Survey Comment Report



## Graham 2023 MQPL Survey Comments

## **Table of Contents**

Introduction	3
OPEN-ENDED SURVEY QUESTIONS	3
Q12. What are the most positive things about life in this prison?	3
Q13. What are the most negative things about life in this prison?	14
Q14. What suggestions do you have for improvement?	30
Q15. Please write any other comments or feedback on this survey below	44
OTHER MARGINALIA COMMENTS	65

## Introduction

Graham Correctional Center (Graham) is a medium-security male prison within the Illinois Department of Corrections (IDOC) that housed 1,311 people on March 27, 2023. Graham also operates the Central Reception & Classification Center (R&C or "X-house"), which housed approximately an additional 320 people. The John Howard Association of Illinois (JHA) conducted a modified short <u>Measuring the Quality of Prison Life</u> (MQPL) survey by providing enough survey packets (consisting of the <u>MQPL survey</u>, an informed consent notice/instruction sheet, and a privileged mail prepaid business reply envelope addressed to JHA) so that every person incarcerated at Graham, other than those housed in reception, would have an opportunity to participate in the voluntary and anonymous survey if they chose to do so. In total, JHA received 471 responses to the MQPL survey from people at Graham through July 19, 2023, representing approximately 36% of the static population, excluding R&C. Some survey responses suggest that some individuals in reception did take the survey, however.

Below are the comments from the MQPL surveys for the open-ended survey questions followed by marginalia comments. Please note:

- All blank answers have been omitted
- Names and other personally identifying details have been redacted
- Spelling and grammar have been lightly edited for understanding and to account for possible transcriber typos

### **OPEN-ENDED SURVEY QUESTIONS**

#### Q12. What are the most <u>positive</u> things about life in this prison?

- 1. There isn't any. The Programs that go on may help some but most only use the tools given or learned just long enough to get out or only during classes and groups then go back to the criminal mindset as usual.
- 2. The food in dietary is good there aren't as many mice and rats as before
- 3. Most days go by quickly
- 4. Drug free, out of danger not being shot at
- 5. Time out of cells is good

- 6. We get a lot of time outside of the cells
- 7. You're able to get a little help with your mental health???
- 8. No comment
- 9. Here and other prisons ive been to the most positive things are contact with family, having an outdate, commissary and yard
- 10. We are out of our cell most of the days
- 11. yard.
- 12. The most positive thing is gym and yard. I have to much time to get in to school. Its the only way I can cope with my feelings.
- 13. They doors are unlocked the majority of the day. Most staff are respectful overall. They run commissary every week. We never go on lockdown. They have yard everyday.
- 14. Their is nothing I can say positive except I'm alive
- 15. yard and gym
- 16. open dayrooms yard everyday
- 17. The isolation, it gives you time to think about the mistakes and how to not repeat them
- 18. Nothing positive
- 19. The only thing I can think of is the library being open after it was closed for like 8 months due to being able to fill the position and it wasn't due to COVID
- 20. Having your own TV and tablet
- 21. Having your own TV and tablet, mail, and LTS activities
- 22. Getting released
- 23. God
- 24. None
- 25. I don't have a positives I can think of
- 26. I got my GED and Voc certificate in construction tech
- 27. NONE
- 28. Given the time to focus on myself, to think on my future & plan for my coming release.
- 29. Not a Damn thing!
- 30. That Im not smoking drinking or doing drugs
- 31. We get yard and phone calls to our loved ones twice a week or more. We get full trays of filling food 3 times a day and staff are understanding and hear you out when having issues
- 32. There is nothing positive in this prison.
- 33. Im close to home to get visits
- 34. Can not think of any.
- 35. That Im not dead yet.
- 36. The time out of the cell.
- 37. Commissary and using the phone but its hard to get on the phone because if your not in a certain click or gang.
- 38. They allow us to have TVs
- 39. Ive seen nothing really positive about this prison
- 40. Schooling & groups like AA and Fathering
- 41. It's clean, as far as custodial. Phones work most all the time. Foods not bad.
- 42. I Learnd from my mistakes to not come back.
- 43. Transgender individuals are single-celled. All cell have a sink and toiler (no communal restrooms). Showers have only one head for a single person at a time.

- 44. You get to spend some time out of your cell than other medium security prions in Illinois, however there isnt anything positive to do in that time out.
- 45. Theres not much I guess my porter job works out for me.
- 46. We are out of our cells more then other prisons. We have yard everyday.
- 47. I have my own key to my cell
- 48. In this prison not a lot
- 49. My wife & kids
- 50. The fact we will leave some day, I'm in a class with a wonderful teacher
- 51. We aren't locked in our rooms all day and we get some-what decent yards.
- 52. The have school.
- 53. a few relatable officers and the couple understanding staff member. great dental care
- 54. Getting good time were I can go home and better programs
- 55. They feed you 3 times a day...
- 56. Yard, gym
- 57. Get to take a shower every morning
- 58. There is nothing positive about life in this prison!
- 59. You have plenty of opportunitys to go to yard.
- 60. Nothing I just want to get home this is my first case I ever had in my life send me to jail for & at 50% for less then 5 grams and I was reading with someone else car they cant even prove me guilty they say im guilty from my color and because I was with a white girl at wrong place wrong time
- 61. Being in a two man cell yard time phone service is reasonable the food is edible & healthcare.
- 62. None, because staff, counselor's spin you on subject's that can help use
- 63. Movement
- 64. There is alot of structur
- 65. Own key to cell
- 66. You have more movement, if you can get in an educational program or get a job.
- 67. The food, rec, and TV channels.
- 68. Yard and commissary
- 69. I do get to come out of my room everyday.
- 70. It is consistent
- 71. Rec time. Out of cell time
- 72. The yard & gyms are good & we get a lot of free time out of cells.
- 73. I can't think of any. The current **[STAFF ROLE REDACTED]** at this prison is creating a hostile environment for incarcerated people and the staff at this prison
- 74. They make a genuine effort to have at least one recreation a day.
- 75. Nothing!
- 76. Staff are professional, weekly commissary, lots of yard time, a lot of time out of the cell. Able to make multiple daily phone calls, decent food, overall positive energy, do not harshly punish for tickets and give multiple chances to correct erroneous behavior
- 77. That we're not locked up all day.
- 78. If you have or get a job you are able to leave your housing unit for that day.
- 79. Nothing is positive in here.
- 80. Have key to your cell. Having 2 man cells
- 81. You can make a concious decision to turn your life around.
- 82. The fact for me that I will leave relatively soon. (18 months) And the opportunity to exercise & focus on my physical and spiritual health.
- 83. None other than yard & gym

- 84. That's a good question
- 85. Nothing it takes forever to get out of X-house then the times you write pepeol for answer they do not answer
- 86. Nothing, there's people that are sick with COVID 19, plus are stuck in the Xhouse for long periods of time instead of sending them to another prison.
- 87. There's nothing positive about prison or this prison what a stupid question!
- 88. There is none in Graham I been here a year and cant get a job the counselors do not do there jobs
- 89. The most positive aspect of this prison is the fact you are outside your cell most of the day and have the option to go back in your cell and escape the loud chaos of the dayroom when you feel like it.
- 90. There really isn't anything positive, except that it gives a person time to get off drugs and sort of rehabilitates that person if they chose to be.
- 91. Give you time to get your mind right. Get clean from drugs and attempt to get your life together.
- 92. You get yard every day and they have a good weight pile.
- 93. The state loan TV program. Without it most inmates would be able to afford TV. TV's here are \$281 for a 13". We only get \$13 a month state pay. Most of us don't have people on outside to have people send us money.
- 94. It gives me the time to concentrate on myself. To build myself physicaly.
- 95. Weights & yard time
- 96. Church services, gym and yard, telephone privileges and dayroom privileges.
- 97. Drug Treatment
- 98. Talking to your loved ones
- 99. Every one has outdate
- 100. There really are not any positives as you will read in the enclosed letter in all of my years of doing time and facilities this is the most poorly run facility
- 101. Not anything
- 102. Getting your mind and body together. Plans for the future. Helps a person wing there self off drugs etc.
- 103. That they cant keep me forever, that one day III be free
- 104. being able to go home
- 105. food, dietary
- 106. They have geo program
- 107. good time
- 108. Nothing
- 109. nothing
- 110. none
- 111. good time for work assignments
- 112. Rare, but old C/Os are kinda cool
- 113. nothing, I am a rape victim, a non violent min security offender who has been forced to be cellys with several aggravated pedophiles, and kicked out of veterans programs by veterans who are sex offenders and preditors **[NAME REDACTED]**
- 114. nothing
- 115. the prospect of getting out
- 116. I don't know I'm in x house receiving they treat us like shit!
- 117. I can change
- 118. you get a chance to change and start over
- 119. knowing I have an outdate and this is only temporary
- 120. is knowing that I never want to come back here

- 121. Getting out of the cell and having dayroom time but that's all
- 122. being able to stay out of the cell
- 123. nothing no programs to help people
- 124. Nothing
- 125. not here
- 126. nothing, no chance to earn EDSC, no jobs unless you're a snitch or white
- 127. I can better myself on my own by the help of the people who come in from the churches in the community who teach classes and from the classes that I teach myself. We get no help from the prison itself and no credit is given for the positive changes men are making from these classes.
- 128. nothing
- 129. opportunity for education, though people locked up for a long time can not get into school til close to their outdate
- 130. Some people can get their health together and you have time to plan your life for the better
- 131. N/A
- 132. Privacy
- 133. Rec (yard), open movement, dayroom, weekly commissary
- 134. going to religious services
- 135. Shower everyday in house laundry
- 136. Yard, church
- 137. Weekly commissary, yard
- 138. Yard
- 139. dayroom, yard
- 140. out of cell time, access to phones, commissary
- 141. When you wake up in the morning.
- 142. free food
- 143. plenty dayroom time, ok food, ok commissary
- 144. Nothing
- 145. The only positive thing is there is recreation everyday
- 146. Know that everyone and myself can get transferred and we all have an outdate (release date).
- 147. state loan tv, drug treatment program
- 148. commissary, books, school
- 149. Ramadan. I get to fast w/ my muslim brothers
- 150. I get visits and I have a job.
- 151. That I have an outdate
- 152. Its safe and secure
- 153. There are programs to better myself here. GED and vocational classes but vocational is very limited due to nobody to do classes.
- 154. I get visits
- 155. None
- 156. None! This prison has some serious administration issues.
- 157. outdate and maybe being able to politic a little good time... bonafied county thhat offers nothing.
- 158. Nothing, there are no programs and the ones that are available you have to be 2 years or shorter to get into them
- 159. No drugs.
- 160. time to reflect & think
- 161. They arent outright beating us or shooting us but physical abuse isnt the only type

- 162. Close to family, visits arent micromanaged
- 163. To learn how to cope everyday bullshit in here, makes me strong minded
- 164. Drug class GEO
- 165. none its understaffed so no programs
- 166. drug program counselors
- 167. We have industries here but only 27 people out of 2000 have a industry job. The state crushed industries. We fought for a garden program and won but it was a fight.
- 168. You meet a lot of people
- 169. I get free food
- 170. You can go to the dayroom when you want and go back to your cell when you want.
- 171. yard, commissary
- 172. You get out your cell way more than most prisons
- 173. only few staff are reasonable depending on their mood.
- 174. They don't care about shit. And when we fill these papers out it doesn't change nothing at all
- 175. Graham Vets biulds a possitive environment.
- 176. The veterans program and the chapel
- 177. The Graham vet program "for vets of course"
- 178. close to family
- 179. There is a lot of yard, rec options. Very few lockdowns. You are allowed out of your cell for 13 hrs daily.
- 180. opportunity to participate in a veterans program to improve myself graham correctional center
- 181. Your out from 8 am til 9 pm, they have jobs and schooling if you need it, and staff is fair and the food is well and so is commissary.
- 182. The foods decent and are out of our cells most of the day
- 183. graham vets being with fellow veterans who been threw the stuff i been threw
- 184. im sober
- 185. for me nothing because as of right now i havent had any write ups for over 5 years and I cant do anything as far as work is concerned I already have all of my educational credentials and i've taken every other program prison has offered, so a job is the only thing i can do but its all about who knows you or who you know not the actual list, that is provided.
- 186. Dietary is generally good. On occasion, healthcare (including dentist and vision) takes a proactive approach to support health issues. A few correction officers to show empathy toward inmates concerns but no more than 5-10% of that population.
- 187. You get communication with your loved ones because you are out your cell to use the phone most of the day
- 188. Nothing, I can't find a thing.
- 189. nothing.
- 190. I have lots of time to do bible studies
- 191. Time to reflect on your self. If you have the initiative you can do corrispondence courses.
- 192. for me it was to force me to realize how precious life is and to know not to take it for granted "7 years later"
- 193. You have a chance to work on yourself and your mental health
- 194. The amount of dayroom time is nice which helps with staying in contact with my friends, family in the free world.
- 195. That hopefully I might make it out.
- 196. if you are self motivated it gives you time to rethink your life

- 197. you can retrieve your GED and personal things you need in life
- 198. were out majority of the day
- 199. You shouldnt want to come back
- 200. I dont have to spend all day in my cell. I can get on the phone anytime I want
- 201. N/A
- 202. NONE
- 203. Yard rec
- 204. Not geting raped
- 205. Having a cell with your own key. The fact that they do offer some schooling and employment opportunities
- 206. Being able to go to yard and get on the phone to call home.
- 207. The activity time and being out of the cell more. But I am not out my cell much, I stay away from staff and others whom are in custody as much as I can, thats how I've kept a clear disciplinary record.
- 208. Dietary, yard, and the time spent out the cells.
- 209. being a military veteran we have built a community and took it upon ourselves to do our own peer led rehabilitative programming. Although not available to general population since we have our own veteran housing unit it is a step in the right direction. Us long term offenders do not want to recidivate or return, so we are our own best chance for now.
- 210. I am in a Veterans unit + am a peer facilitator. We basically give up our dayroom time in this unit + attend classes, but this environment is unique in this prison. Without this unit that we fought for, we would have nothing.
- 211. Nothing
- 212. Recreation and commissary weekly. (Prison Life). Personally I stay positive regardless of the (prison life) events.
- 213. Being out of the cell
- 214. Most of the staff are understanding and considerate to needs of an individual
- 215. Able to interact with staff without conflict. Met good people while I am incarcerated, both inmate and staff.
- 216. Start giving everybody that got 50% good time for reales staff too start over using there powers while working and making sure things get done the way their suppose too instead just working for that paycheck.
- 217. Being locked up gives you time to think about becoming a better person
- 218. Knowing you still have a chance to make it in life once released.
- 219. None
- 220. The phone use. Nothing else. Period.
- 221. Having a strong mind
- 222. Sobriety, genuine fellowship
- 223. There are none.
- 224. I'm getting out soon
- 225. Cheap ways to foster communication with family
- 226. Staying to yourself
- 227. N/A
- 228. None
- 229. N/A
- 230. It gives you time to reflect on life and time away from drugs and a chance to get clean. Physically anyway
- 231. There are no positive things about life in this prison. Correction officers are hired and recruited from the mostly ALL white towns, trailer parks and farms and most have

never known or even talked to a person of COLOR. The HATE stems from their limited opportunity to grow up around PEOPLE OF COLOR!!!

- 232. How much we are allowed out of our cells.
- 233. Dayrooms are open all day except for count (2:45-4:00 PM)
- 234. Not been lockdown
- 235. One day closer to home, and have a key to your room, and have a bed, and food, and God.
- 236. Being able to move around talk to your family on the phone if you got family and if you can choose your own celly to live with.
- 237. The food and the time out the cell
- 238. New religion
- 239. Honestly I can't tell you this is my first time in life being in prison
- 240. Sobriety, phone price
- 241. The food is better than most and people in healthcare generally seem to care about you.
- 242. The most positive is going to commissary to buy food, cause if your not staff, the food truly suck!
- 243. There's nothing positive about being her
- 244. Theres no positives at all!!!
- 245. The ability to shop once a week. Yard at least once a day.
- 246. Nothing We are nothing but cattle and job seceruity. The C/O here are over paid lazy baby sitters. That DONT care about us as human beings, because we are criminals and they don't want to help us with NOTHING and they look at us as cattle and live stock just pushing us thru the system that is broken and their to lazy to actually do their job to help us.
- 247. They have odinist service available.
- 248. Good library
- 249. none
- 250. sobriety
- 251. N/A
- 252. You have a key to your cell and you dont have to shower with a bunch of n\*\*\*\*\*s
- 253. none
- 254. Activities
- 255. N/A
- 256. The amount of time spent out of a cell
- 257. Yard time,...Yeah thats about it
- 258. The inmates show respect for each other and help each other.
- 259. That I'm getting healthy.
- 260. You have an outdate to look forward to someday. You have the hope of getting into school someday (but not unless you are willing to wait for years on end) You have dayrooms open 8:30am-2:45pm & 4pm-9pm, everyday.
- 261. You're out all day and you get yard.
- 262. What makes prison positive is reentry programs & school.
- 263. Not being on lockdown. There is not a lot of positive things going on in this prison
- 264. It could always be worse.
- 265. It gives you another chance to start over and do good.
- 266. none
- 267. Solitude if you want it
- 268. Nothing positive here!

- 269. Being able to contact my family and friend back home and being able to see them time to time the phone?
- 270. Nothing
- 271. None
- 272. it's better than the last one!
- 273. Nothing positive
- 274. None I see
- 275. Allowed to be out of cell a lot. That's all!
- 276. The fact Im able to get away from others from time to time within my cell.
- 277. Able to work and do your time without any trouble.
- 278. Going to yard and the gym several times a week
- 279. Not being locked down all day long.
- 280. I'm 21 and time goes by fast
- 281. You are out all day. Store once a week. Yard everyday. Youre own cell
- 282. The yard and being able to pratice my religion. Sometimes.
- 283. Nothing
- 284. You are able to go to the library to read books, magazines and also do researches on cases similar to yours. Also provides programs to uplift oneself...
- 285. None
- 286. Nothing really
- 287. nothing at all we are miserable in this prison the C/O's do what they want to do with no consequences, If we Fight back with Grievance or Family Calls we get Punished
- 288. Change
- 289. When your in Receiving There nothing you never get Day Room you always in your room 24/7 and Thay Treat You like Animals in The X-House Receiving
- 290. I don't know life in other prisons. I guess participating in programs + watching TV.
- 291. We can walk around and Read
- 292. Time to myself in my cell reading my books after lockdown 9 PM till about 1 am when I go to sleep.
- 293. Going to the Asatru services when staff let us have them, so that I can get in touch with my Gods & Goddesses
- 294. Looking forward to leaving this prison
- 295. meet some good people
- 296. What positive I have a outdate
- 297. Being able to go in and out of your cell as you like. If you do not want to be around the noise and chaos, you can go to your cell.
- 298. Nothing
- 299. nothing
- 300. you can use your jobs to get released early.
- 301. Getting out of the cell
- 302. Getting out of the cell
- 303. There is not a lot of positive here
- 304. The housing units I've been in here are adequate protection from the elements.
- 305. Dayroom, showers, yard, church services
- 306. I wouldn't say positive. Its hard to change your life in here, cause they only give the people with less time the programs first.
- 307. Some staff help + really care the groups from mental health
- 308. Time to get healthy
- 309. The being out cell most day
- 310. We are out of our cells alot and this prison provide regular yards & gym

- 311. being able to meet others who are fellow Believers in Christ.
- 312. I cant think of any for Graham only minimum Prisons have Positives
- 313. The Most Positive Things about life in this prison is the fact that most people look forward to an outdate, you have a chance to see the sun, feel the wind and see cars.
- 314. Nothing
- 315. nothing
- 316. I'm in healthcare so none
- 317. The ability to get into Vocational Classes like Construction Tech But getting into the class is extremely difficult.
- 318. The Chapel Services
- 319. I cant think of one. the programs are poorly maintained and the ones that offer good time take forever to see or the staff seem to treat one as less of an individual and staff don't want to do Anything But say "they don't do that" or its not offered or ignore it
- 320. Nothing Because prison make it worse in your life special the staff they are the worse one.
- 321. There's no such thing
- 322. Nothing at all we Hurt down here. somebody please help us cause we dont Have a voice.
- 323. Getting out of the cell all day
- 324. None
- 325. I am able to sit still and reflect on my outlook on life and the mistakes I have made. To be honest there is nothing positive about being in prison.
- 326. Finding yourself
- 327. To do something positive you pretty much have to take the initiative and do it yourself, the only positive things are for Christians, all help programs are bible based
- 328. getting the help you need
- 329. None
- 330. nothing
- 331. more movement (IE) Yard, Gym. Ability to feel safe
- 332. Nothing
- 333. Not being locked up over 20+ hours at a Maximum Security prison in a cell. Being able to have the privilege of using a Key to unlock our room's door—to be trusted with such, even having the freedom to go out or in a room where I stay or live at. Being able to go to more than 1 service and Bible study is a tremendous blessing.
- 334. This prison provides us with everything a person could want for sitting around and "spending time" incarcerated. IE Weekly commissary, Decent TV channels, Daily yard During Summer + Night yard 2x a week, Gym During Winter, Nearly all day Dayroom IE access to phones, showers, Recreation, Socialisation, Halfway Decent Food
- 335. Nothing really unless your a certain type of person
- 336. Key to your own room, yard on a daily basis. Weights and equipment to work out.
- 337. Chiti noodles & sex
- 338. To be honest, in Graham there is no positive, unless your of white skin tone or be willing to put yourself in jeopary by telling on inmates. It's a controlled environment with a lot of picking and choosing.
- 339. That im getting out soon
- 340. Out of cells most of the day
- 341. I have a tablet with music to lissen to and TV to whoch.
- 342. I would say that would be that we have yard every day of the week.

