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**Survey Comment  
Report**



**Hill 2023  
MQPL Survey  
Comments**

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# Introduction

Hill Correctional Center (Hill) is a medium-security male prison within the Illinois Department of Corrections (IDOC) that housed 1,501 people on March 27, 2023. The John Howard Association of Illinois (JHA) conducted a modified short [Measuring the Quality of Prison Life](#) (MQPL) survey by providing enough survey packets (consisting of the [MQPL survey](#), an informed consent notice/instruction sheet, and a privileged mail prepaid business reply envelope addressed to JHA) so that every person incarcerated at Hill had an opportunity to participate in the voluntary and anonymous survey if they chose to do so. JHA received 499 responses to the MQPL survey from people at Hill through July 19, 2023, representing approximately 33% of the static population. JHA conducted a monitoring visit at Hill in June 2023.

Below are the comments from the MQPL surveys for the open-ended survey questions followed by marginalia comments. Please note:

- All blank answers have been omitted
- Names and other personally identifying details have been redacted
- Spelling and grammar have been lightly edited for understanding and to account for possible transcriber typos

## OPEN-ENDED SURVEY QUESTIONS

### Q12. What are the most positive things about life in this prison?

1. There are good men who made bad decisions in their homes and community. There are staff who deserve the opportunity to be seen for their hearts and how they treat us, but there are only a hand full that that judge us right now as positive men who need trades, schooling, counseling, and our own opportunities for new lives.
2. Nothing
3. If I just keep my head down I'll maybe get transferred to someone better.
4. School or yard
5. That is a hard question to answer but I would say you meet some good people
6. yard 2x a week.
7. I never worry about being shot with how the murder rate is in my hometown in Chicago, from the shootings. So my family looks at us like prison is only about

- keeping us alive longer despite the fact when we do get released we've never reached full potential in life.
8. The friendships and connections you can make with other inmates and there are a handful of staff who give you respect as a human
  9. Schooling
  10. It eliminates your expectations about anything good and forces you to work to achieve anything at all, instead of allowing you to think that good things will come by themselves. (But this is also why inmates always try to get away with any little thing they can have)
  11. N/A
  12. Mostly relaxed atmosphere
  13. There are not any positive things I can think of. If this prison Hill CC, would run the programs that we are suppose to receive I feel things could be better.
  14. Sadly there is nothing positive about this prison since COVID restrictions.
  15. The most positive things about life in this prison, is next to a highway and listening to the cars go by and honk their hone..
  16. Electronics
  17. Chapel (which we don't get) movies, cable TV, Yard, dayroom - (we are locked down in these small cell with 2 people in the a lot)
  18. If you have a cellie that you don't get along with you could leave to seg or OR
  19. There is no walls — I can see a tree...
  20. N/A
  21. Nice Yard
  22. NONE!
  23. The most positive thing about life in this prison is being able to come out of my cell when we're not on lockdown for "short of staff" all the time.
  24. Nothing but having two dayrooms when we're off lockdown due to shortage of staff. We have no gym to go to, commissary every 30 plus days. Also it hard to get in programs with time.
  25. That is yet summer where I will spend 20-22 hrs per day in the cell sweating while trying to stay cool with the tiny 4 inch fan sold in the commissary.
  26. The staff let the gangs get away with too much stuff.
  27. At this time I am closer to my youngest son who live in **[CITY REDACTED]**, IL and I can get a chance to see regularly..
  28. Shit stress
  29. Time in thought and how to put in action self improvement, Correspondence courses, Bible study, reflection.
  30. Other than I'm getting free room + board, I can't think of a thing.
  31. Nothing for natural life Individuals, all programs are denied, as well as work assignments, unless you know someone, i just got here in **[DATE REDACTED]**, so i have no resources.
  32. Nothing
  33. There are no incentives for good behaviors or positive aspects to daily life.
  34. closer to home
  35. There is no positive about prison life.
  36. Nothing
  37. Nothing
  38. nothing at all!
  39. I am able to see my family because Im closer to home
  40. they might not Kill you

41. New programs starting back college class can't wait
42. I have a good job w/ goodtime.
43. Better than Stateville.
44. That you got a meal coming daily
45. The phone and dayroom
46. I just came from Menard this is the worst place i have ever seen
47. If you're placed in the correct institution, an individual can accomplish positive learning skills in education, mental health, and life. But again, if you're in the correct prison and Hill C.C. is not!
48. Maybe one day a chance to go home
49. Time out the cell which can be increased. Attitudes about staff towards those in custody are good (professional). Access to quality of life if one chooses to be positive with time.
50. Nothing my dad & mom live 45 min and I cant see them because no on here will help them set up the new visiting system.
51. Nothing good comes from this facility Hill CC
52. None
53. Phone calls to Family, commissary, visits
54. Nothing at all!
55. The steps I am taking to work on my growth
56. As of right now for in here for me is having a contact visit without the Plexigla divider on the table. other than that there really isn't none for me for I've been told I have to much time to enroll in school and for whatever reason they won't give me a job I haven't had a ticket in 5 yrs.
57. None There is no programs For incarcerated peoples with a lot of Time. Ive Been Trying To get in GED school for years. long waiting list I'm Told
58. Nothing!
59. The staff ain't shit!
60. At the moment visits with love one Because Now you have more contact with Them, The possitivity is very limited here.
61. Some of the mental Health Personel really try to help
62. They're trying to get the programs up and running
63. Nothing
64. There ain't none, they only care about their lockdowns and cancelling movement.
65. Minding your own buissiness. Stay Focus on doing good Behavior. Educate yourself. Stay clean. Stay Healthy. get home to love ones. believe in yourself. Treat others with Respect. getting your Mind Right.
66. My Job and visits
67. Since I arrived here at Hill my prison life struggles got worse so I have no positive remarks.
68. Nothing!
69. The meals here are better than most I've been in.
70. Nothing, Hill sucks. You get approved for extended visits then denied when they come. And they always play games w/ visits like wait for your people to show up then deny entry saying they don't have a backround check and they do.
71. Nothing
72. For me only one, I'm Learning from my mistake's
73. Nothing
74. There is none in this prison!
75. You cant get shot down in the street By those who shoot ppl.

76. The main thing is to go home, or do anything that you can to get release ASAP before your release date.
77. Finding one self, health, spiritual life, Responsibility and compassion.
78. Nothing
79. We have a window in the cell.
80. Knowing my time is soon over
81. friendships I've formed, time to reflect
82. Still a debatable thing!
83. Time to think about what I have done + how to help myself
84. That individuals in custody support each other enough to keep most of us from cracking under the weight of the unnecessary stressors in here
85. That I can still change
86. There have been some pushes for improvements
87. Are the things that I am taking from Jesus, only.
88. Being alive and Breathing.
89. that I can get my education and improve myself by reading and attending groups, classes
90. School
91. Nothing really, other than the relationship with my family
92. At this moment in this facility theres nothing pos.
93. There are no positives, officers have no respect for prisoners lives and try very hard to make guys mad to cause acts of violence so they can get off days. All the lockdowns are causing mental distress, we'll have long term effects.
94. I believe their isnt anything positive.
95. Seeing and communicating with your family and love ones.
96. there is nothing positive here
97. We are able to correspond and call ours friend and family.
98. Being sober from drugs, clear the mind
99. I dont have any
100. Real live nothing at all thanks for askin.
101. Great mental health classes and groups, meetings.
102. None
103. Nothing to be honest.
104. you got a bed to sleep in
105. Cant think of one. Maybe time to think
106. That I'm alive
107. Staff doesnt try to write IDR's at every opportunity, and generally leave inmates alone.
108. Yard every blue moon
109. The most positive things are you still get to have some what contact & communication with your love ones. als some people get a chance to further thier education.
110. You're alive
111. It give's you a reason not to come back ever!!!
112. It is a double edged sword, but, the lack of compliance checks.
113. Nothing I don't like nothing about being in prison
114. They you're fed 3 meals a day and you have a bad to lay in
115. NONE!
116. The yard, weights & dayroom

117. That some of my family is locked up down here with me & some of the guy's I was locked up with while down in Menard C.C.
118. It is sort of close to the city, so it's not a major hassle for my family who visits me.
119. School, mental health
120. Nothing its a run down prison, The food is horrible They feed us only enough to keep our heart beating to the next meal. we don't have enough phones I'm never able to check on my mother & kids because its 6 phones for 55 people to use and we only have 3 showers that work & we only out for an hour & half!
121. Nothing positive
122. I pick the good thing of each celly that I had (not bag things) Because I think is goin to be good for me when I get out.
123. Nothing there are no program to help all individuals to earn good time hard to get in classes It's been almost 5 years I been here and haven't been able to get any help
124. To be honest, nothing. We're on lockdown way to often.
125. I really can't say... Honestly!
126. ? Can't think of any
127. NONE
128. Readers the world of God and trying to live it and trying not make the same miststake that git me heare in the first place
129. I really can't think of any!
130. Nothing.
131. nothing. at all
132. Honestly nothing
133. You have the time to get your mind and life together But I.A. & other resources are used negatively
134. The only positive thing in this prison is also the thing that makes it un-safe and insecure: staff will pretty much leave you alone — regardless of what you're doing (i.e. breaking rules) — unless you upset them, usually by demanding what they're neglecting to give you. In that case they often fabricate charges. Then the adjustment committee is assembly-line: Always guilty.
135. Knowing that God will some day judge and punish staff here for what they have done.
136. You at least not getting shot & dying that way.
137. There are no positive actions in this prison
138. This prison use any thing to lock up the prisoner: short of staff, people are going on writs, rain, sometime no reason.
139. That the cells have windows that open at your discretion.
140. I have time to prepare for a successful transition and a successful life of productivity outside of prison.
141. To be able to go to Religious services but ever since the pandemic (2019) Hill C.C. in galesburg, IL has not ran services. They would claim to have a chaplain but would not run the services and their still is no chaplain. April 2023. There isn't really nothing other yard but they are taking that away with the lockdowns. And staff makes there own rules to punish us.
142. noting they keep us on locked almost everyday and on weekends all night
143. I came from Menard in the **[CELL HOUSE REDACTED]**, so here in Hill I can / have 1. a cell w/ direct air + light from outside, 2. quieter, 3. better accessibility to HCU
144. There is nothing positive here at Hill. All this place does is try to break people down.
145. Nothing At All

