q20: Ventilation is adequate		
Strongly Agree	13	1%
Agree	108	10%
Neutral	166	15%
Disagree	266	24%
Strongly Disagree	507	46%
No Response	38	4%
Total	1098	100%

Q21: When something is broken it is fixed in a timely manner		
Strongly Agree	25	2%
Agree	139	13%
Neutral	208	19%
Disagree	286	26%
Strongly Disagree	429	39%
No Response	11	1%
Total	1098	100%

Q22: I am satisfied with food from dietary		
Strongly Agree	13	1%
Agree	53	5%
Neutral	142	13%
Disagree	251	23%
Strongly Disagree	633	58%
No Response	6	1%
Total	1098	100%

Q23: Clothing provided by state is adequate		
Strongly Agree	7	1%
Agree	37	3%
Neutral	78	7%
Disagree	218	20%
Strongly Disagree	752	69%
No Response	6	1%
Total	1098	100%

Q24: I have adequate access to showers		
Strongly Agree	113	10%
Agree	347	32%
Neutral	191	17%
Disagree	165	15%
Strongly Disagree	269	25%
No Response	13	1%
Total	1098	100%

Q25: Enough state hygiene items are provided		
Strongly Agree	12	1%
Agree	43	4%
Neutral	87	8%
Disagree	230	21%
Strongly Disagree	712	65%
No Response	14	1%
Total	1098	100%

Q26: There is enough rec		
Strongly Agree	37	3%
Agree	146	13%
Neutral	172	16%
Disagree	251	23%
Strongly Disagree	468	43%
No Response	24	2%
Total	1098	100%

Q27: I have adequate access to law library		
Strongly Agree	51	5%
Agree	228	21%
Neutral	312	28%
Disagree	192	18%
Strongly Disagree	291	27%
No Response	24	2%
Total	1098	100%

Q28: I have enough access to phones		
Strongly Agree	53	5%
Agree	195	18%
Neutral	217	20%
Disagree	253	23%
Strongly Disagree	371	34%
No Response	9	1%
Total	1098	100%

Q29: Helpful reentry info is provided by staff		
Strongly Agree	9	1%
Agree	77	7%
Neutral	257	23%
Disagree	275	25%
Strongly Disagree	443	40%
No Response	37	3%
Total	1098	100%

Q30: Rehabilitative & Education programming is adequate		
Strongly Agree	31	3%
Agree	137	13%
Neutral	253	23%
Disagree	213	19%
Strongly Disagree	435	40%
No Response	29	3%
Total	1098	100%

*Not all percentages reported for individual survey items add up to 100% due to percentages being rounded to whole number.