- 343. That we get a chance to get out heads back in order
- 344. Personaly I learn from others peoples mistakes as much as my own. Staying away from everyone, when on a call pass, line for chow, breakfast, lunch, or dinner. Walk with your face on the floor & mind your own business.
- 345. I don't know
- 346. Nothing. The prison setting and it's environment are detrimental to one's health + wellbeing.
- 347. None you can hardly get a job or in school or get the help you need when you need it.
- 348. Yard time, phone time and bed to sleep in
- 349. Nothing!!!!!
- 350. Maintaining your thoughts
- 351. Im alive
- 352. That when a person is eligible they offer vocational classes that a person can take to pickup a trade before they leave prison
- 353. Nothing
- 354. The good time
- 355. My religion and release date
- 356. My outdate is a year
- 357. My release date
- 358. To understand your punishment + choose the right path
- 359. I have an outdate and I am receiving program good time for the GEO program
- 360. GEO program, physical fitness
- 361. We have a key to our cells
- 362. A lot of dayroom time
- 363. Nothing this place is horrible
- 364. Good time yard, gym
- 365. The food is not that bad, internet access and electronics are available
- 366. Im still alive, I can take time to reflect and maybe make amends where they are needed.
- 367. Im in GED and work I go to AA & bible studys church they have fathhood Building Blocks Transforming lives
- 368. There are none.
- 369. More time out my cell and more access to speak with loved ones
- 370. nothing
- 371. I get to go use the weights and they have an A.A. meeting
- 372. none
- 373. yard daily
- 374. The good time that is available by applying your self.
- 375. Education, and drug treatment, and mental health.
- 376. Yard activities
- 377. Yard is the only positive thing.
- 378. Yard, gym everyday! food is good just hungry when you leave chow
- 379. Commissary every week
- 380. Nothing
- 381. My fellow inmates are on average a better quality and band together when staff are doing wrong
- 382. It is clean and plenty of room and treated fairly
- 383. Being able to go to your cell to avoid all the drama
- 384. Sufficient time outside of cell, sufficient yard, gym opportunities, keys issued

- 385. What doesn't kill you make's you stronger.
- 386. You have free food and rent
- 387. yard
- 388. Fresh start when you go home
- 389. About 10 hours out of a cell.
- 390. Thinking about when Im able to go home to my family
- 391. I have had a lot of time to think about my life. I think there are some good people here who do understand we are already being punished but not enough. The food is edible
- 392. Youre out 8 to 10 hrs.
- 393. we go to commissary every week
- 394. We are out of our cells almost all day.
- 395. Yard family visits food
- 396. You are out of your cell more in this prison than most other ILL prisons
- 397. spend most of our day out of cell food, commissary are slightly better so ive heard mostly mellow atmosphere
- 398. We get alot of out the cell time.
- 399. Prison gives you a chance to correct the wrong things you've done on outside. Second chance once you return.
- 400. I have a key to my cell and can come + go as I want. The food is great here and some of the C/O's do care about their job.
- 401. Fatherhood initiative, chapel
- 402. Not much
- 403. You can change the decisions I make in the future.

# Q13. What are the most <u>negative</u> things about life in this prison?

- 1. Medical and Mental Health, Food
- 2. The guards are violent and corrupt. They fight inmates. Getting to use phones is almost impossible.
- 3. Most staff bring there problems to work
- 4. 1. No emergency button in cells, 2. Administration makeup rules as they go, 3. No adequate hot water and clean water
- 5. Trying to get problems solved that involve the help of staff
- 6. The correctional officers think its funny to make fun of people and its a racist prison.
- 7. Inmates get punished for what other inmates do.
- 8. The way the staff treats you. They do nothing for you. Especially if you have a sex case They talk to real bad and nasty and disrespectful. There is no programs to actually rehabilitate yourself. and racism is real.
- 9. no programs, takes forever to get in to school. They have nothing for people with 85% Person who you write for a job never gets back to you so you dont get hired. Staff talk wreckless to us
- 10. getting good time, commissary, enough food in the dietary, getting a job, getting into school
- 11. Being away from family, being around dumb people. Smelling other people shit and piss. Fighting to get on the phone. leaving your love ones to provide for themselfs

dealing with dirty people and cleaning up after. Dealing with racist C/O's, making us feel like animals.

- 12. Favoritism is a MAJOR issue. The people who get job assignments and special privileges are the ones who are "suck ups" or "ass kissers." It is nearly impossible to get into an educational program. There are only 4 phones for 50 people, which causes many arguments and fights. You cant get a cell change even if you are threatened by your cellmate. You have to refuse housing and get a disciplinary report just to move. Mental health staff do not answer request or address concerns.
- 13. Offender request form going unanswered.
- 14. The nurses are great but there is no doctor
- 15. nothing is the same it alway some that change around here for the bad!
- 16. Not enough jobs for inmates, lazy staff, not enough positive programs
- 17. The isolation, it don't have many programs to help you better your situation. All they do is write tickets.
- 18. I'm unable to be rehabilitated based on time of sentence. Everything is priortized by out date. Disciplinary committee and grievance process is a joke because grievance officer are also C/O or ex-correctional officers.
- 19. The healthcare
- 20. Everything, jobs and school is impossible to get unless you're short time or snitching for IA. Fights over the phone, add more phones to the housing units.
- 21. Everything, cause jobs and school are impossible to get into unless you're short time or work IA
- 22. Being treated as if you are less than human.
- 23. Health
- 24. Everything
- 25. Cant get a job too much down time with nothing to do
- 26. The disrespect from staff and the racial profiling and racism
- 27. Poor Medical
- 28. Anybody with 85 to 100% or more than 3 yrs to MSR it is almost impossible to get into any vocation class. Instead it is offered to mainly 50% who just want the award of Earned time to hurry up and get home & continue with the same behavior patterns they were making that ended them up being incarcerated. Inmates such as myself (85%) want to be able to use my time productively and learn a marketable trade for myself so as to improve my productibility in society on my return home. I don't recieve the same opportunities as other individuals in this camp, and I am not alone in this.
- 29. Being on the Outside "Fredom"
- 30. Not seeing my family. And the guards wants to harass us by waking us up early for compliance checks and take away things like our pillows and soap dishes
- 31. Being locked up is the only negative thing prison is prison and its only bad on you if you make it to that point
- 32. Staff treat us like shit.
- 33. Some of the staff look to cause problems so they can have a excuse to rough up or mace inmate's. Inmates run the phones. Have to pay laundry porters to get laundry done.
- 34. There is no programming in this facility. The environment is reactive and not proactive.
- 35. Where do I start? I am an optimistic person, but this prison has numerous of very dangerous, unjust, inhumane, unresponsible way of dealing w/ other human beings. Mental procedures is a joke, my "HIPPAS" is constantly being violated, I'm scared to

even drink the water here. I already have spots on my back, & have accumulated an allergy that makes my skin burn & itch, I take (Zyrtec) for it. I could go on & on.

- 36. Getting jobs, discipline, schooling. Staff interaction, being treated like a convict.
- 37. Being used or bullied for my commissary
- 38. Certain security staff members seem to bring home problems to work with them or have a sense of entitlement because have an authority over us. So they can do no wrong and like to flex power
- 39. Its hard to get a job and its hard to get into school or any kind of groups or classes
- 40. The C/O's pick & choose on who they want to keep on for a job no fair chance for just anyone to get a job. Not enough treatment programs that are really rehabilitive
- 41. The counselors lie. Forcing people to believe things that aren't true in order to fit the counselors own wants, despite whats best for inmate.
- 42. NONE
- 43. They keep trans individuals apart by not housing them together in the same unit thus preventing positive social transitioning. There are no program, resources for transgender individuals. As a trans female, I am routinely made to feel "less than" by staff.
- 44. Counselors are ex officers so nothing gets done the way it should. Healthcare is horrible and if you file a grievance it is held against you and you have to fear retaliation. We have no case workers. Officers use intimidation against us.
- 45. Theres to many to name but it doesn't matter because nothing ever gets done about the staff that needs done here but I guess you people already know that.
- 46. Inmates mostley run the prison. Staff (most of them) are disrespectful to us. They degrade us every day.
- 47. Under trained, egotistical, malevolant staff
- 48. No air conditioning not enough school opp.
- 49. The way the guards treat you, they treat you like an animal instead of a person.
- 50. Pretty much everything
- 51. Depression and being lonely, stress
- 52. Food, treatment of individuals, phone schedule, how they pair people, they punish harsh on the first offense, it's easy to get a ticket. Officers talk about inmates in a degrading manner, it's hard to receive dental services
- 53. I've been here 8 months and haven't had a job or school; There, no A/C during the BRUTAL summers; we've been with some kind of contaminated water for months; Punishment is the only thing that's done expiditiously and precise; healthcare is unorganized; you can't get work assignments or school unless you "know" somebody
- 54. There isn't any programs to earn good time. A lot of just sitting around
- 55. No programs, short staffed, horrable counselors.
- 56. Very few positive opportunities. Completely corrupt to the core. Staff corruption through & through
- 57. They don't get at all get any good time they don't help you
- 58. Everything seems like a pyscological "mind fuck". Like if anything you can leave here worse off then how you come if your head not in the right space. A lot of people won't even be able to vioce this but this is definetly the biggest reason that prison is a revolving door.
- 59. Lack of programs, staff, commissary
- 60. The Day room is entirerly to loud to where you can't us the phones
- 61. An individual can't get a job or get in school, you have to wait almost 8 months to be approved for jobs & even longer to receive a job, and even longer for school. The

"Good Time" being given by other institution, this institution does not give it to the residents as they should.

- 62. There arent enough programs, space for people with more than 2 years left. People with more than 2 years get put on hold so they can run people with short time.
- 63. Waking up here I losted my **[FAMILY MEMBERS]** and cant go to funeral. They serve us a year old food and more the chow room will not pass health department
- 64. Isolation, separated from family wife children grandchildren. Not being able to ride my Harley-Davidson
- 65. No program's to help better No schooling for higher learning and if there is it's only for people with short time served.
- 66. No good time
- 67. They took too long getting me my property when I came here
- 68. Officers treatment towards individuals in custody. Consequences are inconsistent with offenses and if officers do not like you then you get more severe punishment. There is NO incentive for good behavior.
- 69. they give people 2 jobs and others cant find a job just to help they buddies get good time credits not fair and is a problem
- 70. your not treated as a human being
- Getting help overall. 2) Shit poor health care. 3) Sloppy grievances/automatic denials w/o proper investigation. 4) Overall treatment. 5) Almost impossible for some guys (like me) to get a job or schooling.
- 72. Lack of knowledge & available programs
- 73. Staff is very confrontational and vindictive towards individuals in custody, thus fueling the "us against them" mentality.
- 74. there are very few life skills classes, behavior modification classes and selfimprovement classes
- 75. Medical. No chaplain. Getting answers to request slips
- 76. The do not have no programs to run for us upon reveuing us. They denie a lot of us case management plans or EDSC.
- 77. The misapplication of the rules and regulations by the prison staff upon the incarcerated people in this prison.
- 78. There's an over-emphasis on staff well-being and security... so much so, it interferes with rehabilitation.
- 79. The favoritism, poor programming, targeting, antaginizing, labeling, and the laziness of staff. The only time they do something is when they want to bother us.
- 80. Administrators that do whatever they want because they can, some administrators bully lower-level employees and rules changing depending on the person
- 81. That there's not programs, disrespect from staff, lack of healthcare treatment, no real mental health outside of pills.
- 82. If you get hurt or have health issues, nothing really gets done and your treated as if your faking it. Ive had back issues and was treated inhumanely and they cause more pain than anything and never helped the issue and staff talk and treat you like your worse than trash.
- 83. The **[STAFF ROLE REDACTED]** do not know what he is doing and the **[STAFF ROLE REDACTED]** don't have a clue either, she didn't even have anything planned for Black History Month. Crisis of leadership they don't even have a permanent warden.
- 84. No programs. Never seen people get EDSC. Cant get a job for a year they say. Even though I was mandated by judget I still cant get treatment. Grievance never goes out. No dryer for clothes

- 85. The staff and officers.
- 86. The way individuals in custody are judged and discriminated against. For instance, I spent the past month [DATES REDACTED] going through channels & chain of command to be rehoused for safety concerns. I was completed ignored & finally I had to refuse housing to avoid violence. For doing so I was sent to segregation. Placed on B grade & lost my chances to transfer to another facility to 6 months to a year.
- 87. Everything
- 88. The counselors are shit. They don't care about us, they don't listen to problems.
- 89. X-house you get for like 120 pluse days before getting shiped out. They don't feed you write it always cold or missing something only getting to go to store for hygiene when X-house
- 90. House. Food. Treatment. There are C/O's that put there hands on people and when someone files a grievance, for situations like these they don't take authority for this.
- 91. Slow! Asf Life Recovery Skills not being taught here since Covid especially they want you back your \$ to them, you get no good time for good behavior!
- 92. There is no job they have no programs and all they want to do is nothing to help the inmates here
- 93. This prison has several negative aspects such as the fact there is a lack of educational opportunities due to them not being able to hire workers. Also there are limited amount of counselors and they do not respond or come often to units. There's very long waits for transfers from this facility.
- 94. Being away from loved ones and your kids an family.
- 95. The staff does care, they treat you like animals. They are very attitudish. And the important stuff you need help with you have to write a request that takes days to answer.
- 96. The programs and ways to get good time is pretty much non existent.
- 97. That people with sex cases are treated so bad. I understand it is a terrible crime, but people make mistakes and shouldn't be judged for them. They are stuck in the housing units cause they are in fear they will be hurt if they go to yard, gym.
- 98. Not being able to do the things that I need to do on the outside. Maintaine my property and pay taxes on property.
- 99. No programs available for 70% of the inmates. Understaffed clinical services
- 100. Unfair adjustment committee hearings, disrespectful employees, discrimination against the disable, deficient healthcare unit, lack of programs, ineffective grievance system, improper ventilation system, condition of confinement problems.
- 101. doing to much time and losing your loved one's also being judged by your past to much
- 102. If you are short they won't let you get in no program at all or a job or school since every one gets good time they wont help you get out faster or even try
- 103. Counselors rarely respond, gangs run the phones. Been here 3 mos. without any assignment while others have multiple assignments
- 104. Is how they talk to you
- 105. Being away from your children and family. Losing a love one while in jail.
- 106. Staff conduct towards inmates. Lack of programs, jobs & lack of good time
- 107. the C/O's how they treat us
- 108. healthcare wont help. They do whatever they want here. They don't give reasons why they do what they do. They treat some inmates good, and other inmates bad.
- 109. The treatment of inmates
- 110. lockdowns

- 111. Not getting (EDSC) when you do programs to get home they deny you anything and the counselor do not help you to get home
- 112. Away from family and loved ones
- 113. away from family
- 114. I cant get into school until I'm under 2 yrs left on my sentence so I have a chance to of changing my tabe score to get better pay for work or better work assignments & I cant get into programs in Graham until I'm under 2 yrs.
- 115. C/O [REDACTED], C/O [REDACTED] whose in placement only gives jobs to non sex offenders
- 116. I'm going back to using drugs when I get out of here
- 117. not being able to get a job and how the staff treats me
- 118. the fact of being wasted away in prison
- 119. the treatment by staff and medical
- 120. sitting in receiving over 60 days not being able to order food
- 121. cold showers, C/O's. Think everything is a joke in the x-house specifically
- 122. cold showers, unsanitary conditions, getting treated less than human
- 123. having compliant checks at any time, we are trying to make It homey as we can the prison say no put it in a small box Nothing out!
- 124. C/O not doing there job
- 125. everything
- 126. Gang's, Drugs
- 127. all things
- 128. Racist staff treatment (its bold here)
- 129. if you have a sex case or 85% you can spend 90% of the time with no treatment and in the last 10% of your time expect you to change when most of your time is spent doing time not changing your mind or behavior
- 130. drugs and gangs
- 131. being denied healthcare treatment. Dangerous inviroment from celly's you cant get away from.
- 132. the poor placement of inmates In any cell and when you go to staff about getting new cellmates you are compatible with they wont help. Also they don't have healthy options on commissary
- 133. N/A
- 134. (the placement of enmats) they put just anyone with anyone
- 135. Limited phones, bad healthcare, no barber shop, Law library, the upper staff tend to abuse their authority (wardens & Majors), The cable channels, the water system, limited showers, no schooling (college)
- 136. Staff treatment of incarcerated individuals
- 137. The name calling and treatment based on your case.
- 138. Dont take mental health seriously, wont give jobs to people who have sex cases, wont fix things right
- 139. officers
- 140. officers
- 141. Officer treatment of inmates
- 142. officers (rude)
- 143. no programming. programming is discouraged by the administration. all staffing is focused on security and never allocated to programming. every inmate service has no staff. No chaplain, no barber, no librarian. Emails take a week to process they discourage visitation.

- 144. The staff do to much, they go overboard when there is no reason to. there is at times a bully mentality with the staff at times.
- 145. no programs or school, I have to stay with another man
- 146. the phone system is poor. they should have phones one tablets so that no fights are broken out.
- 147. very little available help to better yourself.
- 148. 1. Inmates are allowed multiple jobs and contracts where most cant even get a job like me and im sentenced at 50% 2. amount of food fed in dietary
- 149. The grievance process is horrible, the officers do whatever they want and no one is being held accountable, healthcare is horrible.
- 150. here at graham correctional center, if you wish to go to the kitchen and eat, go to any of your call passes, out to recreation, or just anything outside of your housing unit, you have to stand in line outside until staff tell you to move wether it raining, snowing, sleet, high temperature, and a lot of times you're standing out for over five minutes.
- 151. lack of jobs, lack of good time contracts, favoritism in placement, jobs, programs
- 152. the way officers speak to inmates
- 153. The staff and the people in custody. The staff tends to treat everybody they encounter as criminals and talk to you any type of way. Staff tries to control every little thing that happens. People in custody call home and ask loved ones to look certain people up to see why they are in prison.
- 154. Its hard to get help with problems.
- 155. Incompetence among staff, especially in Health Care
- 156. I don't like the way the prison does the GEO program I have been waiting 6 months to get in program they keep pudding people with lesser outdates ahead of me
- 157. I should be able to do geo and vocational but there are no night vocational classes. This is unacceptable, **[ILLEGIBLE]** places but here its ok. Why?
- 158. Youre not allowed to order art supplies. **[STAFF ROLES AND NAMES REDACTED]** target individuals here at Graham CC. They also cause problems with C/O's that do have our backs
- 159. No programs, not enough jobs, not enough counselors who care
- 160. No programs! No opportunity to rehabilitate one self. Staff members do not treat inmates with respect but demand it!
- 161. Lack of programs, deny good time for no reasons "just for asking things are denied." staff issues, moral, attendance
- 162. the environment
- 163. Most staff really doesn't care
- 164. not seeing my family, not being allowed to take college classes because I have to much time.
- 165. not enough job placement or schooling. C/O's get away with unprofessional conduct. Some inmates have 3 or more jobs were others have none.
- 166. new rules they come up with every week and how the new **[STAFF ROLE REDACTED]** has a power trip on everything and how he communicates with you as a person.
- 167. The counselor **[REDACTED]** are very disrespect when a inmate ask him a question for example I ask **[NAME REDACTED]** can he put me in to be review for my good time in he said to me he will do it when he feel like it. one more thing is been seen by the doctor they only have one doctor so they wait list is 2 to 3 months behind im very sick now they need more doctor at least one on each shift they only have one doctor

that not fare it to many inmate that are not bein seen because a wait list only because we only have one doctor

- 168. no programs under staffed
- 169. correctional staff do nothing but come to work and sleep
- 170. I have food allergies. They took my special food tray. We have limited art supplies. They make visits hard to do. School is nearly impossible to get into. They have gone out of their way to crush the only positive program Building Blocks. Anything good for us is crushed. Commissary is very limited.
- 171. You meet a lot of people
- 172. I can get a job
- 173. There are no programs any very little schooling. The focus here is on security and nothing else.
- 174. no barbershop, law library, officers, bad healthcare ([NAME REDACTED]), water system
- 175. the commissary could be better due to Illinois paying theyre vendors
- 176. cant really fix corruption can we? Some how senthetic K2 and other toxic drugs are making its way in one staff addmitts that it was in fact fentinole inmates with specific charges are not safe.
- 177. these staff don't care there are a lot of racist guards here.
- 178. Guards see the inmates as paychecks a lot of the times. The staff is close so an offense truthful or falsified is taken to the extremes by the chosen outlets filled with their team.
- 179. 50%ers trans-genders, people on their umpteenth bit, and gang bangers get rewarded with jobs and good time and everyone else gets the shaft. The union runs this prison. They want butts in bunks not rehabilitation. Education is only for h/s drop outs. If you have a brain your out of luck
- 180. limited job and school oppertuitys
- 181. healthcare, clinical services
- 182. absolutely no programming, no higher education, deliberate indifference towards programming by clinical services supervisor. The staff all claim it is not there job to provide life skills that equate to lower recidivism
- 183. There is no type of reform offered, staff never answer request and they never tell the truth about anything. And inmates are always left guessing at the rules.
- 184. some guards are very unprofessional. Healthcare is/was busy and overwhelmed
- 185. Not much, overall its better than being in a 23-1
- 186. the attitude of the staff, the compliance checks are too much
- 187. its different day to day meaning you never know what your waking up to.
- 188. way your treated like you worthless
- 189. for me the treatment of individuals in custody based on sex or identity
- 190. Rules change from one inmate to the next, and not at all for some (those who are bullies). At times the only time healthcare is available is after a person has coded out. By then treatment options can be limited. A "who cares" attitude is evident in C/O's life and death scenarios. Corruption is evident from top down in those who run this prison. Multiple examples could be provided.
- 191. The officers are racist and talk gay jokes all day. They dont have enough programs or jobs to help get us home faster.
- 192. Everything, no schooling programs especially w/ individuals w/ time by msr, no treatment and regular mental health care (ind./groups) no structure. Keeping it 100!
- 193. the food, the phone lists, the way the staff talk to you and treat you. the commissary.
- 194. Im here for a crime I didnt commit