146. I have personally built a good relationship with staff from my time holding various jobs so frankly I receive better treatment than the average inmate.
147. Nothing much were being locked in on a daily basis on a level 1 or level 2 lockdown because of "short staff"
148. There is not positive things here. No college. No others courses or programs to help people. I have to do my best so I don't get in trouble by myself. Here they don't give me the help I need so I can be better person. I have to do it by my self.
149. None at this time.
150. It aint Menard. But it's getting close.
151. I really do not see any positives. Nothing at Hill C.C. is consistent. Everyday it's something new
152. We are still alive! I hope to transfer to a better institution.
153. Some of the counselor really try to help you.
154. Being alive and praying for release one day. as much free Guns & ammo that given to the staff that one day they will shoot up the Trailer park and be in here themselves.
155. NONE
156. Nothing learn to never come back to prison ever
157. I'm able to further my skill as a tattoo artist with very little fear of punishment.
158. None
159. Nothing
160. None, Every other prison are at full operation mode while Hill C.C. is stuck in Covid protocol. They are using every means to avoid giving us "good time," and more time outside our cells
161. Absolutely nothing
162. The most positive thing in prison is that I woke up that day. You have Nothing to look forward to. We are on lockdown at least three to four days out the week. The phones was broke for months. One still is broke going on five months now.
163. With all the stuff it doesn't do for us, makes me want to make sure I never come back!!!!
164. There's a bit more movement here than in Menard.
165. **[TRANSLATED FROM SPANISH]** There are not many now, the most positive thing is that I can go on a transfer.
166. A person is able to get time to themselves to find themselves, especially since this prison is on lockdown according to staff at least four times a weeks.
167. The fact that you may have an Outdate
168. they have good schooling here
169. N/A
170. Clinical services really tries to help you to better yourself. Yard is a good place to decompress when you can get it.
171. They have dumbbells on the yard, 2 dayrooms when we can get them.
172. You do have some positive staff. Jobs are available.
173. nothing
174. They do have some programs, jobs that are not available in max security. The yards are big enough for the population attending, not 100 people in a space for 20
175. for me the most positive things are being able to go to groups and Ed programs
176. Nothing. This place caters to the GANG Members. Period. If you drink or smoke your welcome. You cant even get a job unless you got damn near life.
177. un escorted movement and not being in bullpens for long periods of time.
178. mental health and nursing staff



179. Nothing this prison is worst than Menard!!! It really sucks here I regret coming here
180. There is no positive things about this prison. There are no rehabilitative programs for short-timers, 1 vocational class, no college classes
181. The most positive thing would have to be that you still alive & breathing This the way I personally feel
182. That they let us go to school and get a job.
183. I am able to find Books, self-educated self-motivated
184. The individuals in custody tend to look out for each other during tough times, and overall show eachother respect.
185. Running water, cable TV, commissary once a month, cleaning supplies once a month, heat, a toilet that works and a window that opens for fresh air.
186. Cable and being able to go to yard.
187. That I'm still a life, I can learn from my past mistakes and be a better person that I was when I came to jail 20 years ago.
188. Nothing in the current prison I'm in. school, work, staff, programs, lockdowns
189. If you stay out of staff's way they leave you alone for the most part.
190. Nothing At All
191. There isn't much attention given to military like form, such as pairing up when on the walk, talking in the chow hall, etc.
192. This prison is mostly dead time in our cells with few Jobs or programs. There is NOTHING positive about the prison
193. NOTHING
194. I'm closer to home. I can see the highway and being able to walk around by myself
195. You have LITERALLY a small group of at least 4-8 officers out of this whole prison who treat you with respect and like a human.
196. At one point it was a prison that seem to be full of positivity with college course, multiple yards, gyms, + dayrooms. There is not much positive to boast about in this prison. however, there's some staff who try to organize self help classes but are met with resistance.
197. None nothing positive about being in prison Not a natural state!
198. You're alive
199. is to do what is positive for a while in prison and change the narrative. go to school etc.
200. There is a program called "Legacy Group" for lifers.
201. If we not on lockdown I get the opportunity to use the phone everyday to call my family and loved ones.
202. That I have one of the best jobs in the state, and am well respected by my supervisors. (I work in Industries). Unfortunately, I can't say much else.
203. Some of the inmates I have meet.
204. The cable
205. Staff hasnt killed an inmate yet.
206. 1. Food in the chow hall, 2. Phones, 3. Dayroom
207. Basically I've been treated fair and working most of my time here.
208. Nothing positive
209. The GED program.
210. Nothing..!
211. Nothing what positive about being lockup in a cell all day, No dayroom. No yard. No gym. Always on lockdown. They come to work and sit all day or sleep on the job. This is not the 1800's Not a slave

212. Honestly "Nothing" the few programs they do run for reform only have like 4 people in them and then same people they put in the next groups. They don't give people who are like 2 yrs from they outdate to get into the programs to get into the groups or to get any good time! And the lady we have to write to for the programs has the worst attitude
213. You have a lot of time to think about your future and what you want to make of it.
214. Nothing!
215. As compared to what?
216. Nothing.
217. That in my head I know my body just here but my mind is always beyond these prison bars and gates frfr.
218. I have access to music that I pay for on a tablet that I pay for. Music eases the stress and pain.
219. It is what you make of it.
220. Nothing
221. Nothing
222. nothing
223. wanting to see everyone go free.
224. No positives.... You must create that yourself from within.
225. Nothing
226. Finally having a job after years of waiting.
227. The help I received medically, the unit I'm in is calm and peacefull.
228. Sobriety
229. It has potential.
230. You can stop and reflect on negative situations that make your life below standards. Think about how you can improve your behavior.
231. There really isn't no positive, but I just stay myself and try to help those who need it when I can.
232. Time alone to think.
233. I am close to home so I'm able to get visits more often from family
234. Nothing possitive!
235. TV, tablet
236. That I wake up every day too see another day
237. NOTHING.
238. At this time there aren't a lot of positive things, but if I had to give one reason it would be that they took down the plexi-glass partisions in the visiting room.
239. Knowing that my "out-date" is coming, soon!
240. There is none
241. There is very little if anything that is positive about this prison. Overall it is absolutely a miserable prison. I would much rather be in a max prison! Galesburg is an abomination -- something from an unearthly source.
242. Nothing
243. Nothing
244. The most positive thing about living inside these prisons is the "self-teaching" moments & applying the things that you have learned into your everyday life
245. Nothing it bullshit here
246. you have a bed
247. getting through it as the days come and go
248. The hope for change in the conditions in prison for a better life.
249. Movement, Lack of sufficent structure

250. Nothing
251. Being able to work and maintain my job in the kitchen so that I might have the opportunity to have enough food so that I'm not normally hungry.
252. Most staff are respectful and courteous. There are opportunities for advancement if you work and stay out of trouble.
253. None other than I am being released soon.
254. You have a chance to think about the mistakes you've made and a chance to become a better person by putting the work in.
255. When I got my kitchen job and porter job. Also when I got my goodtime.
256. None
257. Nothing!!!
258. Location — it's as close to family as I can get without causing myself to go to a max again. People — some prisoners have matured and want to do better in life in general. Wildlife — ground squirrels inhabit the grounds, they make me feel... happier... when I see them.
259. None here
260. nothing but is 3 hours only away from home
261. Sorry there are none, in my opinion!
262. Nothing, going home
263. I sometimes get to visit with my wife & kids
264. Nothing
265. Nothing. Dont come to Hill C.C its messed up here staff dont care about us and always on lockdown
266. I have a window in my cell. The food is better than my last joint. Much better law library than my last joint.
267. I cant think of one thing, really!
268. I was able to get in school for GED
269. When they used to have college courses, more yards, time out of our cells, more inperson visiting time, minimal-to-no lockdowns, + more productive opportunities for us to participate in + take advantage of.
270. I became a peer educator. Counselors **[NAMES REDACTED]** are legitimately trying to help individuals in custody. The correctional officers, sergeants, lieutenants, etc. seem more interested in control through intimidation and fear.
271. There's no positive things about life in prison
272. I have time and the means to read the Bible and study.
273. Absolutely Nothing
274. Thinking about one day I will be out of this hole, That I am bless with that opportunity at least.
275. The hope for change, that public become more aware of what goes on in prison and this system changes for the better. A more humane and rehabilitative, instead of warehousing and punishing system.
276. None — If you like tattooing, drinking, smoking, K2 or fentanyl on paper, this place is for you
277. The food.
278. The ability to self reflect and try to figure out things on your own
279. get in school try to get a job. Stay to ya self all times. Focus on change. Dont come back
280. Nothing in Hill Correctional Center
281. Nothing! the only positive is i have 5 years left
282. You catch up on sleep. A lot of time to think

283. You can get a peace of mind you can rekindle your mistakes that you done in your past, plus work on your future.
284. It's nothing on this prison positive. No programs the way the prison function isn't good.
285. Sometimes i get to use the phone & take a shower.
286. Nothing, this place has gone to Hell in last 3 yrs its Awful.
287. Nothing outside of Finding religion, Nothing after that.
288. None
289. Job assignments and schooling when they start to run them again, not enough jobs to go around.
290. Just waking up to see another day
291. They have weights on the yard, and that's about it...
292. none
293. The most positive things is talking to family and visit, Also having a job helps as well But These officers hold your job over your head.
294. When ever they let us outside our cells because sometimes we will go on lockdown for several days because of "short staff" but they are never short on incarcerated people. So I feel like a 300pound chihuahua getting a walk by my 600pound owner which never happens.
295. Nothing positive about this prison I know you may find hard to believe but its tru
296. hope
297. Nothing
298. I haven't found anything positive since my inception here on **[DATE REDACTED]**. My experience has been spent almost entirely in my cell. Lockdowns for short staff have been a constant daily matter causing major disruptions in normal living habits.
299. 2 years I have transferred to this prison and unfortunately for me there is Absolutely Nothing Positive about this joke of a prison 5 days out of a week we are on lockdown due to "short staff."
300. Programs for the younger prisoners who will be re-entering society again soon, so they may live a success crime free life.
301. The food is edible
302. Working, healthcare
303. Looking forward to the future, and becoming a Better person than what I was when I got locked up.
304. The express way. Watching the cars go by. That mental escape. Just living in your thoughts while "looking at traffic" passing by.
305. Nothing!
306. There is nothing positive about being in prison. The only positivity that can occur while in prison is when/if a person decides to self rehabilitate. I have been here **[30+]** years and decided to self rehabilitate the day I entered Pontiac.
307. They are very lax regarding cell "compliance".
308. familiar case 'support' (not alone **[ILLEGIBLE]**), neutrality of individuals in general towards reason incarcerated (current **[ILLEGIBLE]** versus 'old school' mentality), general neutrality by staff regarding reasons incarcerated, generally unaffected
309. Nothing
310. Nothing
311. Nothing
312. Electronics
313. Closer to Chicago (my hometown) than where I came on transfer from
314. Their really isn't any thing positive I could say about this prison.

315. Not much
316. none, I have been her [18+] month and I can't get a job and I get good time, they want help me get out faster. At all.
317. We get 2 dayrooms whenever we ain't on lockdown because their short of staff...
318. Not to expect too much.
319. The most positive things about life in this prison is that jobs are available and it is not that much violence between inmates.
320. That if you want to do better; you can do better, you can better yourself. That, & having an outdate... & outside support
321. Bring able to attend the Automotive Mechanic Class
322. there is none
323. Commissary... Blessings from Christian people, Cable
324. This prison makes you want to hurt people; And makes you want to never come back. Or Just kill yourself.
325. There are many guys here I've done a lot of time with.
326. It is closer to home than most other prisons.
327. I am close to my Family, home in Chicago
328. Nothing No programs And Always locking us Down
329. I wake up every morning
330. N/A
331. Nothing.
332. That you don't want to come back.
333. Can't say.
334. Close to Chicago.
335. My job
336. Nothing at all this prison is in humane they dont help us in any way all they looking for is to get a easy pay check. Make them do there Job and they will retaliate with punishments.
337. You have plenty of time to think
338. Getting fresh Air.
339. NONE can't get anything done here and they make their own Rules. We be on lockdown 3 days a week.
340. I get good time and have been able to get extensions on my work assignments.
341. I'm able to work and help teach classes
342. Please believe that there is absolutely nothing positive at Hill Correctional Center!!
343. None.
344. The guards are so lazy. The inmates here can stay drunk and high. and do what they want more or less
345. (None) I or any other inmate cannot be in or join any kind of programs or attend GED classes if you have a lot of time left. Or they let the inmates who have a few years or months left get into any program besides the ones that have a lot of time left. So there is nothing positive about life in this prison for the ones who are just stuck in the cell.
346. It's only one positive, you are alive!
347. knowing you're going home
348. the programs available.
349. Nothing
350. That I have an industry job.
351. Inmates are human beings, all prisoners are not bad people
352. The inmates get what they got coming to me.