- 195. The mental health system is vertually nonexistent. The Prison System treats you like you are a animal.
- 196. Rehabilitation isnt really the goal, if you want to change its up to you to change prison doesnt offer many opportunitys to gain life skills or general education to insure a quality chance at a life after prison
- 197. not being around your loved ones
- 198. Few jobs and an elite clique get 2 or 3 jobs while everyone else struggles to get one. As LGBTQ I get discriminated against a lot and have a lot of bad cellmates.
- 199. Some of the staff and what they say to people
- 200. Healthcare, staff lack of care, fear for life either by staff & healthcare
- 201. lack of actual help
- 202. being locked behind the doors
- 203. Most of staff are racist and treat individuals as if theyre not human beings
- 204. missing your love ones
- 205. Staff conduct, healthcare service
- 206. They dont feed us enough. The prices on commissary are too high
- 207. N/A
- 208. You can not get a job unless another prisoner says so and most of the goodtime jobs are given to sex offenders who cant get good time.
- 209. bein here
- 210. i dont have a fucking job!!!
- 211. the mix of inmates with 85% cases who cannot recieve good time with the ones who can. There tends to be a "I got nothing to lose" attitude with inmates that cant get good time and they can bully and pressure those who can get good time.
- 212. Nobody gets what help they need to better their life and all programs offered you have to be within 1-2 years short to get in. Also you have to be all buddy buddy with all the C/O's to get a job assignment.
- 213. Staff are some strait weirdos. How do you hold us accountable but cant do the same for themselves. They talk crazy to men in custody. Chew tobacco on grounds, play fight with those in custody, talk to much homosexual talk etc... then expect respect not gonna happen
- 214. Staff, punishments, rules, and etc.
- 215. Programming and jobs are limited or non-existent. Unless you are a short time 50% sentence non crime against a person case then they try to hurry you out so you can come right back, for long-term offenders, or offenders with certain cases it is near impossible to get a job or in programming. We are not allowed to be proactive since we have a lot of time left to do.
- 216. Arbitrary Punishment. Lack of job availability for sex offenders. How can a murderer be allowed an industry or garden job, but not a sex offender??? A crime committed does not define you, or your work ethic. Lack of programming + schooling for those with 2+ years.
- 217. being lock up
- 218. Lack of programming, schooling and mental health issues.
- 219. No programming avalible and staff attitude towards inmates
- 220. The quality and availibility of things in commissary aren't great
- 221. The staff and the lack thereof. The treatment from some if not most staff towards inmates. The lack of programs. They run this prison in a way that cater towards people who are 2 yrs or less to MSR or non-violent.
- 222. Staff should show a little more respect instead of always telling some too shut up and talk to us like grown men instead of treating us like some children

- 223. Being around alot of dumb, ignorant, men
- 224. Idle Hands are the devils playgrounds
- 225. All things
- 226. The way staff treat individuals in custody here. Bogus disciplinary reports. Telling individuals in custody to shut the "F" up, constant attitudes & a very negative atmosphere.
- 227. Bad staff who dont see us as people's
- 228. Sobrity. Being away from family. no pussy.
- 229. Some staff favorite others over people. No help for people with domestics. No treatment help with drugs.
- 230. No contact with loved ones. Not enough phones. Phones run by black gangs
- 231. Its ran like all prisons would be ran under a crooked & broken judicial system
- 232. No programs to better self
- 233. No good time for first timers.
- 234. All
- 235. There is no hope but church, no one cares
- 236. N/A
- 237. demeaning and dehumanizing treatment by staff
- 238. The officers who decide to work in Corrections are mostly individuals with LOW SELF ESTEEM, those who were picked on by their peers, looked down upon by their supposed friends and classmates. They take out on Inmates, the treatment they received growing up!!!
- 239. How some staff LT's are in relationships with the #1 and is allowed to run this prison like there own home... how rules can be made at any time regardless of how incorect they may seem...
- 240. Healthcare + the way most staff talk to us + treat us. Certain inmates are running, bullying the phones. That is a huge problem here at Graham CC.
- 241. You have to suck up to get jobs in here. They play favoritism.
- 242. No contract for short timers like myself, no classes for temper and attitude problems
- 243. everyone is always worry about what your doing and not them self's its like a high school everyone is got to much time on there hands its always one person trying to get over on the next
- 244. People with alot of time like myself are not elegibal for school, class's and jobs till they are close to home so I have a lot of idol time
- 245. unfair treatment by staff and not enough programming for inmates
- 246. That there giving jobs and school to people close to getting out instead of giving it to people that need to get good time to help them get closer to getting out
- 247. Healthcare. Mental Health. Mattresses. Commissary prices. Goose shit everywhere. Haven't seen dr., been here 60 days. Give ppl with longer sentences jobs.
- 248. C/Os are bullys and they can do no wrong
- 249. The fact that whites are given all the good jobs and if something happens between a black & white person the black person in their eyes is guilty.
- 250. Being in prison
- 251. healthcare is the worst! No doctor, No PA
- 252. Staff are very rude and disrespectful. If you have more than 3 years still to serve, you can't get into school. All staff care about when looking to hire you for a job is your offense.
- 253. Staff and how some of them treat us. How they disrespect us and talk to us, But if we talk to them the way they do us then they wanna hit us and cuff us up and lie about what really happened.

- 254. There are absolutely no rehabilitative programming, schooling, trades, or decent jobs available for inmates with a lot of time. I've been waiting for college, trade school for [10+] years. I have a high school diploma I tested [REDACTED] on my TABE test there are no incentives for people with 100% or 85% sentences to do anything positive with their time
- 255. Counselors & placement is terrible never reply to anything in 9 months
- 256. locked up in cell to much
- 257. depression
- 258. Being in prison
- 259. not much good time or programs
- 260. everything
- 261. Good time contracts.
- 262. N/A
- 263. They want to keep you hear, wont transfer, deny EDSC time for backgrounds 10 years old
- 264. Mixing of inmate charges, too easy for inmates to find out other inmates charges, no re-procutions for hate speech, Guards calling out inmates for what kind of charges they are in for.
- 265. They need to help us contact our family and friends more. And stop being so strict on visit rules, and punishment from phones.
- 266. The counselors never give you any info on any questions you ask they never submit you for EDSC. The C/O always change the rules. You are told you ain't do certain programs for lack of staff.
- 267. Walking to chow and med line.
- 268. Staff who don't give a damn about anything but their paycheck. Favoritism amongst white, Odinist workers.. to get jobs, one-after-another, without other people getting their turn at: maintenance, plumber, electrian, LTS, etc. jobs. All jobs are based on who you know vs. how good of a worker you are!
- 269. Will you got to walk in geese shit and play basket ball on geese shit it is un sanatary.
- 270. The healthcare, & earning good time if you have old sex case.
- 271. The counselor here at Graham will not help you in any way and they need more drug program counselors
- 272. Healthcare needs improvement. Better food from dietary & more time to eat. Better commissary with realistic prices.
- 273. Being away from family. Im 85% so there's no chance of me going home early. It's really hard to get on the phone
- 274. Not enough jobs, good time
- 275. All the child molesters
- 276. Everything, nobody wants to be here. Including staff
- 277. the food. There are no good? Idems on commissary. the staff all way writeng tickets on people for the Hell of it, the water we drink, allways bein in the cells
- 278. Correctional officers abuse their authority to give favoritism to offenders they like.
- 279. Health & mental care. Locked up 23 1/2 hrs a day. No crisis team available when needed. Always put off with major concerns.
- 280. I have natural life, and I'm a skilled tailor, and I can't work as one. No industry for me.
- 281. Treated like a number
- 282. Bad healthcare, I haven't seen a doctor over 5 mos and I went to outside hospital. No chaplain but volunteer. No permanent librarian. Showers cold, plumbing falling apart.

- 283. Majority of staff do not know how to conduct their selves properley. Most are not good at their jobs.
- 284. Administrative Control. Religious Discrimination.
- 285. Some of the things that are done by the staff that make things more difficult then need be!!
- 286. The way they talk treat you, hard to get in school, work, get your good time
- 287. Treatment of who get the better jobs, and not being able to educate myself (racial profile still exist.)
- 288. It takes forever to get anything done.
- 289. Favoritism for jobs & how youre treated overall. Some/most C/O's abuse there power!! The list of items at store is very limited other prison in the state for some reason, visit hours
- 290. Everything is negative, Healthcare sucks they don't do nothing, and the commissary is limited, also the job system sucks they don't rotate the jobs enough.
- 291. Guards sleep on duty. Some inmates can do anything they want guard's OK, (Steal, bully) work, good time is limited to only a few select inmates
- 292. The racism, of how white guards show favoritism to white inmates
- 293. This prison doesn't give enough dietary foods to incarcerated people.. Very small portion of foods. The barbershop isn't in operation anymore.....
- 294. Being away from family!
- 295. Poor groups poor activities poor jobs. on the up and up things need to change for the better
- 296. Racism, Discrimination Towards Muslims, crooked C/O's and Dietary supervisors. C/O [REDACTED], C/O [REDACTED], C/O [REDACTED], C/O [REDACTED], Srgnt [REDACTED], C/O [REDACTED], Kitchen Supervisor [REDACTED], Kitchen Supervisor [REDACTED], C/O [REDACTED]
- 297. Lack of info on whats going on. Healthcare for older inmates. I am [80+].
- 298. Not getting Day Room or able to Call Your family everyday and not keep us locked Down 24/7 in Receiving Down here.
- 299. walking on Eggshells.
- 300. they treat transgenders like dogs and Bully us and act like theyre [ILLEGIBLE]
- 301. If inmate need or ask for something no one knows what to do or how to make it happen. ALL staff are lazy as fuck and get mad if you ask for anything. They all line up to back each other up, make excuses, and lie instead of hold each other accountable to act in a professional manner. Every single department in this place is corrupt.
- 302. The way the staff are to us everyday, and that the healthcare dose not care (the staff) of issues you are having, and the fact that none of the staff here give a shit about anyone here.
- 303. State pay is to low for people to get everything you need also they quit giving us all of the art supplies that we need they only give us the very minimum
- 304. Just being warehoused
- 305. Staff
- 306. Staff holding your crime against you, so you don't get the jobs.
- 307. treatment, no programs hardly.
- 308. everything
- 309. Staff talk to you as children and not as a grown up
- 310. C/O not Doing There Jobs
- 311. C/O not Doing There Jobs

- 312. The staff are racist against black people and discriminate against Muslims including the **[STAFF ROLES REDACTED]**
- 313. Medical treatment. Treatment of inmates by certain guards & outside staff (Nurses, Counselors, etc.)
- 314. Disrespectful & bully type officers; they're more of a security threat group than officers
- 315. The staff bring their problems from the outside world in here. We have two specific officers who go out their way to act like assholes. excuse my language.
- 316. Staff lying to your face finding someone being raped funny encouraging fights trying to keep people from transferring or from getting proper medical help if they don't like your charge giving special treatment to snitches finding people who fight entertaining spreading peoples charges in Receiving and GP
- 317. Its hard to get in to the programs + to many sex cases they should be put together
- 318. Cant get Job unless you know someone
- 319. This prison and its programs only benefit inmates with short time and white inmates get the best jobs, plus get cellies they want—due to placement officer [REDACTED] (look at the race of inmates on breakfast dietary and most skill jobs!!!
- 320. The food is one never enough my kids school gives more, the staff they all are all over the place, one says don't do something while another don't care. They need more training.
- 321. They pick and choose who gets good time (EDSC) They only look at you on paper not who you actually are. They also make up new rules or ways to make life harder. They have no Programs or Case Plans to get good time because they are understaffed.
- 322. When you are targeted by an officer your time is worse and you can't make calls to your family and or children, only twice a month, no commissary, segregation rooms are roach and spider infested, you get 1 or 2 showers a week. There are no real programs available for real rehabilitation only punishment.
- 323. Everything Food
- 324. Everything Roaches in Food
- 325. most everything
- 326. Staff conduct is absolutely terrible here. I have been severely harassed and treated like dirt. Job opportunities are completely corrupted by incarcerated and officers, staff.
- 327. Things and Rules Change by Officers everyday
- 328. the staff get away with whatever they want that Bring Annoyence to them or there in just a foul mood weather its program counselors or C/O's, Just Recently i was in a conversation and my opinon cost me my good time contract
- 329. Dont come back because prison is no joke people in here **[ILLEGIBLE]** and the officer dont help. they dont care about nothing at all?
- 330. Staff are tyrants, Petty + unreasonable
- 331. Food, The way they treat us, The way they handle our mail, The way [STAFF NAME REDACTED] Treats blacks. She give majority of white people EPSC Good time and Dont Give blacks nothing
- 332. C/O not Doing There Jobs
- 333. Healthcare is worse than a 3rd world. I have Been locked up **[30+]** Years and This is the worst Healthcare. Some must be done there are a Few nurses that do not care they are hear for a Pay check
- 334. The staff and help is an ongoing process. All work is hard to get. Not many programs to help us. School is hard to get to you can get lost in the system. No staff structure.

- 335. The way staff treat you
- 336. There are no secular help programs, constant dumbass compliance checks, that are pointless. Commissary in this Graham CC is way overpriced, they are stealing money from us. We never get any new movies.
- 337. missing time with my kids
- 338. everything about getting a Job in this prison
- 339. Being here
- 340. Administrations inability to remain consistent on all levels such as help with issues like parole, Health
- 341. There is not enough stuff for us incarcerated people to do.
- 342. The shame of being incarcerated—personal shame, as well as having to deal with it from other inmates and sometimes from various staff members (who look down on prisoners because they are in prison—feeling above them). Prisoners with sex offenses are treated as a threat—unfairly excluded from the best of jobs, being wrongly focused on and prejudiced against.
- 343. Consistent disarray! I've Personally only experienced post Covid Graham CC. So my frame of reference for Graham is limited to personal info Since arriving I've Seen a gradual tightening of some screws to the point of being nearly unbearable. While others have loosened allowing movement Just below what a facility of this type should or could have I.e. a distinct lack of adequet school or programming for positive change though Some are promised
- 344. only certain people can get Jobs and only certain people get good time. this prison decides who gets good time or if they dont.
- 345. No educational opportunity, breakfast is to early 5:00 am. Gym is overcrowded. The heat in my dorm doesn't work. Roach infested cellhouse.
- 346. State food & butt sex
- 347. In this particular prison all negative, officers even healthcare, never heard women of that field curse and talk down to someone that needs help, this place is proven fact that racism still exist.
- 348. that there's no real help
- 349. cannot get job, schooling, or programs
- 350. The over all treatment of the people in custidy here just isn't that good. It's even worse off if your in for a sex case than other cases.
- 351. It don't have enough programs for people with time still left
- 352. Being away from family
- 353. My opinion does not count at all. It seems you have to cooperate on deeper levels, in order to get a job assignments (snitching)
- 354. IDK
- 355. Sentenced to too much time for non-violent offense. Healthcare is completely gone and there are no safeguards in place that correctly monitor.
- 356. Some of the C/Os just don't care or even try to resolve problems they just write you up.
- 357. Not enough programs.
- 358. They are about # here. Do not try + give out good time cant get anything done. Don't feed you enough. I have been here 6 months have filled out a Voc sheet 6 times still none
- 359. Hard to get jobs and good time
- 360. I could possibly die

- 361. The most negative things are how they will not allow a person with a lot of time go to school here. You can be on the waiting list, but if someone new comes to this prison that has a shorter sentence than you they will get into school before you.
- 362. Poor respect
- 363. Everything
- 364. Is the food and living units
- 365. It's a dump
- 366. Staff
- 367. That could be a range of things. One thing could be how they choose you and your cellie to be a match.
- 368. There are not a lot of programs to earn good time and there are no college classes offered.
- 369. Coricin officers always coming to work and taking their problems out on us with disciplinary action
- 370. They do not help people benefit or better there life in any way, I have been here a year and I am not in school, I have no job, the refuse to help me
- 371. Hard to get a job
- 372. You cannot get a job, and its hard to get into school not enough to do to keep busy and stay out of trouble if I had more to do on a daily basis Id be straight, not enough good time
- 373. They dont issue jobs by MSR date like the A.D. says its by who you know. they dont have anyone to do EDSC case plans so if your denied your pretty much screwed. there's is no programming here except for GEO TX, not awarding E.P.S.C for participating in Building Blocks program or incarcerated vet rehab program
- 374. Dietary, staff conduct i.e. rigged discipline Adjustment Committee
- 375. The counselors do not do their job, and majority of staff do nothing to help you achieve anything
- 376. When you have no outside support. You then are fully dependent on the prison and that isnt good because they dont treat or act like they care of ones wants or needs.
- 377. Ive wrote mental health alot in 10 months begging to talk and have not once seen anyone
- 378. Racism, lack of healthcare.
- 379. The way officers speak to individuals in custody
- 380. Staff conduct to incarcerated people
- 381. No N.A. meetings and if you are not black you can not get a job
- 382. Everything, cant get in school get a job or help with health issues
- 383. Understaffed, no programs available, grievance process is always denied no anger management, DV classes. No good time available due to lack of counselors. No case plans due to lack of counselors
- 384. The negative or selfish people I have to deal with while incarcerated.
- 385. Being away from family, friends and loved ones, and having to be locked up.
- 386. Sex offenders are treated like animals + bullied. 100%
- 387. If you are a sex offender you are banned from most of everything. Guards will look you up and tell other inmates!
- 388. Art supplies have been taken off the state wide approved list. Also sex offenders are disallowed to get any good job. Staff, inmates dont want to work around us unless your a gang member.
- 389. Staff conduct and non-professionalism
- 390. Everything
- 391. Staff talk to us anyway they feel like but if we respond in kind were in the wrong

- 392. There are not enough good time or jobs programs and that opportunities go by outdate
- 393. Harassing and negative comments by staff members
- 394. Phone accessibility, lack of programs, job opportunities, mental health treatment, medical treatment, staff unprofessionalism (lack of accountability), no sex offender program, sex offenders excluded from jobs, abundance of minimum security inmates
- 395. #1 The phone system's, most fights in prison are over phones. #2 The lack of jobs and programs, you have a lot of people under 50% but arent able to get into any programs or jobs. #3 The C/O's treats us like cattle, and get off on making us miserable
- 396. There are no jobs and school, or very little. There are no programming or very little.
- 397. everything else
- 398. The way you are treated and trying to live \$13 a month with such high store prices
- 399. Not enough phones
- 400. No one cares about me
- 401. The education available does not start until you get down to 2 years. People who have long stay times should have the availability to classes and education. Sex offenders have a much harder time with staff and other incarcerated individuals. They are overlooked for most jobs and should have the same opportunities to rehabilitate and better themselves as everyone else. Sex offenders can rehabilitate this should be a mindset by staff.
- 402. Cant get in school, its by priority
- 403. 1. Law library limited access to current laws, bills, etc. with the kioskes down 2. Officer inmate communication... officer always being over aggressive
- 404. Not enough programs
- 405. Shaving equipment
- 406. The staff is over aggressive in the way they speak to you and inviting you to fight
- 407. Rules change often
- 408. Enforcement is uneven
- 409. Visits by family with record up to warden
- 410. Your life outside prison falls apart and you have to start all over when you get out
- 411. There a need for better medical + doctor treatment at this place.
- 412. Staff don't know how to talk to people.
- 413. Lose relationships with family
- 414. Healthcare is a big dissapointment. There is too many people here that need mental health and too few mental health professionals. Also if you are a sex offender you cannot work any job except dietary. No industry here will let SO's work there. How can I better myself if Im not given a chance. They have a excavator program in the industry but I was informed that a statewide ban on all SO's from the program. How can this be legal. They are denying us and keeping us from bettering ourselves. We are always being treated unfairly and unjustly! We have a right to serve our sentence with dignity!
- 415. How the C/O treat you and swear at us.
- 416. To dirty I have been in five prisons in two states this is by far the dirtiest prison ive been in
- 417. When I try to stand-up for myself about staff conduct. I get punished, Also I don't get counseling I destritly need

#### Q14. What suggestions do you have for

#### improvement?

- 1. Better health and mental healthcare, actual counselors that want to help and not just check off a box or #, more availability for gym for older men and ones with disabilities or limitations, better foot ware, warmer thicker coats.
- 2. Tablet phone calls. Stop leaving people in receiving for over 60 days just to get the money.
- 3. More programs, Better Workers, And in need of a chaplain really bad.
- 4. Healthcare
- 5. This prison needs a warden who is a real leader and someone who stand up for whats fair and humane
- 6. Employ people who have integrity and dignity that want to encourage growth.
- 7. Fire the racists and bullies and get a better dietary food and quit playing games
- 8. The staff needs to treat inmates better and seen as a person and the needs to be some programs available to actually better ourselves. Not just in places like Kewanee but everywhere.
- 9. More programs. Better staff training
- 10. give more jobs to people with 50% instead of 85% and 100%. More items on commissary.
- 11. I suggest that yall put the phones on the tablets and teach C/O How to treat people and not comment on things just to get a laugh out of it. Change it to everyone can get in to school not just people who's about to get home.
- 12. Put phones on the tablets or put more phones in the dayrooms. When a person asks for a cell change, move them without writing a disciplinary report. Allow mental health staff to properly utilize their powers without fear of retaliation from security staff
- 13. Request forms getting answered. More Jobs and Programs
- 14. give us our good time and let us move on
- 15. Need program for guy with 5 years or more or guy with 85% or 100% time to do.
- 16. more jobs, programs, staff be held accountable, the same as we are
- 17. For the staff to be more personable and relatable. They just wanna exude power over you. And make u submit.
- 18. 1. Treat everyone equal, regardless of time. 2. have an adjustment committee who understand how due process work and don't just that the word of an C/O, even though they know tickets are falsified.
- 19. It would have to start with the C/O and go up from there
- 20. Give people with a long sentence more opportunities
- 21. Give everybody the same equal opportunities
- 22. Come into the 21st century. The rules are antiquated.
- 23. To have it like being on the outside
- 24. Better job better work to contact family and friend
- 25. Manditory job so reentry is easier
- 26. More
- 27. I suggest medical should really be changed
- 28. New Healthcare Workers!!!
- 29. Because of my bad hip I need better surpport to ease my pain. "Like an extra mattress"