353. Nothing at all whatsoever
354. C/O's don't care so less restrictive in a lot of ways.
355. If you're fortunate to be enrolled in any group that's a plus because you really learn a lot social tactics, along with tools of dealing with society upon your release.
356. Food, staff, time out of cell, programs. Quality of life
357. Um.... I'd have to say we can get out of the cells 2-3 times a week.
358. I'm in the cell so much that I have the time to learn how to write and read French on my own. Other than that nothing much these days.
359. I'm closer to Chicago Home Town
360. TBN Inspire, TBN, History channel, National Geographic channels
361. Things change on any given day from one end to another. There is no consist. through staff or rules. Things that should be set in stone are not.
362. That it take me two months to get 18 days in school.
363. Find comfort in GOD.
364. nothing
365. Pretty close to my home in Chicago
366. yard, school, law library
367. nothing!
368. visits in phone calls
369. We stay in our cells more then we come out our cells so you dont have to worry about getting into trouble.
370. Actually none. Other than, last prison I was at, "we" not only couldn't see out the window, but, feel the fresh air!
371. There are none
372. Being alive.
373. I can buy my personal TV and watch it anytime unless I'm in seg or the power goes out.
374. Being able to walk to things by yourself
375. Ocasional yard, ocasional dayroom.
376. nothing. Its hard to go to school & get a job. Due to short of staff we go on lockdown alot in galesburg IDOC.
377. Nothing
378. That you could be dead, windows for air.
379. Are you for real! nothing is positive.
380. I honestly cant think of anything positive.
381. Is this trick question? Think how you can harm the officers.
382. you tell me what is positive in this, I been lock-up for 20 years in have 40 more years to do I am **[60+]** years old. I would like to know that
383. There is Hope that it can change back to what it used to be.
384. Keep looking for outdate to come, Staying safe
385. There is'nt nothing positive.
386. Showers when they run Dayroom, washer & dryer for your clothes when they work.
387. you realize how important life and family are
388. Learning as much as I can so I could come home a better person.
389. It's about what you can personally do yourself to make yourself better, if you dont work on yourself and change, & then it wont be any change, it's all on you, it's a lot of school and programs available if you want it.
390. Just being honest and in my opinion there is really nothing positive about Hill Correctional Center.
391. ...Positive? Let me think...

392. During COVID (20-Current) they have been pretty relaxed with rules concerning cell compliance.
393. For one, being in this prison has enabled me to really from within take a look at myself and say I want to change my life; Im tired of going down a path of destruction.
394. You learn who your real friends are.
395. The industries program has been extremely uplifting and gave me purpose as well as hope in being released soon, with a usable skill once out. Sorry but can't think of anything else. This prison has become the worst place Ive been at over the past few years starting with COVID lockdowns.
396. Still alive!
397. The programs — I'm a mentor/peer educator. Programs are positive and create positive change. However staff outside of programs pushes back on and against those trying to do right.
398. nothing at all
399. Able to take photos w/out as much restrictions as Menard. Visiting room has play area for kids & books. I guess, the potential to one day go to college.
400. Nothing. Out of 7 days we will be on lock down 3 days out of the 7
401. None lately
402. I'm forced to slow down and work on myself. Nothing is really positive about prison.
403. Being able to call home.
404. The only positive thing about life in this prison is that you can't wait to either transfer or go home and never ever want to come back to prison.
405. Lockdown all the time
406. Getting time to fix yourself mentally
407. Nothing
408. Being able to change your thinking and behavior.
409. Nothing....
410. It's only temporary
411. There are none
412. Coming from Menard to here it was all positive but once you are here for awhile it all goes down. They have decent food in the dietary and the environment of the inmates is a lot better. Everyone just does their own thing all day.
413. N/A
414. nothing Ive been this prison for 5 yrs and nothing good
415. There's no positive things here. Everything is a struggle.
416. The only positive thing about this prison is the people that get into Programs try to help their friends get into them, and most of the time this works and that person get the help the individual needs, "Some What". The Hill Correctional Center is understaffed and under trained for the most part, and the staff that are here, are over-worked and leive as a direct cause of this.
417. There's nothing positive about prison! However, the fact you get pictures of your entire body, for your family is good. Most place I've been is only waist up.
418. For me it would be higher learning. Even if I have not been able to enter any. I'm glad it's here.
419. you get to gumble, you get to eat, you get to workout
420. close to family, more visits kinda
421. were still Alive
422. sleep, rest, starving
423. nothing

- 424. The most positive thing about prison life is being able to have the time to review your past and make positive changes that demonstrate rehabilitation. Rehabilitation is not provided to you, you have to seek it out yourself grasp ahold of it when it comes your way. After you are rehabilitated, incarceration is a form of abuse without cause or reason.
- 425. Seeing the highway
- 426. I have a decent job in maintenance; Every once in a while a wild animal is seen, ie. eagle, hawks, rabbits, crane, etc.
- 427. Yard
- 428. There isn't anything positive that I can think about this prison. There is no school outside of ABE & GED. We spend entirely too much time in our cells especially with the cause that the staff here uses as far as being short staffed to keep us on lockdown.
- 429. None, accept groups n school.
- 430. We have our own electronics, because we spend so much time in the cell.
- 431. They call Hill Correctional Center a "disciplinary facility." There is nothing positive in this place. They use this place to make money for the IDOC and prison staff. We do not matter here.
- 432. nothing is good about living in accept that I'm alive thank god
- 433. Is't not a max prison
- 434. Me. (Let me out!)
- 435. Seeing my family on in person visits.

## **Q13. What are the most negative things about life in this prison?**

- 1. We have no hope. The staff say they need more to hire so we're always on lockdowns. That means, no movement, no school, no trades, no visit, no phone, no shower, limited medical treatment, no counseling and "0" opportunities accomplished. We have no goals day for day and there is no structure around that. The staff or wardens don't check up on us personally to see if we're ok.
- 2. Everything
- 3. It almost impossible to get a job, get into any programs, stay on lockdown for shortage of staff. Were not getting any recreation at Hill CC. Been at Hill CC [12+] month havent been inside the GYM yet.
- 4. Lockdown, commissary, staff, the wings the cells and showers
- 5. There's no program and here at Hill C.C. you stay on lockdown 2 to 3 days out of the week.
- 6. Lockdown Friday-Sunday every single weekend then lockdown randomly throughout the week because of staff shortages
- 7. Funky, filthy, inconsiderate, smelly, petty, malicious, lowl minded institutionalized cellys. I'm wasting my life, not accomplishing anything significant on a education, business and social level. Mindlessness
- 8. We are always on lockdown because they are "short staffed" and there is little to no advocacy or protection for the LGBTQ community
- 9. Other inmates, and staff treatment



10. People take inhumane, savage treatment and life circumstances as normal, because no one can do anything to fix it. Inmates and C/Os do not care about any values beyond their immediate obligations.
11. Being in the cell 22.5 hours per day; going to commissary only 1x per month; no academics, college courses programs for all incarcerated
12. When the staff decides it's too relaxed they provoke and antagonize individuals in custody
13. Instead of providing rehabilitation and programs, life skills, job training, and other programs and schooling. This prison only provides punishment.
14. We only shop once every six weeks. We are on lockdown at least 60% of each week. Visits are hard to schedule, maintain, get because of lockdowns.
15. Everybody is busybodies, on both sides
16. State food
17. Lack of programs, constant lockdowns, food, lack of commissary shopping, those that misbehave seem to get better treatment than those who follow the rules.
18. Too many lockdowns
19. Lockdown a lot — nasty kitchen, commissary unavailability, admin. making things stressful
20. If someone tries to hurt you or if they try to rape you or make you do something wrong
21. There's no real structure or morale with the administration, There's no programs set up for long term individuals in custody, Mental health has no sense of urgency to help men here, There's no accountability for staff who provide and incite issues! No enough phones!
22. People doing life & life like sentence are discriminated against put on end of list for programs - college - industries job (we are not used)
23. N/A
24. No gym, No barber shop, no church, Family have to make reservation 10 day in advance to visit
25. Everything!
26. The lockdowns, the dietary food, and the staff.
27. No gym, commissary only once every 30+ days, lockdowns from shortage of staff, plumbing, and programs I hard to get in for people with a lot of time.
28. On a very good day, we spend at least 20 hrs. in a cell w/ less than 3sqft of movable floor space w/ another individual the ongoing stress level is incredible. Every prisoner I speak to experiences the same claustrophobic feeling in these cells that also seems to increase w/ time. This isn't "life" we experience in here, it's more like day to day survival.
29. The staff do not care about the inmates!!! They lie on Tickets and Deny Crisis Teams when one is requested for. There is no Process to enter P.C.!
30. When you put for classes that they have here you got to go a long waiting list,...
31. everything
32. It seems to me the institutions are just going through the motions such as paper work to appear their doing their job. It appear that not sincere or sold on rehabilitation.
33. The fact that there is No Work Ethics among staff. There here for their paycheck. The take off work whenever they like. Which is why so far this year we're on lockdown 75% of the time. If Reagan was here, he fire them like he did the Air Traffic controllers.
34. Constant lockdowns because staff don't come to work, in Stateville we would get phone and showers, as well as yard and school, here we are behind segregation

- doors, with chuck holes locked all day, and the heat is very poor, i need a book to describe all thats wrong, staff acts as if we are scum, slaves, with no rights.
35. They don't have no program to help inmates to make good with them self when they go home.
  36. We only shop once a month, if that, and when we do, some of the items are withheld and are not available to every person, wing or cell house. No programs. Job assignments are not privileges, they make you a target for harassment.
  37. needless lockdowns
  38. You do not get to see your family a lot. You get treated like shit. And when the C/O do not want to show up for work we get punish for it.
  39. You in the cell 20 hours a day
  40. We always on Lockdown, we only go to store once a month
  41. The officers, Healthcare, The people in charge!
  42. 1. Always being on lockdown because they say they are short staff, 2. Not being able to get into school or get an industry job because I have too much time
  43. If you get sick you might just die here, You go on lockdown at least 4 to 6 shifts a week
  44. conditions mice running around bugs. Painting the cells Patch work on problems not fixing the problems, plumbing problem, telephones broke 6 phones for 60 people
  45. To much negative activities instead of availability for for positive classes.
  46. Its still prison.
  47. No Respect
  48. We are on lockdown alot
  49. Everything
  50. Constant lockdowns due to shortage of staff, which in turn prevent us from contacting our family and friends or receiving visits that now have to be scheduled on a website which is making it so much more difficult to receive visits.
  51. unneccesary union based lockdowns
  52. Don't know one care about the next, and lockdown
  53. Lack of chaplaincy.
  54. Mental health I ask for a crisis team everyday for 3 week and saw no one so I had to cut myself just to talk to someone
  55. Everything the windows Broken, Do not Close all the way, we stay on lockdown Do to staff Shortage they say, we do not get enough time out. Disciplinary is unfair get C- grade for Everything, they do not take mental Health serious here. We don't go to School or Anything to better our selves.
  56. The cells are always flooding, Toilet water, Always on lockdown Due to lack of staff, the food portions are small, Being unassigned (not In School or Job) Do to lack of opportunity, We go to commissary once every 6 weeks
  57. Staff don't know how to talk to people, they act like we're criminals.
  58. There are no programs here for sex offenders!
  59. Treatment Lack of time out for phone shower and rec
  60. The living condition's are extremely bad there's leaks coming from the supply closet's 24/7 and they lay blankets down to soak up the water then they wash those blankets in the same washer's/dryer's they wash our clothes in everyday. And going on lockdowns daily which they say is do to short staffing so we miss out on visits phone calls, yards and call passes.
  61. No programs
  62. Everything!
  63. Everything Here is Negative. Phone system.

64. The staff shortage we are always going on Lockdown Because of it. and The Institution is not Run properly Because of it. There are no programs for Individuals here due to The amount of time. also Because of the Transition of alot of max Individuals coming from Menard ect. staff are on a mission to Antagonize Inmates into violence to Justify Their agenda just Like they did for Tamms.
65. The security staff dont Allow Healthcare, mental Health to do their Job. The Kitchen is nasty Rat, mouse infested mold in the kitchen mold in the Living unit. we are always on Lockdown and they claim short staff, Grievance take to long to be Heard about 2 years
66. Not being able to talk to your love ones or kids. And always being put on lockdown. we go on lockdown at least 2 times out the weekdays and every weekend on the second shift. Also C-Grade its very hard to talk to your family
67. Everything
68. Lockdowns, School, Store, No haircuts, State laundry, reg laundry, No Washers.
69. As of this year, constant lockdowns and nonconcerned staff. Every day we dont know if were on lockdown or not, Yard cancelled, dayroom and visit. We are told short staff, but we still get shook down and screamed at.
70. No Rehabilitation for all individuals in custody, They focus on short prison terms. You have to be a snitch in order to go to school or have a Job. No fair system for school or Jobs. We can only shop at commissary once every 45 days. Constant short of staff lockdowns forced to be locked in the cell no contact with family or can't take a shower. State pay Is being stolen and Deducted when we should be getting \$15 a month.
71. Everything!
72. We are on lockdown a lot. Sometimes 5 to 6 days a week. That's 0 hours out of our cell for 5 to 6 days a week.
73. At Hill C.C., whites cant cell with whites and it causes too much racial tension to force black and white to cell together even grievances are ignored. It is criminal endangerment.
74. everything and I mean everything
75. Been away from my Love ones
76. lockdown due to short of staff. No programs. The mailroom staff being biased about what mail they feel we can receive even when the law and IDOC regs allow it.
77. There is no structure.
78. Lack of freedom... No positive programs; Not enough contact w/ family & friends. Not enough phones for everyone to use. Not enough showers. Drugs, etc.
79. Thinking about never going home.
80. No programs to help us in real life outside of here
81. Bad healthcare, mental health, no real schooling programs or other life changing skills programs. Physically, Emotionally, mentally and spiritually.
82. Be away from your loved ones. Not to live life as you want. To Be stress out everyday. To Be around people you dont want to be around.
83. Unnecessary, frivolous level 1 lockdowns (locked for 2 out of 3 shifts every day - if not all three shifts), commissary once every 45 to 50 days for only \$150, Not able to use the phones due to to many (178) prisoners trying to use phone within 90 min time, same for showers and when on lockdown can't use the phone and prison denies visitor entry even when scheduled 7 days in advance. all this is destroying relationships.

84. Always on lockdown for no reason. By law we're supposed to receive 3 hrs out daily due to it being medium security prison, but here we might receive 3 to 4 hours within the week. It takes 9 months to attend 45 days of school
85. Unprofessionalism, lockdowns, maintenance issues
86. Lack of real security on the wings as individuals are repeatedly popping door locks and coming out of their cells at will and not going to segregation for doing so. Plus, very little to stop the abuse of making wine and drinking.
87. in this prison, staff make it very hard on me + this prison offers nothing to help improve yourself
88. The staffs' general attitudes, the condition of housing unit R3-D, the impact of union local 1274 politics on individuals in custody, disrupted life with no positive routines, the sanitation of R3-D
89. That I can't be there for my family.
90. Staff and inmate communication
91. That is in vain to deal with good behavior.
92. Everything.
93. Lack of phones (usage), Food is poor here, school waiting list is prioritized by inmates, not enough time out of cells, too many lockdowns that cancels in person visits or video visits from family
94. Telephone use
95. the C/Os
96. They take all our out of cell time and talk down to you and give you the run around about everything
97. We sit in cells so long, we should be forced to work or attend school. We're being forced to throw away a lot of our belongings due to compliance check and 20 plus years of belongings not being able to fit in a 3 foot property box
98. I think there is no checks and balance system here to oversee the conduct of the staff.
99. Everything about prison is negative, in this prison, Hill
100. Everything!
101. That a prisoner can ask a question of an officer and the response is I don't know. Not I will find out for you.
102. Miserable officers that bring their problems to work and take it out on inmates.
103. We are on lockdown at least four days out of a week because the staff keep saying they are short of staff
104. Everything
105. 21 hrs in cell, 3 hrs out.
106. Everything
107. not being able to stay in touch with family + friends
108. Getting the things we should have coming.
109. Out of a week, we come out of the cells for a total on average maybe 9 hrs a week
110. We are constantly on lockdown for short staff non disciplinary reasons. We don't get enough time to talk to our loved ones because of this.
111. Unnecessary lockdowns. Staff attitude. Food. We have a pest and bug problem. I live with a family of birds for 8 months
112. Disfunction
113. The fact that we can only purchase commissary items (roughly) once a month/and no gym.
114. Where on lockdown everyday
115. The staff & healthcare

116. You're alive
117. Everything!!! Etc
118. Being locked in the cell especially with someone that you do do get along with or have anything in common with
119. Being confined in a room all day with another man, Lack of communication with family & friend, Not being able to have sexual intercourse with my woman, Being held hostage from the age of 15 & govern by other human I despise
120. We're always on lockdown for being short of staff. They never let you out of time for virtual visits.
121. Staff here look to provoke inmates to assault them to get time off cause they don't want to be here. This comes out of their own mouth!
122. Lockdowns, lack of mental health assistance; and healthcare fuck over nurses that don't care about you
123. That we always on lockdown for short of staff mainly on 1st shift the days when we have yard cause we don't get gym down here at Hill C.C. Also every Friday, Saturday & Sundays were on lockdown for staff shortage.
124. Staff categorize all incarcerated people in this prison. Mental health dont often take people serious, when someone really needs help and ask for it.
125. Drugs, weapons, lack of security
126. The staff is lazy, the dont answer any questions we have! And they tell people with real SMI "Just kill yourself" and when we ask for a "crisis" "Team" they say yeah ok an never come back!
127. EVERYTHING
128. They don't have program that I can use in my benefit for me when I get out. Or can use to change my life.
129. Staff do things to make your time more hard a lot of LT and Stg intentionally pick with people allow you to buy things just to take it away Staff are not well train at all Super Disrespectful. I was call a n\*\*\*\*r before by a white officer and the grievance process is a joke.
130. No movement. We stay on lockdown. Commissary once every 45 days.
131. Just dealing with all the racism and wanna be tuff C/O, knowing they not like that!
132. We are not acknowledged as men. We're unable to go to commissary but once every 7-8 weeks. We are held accountable & expected to do our time according to the whim of our cell-mate I have to relocate to another cell or housing unit - If they move & punished if I don't. Staff are under the strong erroneous illusion they know how to match competible inmates which too often result in conflict among inmates in opposed to allowing 2 men decided they are competible to live together.
133. Lockdowns, No gyms, Not enough time out of cells, Not enough phones, Not enough cleaning, Commissary maybe once a month with low options (no stock)
134. All
135. Tryin to get in school and they keep telling you to wate because the short time go first but we all do in time wether it 1 year or nother life I thank it fover nothen
136. The staff who lack communication skills; The phones are always down, along w/ the video visit screens. Job assignments are only given to a selective few (then rotated amongst them), I've been here for 5 years and have yet to obtain an assignment with no IDR's in this duration. The units are nasty, showers clogged, sewer pipes leak into every unit, ping pong toilets in cells, The mice will attack you in the chow hall/extort you in the units!
137. Staff, foods, programs, good time.
138. lost time relationships lost, lost house, car, etc.

139. Staff treat you poorly, you can't get anything done. Always on lockdown. Staff very disrespectful!
140. Not being able to go home
141. Food quality is poor lowest in [ILLEGIBLE] Filth, vents sewer, toilet leaks 365 putting our lives in danger for hepatitis and the constant inhaling of mold!
142. There's no consistency. Lack of communication all around, no one ever knows what's going on. We are on Lockdown for at least one shift every day. There's a severe lack of compassion toward prisoners. Staff generally only implement the rules as a retaliation tactic, such as when a prisoner tries to exercise his rights or demand what he's supposed to be getting and isn't. Mental Health Dept. is nothing but liability management. Staff are lazy and consistently neglect job duties. The grievances are always denied. And much more.
143. Rules and Laws are for inmates to obey, as staff do not have to obey most of them. When we file legitimate grievances, staff have a "lie and deny" approach.
144. You come to jail & leave with no tools to stay free and you don't receive the medical treatment for mental illness when needed.
145. The most negative thing about this prison is the officers will write you a ticket and they will falsify reports about you and will tamper with evidence to make it look like something else. They also allow some inmates to play loud music and walk around drinking alcohol without no penalties
146. Can't go to commissary, not enough phones for prisoners. There only 6 phones for 54 people, not any classes here, don't let prisoners have enough food to eat from dinner area.
147. The plumbing is all ways and this is not hyperbole always back up to the point water with feces stays floating in the shower.
148. The feel of hopelessness and despair and complacency being incarcerated.
149. Overcrowding, staff conduct, compliance checks were they want us to put everything in our boxes even though the rules say we can leave certain things out. LT. [REDACTED] or [REDACTED] in the adjustment committee who always finds you guilty, even if you're not. They still have the Covid rules for the visits in person we have to register weeks in advanced and it's only 2 hours. the continues lockdowns. No parole system in Illinois. No programs for guys with time. favoritism.
150. a lot of negative things, Locked down constantly barely get commissary food and stay treat us like animals
151. Staff conduct, not much common sense from other "inmates" compared to older "cons" like myself — the demographic here sucks!
152. The staff tries to provoke people into doing something to them. This place refuses to let things be peaceful they want things in an uproar all the time. The staff has no respect for us here and calls us low life scum.
153. The administration, the staff, the conditions throughout this facility, etc. Everything is negative about this facility.
154. Lockdowns. They occur at least 1 shift per day and usually all shifts on weekends.
155. Were locked in, commissary once every 5-6 weeks, no job, no school, no treatment to become better people.
156. Lockdown, No school opportunities, Building falling apart, Food poor quality, No rehabilitation class, Dead time / Depressing
157. If you have a problem with mail, Property don't care about it people stole your stuff and no body care about it. Then you been waiting for school for long time in line and they been callin people with short time, besides the people that is already waiting.