- 30. Either a better tablet or cell phones so we can call our loved ones in our cell so the inmates arn't fighting over the phones.
- 31. Let us leave 8 hrs a day we promise to come back haha. honestly nothing!
- 32. Need more involvement from IDOC Director to implement positive programming in all facilities.
- 33. For staff to have to take classes on how not to let personsonal feeling affect how they treat inmates. And staff should have to work at tougher or higher secerty prisons before being able to work in easy prisons like graham.
- 34. Need a warden who is not a control freak. Someone who is active in changing the culture of the negative prison experience.
- 35. Shut it down, rebuild, & start over.
- 36. More opportunity to improve as a person and to be treated like a man.
- 37. Staff needs to be more aware of what the inmates are doing or how their treating others
- 38. More programs such as night school, and allowing more people to do classes some people wait for years to take a class and only get in because thier MSR date is low. It should be a mix of the two MSR date and length of time waiting for the class.
- 39. Need to offer more self help groups and rotate jobs to people willing to work from what lve seen soon as people get into a fight they get job in kitchen, after seg
- 40. Wardens to have their ass chewed out about not having programs up and running correctly, more structure to rehabilitate inmates
- 41. For staff to do whats expected out of their job position, not to use there Authority to be a Tyrant. Be honest & Truthful!
- 42. Not to come back
- 43. Create a housing unit for transgender individuals to have the support of a social community. Provide programs, resources to help in our transition. Train all staff on the harm caused by intentionally misgendering and humiliating transgender individuals
- 44. Put counselors and caseworkers here that are trained for that and not ex officers or officers who started as C/O's.
- 45. Well its simple get your head out of your ass's and help inmates who have short time get jobs and get them home faster and the people who need jobs to get them.
- 46. Treat us with respect. Give us more job opportunities. Don't cater to certain people. Put races in the same cell don't mix them together.
- 47. Let inmates decide meals, expediate jobs for people eligible for good time and let us get them
- 48. During the summer time should be state issued shorts, so when it's over 100° and we must be in uniform in an unairconditioned room we are not in pants. Ex, Im in the drug program and I must be in uniform all day no matter how hot it gets
- 49. the respect.
- 50. More jobs treatment school
- 51. More phones
- 52. Start a 0 tolerance policy for bullying, be less strict, pair people up who get along, hire officers who actually pay attention and want to do thier job, improve quality and quantity of food.
- 53. To shut it down and start all the way over.
- 54. Get more programs going so there isn't a lot of down time
- 55. Need more programs, change of good time. Chance to better are self
- 56. Stop incarcerating nonviolent drug offenders and separate by crimes & time
- 57. More job, better programs, better school

- 58. Make this place a REAL rehabilitation center. Give me a chance to really leave here with a chance to not come back.
- 59. hire staff necessary to run all school and programs required to get good time
- 60. For the staff not to call us stupid fucks and other negitive stuff while walking from place to place.
- 61. Helping the residents receive said "Good Time", jobs and schooling.
- 62. They should have cameras thruout the facility. (except bathrooms, showers) I feel staff should be held accountable and also monitered. **[REDACTED]** we weren't allowed to have them pointed on staff work areas i.e. Bubble and break areas. I feel everyone should be held accountable and staff should be on camera also. Sleeping on the job and lack of accountability of staff is a problem here. Some C/O's here treat us with disrespect and abuse. Writing frivilous tickets and excessive shake downs is a very real problem. When Sgt & Lt make there rounds to check on houses the guards call each other and tip them off that they are coming for spot checks. They then wake up or turn off the TV in the Bubble and act like they are doing their job. Again lack of accountability!!!
- 63. first time offenders let them go on house arrest or parole or something. Dont lock first time offenders down update this prison more programs so we can get out faster I work in kichen make it day for day not half a day
- 64. For the Counselor's to get people out of the drug program who are not serious to make room for others who are willing to work on there sobriety.
- 65. More programming, more help for us inmate's. Equal schooling for all that is locked up, not just short timers
- 66. More jobs
- 67. Try to house inmates with similar cases together so you don't have to lie about your case just to survive
- 68. Better treatment of incarcerated people and more incentive to behave
- 69. Black staffs are needed bad!!!!! No more staffs hired from a area with no Blks! not fair
- 70. have staff members stop treating us like we are not human
- 71. Level it!
- 72. Better opportunities and a more positive and corrective attitude from staff.
- 73. Counselors need to be more involved with individuals on their case load.
- 74. Offer meaningful access to life skills classes, behavior modification classes, and self improvement classes
- 75. Perm. Doctor on staff with a PA to help. Someone who cares ordering meds and passing our meds. Quicker time to see doctor, right now is around 4 months
- 76. Make dietary more cleanly when preping food. Offer us programs we should been doing actually looking at us for EDSC instead of denieing us cuz criminal history...
- 77. 1) Providing an independent state agency to take full control over the Department's Grievance procedures for committed persons. 2) Holding the prison's administrative officers accountable for maintaining a custom that allows the prison staff to arbitrarily falsify offender's disciplinary reports and misapply the rules and regulation concerning committed persons in this prison.
- 78. There needs to be more uniformity in visitor's rules, job assignments, school assignments, inmate benefit fund expenditures and etc.
- 79. New leadership that is not apart of the buddy system they have here. They need a real number 1,2, and 3 warden that were officers first, and went through the chain of command. They need majors that were officers first.
- 80. A committee that oversees the actions and behaviors of majors and wardens

- 81. Better staff training in all area's Warden down, more programs, schooling, better and inviting procedures for family interactions and healthier commissary.
- 82. Staff treat you with respect and like you're a human especially when it comes to your health. Anytime a staff member needs to do something it's a huge deal and you usually get treated inhumanely and it used against you rather than help you.
- 83. Change the entire upper management warden, AWO, and AWP.
- 84. Let people get jobs, good time & treatment. Fix dryers, washers. Grievances go out on time. EDSC programs
- 85. Better program, staff & administration.
- 86. That they take safety & security for inmates more serious & they fulfill the counselor spots that they are understaffed from so that they can facilitate more programs to help incarcerated individuals.
- 87. Everything needs improvement
- 88. Demolish it!!!
- 89. Give us better food, better treatment, better responces on documents, better responces on get us out of the x-house. Get us a chance to go to commissary an get food while in x-house at least twice a month
- 90. Better food, better treatment, improvment on cameras, responces for grievances, placement responces. Etc
- 91. More Life Recovery Skills + more staff for healthcare, mental care and to treat prisoners more respectful that are respectful to them. They should award good time for good behavior!
- 92. New counselors that will do something for the inmates and quit being liar. This prison is a joke
- 93. I would suggest they put more effort into hiring educational staff. Also, more access to phones through tablets would be less fights. I feel there should be more good time incentives for people who don't catch tickets.
- 94. Get people out of the X-House quicker for it is unsanitary an also dirty and disgusting.
- 95. The food portion, helping inmates get things done that needs to be done. More time out of the cell. The mail system.
- 96. They need to do a lot better with placement and placing people together that have similar backgrounds and lifestyles.
- 97. Offer sex education course, better food not hardly enough to fill a person up that depends on chow, cause he can't afford to buy commissary.
- 98. To release more unviolent prisoners on electronic devices so that they may be less costly and more productive.
- 99. Graham Correctional Center need to build a protective custody housing unit. I don't like the No talking during the line movement rule we should bable to talk during the movement as long as we stay in two line. The mental health services shouldn't deny people that look stable but have a heavy emotional side to them. Critical illness, funeral furloughs the family of said individual in custody shouldn't need to pay or the family as well because said person that illness, death if they what to see the person that in custody and by deny person in custody because there family can't pay That can be a emotional break that can lead said person in custody to kill them self or do self harm or go in **[ILLEGIBLE]** if they are that emotional atached to said person that is dieing. If you guys dont agree to the first 2 that I put down please take the last one in to considerashion.
- 100. Make more programs available

- 101. Healthcare unit employees need effective and proper training, the grievance system needs a entire makeover, revised, the **[STAFF ROLE REDACTED]** need to be re-trained, stop discriminating against the disable. Staff need to go through a vigorous training course.
- 102. Needs more job opportunities, more schooling options
- 103. Everything!!!
- 104. Start letting short time people get a job or school or programs that way they can get home to their family fast a lot of people with 85% has jobs here.
- 105. I personally think DOC needs to setup a task force of employees, inmates, and **[ILLEGIBLE]** personell to come up with solutions to issues for the betterment of everyone and not just staff alone.
- 106. Everything
- 107. Treat everyone the same and not better because of the color of their skin.
- 108. healthcare monitoring
- 109. have reasonable punishment and communications when you don't understand thing
- 110. New staff. Counselors that don't hate inmates.
- 111. better trainings of staff and interactions between staff and offenders
- 112. more freedom, faster responses to get job or school
- 113. let us have a cig or chow it will help out a lot of stress and let us get more jobs and more good time so we can get home faster Please
- 114. more cariculare activities to better ourselves
- 115. more ways to better ourselves
- 116. Being able to re-take the TABE tests at anytime without having to be in school and to receive the Securus, JPay tablets like we was supposed to so we can better communicate with family and have updated tablets + services cuz our GTL tablets are outdated and overly expensive.
- 117. Treat everyone with respect, equal opportunities for jobs
- 118. Put min security inmates in min security faculty instead of med max-Intalations
- 119. make it so we all have to have jobs
- 120. forced treatment programming
- 121. better treatment & more programs, quicker placement procideration, treat x house receiving better
- 122. commissary, x-house, officers, medical
- 123. change how long you can stay in receiving, get better hold on covid, officers in x house attitude + help whole process here is horrible
- 124. revaluation of staff on 30-60 day basis and possible body cams
- 125. to give inmates necessary provisions and supplies to maintain our living quarters to keep healthy, sanitary environment!
- 126. get a camera in the bubble and watch the C/O sleep, play card, chew tobacco, eating there food, playing dice games, read books
- 127. Put camera in bubble, so C/O stop sleeping and chewing tobacco
- 128. more programs and
- 129. Fire some of the staff
- 130. more help
- 131. its only two black staff members here and most of the inmate population is black how is this for a ratio?
- 132. give people with lots of time treatment not the end of their sentence but at the onset or in the middle, have them live the positive change that socierty wants them to make. Don't let them just sit in a cell and do nothing or getting worse in twenty years all my classes are my own not mandated by staff and I get no credit for any of them.

- 133. receiving my GED
- 134. Better healthcare for chronic injurys. When someone goes to staff about not feeling safe in the cell with there celly, to move them, not tell them to fight or fuck or refuse housing go to seg and get a ticket!
- 135. #1 putting more phones on each unit or put telephones on the tablet.
- 136. N/A
- 137. The staff has ben short the hole time I ben here. And I shouldnt have to keep puting request slips in for the same thing to get no respons
- 138. Due to overcrowding it could be more phones, more LTS programs
- 139. Staff training on individual respect and how to give respect but remain in authority.
- 140. Take mental health seriously, listen to offenders, make programs to help offenders with time program offenders who have a lot of time, make single man cell for offenders with a lot of time
- 141. train the officers
- 142. staff training
- 143. transfer me
- 144. diverse officers
- 145. Offer programming and college courses.
- 146. Do something for truth-in-sentencing let 100 and 85% get good time Let people out!!!!!
- 147. one man cells
- 148. letting us message our support systems back and forth every second instead of us having to wait 3 or 4 days for messages. Also, putting a phone system on the tablets so no more fights are broke out over the phone
- 149. allow us our right to education. They dont put us in school until we are very short. Not enough time to get GEDs and have a real chance on the outside.
- 150. Open this prison as it was prior to covid 19
- 151. someone needs to do a thorough investigation instead of us continuing to do these surveys
- 152. Graham correctional center needs more programs, jobs and trades so that people in prison can better themselves and prepare themselve for release. There is hardly anything here to prepare yourself and the little that they have here, is hard or there is a long waiting list.
- 153. Better meals (quality and quantity), more good time programs, better communication + counselors
- 154. being treated like a man, adult. Respected
- 155. Fire Warden [REDACTED], LT [REDACTED], Warden [REDACTED]. There shouldn't be family members working in the same correction center. Every since warden [REDACTED] became #2 and [REDACTED] #1 rules seem flexible or change on their whimps. Also get rid of the new head of dietary.
- 156. Change the WARDENS 1 + 2
- 157. That the feds step in and take over things to improve everything
- 158. better food and better access to law library
- 159. They should hire people to do more college courses and vocational. There is no body to do classes.
- 160. Don't get targeted for our grievances. Be allowed to order art supplies for the state wide list that Springfield came out with. Art keeps a lot of inmates out of trouble and happy
- 161. make programs, more jobs and more caring counselors who don't just want a paycheck along with C/Os

- 162. New wardens (1) (2) + (3). Put administration in this facility that know how to run a correctional center. Investigate the grievance process!!
- 163. more programs, stop picking and choosing who to give good time to when Springfield clearly has established rule set.
- 164. find people who like there job and don't do it for a check because staff treats us all as crooks, criminals
- 165. allow people eligible for good time to get it.
- 166. more programs and college programs. More rec
- 167. fair honest professional treatment. Individual care not concern for reason for incarceration. They're C/Os and counselors & such, not judges.
- 168. Washer + dryers, Air Conditioner in the units summer time its 90+ degrees in the unit. A play room big enough to have actual play time with your kids on visits
- 169. To please understand that we are human being an that we all deserve a 2nd chance at life so lease work with us provide us with the help we need more doctor, counselor
- 170. Mo staff fo mo program, so we can get good time
- 171. close this drug infested place down
- 172. Positive programs, schooling that is available to everyone. Open up our acess to art supplies again. More focus on rehabilitation and less on security. The guards union is to strong. They crush everything positive for us.
- 173. cell alone, more programs and school
- 174. start preparing people for release instead of simply worrying about security, security, security.
- 175. makeover
- 176. more phones like for example we should be allowed to use our phones on our tablets since there's Wifi in our rooms
- 177. Stop others from looking up charges of another. Find safe placement for those who just want to do their time and prove they are ready to rejoin society instead of worrying so much about the others criminal history.
- 178. Let the feds take over!
- 179. Building Blocks for every house.
- 180. Make jobs and programs available to everyone. Bring back education for everyone, bring back industries, vocational, and college classes.
- 181. more job and schooling, a better commissary
- 182. more programs
- 183. Graham is the perfect institution for meaningful programming. Yet there is none available change the clinical supervisor with someone who is motivated to cognitive change this promotes reentry and lowers recidivism.
- 184. Change the administration. Offer programs and ways in inprove yourself so one has skills to use when released instead of returning back to criminal ways
- 185. more programs
- 186. Not alot, maybe more teeth cleaning, having a voc class for horticulture and culinary arts
- 187. more respectful attitudes by staff, way fewer compliance checks
- 188. programs
- 189. treat people like human beings
- 190. go by the actual vote sheet for jobs and better treatment of people who dont identify as male or female. hire more younger people (staff) that understand this new generation and have them train the older (staff) how to handle those type of situations.

- 191. Remove top (all) positions (Warden's) who manage "policy" for this prison. They are experts at hiding their corrupt (two-way) policies, keeping Springfield officials from seeing reality. I would give the benefit of doubt that if corruption is rooted from the top. Many to most C/O's would fall in line. They are currently a product of their leadership.
- 192. get more programs and jobs and get a more diverse staff.
- 193. more structure; more family liasion, education, employment opportunities. Staff who actually help individuals incarcerated and towards release that care. Prison conditions, keeping it 100!
- 194. Do away with the phone lists, get better counselors, put phones on the tablets, stop putting unvaccinated people with the vaccinated people, get better commissary, let people transfer, give people better and more good time opportunities, stop letting staff talk to and treat inmates however they want to.
- 195. Better maching of people who are celled together. Better healthcare all around. Air conditioning, people get tickets for leaving their dogs outside In the summer yet we are left in a swet box all summer.
- 196. more programs for long term offenders that aim toward learning a skill and preparing themselves for the reentry to society
- 197. make it easier to get jobs, you have to many people with multiple jobs
- 198. Until everyone that wants one can get one job, dont let anyone have more than one. Make it easier to get a new celly if I am having problems rather than making me refuse housing and get a ticket
- 199. A more stable commissary.
- 200. hire more healthcare staff, officers, law library staff.
- 201. Hire people that guinely want to help people
- 202. people stop committing crimes
- 203. educate staff on how to treat people as if they're still human beings.
- 204. Healthcare need the most improvement in this prison Graham CC
- 205. More programs, Better healthcare resources, More diversity when it comes to job availability
- 206. Feed the inmates more at chow. Lower the prices on commissary.
- 207. N/A
- 208. Condemn the whole place because it is falling apart. There is hardly ever hot water.
- 209. Healthcare needs help
- 210. Blow up dolls
- 211. Keep sex offenders and other inmates seperate from on another. Possibly group the workers and inmates going to school together with something to lose I feel like the chance for trouble goes down.
- 212. Everyone to have a fair chance at a school or job assignment and not for all things assignment related.
- 213. Notice that we are all adults staff and those in custody. I expect staff to hold themselves accountable if you seek to hold me accountable Treat men like men regardless, all adults should conduct themselves as such, the list goes on and on...
- 214. Rehabilitation projects, skills, classes, etc. New staff of color instead of mainly white. New staff that does their jobs and isn't related.
- 215. Add programming. Make it real and certified. Give people with time to do, something to do. Don't deny us these things because of our time left or the case we have! Give us a chance to prove ourselves and become better, more positive, productive members of the prison community and in time... society. give an individual in custody

a little worth or value and at least a chance to better himself without having to transfer over and over completely starting over. This is our lives, help us be better.

- 216. 1. Make jobs more inclusive & have oversight on this issue! Jobs should be given to those with a good disciplinary record, time served, + capability. 2. More programming, schooling, certification programs. There's a forklift certification course only offered to Industry Workers. This is again discrimination.
- 217. more programs that don't depend on outdates
- 218. I don't get paid for my thoughts on this
- 219. Better staff and more programming
- 220. Need to hire staff for educational and behavioral programs. Be able to run at a decent efficiency where there are real results. Need to do their job right. The rules needs to be better. Complete fairness across the board.
- 221. better shows to watch on television, better food and more than a small scoop, they should bring e-cigs for an stress releaver
- 222. Release those who have done 20 yrs or more!!
- 223. Need more programs that offer good time or sentence reduction on the conduct of good behavior
- 224. Get new wardens fast!!
- 225. Close It Down. It won't improve here unless Springfield does a proper investigation of not only staff conduct by prison living.
- 226. Change the staff from the very top
- 227. Conjical visits, (with a female)
- 228. more programs for good time. better visit rules and regulations for people with domestics. Better drug program.
- 229. Add more phones. Add more Odinist services. Punish staff for making fun of Odinist religion. Improve food. Strongly suggest better healthcare staff.
- 230. Release all non-violent offenders. Tear down the Judical system & rebuild from the Constitution.
- 231. More programs
- 232. More jobs and good time so we can go home
- 233. Faster process to get jobs + good time credits not everyone shut down and takes forever to get done.
- 234. New staff with experience
- 235. N/A
- 236. Make recruitment in larger cities a priority because this GOOD OLE BOY recruitment is creating a RACIAL POWDERKEG!!!!!
- 237. All inmate's to be allowed to go to school regardless of time. All inmates be able to receive a job regardless of prior IDRs on prior prison incarserations...
- 238. If you go to an officer about a problem it gets back to the inmates "running" the housing units.
- 239. Better healthcare system, serve more food so we do not come back to the unit more hungry than when we first went to chow
- 240. More freedom and opportunity for those who fit in them categorizes
- 241. Close it down, but for real it for people who deserves to be here, not for mickey mouse bullshit
- 242. Jobs give as many people 8 hour jobs make them work work and live by them selfs thats the biggest part making the person live not with a cell mate and if we need a person to talk to have a staff who has the time to talk and listen someone who really cares and shows thay care
- 243. more staff so you can do more class's

- 244. more classes and groups.
- 245. more opportunity for good time
- 246. Hire people who truly care. put rails & ladders on bunks
- 247. sensitivity training for C/O's
- 248. Send all staff to training to learn how to treat people. I was assaulted for no reason by a staff member. I filed a grievance yet nothing is/has been done. had it been the other way around I would be in seg and charged.
- 249. better staff and leader ship
- 250. get real doctors, nurses with degrees + credentials
- 251. To allow more than 3 in-person visits a month. To allow people who want to better themselves the opportunity to work or go to school regardless of outdate
- 252. What we think doesn't matter to anybody that can change things in here, cause no one really don't care about us "criminals," we are look at as dollar sign and cattle.
- 253. have more programming & education opportunities available on tablets, as well as phone, visits, and other useful apps on tablet to offset problems with phones and kiosks + general experience in dayrooms with fights over phones, and extreme levels of noise at all times.
- 254. Jobs to those who deserve them
- 255. none
- 256. more opportunity for work & school
- 257. Everything burn in down and start over
- 258. make more opportunity and jobs, conjical visits
- 259. get rid of warden [REDACTED]
- 260. Offer more contracts for good time
- 261. N/A
- 262. Staff help accountable for their misuse of power
- 263. In all prisons change up the wording of charges to keep sex case inmates from being raped and assaulted.
- 264. Put the phones on the tablets, And provide more jobs and school. And anger management for the staff.
- 265. Audit the counselors. Hire more people.
- 266. Jobs should be strictly awarded based on qualification, to do a particular job, or trained in that job, and by willingness to do a good job. Weed out supervisors that only select people based on: race, religion, favoritism, their case; such as "not a chomo" (yet they'll hire a murderer, no problem). The All-purpose-Turkey-patty is overused for a lot of meals. When we eat food like french fries, they are made 2-3 hours ahead of time. (Food is not being served at the proper temperature.)
- 267. [ILLEGIBLE] of the geese
- 268. Let everyone earn good time.
- 269. Make the counselors do their job and hire more drug program counselors and more vocational school teachers
- 270. We need more programs.
- 271. Bring back parole board
- 272. None
- 273. Add more phones and/or put the phone app on tablet. Activities to attend. More support & outreach for individuals to come here and have events, sponsors, speakers etc.
- 274. I you knew better do better
- 275. Just like they rotate officers in housing units they should do the same for verious staff positions.