158. We are always on lockdown for staff shortages. We spend too many hours in the cell. Also there is very little groups and programs and it takes years to get into.
159. We stay on lockdown. Guards would rather us fight each other. If you go to them for help you are ignored. There is a lot of bullying in the cells. No one comes when you need help. You have to take a ticket to change housing or fight.
160. I can say with confidence the staff. They or I should say most of them are very disrespectful. They feel because we're incarcerated and they're not they can talk to you any kind of way and curse you, expecting no response back. There's not enough phones in the dayroom. Programming is horrible. More punishment than rehabilitation.
161. There are no opportunity to do better for most of us that have alot of time, only short timers are put on the list first for college courses, and for the industries as well. I sign up for the school 5 times and i am not allowed to work in the industries.
162. When ever something happens to staff they try to blame every body, that is when we are really look at as animals I dont care what institution it happens in. When you cause problems you are rewarded you get everything you want. When you work and go to school and stay out of trouble you have a target on your back. The food is cold and the portions are very far off than what we are suppose to have.
163. Being on Lockdowns, only getting \$13.00 a month for state pay, can't get a assignment (job) only inmate that have a few years to do (short timers) can go to college.
164. 1. Too many lockdowns, 2. Quality & quantity of food, 3. 6 weeks between commissary shops is too long, 4. Refusal to restart college academic classes, 5. Some staff target good time eligable individuals w/ IDRs, 6. Refusal to allow in outside religious volunteers, 7. Refusal of Clinical services to process good time.
165. Treatment from staff
166. the officers always on lockdown mail is slow visiting room not enough time shower's are cold not alot of movement or activities
167. Staff shortages making it borderline impossible to use the phone more than 3 times a week. Racial discrimination against White people. All other races are allowed to cell together but Whites are not. LGBTQ+ individuals are spread out thinly throughout the prison causing unnecessary stress on them and causing them to be targeted by bigots.
168. The treatment by staff
169. Lockdowns on the weekends not enough food from Dietary to not be hungry at night for people with just state pay
170. Everything
171. Privilege spoil staff members
172. Staff
173. Once again there is nothing to do here. they give the same People Jobs. it's hard to get in school. if you are doing 85% or 100% of your time, you can not earn good time. you are a sitting duck in here. The food is so bad. most of the food go in the trash.
174. The small amount of food given for meals like we're two yr olds. Commissary once every 45 days or so, and the doing compliance checks and taking our store bought food to be destroyed or sent home, because wont fit in box. Wouldn't be a problem if we went every week and wouldn't have to stock up for 1 whole month supplies. And if we were feed larger portions at chow!
175. Lack of staff, on lockdown shift-to-shift because of staff shortage. No chapel services.

176. **[TRANSLATED FROM SPANISH]** That they never allowed me to visit with my wife, I was here for [# REDACTED] years and the most possible thing was non-contact and it is more stressful to the people you love, cannot hug them, and since I am Mexican and I don't speak much English **[ILLEGIBLE]**
177. We aren't able to consistently connect with friends, family due to the lack of time out the cells, number of phones, and due to the people in charge of email going out and coming in. Also, we don't have anything that helps us to rehabilitate ourselves.
178. The Way the Food is passed out Via 3rd party as well as administrative housing
179. the medical service is slow it's hard to get anything done here and to get the proper treatment done they **[ILLEGIBLE]** real slow at doing it
180. No programs
181. lack of security, lack of respect. The generally run-down poor conditions of the prison.
182. They put us on lockdown for no reason at any given time.
183. Always short of staff. Always on lockdowns on and off. No programs that including college courses. No rehabilitation programs to better prepare for future. Getting emails and mail on time.
184. everything = is not good food here! not good medical service "or" dentist! if something is broke take 6 or 9 months to be fixed sing, toilet, lamp, shower, telephone, etc. few C/Os abuse of the power
185. 1. Small cells, 2. Two man cells — which grown men bumping into one another, 3. So-called "compliance checks" keep us from outside education opportunities. It's a pretext to allow staff to steal our valuable books and hamper our legal efforts! 4. Inadequate mental health care & medical care. 5. Inadequate food portions, yet they throw away 1/3 of the total food budget, rather than give it to us.
186. for me the most negative parts are not having any type of programs + groups available
187. You can die here. Period. Im into it with numerous gangs here. I.A knows about my real situation and NOTHING has been done about it.
188. Lockdowns due to staff shortage
189. Counseling and security staff
190. Everything. The cells are flooding, we are always on lockdown for short of staff, the C/Os are disrespectful, no programs, food is horrible, healthcare sucks, not enough phones, they don't like fixing things, they write bogus tickets to keep you on denial
191. They don't care about the people in custody. Just the officers and administration.
192. To many to list honestly. Its jus a dark negative place overall
193. We on lockdown every week because of the officers.
194. locked down far to much because of staffing — Incarcerated Individuals here is more caged men than anything else (No Programs / staffing issues)
195. Staff shortages causing unnecessary lockdowns, low food portions in dietary, not enough access to telephones, e-mails and mail take too long to receive. 4-6 weeks between commissary shops. Not enough programs to improve. Tablet signal is low.
196. Child portions of meals, box check when even your dirty laundry must be in your box while even the IDOC policy states it can be left out. The constant excuse of low staff draws the issue of Lockdowns
197. We are always going on lockdown every weekend "due to short staff". Throughout the normal week, once or twice. In the month of March, the number of days exceeded 19.
198. Commissary sucks
199. The system of the IDOC jails and the staff



200. lockdowns, effecting visits with family, family not notified Before making a trip for visit
201. School left with covid and has never come back, My bosses in the kitchen won't stand up to one of their own who punishes all the workers for the actions of one or two. Who says things like "I like to cause chaos" and who sets inmates against each other.
202. In [DATE REDACTED] I needed a pacemaker and had to wait 4 months to get one then I wasn't told I had a heart attack until we switched doctors in 2019.
203. In cell All the time
204. There are way too many short of staff lockdowns, keeping us from communicating with our loved ones. there isn't any educational programs available, and you have to be an ass kisser to get a meaningful job.
205. The administrative staff is incompetent and appathetic about everything in this Prison from food, clothing, medical care, programs, recreation or job assignments. We are constantly locked down due to staff shortage and everything is cancelled as we languish in our cells for 22 1/2 hours a day 5-7 days a week.
206. Staff. They are able to run around this prison like wild cowboys. Doing and saying whatever they want, treating people any way they want with NO punishments for their actions.
207. The bad water, plumbing, flooding, unnecessary lockdowns, living conditions, unsanitary shower and dayroom spaces. poor ventilation and unkept ventilation system, lack of higher education, life skills programs, unnecessary staff targeting/provoking of inmates no on-call doctor available at this facility makes healthcare insufficient at best
208. The way the tickets are being judged. When you request for help on ANY problem they take months to get back to you. The med. technician scream and disrespect you like they're officers. The White shirts (lieutenants) play homosexual jokes daily and talk to us in unprofessional manner. Grievance process is not respected by administration.
209. no mental health, Don't always get your mental health medication, racist staff members
210. 1. Most correctional officers are very disrespectful, don't do their job properly are very vengeful + harass most IIC, especially workers. 2. The institution only has 6 phone for over 50 people on one dayroom. 3. Legal box & law library access is insufficient for quality legal research. 4. No gym access for IIC, but C/O's play basketball every day.
211. Same shit different day, Monotony + drudgery
212. No one wants to work, always locked down. Also we are all punished for one person action.
213. staying lock up for the officer not coming in.
214. The constant lockdowns for short of staff and not being able to get on phone to talk to family.
215. The lack of programs to assist me at bettering myself.
216. The food is subpar, and the kitchen and serving areas would never pass a proper inspection by the health department. We are constantly locked down due to a shortage of staff. We're lucky if we get to shop at the commissary once a month; and even then they're usually out of several items. No matter how well you follow the rules, it seems that the troublemakers have the upper hand (mainly because they took away segregation.)
217. All the lockdowns and lack of time to go to commissary

218. Treatment of staff. they'll do anything to keep you here versus preparing you for release. Constant sewage & flooding. Constant lockdowns for no other reason than short staff. And official oppression.
219. Constant lockdowns, phones, no college courses, C/O talk to IIC like they're kids / very unprofessional, programs are given to people who have a repore with staff which minimize the chance of someone new to join.
220. Being treated like crap, disrespected, and lied about in IDRs by staff. The NUMEROUS lockdowns due to staff shortages allegedly! Verbal, mental, and emotional abuse by staff!! Property tossed and not given the option of mailing it out or via visit. Lt [REDACTED] just threatens seg
221. My past incidents at Menard being stabbed due to staff play a factor amongst here.
222. The short staff lockdowns they pull because maybe they are not getting support from THEIR higher ups.
223. Unsanitary prison cells, toilet water leaks everywhere sometimes from the cieling from cells above and prison officers don't do nothing they'll just keep on using the cells and unnecessary lockdowns. just because officers don't feel like comming to work. We mostly stay locked down on weekends
224. Being locked in my cell. Not being able to talk on the phone with family. On days I have school certain staff wont let people out to go learn to better ourself. For example I had to exscape out my cell just to go to school. Some staff here are lazy! No rehabilitating programs. hard to get in school. Hard to get a job.
225. Everything...!
226. Way they talk to the Black man. They want us to fight them so they can get paid. There pushing us to fail! Someone need to get here soon. We are not slaves
227. No programs to get into for tools to make it on the outside. And the ones they do have its only like 4 people in the and they favor them and put them in the next groups. They don't give people with like two to 3 yrs who can earn good time. Hill the jobs have been give to people with 20 plus years.
228. It's hard to get a job, go to school and we're on lockdown a lot do to short staff.
229. The programs are not consistent. The lockdowns and the failure to give notice to outside support concerning cancelled visits and lockdowns. No gym, and
230. The lack of discipline. This place courts chaos with all the drugs + alcohol. Washers + dryers that dont work.
231. When your family drives 9 hours to see you and they wont let them in b/c we went on lockdown for staff shortage
232. That we are so seperated and selfish. And these staffs know it so they treat us like we're inhumane ALWAYS!
233. The staff constantly antagonizes individuals in custody. They lock us down at least 3-4 times every week for "staff shortages." They do not answer grievances!!
234. 90% of this shit is negative
235. Being away from family it is very hard to keep in touch with loved ones.
236. Everything
237. Constant lockdown short of staff. Transgender and gays are harassed by other inmates and sometimes beat up. Mental health dept is a incompetent joke and placement office need staff that can relate to cell placement
238. everything
239. medical care!!!
240. Constant lockdowns — via no phone or visits!
241. no opportunity for schooling. No religious services being held.

242. Lockdown 4-5 days a week from being "short staffed" but the C/Os shoot guns all day and play cards either way.
243. Staff are very dismissive, disrespectful, and argumentative to the point of provocation. Educational opportunities are nearly non-existent, especially for people with long sentences. The grievance process is unfair. How is there not a set time frame for counselors and grievance officer to provide a response. Commissary is being run so slow we go once a month if we're lucky. But even if they run it faster prices have sky rocketed and they're always out of a lot of items.
244. Food. Tech and plumbing maintenance.
245. environment, treatment
246. not enough food portions on the state trays, not enough programs, for people that doesn't get good time, not enough of everything.
247. Living so close to another person. Cells are not equipped (space) to support proper living area for 2 people.
248. Being around stupid people who don't care about anything, so they want you to be just like them.
249. The staff go out of their way to create problems that otherwise wouldn't exist.
250. There isn't much or next to no opportunity to improve yourself (meaning school, treatments) unless your close to having an outdate. So change is a missed opportunity
251. No organization.
252. Programs, lockdown, official misconduct by officers, commissary once a month, lack of communication to family loved ones.
253. To wake up lock-up around others inmates.
254. The administration doesn't care. The staff doesn't care. No one cares about us. They treat us like animals. Some of the staff use their position to antagonize. They abuse their authority 1. Major [REDACTED], 2. Lt. [REDACTED], 3. Sgt [REDACTED]
255. Lack of staff is the biggest problem which leads to "lockdowns" multiple times per week. We haven't been to our gym in over 3 years while staff uses it every day.
256. Not being able to have & do all the thing's I want to do, in-order to better my self, before I get out!
257. everything
258. Everything! Especially the slop they call food — its terrible. I wouldn't feed the "food" here in a pigpen!
259. they treat you like nothing
260. everything
261. your dealing with other people problems, mode swings, and if your not up for the task it can get you hurt or in trouble
262. everything C/Os talk too much shit
263. all the lockdowns at Hill corrections
264. dealing with the real disrespect that comes from these staffs
265. A system that is set-up for one to be stuck in and to fail.
266. Lockdowns due to staff shortages, Lack of sufficient structure
267. Yard, commissary, LTS, TV package, Food, Cant buy clothing in big sizes, Cell size, Mice, Roaches, No A/C, Heat, No panic button in cell, Shower always broken, Bad water, Officers disrespectful, Lack medical treatment, Programs, Phones on unit, Cleanliness, Law library
268. Regular lockdowns due to short staff, cleanliness issues within the dayroom / showers, mishandling of mail, petty vindictive officers playing games with our call passes or other things. Lack of college level classes.