- 276. Close
- 277. to be treated like everyone else.
- 278. More time out of cell, better food. More school time
- 279. Federal lawsuits havent changed anything so I don't know.
- 280. Springfield needs to do a through investigation here at Graham C.C. Especially on all three wardens and Major [REDACTED]
- 281. Fire Warden [REDACTED]. Proper Training for New Correctional Staff.
- 282. Get a new set of wardens that care more about prison there title as wardens
- 283. Give us more time to eat, treat us like we are human beings not animals
- 284. There's a lot of improvement need to happen here, fix healthcare system, fix schooling bring in more programs, everybody deserve a fair shot.
- 285. to bring back smoking!!
- 286. Better Commissary, the limit as well. More respectful staff, more opportunities for programs & jobs including the criteria for some jobs, better food in chow hall. Better medical treatment. More visits a month. Care packages from our familys. Jpay Tablets.
- 287. Create more jobs and trades for inmates. Make the GTL messages instant and put the phones on the tablets. It will literally decrease all fights by 85%.
- 288. Fed. On site oversite on day to day base
- 289. For someone of color to come in to these/this facility as an inmate, & see how it is, first hand
- 290. Give the prisoners more dietary foods on their trays.. Get the barbershop in operation again...
- 291. To start a Kewanee like program
- 292. give people some kind of good time and rewards to help them get closer to their family
- 293. John Howard assosiation come down here and talk to us and get rid of These racist C/O's, Kitchen Supervisors, and unprofessional counselors.
- 294. For older inmate to see a MD at least once a month
- 295. Let us use the phone for 20 mins a day. Let us get Day Room every day not keep us locked Down here in The X-House Receiving.
- 296. Everything is pretty descent really.
- 297. Put all transgenders in there own house with people who are willing to acept them and enforce our correct pronoun use and correct treatment
- 298. send undercover agents in to see + document what is really going on for the truth. They cannot be allowed to police theirselves anymore. When notified in advance of visitors, the call goes out to all staff + Individuals in Custody
- 299. To improve the way that religious service are done for the Asatru religious people, and the way the healthcare is ran, and the whole disciplinary system within Graham C.C.
- 300. Better Art supplies, Higher State pay, Better Counselors and Access to Counselors. Better food
- 301. more programs and opportunities to get good time
- 302. more phones, How about netflix, Playstation
- 303. Have staff come to work and just do their job. Do not judge inmates for what they did **[20+]** years ago.
- 304. More programs.
- 305. better support system
- 306. Treat us as if we need help to go home and try not to come back
- 307. Put camera in Bubble

- 308. Put camera in Bubble
- 309. Diversity, training and, a change of rules for staff
- 310. Come up with a way to have the C/Os that live to harass inmates to be punished when found guilty of such behavior instead of moving them to a new location. One Lt. told an inmate I don't hate you, I hate all inmates. why is he able to work in this or any prison.
- 311. offer more jobs and let long-term people attend school.
- 312. Caring wardens & officers
- 313. The need better training for the staff. They need to give every person here a chance to better their lifes, so they won't get out and commite another crime.
- 314. more considerate non judgemental staff equal treatment + programing for all
- 315. for the C/O to read request slips
- 316. Let everyone get Job instead of single people holding multiple Jobs
- 317. Sadly, there's nothing anybody can do, because its a personal problem concerning those in authority and how they was raised. prejudice & racism still exist behind close doors!!!
- 318. Different medical personal, staff better trained, classification of houses and getting things done. Example—how cells with wall plugs out and toilets leaking and not flushing
- 319. make the officers and staff do their jobs and actually be Fair especially about (EDSC) why should I be denied but the next guy gets it.
- 320. Like all prisons if their was the telephone on the tablets like in jails, behavior would improve because their wouldn't be much built up stress and anger for even the most troublesome, if their was a better commissary with affordable healthy and or wholesome items, air conditions for the housing units; the summer is unbearable.
- 321. Elder men should retire
- 322. Take Down Fences
- 323. People in population should all Have the same Rights—not pick and choose even people in Healthcare
- 324. Improve the counselors here. They all deny everyone for good time (EDSC) and never want to speak with inmates or respond to requests.
- 325. Bring Programs! Open up an honor dorm
- 326. more programs there use to be more, and the staff in Field Services Actually do something. We got cameras But we Still get Punished when the C/O decided to write A ticket
- 327. get real officer in here. to improvement. ???
- 328. Fire Wardens 1 + 2 and hire people that listen + have some common sense + care about human decency
- 329. Stop the racism and get rid of the bad officers.
- 330. Put camera in Bubble
- 331. we [ILLEGIBLE] Some People that do not do There Job [STAFF NAME REDACTED] [ILLEGIBLE] give Good Time. All the counselor are cops. so they do not help at all.
- 332. More staff. out of cell till 11 pm. more jobs for 50%ers. more staff structure. Lower prices.
- 333. for the staff to have a heart
- 334. The DVD player always is broke and skipping, the food quality used to be excellent till 2023 then it went to shit! A box of saltines went from \$1.25 to \$2.50 overnight. Lower prices. more opportunities for people that aren't good time eligible.
- 335. None

- 336. dont fire workers because they been at their job assignment 6 months
- 337. Give more programs
- 338. more face to face meetings with Department Heads. more honest accountability for staff. more flexibity with rule enforcement
- 339. That incarcerated people with a lot of time to do are able to get into school and programs.
- 340. Since we have limited dietary choices and small portions, it would be nice to have more healthy dietary offering to help us to be healthier, even to prevent various future health maladies and repeat trips to the healthcare unit's medical care and outside doctor appointments. Also, there is need for better commissary food items to be sold, as well as vitamins—not just bare, minimal items offered.
- 341. Activities, school, consistency and give w/o the excessive take that constantly happens (Poking the Bear). The lack of willingness to open such things as Art programs music or other Leisure activities at a Facility leaves most w/o anything positive to Do. Also Improvement and Expansion of Yard, Gym access, and Equipment.
- 342. dont allowe this facility to decide who gets good time, give everyone with a 50% case good time not just certain people.
- 343. Grievance process should be independent. Fix air conditioning, pest control. Dietary needs to stop serving bad or spoiled food. Heater in some cells does not work.
- 344. Put lube on befor sex
- 345. Programming along with the staff to run programming. Counselors that help instead of kicking you while you're down. Warden that runs the prison accurately instead of crooked people with cruel intentions
- 346. get better staff
- 347. Offer school and programs, improve commissary, offer art supplies/improve/balance dietary meals
- 348. Stop going off of peoples cases and stop the C/O's from looking people up when it comes to jobs and other things and give people a chance to become a better person. Have more corses like the sex offence corse for those here that need it, and bring in better counselors that'll do there jobs rather than judge someone for there case and then not help them.
- 349. Bring game consoles to commissary
- 350. Deeper levels of training for any staff that work in any prison. Body cams on all staff, on at all times. Actually fallow their own rules on schedual. No female staff (very emotional). Yard open all day.
- 351. Programs, fairness, and more activities
- 352. IDK
- 353. Granting us relief from truth & sentencing laws. Hiring more staff to accommodate inmates needs. Better access to the courts to reduce sentencing.
- 354. C/Os who know what they are doing or at least care a little bit and want to help
- 355. A director who cares about the inmates.
- 356. Give out good time + not for going to seg to get a job. Feed us more food we are not 5 year olds get minimal out of a medium prison
- 357. Give more jobs out
- 358. New Warden with better sense
- 359. To allow people who want to go to school to go and stop hindering them from going
- 360. Smoking e-cigs
- 361. Be here more for the inmate and more programs
- 362. Educations.

- 363. Clean it up
- 364. More structure, consistency
- 365. A start is choosing how people are compatable.
- 366. Ofer more programs and give out EDSC
- 367. Better vendors for commissary and better food in dietary
- 368. My suggestions do not matter because nothing will change, they wont help me, you wont help me, no one cares
- 369. Treat people fairly, give everyone a chance to get a job
- 370. Manditory jobs, better treatment need to be treated as humans not cattle
- 371. Being back inside/out dads, anger man ETC, & night classes for associates degree.
- 372. Body cams, audio recording, The C/O bring in the drugs
- 373. More programs needed to help people rehabilitate
- 374. Job assignments should be more available, no 5-6 contracts per person. Everyone who "vote" is cleared should get a job. 3 contract limit and not changing shifts. 3 contracts then put back in rotation for another job.
- 375. Hire doctors + nurses and change the warden
- 376. Training for C/Os to have C/Os and inmates speak one on one to learn that we are all human and both deserve respect (classes)
- 377. More punishment for staff when they violate incarcerated peoples rights.
- 378. Give people more opportunitys to work and have better communication with counselor to inmates
- 379. Get new staff, more programs, body cams for all staff
- 380. Hire counselors, staff to run classes. Offer case plans for all who need them. Open all GED program contracts. Hire more teachers for schooling
- 381. More jobs
- 382. Have more program, and jobs available
- 383. Disciplinary history should dictate who gets jobs. Accountability should be 100% of the time.
- 384. Stop allowing worthless C/O's from becoming counselors
- 385. Have disciplinary history determine what job you have also education, work history! Graham C.C. will not allow sex offenders in a maintenance or industries because they feel we will reoffend in those positions... But a murder is trusted + valued with a hammer...
- 386. Staff to have better training on how to interact with people in custody
- 387. I people get job and mental health
- 388. Total redesign of how its ran perhaps take example from another state
- 389. More programs or learning opps.
- 390. Better staff training in being more sensitive and positive towards inmates instead of being so negative and critical
- 391. Added programming (why were evening school classes cancelled?) add sex offender program (consider percentage of sex offender inmates here), sell tablets that allow calls to be placed (since dayroom phones are controlled by gangs)
- 392. Bring back programs and give us opportunity to better ourselves. Have programs that give us opportunities to interact with our family and friends. Concentrate on helping us not come back rather than working to keep us down and out.
- 393. More jobs, more schooling and more programming
- 394. Hire our own warden instead of a temporary one who doesn't care about our issues and who's wife who is a [STAFF ROLE REDACTED] doesn't supercede all the rules because of her husband.
- 395. Stop screwing people over on school, transfers + work

- 396. Create a city council to discuss problems/solutions
- 397. Give the inmates more of a voice as to the things that impact our lifes
- 398. Fair treatment of all offenders. Some kind of evaluation to determine all offenders but specifically sex offenders who are genuinely trying to return to society as valuable members. We should have the same work opportunities and class availabilities and opportunities for good time. This should only apply to people, all offenders, who genuinely want to rehabilitation.
- 399. Let people develope a skill, trade or go to school...
- 400. Train these officials in proper communication skills to stop their constant verbal abuse etc & fix this adjustment committee to protect the rights of the inmates
- 401. MORE PROGRAMS
- 402. The above please and thank you. I believe all need to be confiscated during compliance checks
- 403. The way C/Os speak to you and why is there a need for compliance checks and everyone should have the chance to work a job on a continued basis
- 404. Improve overall quality not worry about minutea
- 405. More opportunities for earned good time and stoping people who cant get good time from blocking all the opportunities for people who can. (Only giving good time earning positions to people who can take good time instead of mostly people who cant)
- 406. I have not had the med treatment of mental health class like I like
- 407. Respect everyone, regardless to race!
- 408. Be mindful everyone is human and adults.
- 409. Get a warden who cares and not let 1 warden run two prisons just to save money. Listen to the inmates who care to help the staff out. Treat us with respect and we will treat the staff with respect.
- 410. C/O need to be held to a certain standard. More training.
- 411. More schools and work
- 412. None

# Q15. Please write any other comments or feedback on this survey below.

- 1. I am having several health issues go on all at once at same time along with having the beginnings of Dementia or something as well as having mental health problems dealing with it all. I have sent requests after requests, **[ILLEGIBLE]** on LT's, asked Nurses, Chaplain, + Leads of Departments about my concerns + for help + all that happens is me getting spun + passed off to someone else or never even get an answer or reply back from anyone. Its just hurry up and wait or sorry can't + won't help you. The certain people (nurses/C/O's) that do seem to care + try to help All end up being let go, fired, transferred or pushed to quit.
- 2. Sgt. **[REDACTED]** in Graham abuses inmates and at Graham reporting a PREA is nearly impossible.
- 3. Thank you so much for caring
- 4. None

- 5. I want to thank you all for putting this survey together and caring about what we have to say.
- 6. This place is mostly white and hardly any latinos or black or any other race. They are segregated and need to quit making fun of inmates, slow eaters ect.
- 7. The staff treats inmates extremely poorly. If youre a sex offender you're treated poorly. There's no programs to better your self You have to be white, a snitch or ass kisser to have an opportunity at jobs other than a porter. Being black or brown you're treated poorly. Women staff are fair. The wardens Lt's, majors do nothing, no one really wants to help they will tell you lies. if you want something done here you have to go through grievance.
- 8. Im at 85% for domestic I dont get good time I'm trying to do advanced ABE and get my GED while here. They tell me I got to be year or less to get in
- 9. It feels like this prison doesn't want to release inmates! Their programs for good time are dominated by people who can't even recieve it!!
- 10. Us Inmates who is going to be here for a while should get in to school too because we can help other people who are new to the classes. We would be like in house teachers. The phones on the tablets would reduce fights, so less people would go to seg. We would be able to reach our people at anytime in case a family member passes away. We would have a chance to say goodbye.
- 11. Allow people to receive a cell change without forcing them to get a disciplinary report. Officers force you to "refuse housing", fight, or go to seg. just to be moved out of a cell with someone, even if you are in danger or fear for your safety. There should at least be a policy or process to get a cell change without getting trouble.
- 12. When your written a ticket and you know that there video that proves your case why not drop the issue with an apology instead of ruining the persons chances for good time or it doesnt matter why have the fucking camera if you only use it for their sake no ours. Straight Horse Shit!
- 13. guy with 85 or 100% to do feel like we are being push out because we do not get good time. All the job, all school or other program we are last for everything and that live guy with the time in the world to get into this that not good for them. Before good time came back guys life myself with 85% or 100% to do did not mind doing the job or going to school when guy that was 50% did not want what was around becase that was not getting good time not you tell me how that make since when these is the same guys that coming back to jail over and over again.
- 14. It will better serve the prison pop. if officers positions and post are rotated regularly. Example: Assignment placement correctional officers has held some spot for 2 or 3 years, even though he shows blantant bias toward certain people... or bad/problematic officers are assigned to cellhouses for years.
- 15. About 3 weeks ago a new memorandum popped up in the officers bubble of the dayroom in the housing unit I'm in. I have no doubt the J.H.A. would be very concerned about said mentioned memo. I have copied it but to scared to try and send it from here. Hope to get transfered soon and if I do I'll write and tell ya who I am and the memo.
- 16. Conjucal visits and longer visits. We should be able to have our people send in care packages. Also make the GTL 2.0 tablet compatible with the phone so there's less fights over the phone on the wall. Bring back Eastbay magazines and let penetration mags back in.
- 17. Conjucal visits and longer visits considering how far our people come to see us.
- 18. The healthcare is a joke in this facility. It takes far too long to be seen by healthcare.
- 19. Thank you all and God bless

- 20. Someone needs to look into improving prisons and how the time inmates spend it we need something productive we can do with our time
- 21. There no respect for me sence I came to this place. I been here sence **[REDACTED]**, I get out in **[5+ yrs]**. Im a slow eater an a slow walker. Sometimes when I'm at chow the guard will ask us to leave, but I have food on my plate that I haven't finish. Im to have a **[MEDICAL PROCEDURE REDACTED]**. When I get out, I want to start a new life—over. Please write back & tell me on things that I need to do 'or' know about. or can I write to you. Thank you. I would very much like to discuss my problem with you. **[NAME AND ID REDACTED]**
- 22. Need more schooling esp the sex offender treatment program so I would be able to earn good times. As of right now there is only one prission that offers this coarse.
- 23. This was filled out by [NAME AND ID REDACTED] Graham Correctional
- 24. Counselors are not advocating on behalf of individuals in custody. Most all counselors use to be officers and are in the same union (AFSCME) thus creating a conflict of interest which is why you always hear about the grievance process never meeting standards expected.
- 25. C/O [REDACTED] in House [REDACTED] always makes comments about sex offenders in chow lines on how he would like to scalpe them and how they don't deserve any privileges, then walks the wings and says, If you write a grievance on me make sure you spell my name right. Then there is Lt. [REDACTED] who enjoys putting inmates in harms way by not letting them move cells because inmate's are being bullied by cellmate's. Family members working together in the same prison. [REDACTED] is a warden and his wife is a [STAFF ROLE REDACTED]. That is against staff rules, but they are aloud to break rules and get away with it.
- 26. IDOC should use the technology within the tablets to provide us with more school access and other program. It should be a concerted effort to root out the "sub-culture" within the rank and file (staff) that subvert the rules to benefit themselves.
- 27. My name is **[NAME AND ID REDACTED]**. I don't have to hide behind paper, I am a very outspoken person, & I would be honored to disclose the very serious & dangerous way of living I myself & other detainees are being forces to live in. Grievances go in the trash, when you call for "mental health" a cop shows up, where are the doctors? Why am I being alienated for 10 days of quarantine, when C.D.C guidelines state it should only be 5? Why am I not being allowed to get any yard, because my mental health suggest it? Why is my transfer or work release papers in limbo when I am repeatedly being cleared to leave, but Im staying stagnant? Why am I only being able to come out my cell for 30! minutes a day? That is a punishment—A inhumane one at that. I'm not in seq. I'm not on B or C grade. Why are officers coming around an infected unit w/o any protective gear to try to prevent the passing of this "virus"? I'm not some angry black man, I'm very intelligent, but yet I cant understand why I am being subjected to such unfairness, dehumanizing, & constant bashing of my mental health? This is a problem, I'm not complaining about frivilous accusations, these are real problems that need a real solution. (I AM Genuinely Scared for My Life!) I have wrote grievances, begged to be transferred. etc, but nothing is happening & we need serious help. Not just me, but other ppl as well.
- 28. I just want the opportunity to rehabilitate myself
- 29. Staff needs to be more aware of what the inmates are doing or how their treating others
- 30. I know prison isn't supposed to be a good place, but it seems it's not as geared towards teaching people skills to help them once they get out. I know just one letter

won't change anything but incarceration should be geared more towards education and trade skills not just a people warehouse. Welding, Tech classes, etc. Trades geared more toward jobs that are needed in society so once we get out it gives us a leg up on getting a job that gives us stability and financial support so we don't have to lapse back to the things that landed us in here in the first place

- 31. When you receive a coloring book in mail, I received a paper saying it has to be revied, and its been two weeks now and still havent recieved it. Whats up with that.
- 32. THANKS!
- 33. Keeping transgender individuals isolated from one another is a very cruel practice that virtually eliminates any opportunity for positive social interactions. Also many of the injunctive relief orders handed down in the "Monroe Case" are still not widely known by prison staff. Security staff members seem to enjoy openly expressing their disdain for my identity—acting like its a choice I made.
- 34. This is the most crooked place lve ever been. Officers use fear and intimidation to control us. Counselors don't help. They even put out a memo saying we don't have case workers because they are short staffed. There arent any program to help change.
- 35. HELP THE INMATES not the guards!!!!!!!!!
- 36. This prison should be run by other people.
- 37. The internet connection sucks, need better commissary. People who have earned trust through hard work should be rewarded, give workers ability to have a cookout or other such activities
- 38. I think everyone deserves to get the six months good time.
- 39. I love you [NAMES REDACTED]
- 40. I hope this was helpful and that things improve rapidly
- 41. Start to give other individuals a chance to do something positive. Some individuals here have two and three assignments, while others don't have any but are trying to get placed somewhere, we're just sitting around on idle time when we could be doing something constructive. The point of the Department of Corrections is to correct your criminal behavior with learning new skills and new ways to respond to situations. How can that be done when the only thing being distributed is punishment. Graham should focus more on helping "correct" individuals to ready them for society.
- 42. Need better counselors, need more staff, more programs need chance to better arselfs as persons.
- 43. Push to Pass Illinois House Bill 3447!
- 44. Is this really going to make a differents, this place has a lot of drugs in this prison If you know someone you will get a job or help getting out, but if you don't are fucked. Please Help
- 45. Honestly, I don't even feel like half the people understand the effect this place have on us. Now granted some people don't want to be right and won't get right. All in all just give me my fair and equal chance to rehabilitate because right now Im not and if I didn't have a stronger mind Id guarantee that Id be back not because of how Im treated here more so because of the "Culture" of how I'm not treated. Not saying it should be a cake walk hell no rehabilitation is, but just give me the chance.
- 46. Commissary at Graham C.C. is a joke and they need counselors and staff for anger management & domestic violence cases
- 47. It would be nice if they had a tattoo parlor so you could get tattoo from clean needles. People are going to get them or give them, might as well make it safe.
- 48. N/A

- 49. Healthcare is a serious problem. It takes months to see a real doctor and when seeing nurses they are rude and disrespectful. The level of healthcare is unacceptable here. I pray that I don't fall ill here because I don't want to die in their care. No accountability at all.
- 50. Give me my year and more of my good time so I can go home to my family I have kids a business im married and more the state cant prove im guilty or show proof why im prison for first time of my life and first case. Put the phone on our tablets so there wont be any fights and you can talk in your room. If we want shoes let our family send them in from mall or online these shoes they sell are bs and commissary run out to much and fast. Bout to get hot aint no A/C in here and the water bad for us. We already in prison stop searching us like slaves. Get us in school faster so we can go home. They lie say we have covid 19 and we cant leave they leave and come back so they bring it in here its not us. Im from St Louis why move me in Hillsboro and my family cant come see me this my first charge and time down thats dirty is hell. Put me on house arrest or GPS this my first time down first charge and its a pos they cant even prove me guilty of the appeallate court granted my case and my lawyer said the state did not prove my guilty for the charge im here for so im in jail for no reason i told them the truth wasnt mine. Law suit
- 51. I wonder why at my age I would be sent back to prison for a dirty drug test when there are so many violent offenders in this state and this Country that are being turned back out on to the streets after committing violent crimes.
- 52. Ghram C. Center needs better counselor's that actually care an help us Inmate's and not give us the run around, better treatment without the gay Attic's given. Respect
- 53. The officers working here are extremely disrespectful and confrontational. They do NOT hear individuals out and there is NO justice system. If one officer makes a decision then the others follow regardless of an individuals defense especially when it comes to the adjustment committee. Internal Affairs falsifies documents in order to get "Convictions" regarding disciplinary reports.
- 54. Pay attention to Q14. Big facts! Do the research.
- 55. start focusing on people who have 20 to 40 years and up, who are ready to be released to live positive lives. a chance to get out before we are old and died, stop putting all the people who keep coming back first and pushing people back with time from getting an education & for the prisons to provide us with the correspondence boxes we dont have.
- 56. 1. They inhumane, cruel & unusual treatment of the wildlife that inhabits this prison. Like goose egg shaking. 2. Nasty water here @ G.C.C. that's been exempted. 3. Not enough staff to run programs. 4. Good time denials for inconsequencial issues
- 57. IDOC need to give guidance on each facility providing some form of programming opportunity to all individuals in custody.
- 58. I think this survey is very meaningful because it gives prisoners an opportunity to speak about issues that affect their day-to-lives.
- 59. We need better medical
- Theres roaches in the kitchen mice too nobody wears gloves when preping food.
  Start driving programs, Inside Out Dads, Thinking for a change, Start Now, Building Blocks They offer none of these programs period or case management plans either. Why pass stuff into law but yet not offer it to us. Thanks
- 61. There need to be procedures to ensure that incarcerated people at this prison are receiving the sentence credits that they are entitled to under statute, because Clinical Services Department at this prison are refusing to conduct risk/needs assessments

or other relevant evaluations or assessments of incarcerated people at this prison for eligibility criteria established by rule for earned sentence credit.

- 62. There needs to be a mechanism in place that removes department heads or staff members when things go consistently wrong in places like Healthcare or Clinical Services...
- 63. This is not a place for someone that has time...
- 64. That better watchful eyes can be place on this prison outside of the show they put on we you all come here. As a **[JOB REDACTED]** I see all and here all which places me in harms way all the time.
- 65. Redemptive attitudes towards programming should be considered and more opportunities for all individuals to participate in them.
- 66. This prison needs to get more program for good time. Needs to pay bills so washer and dryers get fixed
- 67. N/A
- 68. I should not have to choose between being unsafe or disciplinary tickets. I went to the C/O's on my unit, **[REDACTED]**, Placement, mental health & finally was forced to refuse housing in order to avoid violence. For doing so I was punished. No body answered my requests until I called for a mental health crisis team & they even told me if I want to move i have to refuse housing & take a ticket. That's wrong. I asked 3 C/O's to help me move. I wrote Placement 3 times & heard nothing. I told my unit's counselor. I told the tele-psych. And last of all mental health crisis team. 9 different people. No one would help protect me. Again...that's wrong.
- 69. Staff members like to freely say whatever they want while incarcerated members don't ever have a say in how the staff is acting towards them.
- 70. One thing I don't get is how come child molesters get good time awarded and people like myself who have an O.P. don't. You would think child molesters would be more of a problem. My name is **[REDACTED]** I give my name freely.
- 71. I would highly appreciate if you guys would do something about the situations that goes on in this prison cause most of this is uncalled for!!!
- 72. IDOC needs more work camps & work release programs to get individuals out there working so they don't get released into society with no skills no \$ & no where to go! That's why recidivism is so high in IDOC and the fact that once you get a Inmate # anything you do gets you put back in prison even if its minor crime. Illinois should put more \$ and attention into probation programs and addiction programs to give people a chance to recover since most inmates commit crime because of alcohol or drug addiction. But like I said more prison convictions equals higher salarys for prosecutors + more money for tax payers to pay DOC (fortune 500 company).
- 73. EDSC good time graham lied and said I was denied but my daughter called Springfield and they approved it in Nov of 2022 I been trying ot get a transfer out of here sense Feb but they lie about that to. I was held here on a medical hold and that stop my approve transfer to Lincoln CC I ask counselor **[REDACTED]** to help me get it off and he told me that was not his job so I got it taking off myself so I could get my transfer and I am a minimum security inmate I would like my transfer.
- 74. The commissary could be better, let people by food in x-house, or give every offender boots like they used to instead of flat white shoes. Give the offenders state issued black boots like they use to they are made by the prison so why no issue them to the offenders.
- 75. I have been here 2 months and don't have any approved contacts on my phone to call. Right now I have Covid and been in quaranteen for 7 days and cant call family

cause they havent approved my phone list. I have wrote several request and even a grievance a week ago and still no response.

- 76. The food is terrible here. Please help!
- 77. People should not put behind bars until they are found guilty, and I as a free person, should be able to do with my body as I see fitt. Because I sighned on the dotted line when I turned 18 to be drafted by the United States Army, and die for this country if needed to defend her from our enemy
- 78. You guys should do more of these surveys ever six months to keep actrent intermashion ever six months and keep up to date with prison all over Illinois.
- 79. Tell them to stop making a 150% profit margin on commissary food items. Pretty sure that's illegal?
- 80. Staff use profanity towards inmates and the counselors & clinical supervisor [STAFF NAME REDACTED] mislead and fail to perform their duties. The administration discriminates and deprive disable inmates of jobs and services. The doctors and other physicians delay and deny inmates of medical care and treatment.
- 81. Need more educational programs available. Also need more staff to be helpful and help us improve our situation.
- 82. They could not make you what 6 months on a vote sheet to put you to work plus if you under a year the should make sure your top of the list to get in school, programs or anything they can do to get you home plus stop raisin every thing so high at commissary that you can't buy it 1 case of coke is \$20.00 here thats crazy all commissary is to high here unbelievable when stat pay \$10.00 and a box of fudge rounds are \$7.50 that's stupid
- 83. As I said this institution is so messed up that it is easier to point out what's negative rather than positive. They those of us that are wanting to program and can't get anything done. Please read in the enclosed letter and if you would please include a response, but please know of the issues at hand and please help those of us here. Thank you.
- 84. Someone need to do something about the things in here
- 85. The jail needs to stop being racist to people. They need to give people there good time that deserves it and stop picking and choosing who they want to have it. The jail needs to start responding to sick calls on time and not two weeks later. The jail needs counselors because they counselors don't work.
- 86. VERY POOR healthcare facility. Staff doesn't take grievance procedure seriously, they try to downplay grievances. This facility has been exempt from water quality control monitoring up until this month march 2023, meaning that the water supply has likely been undrinkable or under normal drinking standards.
- 87. I've had itchy crouch for over a year and they wont test it. First they said it was jock itch. Then they said I'm allergic to my underwear. The cream they gave me don't work and they wont do anything else. The counselor (**[REDACTED]**) has led me to believe that because I'm a repeat offender, I don't have anything coming. He hates inmates!
- 88. none
- 89. this prison need help bad
- 90. N/A
- 91. I am a min security non violent class 4 felon who has violated parole, I've been all programs and good time, and jobs. kicked out of grahams vets program because I'm not a sex offender, like most of graham vets are. **[NAME AND ID REDACTED]** P.S. Handicapped non violent offender with cancer in remission
- 92. make it so the C/Os cant always cues at us or talk to us like we are pieces of shit!!!

- 93. I've recently had [REDACTED] surgery 6 months prior, I've gotten covid twice within 40 days... I got approx 10 yrs to live before my [MEDICAL CONCERN REDACTED], I got [2+] years of D.O.C. to do... I'll never make it at this rate... [ID REDACTED]
- 94. they not going to change shit
- 95. not giving me my meds for a week, causing me to have a heart attack.
- 96. They hold you to long in x house. I've been here **[60+]** Days, been quarented twice from people catching covid, delaying my transfer.
- 97. Staff in general population are professional and very respectful, it's the staff in xhouse receiving that have no respect and they treat us like we are a joke.
- 98. Overall my experience at the Graham Correctional Center receiving unit has not been very good. Very unprofessional staff members, racist and the most unsanitary inhumane living conditions I've experienced in my life. The Illinois Health Department definitely needs to be notified and the receiving unit needs to be shut down permanently.
- 99. just help Graham C.C.
- 100. Graham C.C. is not helping prisoners with educational programs!
- 101. more good time and jobs
- 102. This place don't even give us a chance to get E.D.S.C (earned discretionary sentence credit) They lie about us being put in the system for it and deny us instantly. The only ones who get it are white. Also they stop every single grievance form that filed by us from going anywhere (internally) and they overcharge us on commissary and pocket the profit, refusing transfers and change outdates to keep us here longer. this place really needs to be investigated and I assure you my statement is true. I'm being released soon I have no reason to lie!
- 103. **[PERSONAL INFORMATION REDACTED]** Fatherhood Incarcerated to Men in this prison and its helping our class from 20 to 30 men to go plus with no good time for these classes and **[REDACTED]** not recognized for the work being done. Men with sex cases or with 100% or 85% cases get no good time nor are we offered any time by staff any change comes from our own self efforts. something is wrong with that, prison should be about change or has it become business?
- 104. When you have healthcare staff like [ROLE AND NAME REDACTED], ruining your treatment, it takes a year to get treatment only to find you have [MEDICAL DETAILS REDACTED] and need surgery it causes unnecessary pain and suffering and makes the injury worse than just treating the problem
- 105. Covid has made prisons hard and stressful, and the placement of unvaccinated inmates in houses with vaccinated inmates gets people locked down more frequently and that cause people to lose visits and good time because their neighbor is unvaccinated and they test positive. Unvaccinated people need to be housed separately.
- 106. N/A
- 107. I ben trying to get my meds reordered and they keep saying I need to see a doctor but I still havent ben seen and its ben over 2 month sence I put in to see the Doc.
- 108. I was denied a porter slot because of why I'm serving time and now its hard to get a job.
- 109. I have asken for help for various of reasons but I never really get help. They (staff) wont listen or play it off that they do listen.
- 110. N/A
- 111. Until the open hostility toward programming is addressed and hostility toward the individuals who try to program Graham has no room for improvement. It will be nothing more than a place to serve a sentence.

- 112. You guys need to stand on lawmakers and that will change these prisons—get rid of the union for C/Os. This survey wont help nothing TAKE ACTIONS!!!
- 113. let some people out even if it is not me...
- 114. Medical and kitchen staff need to recognize food allergies better instead of saying "don't eat that day." Recognize people medical conditions and try to do something about it. Staff should treat prisoners like humans not cattle. Staff should listen to the request before saying "no." Staff here at Graham Correctional center in "X" house talks about P.R.E.A but make prisoners takes shower together. I feel that they are contradicting one another. What goes for one, does not go for all here. I was told that just because Ive gotten vaccinated does not mean I cant catch covid-19, so I get tested every week which is fine with me, but there is a lot of prisoners here that do not get tested because they have been vaccinated, which is what the nurse told me.
- 115. I am on dialysis, and I am supposed to be getting a high protein diet (extra meat) I am not getting what a doctor has ordered me to get. We keep getting the runaround about this. The new head of dietary doesn't seem to know what he's doing. We grieved this and because we grieved it, he forced everyone who is on dialysis to eat the dialysis diet, which is chicken 4 oz for every meal Although you have no way of knowing this.
- 116. Try not to higher people who have no authority in their house. They tend to try to exert authority over people incarcerated. And stop hiring teenagers. They are too stupid to do this complicated job.
- 117. The staff needs to be more supportive of our issues. This prison needs better management!
- 118. All other prisons have drug treatment (GEO) and vocational available. This place does not have any vocational at this time and no night college classes. also the food is horrible!!!
- 119. Since we have cameras I believe we need cameras in the foyer as well as the C/Os bubble, because they say we don't have property and it gets stolen plus they sleep too. P.S. Thank you for doing this survey it is greatly appreciated.
- 120. Someone really needs to investigate the way Graham Corr. Center is being ran. Amongest staff no one follows the AD's. Staff do as they please nor due they follow orders from the CAO (warden)/ As soon as he leaves staff due as they please. Please investigate Graham Corr. Center! This prison is no place to correct ones behavior. Please help us here in Graham!
- 121. Close this POS down, let the feds deal with it. Waste of tax payers money.
- 122. This system is only fair to inmates who suck up to the officers. A person can be a shitty person but if a C/O likes him, he's allowed work and school. I think people who get good time should be in school and working before others.
- 123. need more phones in units. Add phone app on tablet so we can talk to our family. Get new washers and dryers here at the prison. Over half of them do not work.
- 124. Outdoor visits. Able to have better pics to send home either outside, or have a background of some sort. More programs mainly and better counselors or someone that doesn't judge you, b/c of your time or background. Suppose to be a correctional center and they are treating it like were a bunch of kids and making it a hostile environment.
- 125. Need more improvement in this prison
- 126. some staff think they are better than life itself, state aint handing out good time + understaffed aint allowing to earn it, plus covid spreds like fire here covid couse Heart attacks

- 127. Healthcare here is a joke. My cellie had a bad hernia for [10+] years before they fixed it. I am allergic to [REDACTED] and I was told that I could have special trays. I never got them and now they told us IDOC is not allowing special trays for health concerns. I dont even go to chow any more. I eat from the very limited commissary. The new warden limited commissary even more. I was [REDACTED] pounds when I got arrested. Now I am [DOWN 20+] pounds. We have a push by us to allow us to run building blocks. They said yes then took it away. Its the only positive program and they crushed it.
- 128. it is inhuman to have to live with another man.
- 129. No man should have to stay in a bathroom with anither man
- 130. I hope whomever read this an actually uses this to help whatever cause instead of acting like were doing something when filling this out.
- 131. They/we need healthier food, everyone else gets an opertunity with school education, jobs etc. Not considering those who they are trusting are just as bad whom have gotten away with much worse then the hand that is writing this Q15. Not just very few, but everyone should have the opertunity to earn good time. The real feedback I am ashamed. I hold to my responsibility and my actions my mistake was unintentional but I except my punishment time to move one thats the whole point of this facility like so many others of rehabilitation? Rather then making it worse or harder on everyone give those who actually want to have a second chance the chance to show they are not who they were made out to be is being decieved or seduced by one who looks it but lies about their age our fault?
- 132. Why is III late on everything there are no phones on the yard, tablet, it's hard to talk to family. The staff sleep al day unless state is here thats all. You guys help them get over on us! Ive been locked up **[10+]** yrs.
- 133. Please take this seriously and not be a ploy for inmate snitching.
- 134. Why can't we have reliable hot water; why can't we have A/C they have it in minimum joints; why can't we have dietary use spices and such to flavor food; why is the tablet so limited, expensive, and unreliable; commissary was better before Springfield "fixed it;" why are TV's so expensive; if it's our money spent on cable TV + movies why can't they be better + more reliable
- 135. the sex offender classes that allow people with 85% to get good time should be offerd at all prisons.
- 136. When I was 10 months from my MSR date I asked to be placed in a reentry program and I was told I did not have enough time for such thing. I has be that way for my entire 5 year bit. They always say you have too much time or not enough time. There is no help here.
- 137. My prison experience has been great because of the Graham vets program.
- 138. I've been here for 10 yrs and to me, its one of the few prisons around that try to make your stay pleasant
- 139. Commissary prices to go down considerably, more permit items allowed, raise state pay due to rising costs
- 140. my views are a little different im kinda a loner and stay to myself. i can say i witness a lot of negativity though. "staff & inmate"
- 141. To many inmates here have special treatment from staff jobs etc get any thing they need
- 142. make it more reasonable and understanding for everybody (i.e. people that don't get good time, people of the LGBTQIA+ community, and ones that actually follow the rules.) more programs for people that have been in prison since they were 14-21, so they can succeed and not come back when they are released.

- 143. Not wanting to present all negative, the bottom line is this: when the administrative staff is seen bringing flowers, pictures (for walls) and office furniture to a room at the chapel to make it "look" like a person is in a particular position, only to spoof Springfield officials, when that role is in fact not fulfilled, that speaks volumes to just how corrupt this prison is ran, from the very top. This is just one of multiple examples witnessed by inmates at this facility.
- 144. get more jobs and programs please please please.
- 145. Overall, this experience is super stressful. There needs to be more envolvement and structure base for individuals to learn and grow. Able to have staff help individuals in any case, situation having less anamisoty towards each other making things more stressful. more family envolvement. Education opportunities equally for earlier releases.
- 146. When people of importance are here all things change. we get more food on our tray, healthcare runs better and they actually do their job. When someone of importance isnt here, serving sizes get cut, menu items are not served, healthcare dismissed any issue you bring to their attention. All things are half ass done when people of authority are not on site. There are also many correctional officers who make it there goal to make individual in custody's lives miserable and intaginoze them to lash out so C/O's can put people in seg. C/O's need better training
- 147. I believe the true problem with corrections lies with government and not so much IDOC. State laws dictate what options for rehabilitation a inmate with over 2 years is eligable for, if not taken on our own our chances for any type of growth is near impossible There are no classes or programs aimed at providing a life skill or a plan for our inevitable release back into society.
- 148. stop catering to gang members
- 149. The remaining staff here are abusive and I am a victim of an staff assault, hunger strike, and a staff cover up. The assault was on video. Plus, I have witnesses, affidavits. I had taken my time to write my grievance. Just to see how far the ranking staff would say to get me off of my hunger strike. Just to let you [MEDICAL DETAILS REDACTED]. I really need private counsel, but it seems like you guys over the [20+] years that I have been incarcerated have distanced your selves further away from us. Back then in the past you might give us someone to talk to or write to when it delt with something of this magnitude. If I will ask anything ever again, please give me someone to talk to other than the IDOC or an affiliate of the IDOC. Like yourself. I need legal help please and proper medical help. Not a form letter by the John Howard Association. Please come down to earth and save someone. This is not B.S. Respectfully submitted [NAME AND ID REDACTED]
- 150. What do this do for us because nothing never change, they make there own rules. This is the worst healthcare then any prison I know of, maybe in this country, this is not a joke
- 151. Overall this is a good prison. But it takes way to long to get a job assignment.
- 152. N/A
- 153. The should allow us to kill the child molesters but instead they protect them and treat them better than everyone else.
- 154. And some staff should be a little more understanding period.
- 155. We need shit to do, so blow up dolls wold do yep thanks
- 156. This prison has changed for the better since covid. offering more programs to keep goal oriented individuals together would be positive improvement.
- 157. If I had a hidden camera and a wire upon me you would see and feel what I've had to put up with... staff wise & other...

- 158. We need people who understand us blacks in Graham and treats everyone as equal. Most of the staff are prejudice, mentally ill, and are somehow related down here.
- 159. I understand the difficulties with instituting jobs and life skill programs. I also know that some job restrictions must apply for safety. But not giving an offender a job, and/or restricting unneccessarily the jobs you can have because staff wants to label you and overgeneralize the offenses in unfair. It seems from in here you are rewarded if you show them you have no regard for roles and will probably come back. Drug offenses have multiple programming houses, good time and get first priority on jobs only because they go home sooner. I reccomend programs and jobs for those who will be here and need structure in the time they have remaining. Thank you for caring!
- 160. There are many individuals, myself included, who want to make real change. Someone should conduct a 'town hall' meeting quarterly at each facility with a couple representatives from each housing unit, along with some of the administration, so we can reach a common ground. **[NAME AND ID REDACTED]** I'd love to work with you.
- 161. Mental health is a big issue and staff can be insensitive to it which isn't fair to the mentally ill. Ignorance is prevalent and prison is big business. But until Illinois stops prosecuting ignorant "crimes" you'll have a job there at JHA. Have a great day!
- 162. Please bring more programming to Graham C.C.
- 163. When I came here in **[DATE REDACTED, 4+ YRS PRIOR]**, it wasn't as bad then but could have been better. Over time, I realize this facility will not do anything good for me. I could not get into school or programs because of my outdate being too far. So I have to transfer to a facility that will help me get into school, etc. At this point in my life and incarceration, my only goal is to go home as quickly as possible, with very little skill to show for it. Not being able to get any opportunity to learn new things in this prison is a huge waste of my time because this prison's rules, policys, staff, lack of staff and lack of programs.
- 164. wanting everybody to be able too have their 6 months good time for people who's can get it as soon as possible
- 165. GRAHAM C.C. is a RACIST PRISON!
- 166. Thanks for the survey. I hope it does some good
- 167. Need new wardens
- 168. My name is **[NAME AND ID REDACTED]**. I want my name known because something has to be done about the treatment of individuals at this prison. It is very toxic for one's mental health being here.
- 169. Some of us made mistakes with domestic cases but we deserve to make things right. More domestic programs to help us would be nice.
- 170. More questions regarding healthcare staff and services.
- 171. The prison system in this country is nothing but a bussiness of human trafficking. Staff are indoctrinated to believe they have power and abuse their power & treat inmates less than cattle in slaughterhouses.
- 172. Give inmates skills coping, school, job, anything positive to enhance people. Put corrections in corrections.
- 173. We need more help. In Healthcare.
- 174. Need more things to get good time credits + easier too get jobs + school + stuff
- 175. N/A
- 176. The majority of Corrections Officers don't have a 4 year college degree and hate any African-American inmate who has one. Most White officers never served in the military, especially in combat and once again, hate any African-Americans who served honorably and proudly. They talk a good game, not walk it!!!