269. Feeling helpless and constantly at the mercy of incompetency. No gym, no religious service due to multiple cancellations, commissary is slow and ill equipped, constant lockdowns leading to even more issues over the phone...
270. This prison feels like everyday we are told to shut up & sit down (lockdowns)
271. You can't come and go as you please. Someone else tell you what you can and can not do.
272. Being on lockdown constantly. Not able to get into programs to help my release.
273. to many
274. The way staff treat you
275. Rules — those not enforced for years may come back for a week and they apply differently to different (often wrong) people. Staff — they don't care about anything (except for a few who 'over-care'); they make you lose total respect for them. Lack of routine — many lockdowns occur due to people not coming to work, call passes mean nothing, no set 'chow' times etc.
276. No positive programs for guys like me with **[18+]** months left. No substance abuse, No religious services
277. Were always on lockdown, we only go to store once a month, is hard to get in school, Jobs are not really available. They got ridiculous punishments for disciplinary tickets
278. your family have to schedule visits. No benefits for workers, commissary every 30 plus days. Dietary need upgraded. We never have gym. No barbershop.
279. Housing, movement favoritism, sanitation, lack of opportunity to transfer
280. visits are cut short which strains our relationship & marriage, commissary is too far and long
281. Everything
282. Everything. They feed us like if we are kids. Always on lockdown, staff dont care about us.
283. Phones, lockdowns! lack of commissary, the cells are too small. lack of information.
284. Staff. visits, phones, school etc.
285. We go on lockdown at least 3 days a week every week due to staff shortage. I only been able to call my family 2 times a week. This a medium prison we only coming 8 hours a week. They cancel our video visit and in person visit due to all the lockdowns for officer shortage.
286. Nothing gets done here, It's unorganized. You don't know nothing
287. The C/O's that abuse their authority + treat us as if we are subhuman; that are miserable + bring their home issues and attitude to work. The frequent lockdowns due to understaffing. Not enough phones for the general population to call their family + loved ones. Access to the law library; we arent given sufficient time to conduct meaningful legal research + other tasks. The untimely manner they process + deliver legal mail. It seems like that the only way there will be major changes that benefit us is through lawsuits, thats how the homosexuals are getting just about everything they're asking for, or with a threat of a legitimate lawsuit.
288. Staff. As a worker I notice a very "Master-Servant" dynamic amongst supervisors. Some officers, sergeants, lieutenants, and majors seem to care more about power and control, then a peaceful atmosphere. The individuals in custody do more to create peace than staff. We deescalate situations and it seems certain staff want to escalate it with bravado and control.
289. Scheduled visits, commissary every 40 days, no barbershop, no gym and dietary.
290. It seems that bad behavior is rewarded. Good behavior is over looked.

291. The staff, constant lockdowns because staff dont come to work, no programs, no jobs, no school, and very bad food and overall treatment of inmates here at Hill Correctional Center.
292. Commissary is sometimes almost 6 weeks outs, staff is disrespectful, no programs, and the programs available are one in a dozen to get in, lockdowns are normal for short staff here, I had a **[MEDICAL DETAILS REDACTED]** and still was forced to be housed on a second floor for **[# REDACTED]** days on crutches
293. Staff, programs, job opportunity, constant lockdowns, commissary, lack of yard (no access to the gym room), institutional movie channel, medical treatment, and food portions.
294. The daily struggle of everything being design for you to lose and not to win. It's stressful not knowing if you can come from under incarceration and be view as a human again.
295. Everything, drugs run rampant, Gangs control phones, Administration wont hire people. We locked down every other day due to "staff shortage"
296. All the lockdowns + the living areas. And going to commissary only once every 4 to 5 weeks.
297. The treatment by staff and constant lockdowns. At least 4 times a week were on lockdown Level 1 & 2. Visits canceled, dayroom canceled for a claim of short of staff but you hear at least 5 officers at target practice at there range out back shooting for several hours everyday
298. These's C/O & **[ILLEGIBLE]**
299. Being treated wrong
300. No programs, no staff, lockdown every weekend for short staff, food makes me sick to my stomach Diarrhea, commissary is run poorly. No heat in winter, no A/C in summer, vents are dusty ceilings leaking, drains always clogged & floods, phones break, nothing is done on time, its dirty, no dentist.
301. We stay on lockdown. They feed us garbage. There is no school. They closed the gym and haven't been open since 2020. We're over charged for everything. no phone on tablet. The C/O don't care about us or are needs. lockdown all week at times. no good time. no barbershop. only 2 good meals a week. nothing to do in cells.
302. Cold showers, less hours out your cell, no phone on the tablet.
303. See drugs everywhere and alcohol.
304. U can't get the admin. to answer kites too warden, property, counselor's, ect.
305. Food, Commissary, Dayrooms, Lockdowns, Lack of officers
306. Everything especially at Hill Corr. Center
307. it's all **[ILLEGIBLE]**
308. Grievance process they are always denied even when issues are valid, To easy to fire inmates from jobs without due process and staff do lie regularly just do to it or if they do not like you. Some staff are well known to lie and yet it makes no difference. Lack of investigations.
309. not being able to talk to my love ones more.
310. The disrespectful staff, the quality & quantity of food in dietary, not enough phones and the yard (or) "wings", commissary period, lack of job assignments, how hard is it to transfer or get a job in the industry, the number of lockdowns because of "short staff", no gym!!
311. no freedom
312. Galesburg is all negative, it's about what I make out of it. which is freedom

313. We go on lockdown so much that we never really get to reach out to our loved ones on the phones and when ever someone is supposed to come see you on a visit comes they will turn them back and not even let us know if they came or that we're on lockdown so we stay with worry in our heads thinking about our loved ones.
314. They always lock us down due to "staff shortages"
315. everything you can name really everything!
316. prison do not help prisoners to prepare for release.
317. Programs, Food, STAFF, mental health
318. The lockdowns. We have lost the 3-11 shift ever weekend since Dec 1<sup>st</sup>, they have been since feb taking numerous days on the 7-3 shift. We shop once every six weeks. The prices are sky high, and items are out or only sold to workers. Our visits are cancelled without notice or reason. They force our loved ones to sign up online for in person visits, at least a week ahead of time.
319. It takes 35 to 45 days to shop commissary, never go to the gym, inadequate healthcare, law / legal exchange, staff Do Not care as long as you do not "front them off" This place really is a joke, everything about it. Very bad plumbing (poor) drinking water
320. Those who addressed cell living conditions to staff and asked to be removed from the unhealthy condition of that cell? — We are forced by all staff to refuse housing because of their lack of training to deal with the matter. Then we are punished with "C grade" as a result of our seeking staff assistance in the situation, we should not suffer the lost of privilege due to seeking help from staff! yet, this is a daily (business as usual) opporations here at Hill.
321. Terrible access to phones to where all the fights are over the phones. The guards are unprofessional
322. Being put in a cell with someone difficult to deal with
323. When you got alot of time & everything seems so far away. Staff here always so negative towards you because of your chargers.
324. There's nothing educational here for me. Life has somehow stop here.
325. Always on lockdown Food is always cold. I've been here 6-months and still waiting for a mental health evaluation.
326. The food is terrible - not because the dietary department is ill equipped, It's because the dietary manager and food supervisors do not care how the food is prepared for inmates - However, the officers food is much better than ours is!
327. **[ILLEGIBLE]** Guards & Lt's - frame tickets, Horrible Dietary Dept., NO leadership, Inept Commissary Dept., No Christian services, Short visit time, No chaplains
328. poor conditions in environment (health and safety), several shortcomings on overall updates / repairs and **[ILLEGIBLE]**, dietary inconsistent (abundance of AP **[ILLEGIBLE]**, lack of general fresh foods), commissary favoritism and 'lack of quality' inventory, library / gym shut down, constant short of staff lockdowns
329. Everything
330. Everything - every department takes advantage of us
331. Lack of programs making it nearly impossible to earn good behavior credits. Poor diets, Lack of opportunities & amenities for rehabilitation. Law library is nearly impossible to gain access to. Poor mental health services. Inadequate healthcare access.
332. Staffs and lack of help
333. State food & being treated inhumanely!
334. Contact and communication with family, lockdowns due to short staff

335. We are always on lockdown, because the Prison is short of staff. Also, we only get commissary once a month or more (longer).
336. You never know what's going to happen next as an inmate. Lockdowns at any given moment and no commissary for 5-6 weeks at times.
337. Way to much cell time, way to many lockdown days blamed on short staff. 21 hours a day locked in the cells & 24 hours a day on lockdown days.
338. Alot of this, a man with life would get a job befor a man who is only 50% and could get good time, Alot of this are negative here.
339. The staff don't care about nothing concerning us and will ignore majority things you ask or need...
340. Being moved all the time.
341. The officers are anti-inmate, There's no academic courses (college), Administration is unprofessional, No programs, Officers lazy, love to provoke inmates, Lack of leadership, Union runs the facility with ulterior motives
342. Being on lockdown 3 days a week
343. Miserable C/Os that bring their misery here to give to us, The ones that feel it's their job to punish us after we've already been punish by the courts. & These people making it so hard for our people to see us & stay in tune with us to the point they get discouraged & want to give up on us.
344. The officers being disrespectful and treated most of us inhumane
345. this prison has no staff on 2nd shift so we go on lockdown every weekend Friday, Saturday, Sunday,
346. Medical services, (treatment)
347. No Gym, Church, Educational Programs lack of staffing, mental health lack of staffing, Healthcare Unite lack of staffing. Staff refuse to change their bad actions, or report their co-workers abusive actions.
348. Constant lockdowns, Food terrible, Havent Been given clothing, commissary once 4 to 5 weeks, cell's tacky, small, No gym, no barbershop, no library
349. Staff hate that we got good time and do whatever they can to make us lose it for petty things. We are always going on lockdown because they don't have enough staff.
350. Consistent lockdowns due to shortage of staff.
351. We get treated with the most disrespect
352. everything it horrible here
353. Instead of fixing the problem the higher ups put the staff around who they know gonna make things worsor than they really are.
354. Literally everything
355. Counselor's, And everyone that's up not doing nothing to rehabilitate people
356. Being away from your family
357. No respect
358. Everything.
359. The food (small portions), They move me alot and give me new cellmate's. I can never get comfortable! Were on lockdown alot because of short staff. Commissary is really bad! never have anything and we go once a month.
360. Everything food, Mental health, Disciplinary, Commissary, everything this my 1st time in IDOC I was told this would be the easier part of my sentence this has been the toughest so far.
361. Fake lockdowns, Food portions, Officer conduct, Visits being turned away for lockdowns, mail delays
362. lockdown all the time