- 177. To: John Howard Association, do something about the consistent and continued violation of the consent decree about [CASE NAME REDACTED]. I am [PERSONAL AND MEDICAL DETAILS AND PROCEDURE REDACTED] and to punish me, [NAME REDACTED] is cancelling mine. Wexford health sources rewards her financially for denying off-site services. I am a veteran in excruciating pain. Do your job!!!"
- 178. Springfield and wardens all should sit down and talk to the C/O's on rules and changes before just sending out a memo... every week or month... IDOC recieves (approx) \$35,000 per fiscal year per inmate @ the (minum) of 1,000 inmate's, \$35,000.000 per year... we live in a bathroom, please tell the tax payers of (ILL) how in one housing unit there are 98 inmates sharing (4) showers, even the water, ect. Doesnt run this much per month. I payed for a 1800 sq ft home total expc \$2,000 per month, \$24,000 per year How are we still in used clothes, paying for state boots and soap... These prisons are all old and pay'd off for years now and the tax payers are getting robbed and oh if you want to beat cancer or any severe medical problems, just come to prison, because this place can fix it with Asprin and water, don't get me started on the food the only time we get good food is when officials come, and we are told to shut up...
- 179. Most staff members in the housing units just want to sleep. The ""bigger/tougher"" inmates run the phone lines + other people like myself who do not want to fight don't get to use the phone that much. Healthcare here at Graham CC is horrible. They tell you wait 3 days after you turn your refill sticker in for your meds but they usually take more like 2-3 weeks rather than 3 days.
- 180. They need a doctor who is here every day so we don't have to wait several months.
- 181. Prison is suppose to be for rehab, not play cards, working out, watching cable TV, and spending \$120.00 a week at commissary.
- Ok the reason I wrote my name and number is because then you know a person who 182. was in prison answered your questions if you dont no the name of the people and who they are how can you tell if you are measuring the quality of prison life of people who was in prison you need to ask people to write you guys about prison life here and read it all and give good feed back to them as well and take the time to get to know that person who they truely are and if there trying to change for the better in life or get help for them selfs and other's they got to value life and love them selfs to love and care for other people your asking questions that have more answers then one like in Q8 number 1 it all depends on the person that is incarcerated and the staff if they respect each other. Number 2 here again it depends on the staff and if you can talk to them. Number 3 depends on who you are Number 4 depends on who they are and at the end of the day were just who know what to them Number 6 the best way to get anything done is if you got family who care about you and will fight on your behalf on Q9 Number 13 that question is for us inmates because if Im trying to do write in a place ware people dont like right choices or the safety of others then yes i got to be carefull on what i do and say Number 22 what do you mean by hierarchy? and I don't understand 26. on Q10 Number 3 I dont know how Im being treated or looked apond because i dont know that person or a reason why they would care for me Im not family or anything to them. I hope all this helps and i hope you take the time to read it all and i hope i here back from you i got [40+] days left and Im going to be release from here to go back out in the world and hopefull do things right this time and learn how to live life and injoy life because prison has fucked me up bad Im not the same person as I once was iv bin doing time for over [20+] years on and off iv lost everybody no family no friends and even tho i feel as if i did it all to myself

because i was the one who got locked up and taken away steal liveing in prison with other people who broke the law liveing with them and not knowing what there going to do from day to day sec to sec liveing in fear most the time wondering if im going to make it out alive at times wondering who my next celly is and not having anything to help me keep me a member of the outside world learning how to work a 9-5 job pay bill's and help other people in life in here its all hate liveing with moster's in one way or another people who yet see the value in life or respect it along with respecting other's life as well you get to give people who is locked up something to do positive like i said Real jobs hard work and have them live by them selfs not with another person I hope this helps **[NAME, ID AND HOUSING INFO REDACTED]** 

- 183. Thank you for trying to help us.
- 184. This survey covered almost all areas, there are No Emergency Buttons/panic in cells/houses here at Graham, no a whistle, nothing to alert staff of an emergency.
- 185. My **[FAMILY MEMBER]** passed away about a month ago. I was in seg because of a C/O being a bully. My family called and informed staff of the death in the family and the prison still has not formally notified me. And they took my calling privileges away for 2 weeks as punishment for standing up to the bully C/O
- 186. I have not had a ticket of any kind in over [10+] years. Yet can't get a job other then cleaning up the unit or working dietary. Note: A lot of people here and in other prisons I've been too, feel that John Howard Association does nothing to truly help us. they feel that you all work with the prisons. I'm just being honest. I've been away for [20+] years and everytime you all come around or and send these surveys out. Nothing changes.
- 187. does it matter! why?
- 188. I just gotta find away to stay out of prison, I've been doing a life sentence on an installment plan. I'm [40+] yrs. old I've been comeing here since I was [20+] yrs.old. Over driving on revoke license. But I'm sure I'll be back because there is a broken system and NO ONE care about us here in the prison system, were just money money money. My name is [NAME AND ID REDACTED], Graham Corr. Center, 12078 Rt. 185, Hillsboro, IL 62049. I doubt this place or places like this will ever be changed, but I hope one day it does change. But the bets of luck and God Bless.
- 189. Lower commissary prices or raise state pay to accommodate for the rise of cost of living + make more time to help inmates with mental health problems. Have more opportunities for 85 + 100% to work & learn or give us a chance to return to society early, I'm tired of short timers reaping all the benefits of work + schooling + drug programming to go home early just to return in a couple months + expect the same opportunities.
- 190. Placement never responded to me in 9 months, disgusting
- 191. I just want to say Thank you.
- 192. fuck IDOC
- 193. They should sell pocket pussys on commissary and host Klan meeting
- 194. Please help us
- 195. If a person has less than 90 days to do, he does not, or will not recieve any good time contracts, change that.
- 196. N/A
- 197. Q2 is (Asian-Indian) Q8(A) Staff C/O's are very lazy. (B) No. I have to write request slips to a bunch of staff to get support. Most don't even respond, especially counselors. (C) There's a lot of favoritism here. (D) Even Lt. [REDACTED] told me he doesn't trust any of the officers here. (F) No. I get ignored, even through official channels. (I) No. They don't value human life as they should. Q9(B) It all depends

which housing unit you are in. (C) The rules keep changing every day. (D) Most of these C/O's only have a h.s. diploma, a lot of the newer ones aren't even old enough to buy a beer, but they're given authority over us. (E) Punishment is their only resort. (F) Yes. Some staff get beligerant.. especially is they are a sergeant. That \$35/hr. goes straight to their heads. (J) Yes. Because of so much favoritism here. (K) No. Because of my charge, & people think I'm gay. (M) Staff don't remember if you're good as much as if you get into any trouble. (N.) I can only use my time to read, write & color. I have no job, have 10 years left to serve & can't get into school yet. (O.) Only people who kiss-ass w/ the staff get things done to benefit themselves. Most people in gangs just want to relax, spend money at commissary, & talk on the phone. (Q) Respect is something that you can only seem to lose. If you're not favored or have a sex-case & they find out, good luck to you. They won't even hire ya as a porter. (S) No. You have to write a grievance on everything. If you request to speak to a Sgt. in your housing unit when a control-room officer can't help you, you're viewed as a whiner (by staff) or a snitch for talking to the police. (T) Rules change at the drop of a hat w/ no warning ahead of time or bulletin posted. (V) Yes. Hierarchy exists. (W) How the disciplinary system is enforced is what's unfair. (X) True in every unit. (Z) Decisions are made over zealously, and not in our favor.

- 198. The dialysis here is ran poorly & unfairly, if you have kidney failure this is the only prison you can go to
- 199. This prison needs more teachers and counselors. People have to wait forever to get in school or drug program. The regular counselors will not help you, all they do is tell you a bunch of lies. None of them want to do their job. Plain and simple.
- 200. Me and another guy I work with both got our good time paper his was yellow mine was white. Yellow means you actually get the good time. I ask him why his is yellow and mine is not, he said cause he has a murder. He gets good time for a murder and I don't because I have a Agg DUI. How does that make sense?
- 201. No structure or programs, schooling, jobs, staff treats everyone like kids. There needs to be "undercover bosses" examine this place w/ a camera or "locked up" to show how horrible this is.
- 202. feeds us more, sale us better thing on commissary
- 203. Placement officers give job assignments by inmates recommendations (gangs and groups). They punish sex offenders by not giving them equal opportunities in jobs. Placement officer makes it personal. They favor drug dealers and killers for jobs.
- 204. No Covid protocall. Contracted COVID and was kept in cell 23 1/2 hrs a day. No hygiene products. No stere to Buy. Treated inhumanely, certain prisoners were allowed out more hours than others. No medication for diabetes in months. Treated with disrespect all the time!!!
- 205. if you have life, and have been locked up for more than 35 yrs you should with a good record and are a hard worker you should at least be looked at for a job in the industry if you have the skills!
- 206. Staff believe themselves to be better then the people locked up, we get treated like a stray dog. They love to punish people, not help us. The judge punished us already. Why should staff punish us again, everyone one is only here for a pay check, they don't give a shit aboot any of us. They want all the over time they can get, so they make 100,000\$ or more every year. That all they care about is money, not people
- 207. Please. If you guys are gonna help then just help! If yall aint please stop wasting paper.

- 208. This Prison Destroys the Very fabric of what we hold close to Ourselves, Religious Activities, Congregations and Our Abilities to "freely" practice without the fear of Suppression and forced promotions of Mainstream Religious Activities.
- 209. Because of my case Im being descriminated against when it come to jobs. Because I have a sex case I would never get hired in the industry, etc. I feel I am a hard worker and I deserve the same opportunities as everybody else you basicly telling me Im not fit to work in society.
- 210. Just help with Those things & this prison might be one of the best in the state for people who have to serve DOC Time. Please look into this for us that have to live here for the time being. Oure people/family can send us care packages/also Jpay tablets.
- 211. I'm a Muslim man and this prison doesn't allow me to keep/get my prayer oils could you guys please help me and my brothers out? Please & thanks.
- 212. No. Rehabilitation, this place is warehousing, abusing, and just creating anger, a select few inmates are shown special treatment and allowed to do anything they want. The food for inmates is bad, all carbs, most meat is allowed to be stolen, guard's get special meals out of the inmates budgit, so not much left to feed the inmates, this place is corupit from top to bottom.
- 213. To be honest, I think the John Howard Association is corrupt, just as well as any thing else in Illinois. Their is nothing in Illinois that generates revenue other than the 25+ prison institutions inside of Illinois. Plus no one really cares whether or not an individual who is incarcerated is rehabilitated or not, IDOC doesn't provide enough opportunities for inmates pre/post release. Even when my words are read, still I am silenced. Still I am just a number, still I am just an inmate, even when released. I would rather move out of Illinois to do parole rather than stay. Illinois & IDOC is a hindrance of growth & success. Just like the truth-in-sentencing, something that was passed that was unconstitutional. But still corruption, passed it. Hindrance!!!
- 214. What about incarcerated people that needs to go back in the classroom to retake Adult Basic Education program to improve on their scores so they can move on to more challenging endeavors.....
- 215. They really have a poor healthcare here for everybodys nds and have the supply they nd for their problems
- 216. Please help us down here, they treat us as if we're animals. They lock us down for no reason. we have no one to speak for us. They do illegal searches, They break our electronics, rip up Religous books, Deny us mental health and Crisis Teams, They curse us out and Hold our mail and take our pictures our Family send us.
- 217. More good time for what I do.
- 218. Hope my interaction helps your study.
- 219. I end up half the time wanting to kill myself Because how im treated By staff and people here Because Im transgender
- 220. This survey is nice but lets keep it real, nothing will probably ever change around here. They have set up a system of cover-ups and systemic culture of staff misconduct, laziness, + entitlement.
- 221. I beleave that this prison needs to have a investagation done on it to make it safer for all incarcerated people from the staff as a whole, and in the healthcare because they just tell us to deal with it or write a grievance, and the way the grievance system is done as a hole
- 222. It is also almost imposible to find out about Transfers
- 223. There has to be a better way Then This...
- 224. Staff is not here to help you There Here to hurt you

- 225. prison system needs updated—parole boards to hear inmates out for early release. Just want to keep you in here until everyone you know is dead—then your support system is gone.
- 226. We need some serious attention to the conditions of this institution with the race issues and the inhumane treatment of individuals in custody.
- 227. Those with mental health issues are made fun of by Staff & Inmates & medical staff. The Quality of healthcare is a joke! Ask how many inmates have died here in 2022. Some inmates get away with much more than the average inmate.
- 228. Each box checked is fact! This facility is worse on security than the two other facilities (Stateville, Galesburg) I've been in. It's ran like a max joint. I desperately want out of Graham; along with the majority. This facility needs an extreme makeover.
- 229. I've seen guys get beat up bad over the telephone. They need to put the phones on the tablets they sell us, so they won't have any fights. Or they need to put more phones on the wings. Thank you!
- 230. I have seen staff encourage fights and 1 staff member while i was in receiving told my cellmate to have sex with me in GP I've seen staff lock people in cells and tell them to fight stand their and watch and rules vary by each Lt C/O or Sargent
- 231. I've ask for pants that fit me once a week for 6 week's and still havnt gotten them
- 232. There is entirely to many sex offenders spread out through this prison. They should be put together. So we are not forced to deal with there disgusting asses
- 233. Currently I've been lock up over [20+] years and I have did my own survey of how people treat and interact w/ other both staff and inmates and I come to the conclusion that everything is mostly about money. Even this survey I'm doing now. (JHA have to show that they are doing something right?? To continue getting that money. Your Truly, [NAME AND ID REDACTED] 12078 II. Rte. #185, Hillsboro, IL 62049
- 234. They need to offer all the classes here. At G.C.C. the sex offenders are 85% but they don't offer the classes needed. Needs to be changed for one. Plus our HCU needs improvement, they have 1 N.P. she is good but needs help plus need a full time M.D. Also our wardens need to be better trained.
- 235. I came here with a **[MEDICAL DETAILS REDACTED]** and was denied a bottombunk permit by the P.A. **[NAME REDACTED]** and went to mental health, in which security; 1 lieutenant, 2 officers handcuffed me when I told them my **[MEDICAL DETAILS]**, taken to healthcare in which I was thrown to the floor held down by the 250+ lbs lieutenant's knee, had my pants, shoes, underwear, socks snatched off and when I told them I couldn't breathe, the lieutenant had my stomach area on the naked room bed with his weight still on me, my blue shirt was cut off and then the cuffs were taken off as I started throwing up, I was left there till the next day, cold, hungry, in pain. I overheard the nurse on duty tell the security no one is supposed to open the door, so I balled up in the corner the whole night shivering. The next day I overheard staff say the mental health doctor was going to see me and the door was opened and I was given a smock, smock-blanket and the mattress was put on the bunk in the vomit.
- 236. Can you please do something
- 237. Do something about the answers
- 238. People in Healthcare that is considered in general population don't have the same right as people in general population even though we are considered the same
- 239. There is an officer here that needs to be review. "C/O [REDACTED]" His uncle is Lieutenant [REDACTED] and he uses his uncle's position as Lieutenant to get away

with breaking rules around Graham Correctional Center. He has harassed me and many others and also tried to get other inmates to physically assault me.

- 240. Graham Prison has staff they only care about there Job. Not Inmates health
- 241. We don't get treat as people to staff we're cattle or zoo animals to them the food says not for Human consumption that Alone say's we are and Have lost our Right to be treated as such to them. the things we get to Ask About are never seen or never done unless the Staff Favors said individual
- 242. the prison need to get some help in the prison because the officer dont care. the only thing that they care is a paycheck and come to sleep for 8 hour that is all they do they dont care about nothing
- 243. No one can live any where close to right on \$13.00 a month + slave wages "Laundry porter wash clothes from 8:00 am to 2:45 pm 24-7 \$5.00 per month. Thats just one example. And get treated like a dog. Chow Hall especially. Graham is a Joke. [NAME, ID & HOUSING INFO REDACTED] would love in depth one on one. with someone who could actually do something.
- 244. This prison make me want to kill myself. i cant take being down here. They racist, They do what they want to do and everyday i wake up i want to kill myself because of the way. The officers treat me. when i write my Family emails about the way we being treated They block the emails say: Deemed innapropiate
- 245. I have Been Locked up **[30+]** year. I need work release be for I go home. But I can not go any where because I am on Dialysis. They only have it in 2 Prison here and Statesville. I am at **[30+]** months left. I should be able to go to work release.
- 246. Decent survey keep up the good work. Yall need to do this more often.
- 247. I don't have a job or go to school because I don't want to take a spot away from a good time eligible prisoner. I am 85% and not eligible. This prison should have some positions that aren't good time positions for folks like myself that want to work, but feel bad taking a spot. I don't wish prison on my worst enemy I would let most people out if it was up to me.
- 248. this survey doesn't begin to cover what's what with life in prison. Staff are not accountable for their actions. there is no help for you without help from the outside. what is on paper + what is actually done is not honest or a 2-way Street. these questions are to vague/not open enough.
- 249. This prison need more Jobs and programs.
- 250. There is a real need for college academics for obtaining advanced degrees. There aren't enough jobs offered to help every prisoner to stay busy and help them gain a sense of better esteem by being useful and offering a contribution. Laying around and/or being idle only breeds bad opportunities for trouble—[ILLEGIBLE] an idle mind truly being a devil's workshop... There has always been an improvement in a person in prison when he or she, in my experience, is treated like a human being, rather than as a no-good troublemaker not worthy of much consideration or effort (a lost cause). Truly, like one former Vienna C.C. warden said is true: "The way a prisoner is treated while incarcerated is the way he (or she) will return back to society." True!!
- 251. I want to thank whomever takes the time and places the effort to read this as well as Thank The association for its efforts to improve the Quality of our lives in the hopes of positively impacting those of us who are attempting to correct our wrongs and right our lives. Sincerly—Thank you
- 252. everybody deserves to have a chance at getting a job and everybody with a 50% case deserves to get good time

- 253. Maintenance, and roaches are an ongoing problem. I have been living in a cell without heat for 2 months. Roaches come out of toilet, behind desk and in outlets.
- 254. [ILLEGIBLE] put more gay man here for us & BBC for us or maybe even
- 255. This place is a circus full of power struck officers who play high school games. Counselors who don't help, tell you one thing + do another, everything is a ticket waiting to be written A walk to chow, healthcare, visit, gym or yard. Medline is a ticket waiting to be had, trying to get meds the nurse or person passing out meds might provoke an officer to write you up or possible restrictive housing. A medium prison ran worse than a super max.
- 256. when you go to staff about a personal/private matter most of the staff will tell other inmates. If you have a problem with another inmate and you report it to a staff member they wont do anything they'll tell you to fight or refuse housing and receive a ticket.
- 257. Sex offenders are not allowed to have jobs that others can get. In a medium-max I was at, they could have those jobs. This prison is a lower security level!
- 258. I have no other comments other than some C/O's here are good but others just need let go same said for the counselors here.
- 259. Thanks
- 260. Stop writing disciplinary reports that are false. Racial profiling. Take the grievance process away from the administration. Maybe a mental health program. One way of living better in prison has to do with who you live with in a cell or room.
- 261. IDK
- 262. Illinois prisons have been completely broken down by lazy personnel who only want to collect a pay check. There are no longer any jobs or schooling opportunities available. The state has rescinded all good time credit policies that the legislature & general assembly passed for early release.
- 263. Graham Correctional Center NEEDS a director who will give inmates a chance to improve themselves and give them the "good time" they deserve!
- 264. All I know is we are under staffed for the amount of inmates here + they just want to keep this place full it's a numbers game here. The warden is just like a no fuckin good politician
- 265. Pay attention to us and read each one close Theirs people first time and they don't get second chances and other people want to change Make a better law and justice system and **[ILLEGIBLE]** fails
- 266. Its all about them having a job
- 267. NA
- 268. Need to attend school faster
- 269. Thank you
- 270. I've caught Covid 19 at least once. I'm **[50+]** and I got 2 vaccinations. People are denied EDSC and not getting re-reviewed by case plan and programming being assigned to those denied. The law of EDSC is being manipulated severly to prevent masses from being released. Due to embarassment of the MGT release years ago.
- 271. This place is a joke
- 272. They need to give out good time to people and work release.
- 273. The prison system is designed to torture people not help them. I have begged these people to help me in any way possible they refuse! The guards bring in contraband all the time. I have seen multiple people fight in front of me and they get a job in the kitchen—I have been a model inmate and they wont do anything for me.
- 274. Our water fountain doesnt work & the water out the sink comes out yellow. Phones should be available on tablets.