363. It's just not ran right at all. Can't get help. We are just here locked up wasting time with no programs or anything.
364. Unexplained lockdowns, staff conduct & attitude towards individuals in custody, Availability of telephones and law library time.
365. How the staff treats everything and everybody Truly poor.
366. Every waking moment in here is a nightmare!!
367. There is a lack of programs, this prison is steady taking and using individuals as pawns to gain more employees, No one is being held accountable for their actions
368. No good time programs, no gym, food sucks
369. Treatment, lockdowns, This prison been putting us on lockdown for over 2 months from Friday til Monday.
370. Simple. everything
371. Staff, administration
372. Gangs
373. Everything, such as officer treatment, 21 hours in the cell
374. We are constantly on lockdown Friday, Saturday, and Sunday on 2nd shift and randomly throughout the week due to short staff, court writs and petty reasons that the supervisors use to lock us down so they don't have to do much. They always cancel our religious services, even when the chaplain is here. And the staff look for reasons to fire people with jobs for minute reasons when the people with jobs are trying their best to stay out of trouble but we are literally targeted! (especially industry workers)
375. The food, minimal phone time, inadequate phone availability
376. To many inmates with natural life and have to spend majority of they're life here.
377. Always on lockdown a lot and no programs that will help us better ourself
378. quality of food, constant lockdowns for short staffed lack of effort to put people who want to change negative behaviors in programs. constantly in cell!
379. there is not enough programs available especially when it comes to an individual who can earn good time credit
380. Maintenance, plumbing, not enough staff which leads to lockdowns, commissary only once per month
381. We are on lockdown too much short-staffed they say, we are on lockdown every weekend on 2<sup>nd</sup> shift and at least 1 time during the week on 1<sup>st</sup> shift.
382. A majority of the population has no work nor school to attend.
383. Medical staff it take forever to get anything done.
384. Too much time in the cell, no jobs, no schooling, too many lockdowns, a mob spirit among most staff members. This prison is run like a mafia organization. They cover for each other.
385. Reread question #12 and its answer
386. We go on lockdown if it's hot or cold outside and we go to commissary once a month
387. To be considered as a number and locked down upon.
388. everything
389. Only go to commissary once every 40 days, always locked down on afternoons & weekends, Jobs aren't available unless you have alot of time
390. Being away from family, staff who pick on you & write false tickets, lack of school, lack of phone Time to Talk to Family, No gym
391. Everything just see for yourself or ask anyone here!
392. Officers bringing in drugs in writing tickets
393. The C/O's are a gang like any other



394. They keep us on C grade and locked down for we cant see our people, family. Then they don't never put anyone in programs like other prisons.
395. Too much time in a cell that was built (cell/prison) for single-man!!! ...Reciept for desaster. Toxic!!
396. 1. They cater to the trouble makers and gay, transgender, 2. lockdowns because of staff shortages, 3. There is no appreciation for the incarcerated people of work.
397. It's so easy to get drugs in here. People smoke strips all day, every day. A person such as myself who don't smoke is subject to the smell. We go on lockdown too much because of staff shortage.
398. Windows are broken in some cells and its like a refrigerator in the winter regardless if the heater is on. The water heater always breaks down in the Winter, which means more cold showers in the winter.
399. Being on all these lockdown, because of their staff shortage
400. Constant lockdowns, short of staff, punish all on lockdown due to actions of others. Commissary workers take care of their buddies, with premium products in front of staff members and stick the disadvantaged with things not desired first on list. Correctional officers get on the same page with their favorite prisoners as the rest. No favoritism
401. Just being stuck in the cell doing nothing productive.
402. Staff and their ignorance
403. Staff, cells, phones, nothing works, food, commissary. school, programs, LTs, movies, yard, healthcare.
404. I marked all the boxes. it tells all. I answered truthfully.
405. (Some) staff seems to go out of their way to make things hard. It is a contest between some staff to fire workers and write tickets about the smallest of matters.
406. We have to much time lockdown. No programs, school, no gym.
407. come on you know the negative things about being lock up if you want to help get the day for day back still the 100 **[ILLEGIBLE]** it wont help everybody.
408. The disrespect of the staff towards individuals in custody.
409. Staff do + say anything to I/M and get way with it, Grievance are a Joke in al; prison that just for show the system
410. Mostly everything here.
411. Constant lockdowns careless officers, the timing on getting things accomplished and tryna go to school or get a job, the process takes forever.
412. No balance
413. lockdowns
414. Being locked in your cell all of the time.
415. It's a lot of negative things about Hill Correctional, the food is terrible. Were always locked down due to staff shortage. Commissary is only once a month, and always out of a lot of stock, the gym is always close, the counselor staff dont want to put for inmates to be reviewed for good conduct credits (EDSC) all other prisons are giving it out
416. 1. Always short staffed, so on Level 1 and 2 Lockdown a lot, 2. Dietary food is often awful, 3. Inconsistent commissary and lack of necessities when we go. Usually go once every 5 or 6 weeks, 4. Been here 2 years, no jobs, no classes no positive rehabilitation, 5. No white/white cell assignments.
417. Staff got lazy over COVID, now there's no school, movement is limited to 3/4 day's out of the wk. We're on lockdown because they say their short staff, yet they have enough staff to play basketball in the gym. (ask to see video from the gym!)

418. Taking advantage of COVID restrictions on not running the prison how they could be; commissary, yards, gyms, visits, messages.
419. Being away from family and just being physical free from incarceration.
420. That you are forced to cell with anyone. If you don't get along with your cellie you have to walk yourself to seg. get C grade or fight with your cellie. People have been killed because IDOC would not move them.
421. No chapel, no dayrooms (lockdowns most days due to staffing issues), terrible commissary (both selection and amounts), not enough food on trays, staff retaliations towards inmates asking for their rights, not to mention the phone situations. Its all bad!
422. Everything!
423. Not being treated like a human being! Not having proper communication family, friends. Not being able to have physical access to attorney visits to properly go over my case!
424. This prison is bogus as hell and need to be shutdown asap.
425. Lockdowns since 2/14/23 we have been on lockdown 21 1/2 shifts. I have had my family turned away from multiple visits. Multiple video visits cancelled & missed innumerable phone calls due to this. I had a family crisis in **[MONTH REDACTED]** & lost valuable opportunities to help my family due to lost visits & phone calls. Always fights over the phones. Hostility w/prisoners & from staff.
426. Constantly on lockdown. Go to commissary approx. every 6 weeks. Food portions aren't enough. The phones are always out of order, same w/ our video visits.
427. Never knows what the next day will bring
428. Lockdowns for no reason. Nothing for guys with a lot of time. Lockdowns because of staff shortages.
429. You don't have controle over your life. You are out of your families and friends life. There is no way to do for yourself. Outside of working on yourself.
430. Being locked down all day
431. They are always short staff and we are on lockdown every weekend do to short staff
432. The most negative things about life in this prison is that this prison is constantly on lockdown due to "staff shortage, there is no gym recreation, the food in dietary is bad, the Dietary kitchen is dirty & smells bad, the C/O's is always trying to fire people with jobs because they get good time, I barely get commissary once a month.
433. Staff hate black people
434. When we are always going on lockdown
435. Staff
436. Dealing and living with cellmates. Being away from your family. And not being able to provide for yourself.
437. Lockdowns and shakedown all the time!!!! For no reasons...
438. The staff here from the top on down is incompetent.
439. Getting hurt
440. We are on lockdown every weekend and some week day for reasons unknown. We barely get to go to commissary we are on month 2 without it now. They don't really give out good time. Gym has been shut down since Covid.
441. Not being able to work in the Industries because I have to much time. Why am I here then.
442. Staff, food, housing
443. The staff dont respect the inmates! They bring there problems from the outside, in the prison!

444. I am a handicapped person that needs Lower Gallery access to all daily activities, any individual with canes, crutches, wheelchairs, walkers, are being forced to climb the Stairs to attend 90% of all Program Class(s). I was forced by security staff to climb the stairs and reinjured my **[MEDICAL DETAILS REDACTED]** days after surgery was completed.
445. Everything here at Hill C.C. is negative!!!
446. The stress it has on individuals & their family's
447. The people/inmates. Prison would just be people locked away from family and friends if it were not for other inmates. There should never be two people in a cell.
448. No telephones, nothing to eat, no contact, no showers, lockdown
449. police don't treat you good at all
450. they don't help you get into programs or get a job
451. Starving.
452. They are not allowing anyone rehabilitation or to get into programs.
453. The most negative things about prison life is being around people who don't want anything more than what they currently have. This includes knowledge and know how to have a better way of living and be a better person. I have been incarcerated for 20 years and have a desire for a better life and way of living.
454. Stuck in the cell, bogus lockdowns on every other shift
455. They completely screwed up the art. I paint and can no longer order supplies from Dick Blick Art Supply. It's all because the worst officer took over property and didn't want it. Now they don't.
456. Commissary once a month, constant lockdowns, can't maintain a hot working shower, food quality and variety, majority of authority figures don't have people / professional skills
457. The lockdowns, lack of schooling! There isn't an opportunity to grow & learn! This joint gets worse and worse! The commissary is brutal not only it is so expensive. It also takes them 40-50 days to shop us! & when they do they don't have everything that needed!
458. C/O's that think you are beneath them, no help with good time, lockdowns cuz someone feels like it
459. The staff mentality that their job is to punish us. They are antagonistic towards us and when we return it, they play the victim
460. Racial discrimination, bully, bad nutrition, lockdowns, 24 hours in the cell almost 3 times a week, no programs, por medical care. (All of the above is caused by the security and medical staff.)
461. Just being here and getting no outside help from anybody to win my case cause I know I'm innocent on what I was charge with
462. The cells are too small for one person so therefore it should only house one person. The plumbing does not work so we have urine and fecal matter leaking into our cells and the wing. The cable system sucks. The tablet sucks. We don't get enough time outside our cells. There are not enough phones. We are limited to phone calls. (They should let us use the phone, video visits on the tablets.) It's hard to get jobs or schooling. It's hard to earn good time. It's hard to get mental health, healthcare unit, counselors, commissary, etc. to do their jobs much less help us with our issues we need address. The Commissary lacks items. they charge us TOO much. And we need to go more than once every month and a half. There should be programs that should help me make money (like work release) so that I could support myself upon my release. We are no longer allowed to purchase art supplies. We are no longer allowed to purchase quality shavers, trimmers, radios, TV, etc. We should be allowed

to purchase radios, TV's with speakers. (They are forcing us to listen to our TV's, radios using earbuds/headphones with will cause us to go deaf. I am hard of hearing now because of it.) They should sell us better shoes. We should get what we have coming per the ADA without us having to pay for it like I just did. They shouldn't get mad at me for requesting such items. Etc., Etc.