- 275. All the programming they say they have here on the prison website they dont actually have
- 276. The chapel must have an active chaplain, not a C/O temp, other faiths other than Christians are suffering to have chapel time. It is not fair. Every faith should attend weekly. Not whenever? All the same treatment
- 277. There is a general lack of caring for anyone incarcerated here by staff. They are always combative and give preferential treatment to white inmates who live south of Springfield IL.
- 278. Thank you for doing these surveys & please keep fighting for us & praying for us. I thank you & God bless.
- 279. Thank you for doing this we greatly apreciated.
- 280. I have never been to a prison where I have wrote for a job for 8 months and not once got any type of response. That is until I got here.
- 281. Need better healthcare ppl as well. Dietary staff are bad too! I need schooling, a job, and have health issues that I have complained about
- 282. This places excuse for everything is "were understaffed" opening case plans for those with good behavior and those who want to be in programs would prove invaluable for those of us trying to better ourselves and to return home a changed man. I've been on waiting lists for anger management + DV classes for 6 months + they arent offered here due to lack of staffing
- 283. Doing good as a prison, here at graham
- 284. Alot of people might answer incorrectly. Ive answered this survey with 100% honesty
- 285. Guys go to seg for fighting + their buddies get them housed + jobs right away....
- 286. Positive things only come to those who always cause grief and issues if you go to seg they give you a job. Get tickets they give you b or c grades, but the ones that get the tickets will bypass the punishment and use other peoples pens to call on the phone, if you stay out of trouble get a ticket they throw the book at you a SMI gets a ticket they might get a day. Or if you are a big trouble maker they roll out the red carpet and give you everything.
- 287. Inmates dictate who gets jobs, activities, phone calls, bullies are praised when the victim is a sex offender... Inclosed is a letter with facts!
- 288. I have none
- 289. I compare Graham to a horrible nightmare I cannot wake from. I am from [A BORDERING STATE] and have been incarcerated there I feel as if I left America + went to Russia by crossing the Mississippi River
- 290. I do like the environment here.
- 291. In the late 1990's after the Richard Speck tape was released a lot of effort was spent to get control of prisons back into the hands of staff. That is now slipping away as inmates make a lot of decisions on who gets jobs and assignments and who don't.
- 292. Video visits take place in the middle of the dayroom with ZERO privacy and extremely loud surroundings. Often to the point that you cant even hear your visitor. A visiting "station" of some kind needs to be created for video visits, or inmates need to be able to have video visits on their tablets. Tablets should also be call capable since dayroom phones are inaccessible to high numbers of inmates. Also, one ten minute therapy group per month for inmates on the mental health caseload is disgraceful. There were also several times when I was in segregation that daily meds WERE NOT EVEN BROUGHT.
- 293. This prison is a joke. There are a select few inmates (pets) who get and circulate good jobs and are treated better by staff. And the rest of us are just here. And it is really discouraging to see programs like the one in Kewanee where it seems like the

inmates are treated like humans and are being given the opportunity to change. I have been approved for Kewanee since **[REDACTED]**, and I walk on pins and needles everyday hoping some minor incident or a C/O having a bad day doesn't ruin my chances to go, so every month I read the Kewanee Horizons and I pray for my day to come. I have been in Graham **[6+]** months with no tickets. I've wrote, begged and pleaded for a job. I've put in numerous request slips for any jobs to no avail. This prison needs alot of work.

- 294. I would like to see the building bock program running down here. The way the program should be ran.
- 295. Treatment of sex offenders are down right degrading they dont allow them good jobs or programs and this administration puts them in dangerous living situations and staff is always out to get you.
- 296. Medical treatment is horendus, We have 1 doc for 1,300 inmates, no phisison's asstint
- 297. The prison needs to put ice machines in all of the housing units Inmates sometimes fight over the ice because there is never enough ice and put the phone service on the tablets because there are fights over the phone
- Recidivism is lowest among sex offenders yet they are the worst treated. Most of my 298. education has been done on my own, without any help from the prison. Education is something I value. There are others who also value this, but not enough to overhaul the prison system. My rehabilitation was done almost on my own with the help of a support system that loves and cares for me. People on the outside of the system. Much of Illinois prisons are just glorified adult babysitting. The help and programs are given to the people who come back time after time. I really dont expect you to be able to do anything, but if you truly care about people and recovery and recidivism the sex offender stuff needs to get changed and people need some type of availability to higher education, not just an associate degree in liberal studies that wont even transfer to another college. Also they need to look into the fact that we get paid way under minimum wage and we are not allowed to generate money even legally. How is someone who doesn't get out until 50 with no bank account, no social security invested, and nothing to fall back on supposed to make meaningful contributions to himself and his peers in society when he gets out?
- 299. People minds are open like a sponge and absorbs and generally want to learn new things and enhance theyre self worth.
- 300. Create more jobs & programs for the inmates, so they can work on becoming productive and stop denying us transfers and chances to get to re-entry programs, and institutional schooling which also denies guys the chance and opportunities to benefit from the credits
- 301. Everyday they look at what they can take from us not what they can do for us.
- 302. We have to live in these cells some of us only have the things that we have obtained threw out the yrs of being in prison but don't have alot of support from the outside world then the administration is doing all the compliance checks early in the morning waking you up out of your sleep to make sure everything you own fits in this little box put away when were already inside of our cells then take items that sold to us then take them if its out of place or do not fit I feel if your cell is clean and you don't have a build up of junk when were inside of our cells we should be able to have whatever it is we want we live here it's starting to create tensions because its pitty and to some it just feel like we just keep getting things taken and nothing giving a compliance check should only be done when were not in the cell and all your things should be in order

- 303. There should be more alternite sollutions to problems to avoid sending people to prison. Prison solves no problems, and makes everything worse, leading to reoffence when you take everything from somebody, they have nothing left to lose
- 304. Everyone should be treated the same!
- 305. With a population of SO's here being about 60% Id say some kind of programming here would be helpful. What happened to the inmate council that was implemented for only 3 months. Allow anyone that is incarcerated to earn good time. Why should we try to change if there is no positive reason to do so. I want to be a better person, but always being knocked down doesn't make me want to change.
- 306. We need to all be offered jobs or have a chance to work. C/O play favorites. Cant go to I.A. cause C/O will tell inmates
- 307. I was denied breakfast one day and not given a chance to eat at all. I wrote a grievance but staff here deemed it non emergency. Please?! I need help and don't know where to get it or who to turn to. I tryd to get a mental health crises team and was denied three times I still have yet to get counseling. Also a staff member sexually harassed me and nothing happened when I reported him. And i was punished for it and I cant go outside for yard time for reporting staff conduct when i see it.

### **OTHER MARGINALIA COMMENTS**

### Q1. Age (Under 26, 26-30, 31-40, 41-50, 51 and over)

1. [51 and over)] 61

### Q2. Race or ethnicity (White, Black, Hispanic or Latino, Other)

- 1. [Other] human
- 2. [Other] Moorish A.
- 3. [Black] African American
- 4. [Other] Pacific Islander

#### Q3. Are you within two years of release? (Yes, No)

1. [Yes] 26 months

#### Q4. Were you first incarcerated prior to age 25? (Yes, No)

1. [[Yes] 21 years old i think [DATE REDACTED] was my first time in prison

## Q5. What housing status are you currently on? (General Population, Restrictive Housing, Other)

1. [RH] But im suppose to be in G.P. They say I tested positive for "Covid-19", but I haven't seen any test results. And I've been here for (10! Days) when quarantine is suppose to be only 5.

- 2. [GP] Veterans house
- 3. [Other] X-house
- 4. [Other] Xhouse > 2 days
- 5. [GP] Im min security in a med max facility
- 6. [Blank] 17 housing
- 7. [GP] Vet housing unit
- 8. [Other] covid quarantine
- 9. [Other] Receiving X House
- 10. [Other] X House
- 11. [Other] HCU
- 12. [Other] Healthcare
- 13. [Other] Healthcare
- 14. [Other] Healthcare

## Q6. Are you currently getting at least two hours a day out of your cell or sleeping area? (Yes, No)

- 1. [No] HELL NO! Thanks for asking
- 2. [Blank] depends on covid or staff shortages.
- 3. [Yes] But was only getting 30 mins a day when on Covid quarantine.
- 4. [Yes] But dayroom
- 5. [No] Yard is 1 hour a day
- 6. [Blank] Depends if anybody has Covid

## Q7. Do you have a work or school assignment? (Work assignment, School assignment, Both, Neither)

- 1. [Neither] I have been trying to get in vocational school for 6 years now.
- 2. [Neither] Been try to
- 3. [Neither] wish I did
- 4. [Neither] Because most jobs are given to sex offenders instead of non-violent offenders
- 5. [Neither] Only white inmates get assignments or snitches
- 6. [School] drug program GEO and adult basic ED
- 7. [School] waiting until operation recovery
- 8. [Neither] because most of the jobs here at Graham are given to sex offenders who can't get good time.
- 9. [Neither] I'm Black, plus they say you have too much time for school, and they only give the good jobs to whites Blacks get porter or dietary jobs only.
- 10. [Work] 3-11 Porter
- 11. [Neither] Been trying But No
- 12. [Neither] Been at Graham for 16 months put in for jobs with no response, put in for vote sheets no response
- 13. [Neither] Because they wont give me any yet because not a narc or been in trouble.

- 14. [Neither] Too much time left on my sentence for IDOC
- 15. [Work] you have to be 4 yrs + under to go to school here

### Q8. Mark response that best describes how you feel (Strongly Agree = SA, Agree = A, Neutral = N, Disagree = D, Strongly Disagree = SD)

Relationships between staff and incarcerated people are good.

1. [SD] extremely RACIST

I receive support from staff when I need it.

1. [SD] Lie

Staff here treat incarcerated people fairly when applying the rules.

- 1. [Blank] depends
- 2. [SD] some do
- 3. [N] some do and some don't

I trust the officers.

- 1. [N] No
- 2. [N] I trust some
- 3. [D] not all of them

The best way to get things done is to go through official channels.

- 1. [SD] Facebook
- 2. [Blank] They don't care!!

I have been helped significantly by a staff member with a particular problem.

1. [A] I.A.

Overall, I am treated fairly by staff.

- 1. [N] some staff
- 2. [SD] Sex crime

I am treated as a person of value.

- 1. [SD] Note: I m going to write something on this for Q8 on Back or a different piece of paper Note:
- 2. [SD] Not if you are a sex offender
- [SD] Sex crime can not get job in maintenance or industry due to sex crime 15 years ago. No violence ever... due to IDOC feels we'll reoffend in those areas... But give a murder a hammer + see how that goes
- 4. [N] (some do + some don't)

### Q9. Mark response that best describes how you feel (Strongly Agree = SA, Agree = A, Neutral = N, Disagree = D, Strongly Disagree = SD)

Some of the treatment I receive is degrading.

- 1. [SA] (All)
- 2. [SA] EXTREMELY RACIST

I feel safe from being injured, bullied, or threatened by other incarcerated people.

1. [SA] I wish a mf would

To improve my situation, I have to meet impossible expectations.

1. [SÅ] Go through I.A.

If you do something wrong, staff only use punishments if they have tried other options first.

- 1. [SD] they use punishments before seeking any alt action I've seen it too often
- 2. [D] they always use punishment
- 3. [D] they always use Use punishment always
- 4. [Blank] They use straight punishment

Staff are argumentative towards incarcerated people

1. [SA] some staff

To get things done, you have to ask and ask and ask.

- 1. [A] Sometimes true.
- 2. [SA] And they still dont get done

Supervision of incarcerated people is poor.

- 1. [A] They sleep all day on the job
- 2. [A] Depends on who you are

The environment encourages me to think about and plan for my release.

- 1. [SA] to much B.S. with staff and individuals in custody have to plan/seek to stay out of jail.
- 2. [SA] So I don't have to stay longer than possible
- 3. [SA] By default
- 4. [SD] Too much time left on sentence

Positive things only happen for a certain type of people.

- 1. [A] white people
- 2. [SA] sex offender only
- 3. [SA] white people
- 4. [SA] white people
- 5. [SA] Short timers only
- 6. [SA] pets
- 7. [SA] 100%

I can't improve my situation through good behavior.

- 1. [SD] I have no disciplinary history it helps me in my heart, But I get zero recognition corrections wise...
- 2. [Blank] I can but it does no good to these people

My experience of imprisonment in this particular prison has been stressful.

- 1. [A] stressful and depressing
- 2. [SA] And they wont allow me to transfer. No tickets in **[15+]** years.
- 3. [SA] I wanna kill myself

I have to be careful about everything I do or it can be used against me.

- 1. [SA] staff 2 be out to get you... Being cool with staff/chating with/etc can lead to them overstepping boundaries, if you check 'em on it get in trouble
- 2. [A] Sometimes true.

On the whole, I am just doing time rather than using my time.

- 1. [SA] I read books sent to me free prison book programs other than that I am doing nothing productive program wise.
- 2. [Blank] Simply because they don't give Blacks the same chances they give white.
- 3. [SA] not enough opportunity to improve here
- 4. [A] Took my art supplies
- 5. [SA] %110

This prison is controlled by incarcerated people rather than staff.

1. [A] sex offenders control jobs

I feel that I am treated with respect by staff.

- 1. [D] some staff are respectful but it is very much rare to have that...
- 2. [N] Some staff
- 3. [N] Few
- 4. [A] By some, not all.

Staff responds promptly to incidents and alarms.

1. [SA] only because they like some action they laugh and talk about it...

When I need to get something done, I can normally get it done by talking to someone face to face.

- 1. [SA] They talk to you but don't do nothing but lie
- 2. [Blank] They don't care at all.
- 3. [SD] All they do is lie
- 4. [SD] Depends which c.o. is working

You never know the rules.

- 1. [SA] staff abuse rules benefit them it okay
- 2. [Blank] They change the rules to fit them

3. [N] they change due to your crime

There is a hierarchy among incarcerated people.

- 1. [Blank] mostly I am annoyed and disgusted w/ staff overall
- 2. [SA] pets
- 3. [Blank] ??

The disciplinary system is fair.

- 1. [SD] they use and abuse their authority
- 2. [SD] 100%
- 3. [SD] SMI get no punishment
- 4. [SD] SMI does 3 days for fighting

There are a few incarcerated people who run things on this unit.

- 1. [N] I would not know I do my time and only mine. Staff do have buddy inmates without boundaries...
- 2. [SA] Phones system

I have to buy and sell things in order to get buy.

1. [N] I still cant afford nothing I mostly get state pay and sometimes its short and I dont owe any money anywhere

Decisions are dominated by concerns about security.

- [N] I dont know but Ive seen some weird stuff going on here, staff always making homosexual coments, play fighting real rough with those in custody. Mistreating some spreading dangerous info about some in custody C/O's talking [ILLEGIBLE] about [ILLEGIBLE]
- 2. [Blank] not sure what you mean by this question
- 3. [Blank] ??

My time here seems like a chance to make positive changes.

- 1. [Blank] Im a do that for myself anyway, this place does not make me feel that way. it actually makes me want to take vigolante justice... All the bullshit staff be on... No lie...
- 2. [SA] I make it that way not them
- 3. [SD] They don't allow you to.
- 4. [SD] It makes me wanna kill a C/O For Treating me inhumane
- 5. [A] Only through the Chapel's Bible studies and services.

### Q10. Mark response that best describes how you feel (Strongly Agree = SA, Agree = A, Neutral = N, Disagree = D, Strongly Disagree = SD)

I am not being treated as a human being in here.

- 1. [SA] EXTREMELY RACIST
- 2. [SA] Sex crime

You have to be in a group or gang in order to get by.

- 1. [N] I dont know I dont associate with them type of people I feel they are week... They dont like me I dont like them
- 2. [SA] sex offenders or gangs
- 3. [SA] odonist

When important decisions are made about me, I am treated as an individual, not a number.

1. [SD] Never

Drugs cause a lot of problems between incarcerated people.

1. [SD] phones

Bullying behavior by incarcerated people is not tolerated.

- 1. [SD] guards try to get some people bullied I've seen it like people with sex cases
- 2. [SA] by inmates [SD] by staff
- 3. [SD] Sex case get the worst

All they care about is my offense and security level, not the person I really am.

- 1. [SA] [30+] years IDOC no violence no fights nothing!
- 2. [SA] Yes 100%

Anyone who harms themselves is considered by staff to be more of an attention seeker than someone who needs help.

1. [D] Manipulators

I am able to maintain meaningful contact with my outside supports.

- 1. [N] Phones ran by inmates. Have to fight to get phone sometimes
- 2. [N] Only 20 min a day they give us
- 3. [N] Only 20 min a day
- 4. [SD] GTL video visit cancelled all the time.

Staff help incarcerated people maintain contacts with outside supports.

- 1. [SD] They are against it
- 2. [SD] They dont care.
- 3. [A] by mail [SD] by phone
- 4. [A] Only with phone + kiosk maintenance

This is a humane prison.

1. [D] Hate sex offenders

Incarcerated people in this prison spend too long locked up in cells.

1. [A] in dayroom + cells

This prison is safe for incarcerated people.

1. [N] depends on your case it seems like I stated I've seen staff tell us that a person was a sex cause/bully him

Mental health treatment is available.

- 1. [SA] mental health in prison is B.S
- 2. [SA & SD] #1, 2, and major make it hell here
- 3. [SD] Not good

This prison is better now than it was last year.

1. [Blank] N/A was not here in this facility

Every effort is made by this prison to help people stop committing offenses on release from custody.

- 1. [SD]!
- 2. [SD] it's all up to you. they dont care.
- 3. [SD] No sex offenders treatment nothing for people with a lot of time

I am satisfied with the food from dietary.

- 1. [N] The quality is expected
- 2. [N] Not enough food on tray or time to eat it
- 3. [SD] HELL NO.
- 4. [SD] very poor.
- 5. [SD] nasty

I have the opportunity to go to yard at least twice a week.

- 1. [Blank] Not while on this so called "Quarantine", but yes we go to yard everyday.
- 2. [N] when they let us

### Q11. Overall, on a scale of 1 to 10, mark the box this prison deserves in terms of the quality of life/general treatment of the people incarcerated here.

- 1. [1] (100%). They are racist and bold about it.
- [Blank] for movement, yard + gym it is a = 10, for treatment of the people in custody
  = 4 "no doubt"
- 3. [3] Being no jobs + programs under staff need more good time

### **Miscellaneous Comments**

- 1. THIS PLACE IS A JOKE!! DO A SURPRISE VISIT.
- 2. [NAME REDACTED]
- 3. [NAME AND ID REDACTED]
- 4. You ask what are the positive things about life in this prison, well simple there are none at this point it is all about the negative. I have been incarcerated for [20+] years straight and currently this is the worse facility I have been in. This is not because of security staff but rather because of the administration. I have done everything right given my [20+] years and have no discipline history at all but this current administration is making it hard to care about anything. You have a Warden [REDACTED] who during Covid-19 blamed us for the death of an inmate who died from Covid-19 who allows his wife to do as she pleases. Lt. [REDACTED] even when its against the very rules that have been set out for us. A/W [REDACTED] who is all about taking everything from us and is against any positive program he is not a leader but rather a disciplinarian. A/W [REDACTED] who when asked about night college courses said to us why would I do that you guys won't show up. She has done nothing in the way of program since being here, but make it harder for us to program at all. Clinical Services Supervisor [REDACTED] does not want us to be awarded good time and makes up fights for it regardless of what the law says. Placement officer [REDACTED] who has been in that role for years plays God with guys and who gets a job and moves those who make him mad around the facility as if its a game, whey because Warden [REDACTED] / A/W [REDACTED] allow him to do as he pleases because they are friends. This is just a very small taste of whats wrong with the Graham C.C. You should ask them about all the staff that have been fired over the last few years for bringing in contraband for inmates, this may be a big key as to how contraband is getting in instead of blaming us or our families. This place has nothing and any time some thing good is about to start they stop it. Their petty infighting will never allow this to be a positive facility. Again just a small taste.
- 5. this is gharm Please help us
- 6. [NAME AND ID REDACTED]
- 7. [NAME AND ID REDACTED]
- 8. Gram sucks
- 9. [NAME AND ID REDACTED]
- 10. If you want anything done its about who you know, what gang your in, or what crime you commited in order to get in an assignment or program with good time. If you have money you can pay another inmate to get a job assignment.
- 11. P.S. I know we're not supposed to submit our personal info, but I consider myself an advocate here, & I am unafraid of any blowback or retaliation. [NAME AND ID REDACTED]
- 12. Graham [NAME, ID, AND HOUSING INFO REDACTED]
- 13. By [NAME AND ID REDACTED]

- 14. you have some office that dont care they only care about the pay check that is all. they come in here smeling like they been out all night getting high and everything else what kind of Prison this is. ???? this a Big Jock. for the taxpayers.
- 15. Please help the inmates in Graham correctional center!
- 16. A lot of stuff is hid from Springfield and im sure the warden plan to keep it this way. When Springfield come here we have to make staff look good so a lot of things are not seen or talked about. I have mental health issues and have lost a job because of it. I have not had no help with none of this.
- 17. Graham is by far the worst prison I have been too I wrote a request to mental health in [DATE REDACTED] asking to speak to someone because I was having a hard time adjusting to prison & it never was answered. I went through the grievance process on 2 issues & sent them to the administrative review board in Springfield & I honestly Dont think they left the facility-I mailed them off & I got back a non post marked envelope that said privileged on it & a piece of paper that looked like a computer screen screenshot with a bunch of drop down menus that only said the date my grievance was written & never saw my actual grievances again. I sent the screenshots to senator Tammy Duckworths office. I know something isnt right, my cellie sent his grievance to Springfield & got the grievance back-one of my grievances #s [REDACTED]. I cant remember the other one-they were about records office not awarding me my jail time & the other one was about me being medium security on a class 3 [DRUG POSSESSION] case. I would bet if you were to contact the A.R.B they wouldnt have a record of any grievances from me—I showed the screenshot to my IDOC counselor & he didnt even know what he was lookin at. another red flag—If you can look into this I would appreciate it if you could reply back on your findings that would be great. I know you want no names with this but my name is [NAME AND ID REDACTED]
- 18. sorry for spelling
- 19. You cant get a job except kitchen if you are a sex offender
- 20. I'm [55+], disabled offender, non-violent eligible for [ILLEGIBLE] and denied!!!
- 21. I check 2 box because some do some don't.



This report was compiled by JHA staff. Media inquiries should be directed to JHA's Executive Director Jennifer Vollen-Katz at (312) 291-9183 or jvollen@thejha.org

Incarcerated individuals can send privileged mail to report concerns and issues to the John Howard Association, P.O. Box 10042, Chicago, IL 60610-0042. JHA staff read every letter and track this information to monitor what is occurring behind prison walls and to advocate for humane policies and practices. Family and friends can contact JHA via our website www.thejha.org or by leaving us a voicemail at (312) 291-9183.

Since 1901, JHA has provided public oversight of Illinois' juvenile and adult correctional facilities. Every year, JHA staff and trained volunteers inspect prisons, jails, and detention centers throughout the state. Based on these inspections, JHA regularly issues reports that are instrumental in improving prison conditions. JHA humbly thanks everyone who graciously shared their experiences and insights with us.