## Q14. What suggestions do you have for improvement?

1. Staff act respectfully towards all that act respectfully towards them Help w/ issues instead of telling us to "Grieve it"!! Be more humane. Have a wing of all older convicts and those who don't do stupid things!! Lower prices on commissary + keep tact team out unless extremely Necessary! and here staff follow est. A.D.s on tact teams **[ILLEGIBLE]** commissary more than once a month!
2. Everyone should be forced to be in compliance. Rooms clean, hygiene applied and groomed correctly. Everyone should be helped with a goal before leaving this prison. When we wake up we should be ready for a task at hand; school trades counseling and a fair waged job and when we're done with a job we should be certified with a degree (like "Health and Sanitation") and we should have a job lined up on our MSR date or parole.
3. We are all human beans
4. Get this place up and running. More programs, yard, rec time. Get commissary running were going maybe once a month. Hold staff accountable because it seems inmates are only being held accountable
5. To fix everything and get new staff
6. More Yard teach the officers how to talk to prisoners better
7. Shut it down or discipline staff and hire more people so we aren't locked down 3-4 times a week.
8. Phones on the tablet without dealin wit reset instead b4 we can call again. Encouragement + some assistance in starting our own companies like L.L.C.s, corporations, L.Ps etc, to pay for college education which we should receive more sentence credit on + be an asset to our loved ones for financial + educational support.
9. Hire staff who give respect, introduce protective custody, protection for the LGBTQ community, more programs
10. Respect our life, make G.E.D. easier to receive, better cellie assignments, stop publicizing your case to all.
11. Have the C/Os stop doing things out of spite, resentment or revenge and instead enforce rules objectively. Have C/Os regard inmates individually instead of assuming every inmate is a deceptive, immoral criminal.
12. Implement more access to educational, vocational academic programs, classes available for the entire general population. Allow us access to gym, rec room again; more library access; run commissary 2x per month
13. Be consistent
14. Feeding us more nutritious food. Give us programs, schooling and life training skills that will help people stay out of prison once they are released.

15. Hire more staff or transfer inmates. Stop at least twice a month, stop locking us down. Lift restrictions on visits
16. More groups, yard, education.
17. more channels
18. Better and more programs for those interested in change.
19. Get guys with more time a chance to go to school
20. Less lockdowns - more dayrooms, better food, with clean kitchen
21. What I think about it is if you have less time we get contracts for good time
22. Improve communications with staff + administrations, have job assignments that are conducive to cleaning this place! Have programming set up for all men do away with the 6 month job assignments term, create more movement opportunities for us. Get more phones or put phones on our tablets.
23. Open up all resources - get better management - give [ILLEGIBLE] (open parole board) so we can go home
24. N/A
25. open gym, get AA/NA and church serve come again, get barber shop open - And treat all inmate same
26. To do a overall overhaul w/ the staff! Starting first w/ this mailroom. Because it take 30-days or longer to get a piece of mail
27. Get better staff, let us go to commissary more than once every 2 months. And to stop the petty lockdowns.
28. Give us gym recreation time (staff use our gym) Give programs to everyone. Speed up the commissary. Hire more staff. Get better plumbers to solve the plumbing crisis.
29. Accountability
30. Close it down!!!
31. Hiring more staff so they can stop all these non-sense lockdown, and giving us more time outside these small cells..
32. come to work so we wont be on lockdown
33. Hire a dentist so we can given dental care (without over a year) Hire someone to run the barbershop so it is possible to maintain hygiene Reopen gym that has been shutted since covid.
34. Follow the rules they made. Treat the inmate as human instead as zoo animals.
35. Fire the entire staff and start with people trained by old school staff from Stateville, most are retired but, you can't run a prison with people (from the warden down) who thinks you should be treated like slaves, and makes sure they hire people with like minds,
36. set all the rats and mices out the kitchen, put the telephone on our tablet, open up the gym room
37. Accountability and constant pressure from outside entities.
38. give us what we have coming
39. Treat us like humans. Punish the C/O for not showing up for work not us. Give us what we are suppost to have coming to us.
40. better food, let people out of there cell more.
41. Bring more program. more classes for school.
42. new officers & alot more programs
43. get people who really want to work here, get people who know what their doing
44. more activities to give people something to do, Phones on tablet
45. more programs + jobs
46. one-man cells would solve lots of problems.
47. Better work staff

48. more programs, better goodtime options, more movement
49. Better condition, better building, better system
50. Hire more staff or cut the prison population of this prison to match the staff available so we wont have to suffer constant lockdowns. Get rid of the scheduling for visit website so it will be much easier for our family and friends to visit.
51. Start running gym everyday, yard, and educational courses. Hill C.C. offers nothing But chaos and negative living conditions.
52. Less Lockdowns, and more Programs
53. close it down
54. Everything Above on Q13. put phones on and video visit on tablet. give us program we can actually go to. give us our gym back It's been 3 years.
55. Get more staff
56. Close It Down and fix all the Building Issues, such as plumbing, And Hire officers who can do there job by showing up. And have more school opportunities
57. like we have to earn our way down to lower levels, officers should have to also and just maybe they'll act and talk differantly
58. If they had more programs for people to rehabilitate and get ready for release it would be great!
59. Be more open to change. provide more access to phone and education
60. For the staffing shortage to be resolved and the lockdowns to end. For all the leaks to be fixed and to start running visit's how they use to be 7 a month for 4 hrs. each from 8am-8pm. For the phones to be put on the tablets. Also the staff tend to talk down to us and disrespect us on a daily basis.
61. more programs
62. Hiring people who, have compassion for human Being, would Be a start. People who handle the dead; don't like their job Either, But they don't disrespect their clients, prison staff does. The simple truth is do unto others as you would them do to you!
63. Improve the Big Bosses and improve their maintenance crew. Because this place is falling apart.
64. Lockdown every week end.
65. The staff's attitude and professionalism can be improved. open up more opportunities to allow to earn good time. open up programs no matter the time give Incentives for good behavior. Create better living conditions Reward for good behavior. add more phones or place on tablet. Create possitive programs. Treat Hill C.C. as a medium not a max. Here Individual in Custody Ideas and Try to Implement them.
66. Fix the Grievance Process, Clean the prison most of the Building Here should be condemned
67. need more staff members because we stay on lockdown for no reasons they say because they short of staff. I've been here since [DATE REDACTED] and we've been on lockdown every weekend since I came
68. more staff and more dayroom time and better food
69. Someone to oversee the things that they are doing
70. Respect. Rebuild. go to store every week. Early Release within 2 months, only if no parole nor open cases. No dayroom restrictions. No C grade. Only A or B grades
71. Better monitoring of policies and behaviors encouraged by majors and lieutenants.
72. Rehabilitation classes for everyone. Jobs for everyone. A place to fix your electronics which go bad all the time and your Forced to spend lots of money instead of getting it fixed. Be able to shop at commissary twice every 30 days (minimum).

73. That all staff take a psychology course before working here. Disciplinary hearings and grievances be done by an outside agent.
74. Better qualified staff that is gonna hold employees responsible and make sure the prison is run properly.
75. Let whites cell with whites. Let lifers take programs and vocation and not only short timers.
76. Nothing free everybody
77. get some programs, for people to Learn some skills
78. Give us what we are supposed to be receiving. We don't even go to commissary regularly. In fact it has been 6 weeks since I last went.
79. Better structure.
80. More positive programs. Allow I/M's to attend the programs that they're assigned to. Put the phones on the tablet. Single man cells. Less warehousing. More school & jobs. Better showering conditions.
81. More programs school, going back to regular Hours. Getting young kids involve in any type of programs. Which they Do not have nothing Down here.
82. Better staff starting with the warden lazy ass
83. Shut it down or get the "Feds," to take over this prison.
84. More Phones. More time out the cell. Better food more school and programs. One man cells would be SO much better. More Yards.
85. No more unnecessary, frivolous lockdowns, commissary twice a month like every other prison, visit no matter if on lockdown, phone on tablet or more access to phones on unit, for every prisoner to be allowed to participate in school and programs designed to help rehabilitate - No matter what sentence prisoner has (life or two years). Re-open gym for more recreation time.
86. They have tablets, utilize the full potential of the tablets. If your going to always be on lockdown at least be able to do school work, have visits, or commissary with staff & personal through the tablet because the county jail does it that way.
87. Educational opportunities be made available (to everyone). Professional staff including medical staff. Independent oversight over all operations all the time. transparency on prisons to the public
88. Enforce the security, safety issue of allowing individuals to pop out of their cells at will and make an example out of them by transferring them to a maximum security prison to do the remainder of their prison sentence, and or, charging them with attempt to escape, and sentencing to more prison time, (seperately) from current sentence. A no nonsense response. For those making wine - have them charged and prosecuted for making illegal alcohol and sentenced to be done seperately.
89. Close it down
90. Local union 1274 must be checked / regulated in order to prevent it from deliberately disrupting the restorative experience of individuals in custody.
91. Stop put use on lockdown and have more phone so we can talk to are love onces.
92. The administration should be more concerned about getting the inmates the proper essentials that they need instead of punishments for reacting for thing we do not have
93. We need more opportunity for old people. (jobs or school)
94. More and better training of staff, both C/O's and mental health. Better opportunities schooling and activities.
95. No more lockdowns so we can see our people, More time out of our cells, commissary needs to be done 2x per month, more phones on each deck will help. Prioritize short timers for school.

96. gym room operation / open
97. Better staff members.
98. More programs, more supervision, more dayroom & yard time
99. Instead of forcing guys to sit in cells put a system in place where you rotate jobs, school every 90 days. Give guys hope to look forward to working, doing something positive, hands on experience
100. In order to change a people you have to change the literature, with that being said the mind set have to shift from punishing us to rehabilitation.
101. Better training for staff on how to treat people like human being. Someone to that can really monitor prisons and the staff conduct
102. Get some staff that follow the rules instead of ones that make up their own rules as they go along
103. If officers only follow the rules book on how to treat prisoner.
104. Add more phone to keep down arguing. More time out cells more yard, gym and rec. Give more good time.
105. We need someone from the outside to come in this prison and see how we are living and being treated
106. Putting phones on our tablets to give us better communication with loved ones. Giving us opportunities to earn good time credit.
107. Tear it down... close it. Condemn it.
108. install substantial amount of phones in each deck, yards for inmates to have access to call family + friend in the limited time allowed (1 1/2 hrs) out of cells
109. Do for and treat people as you would want to be treated
110. hiring more staff so the facility can run like a standard facility
111. give us the phones on our tablets. that would eliminate about 80% of the problems.
112. Stop the lockdowns, sensitivity class, improve dietary and call pest control
113. A New Administration
114. get more staff for more vocational schooling, and to open up the gym and give us commissary twice a month
115. Shut it down
116. Retraining for the staff, along with mental health training
117. Hire all new staff
118. Close it down.
119. More time out of the cell.
120. Understand we are humans and that we were born into this world we did not create it so don't punish me in these facility I would like to be respected way more.
121. Higher more staff for they cant have any reason to keep putting us on lockdown.
122. Staff has too much "power" outside of the code of Corrections & C.A.O.. There is NO accountability for staff wrong doing. To weed out the bad apples so to speak!
123. More programs for learning & Time cuts; especially, give us our gym - back
124. To have the Phones put on the tablet's, better wi-fi, open up the gym, For the warden to talk to us & listen to us/our ideas. Allow us with time to go to school Instead of denying us the same opportunities as a person with 2 years.
125. The improvements needed in this prison are too long to list on this paper. But the first is have the Administration stop putting us on non-disciplinary level 1 lockdowns due to "Short on staff"
126. Chapel, more yard, more education programs, reward for people that dont seek trouble. No Drugs, weapons.
127. give us more Dayroom time! And give us our phones on the "Tablet" so we can all talk to our love ones more, And more programs for guys with a lot of time left to do!



128. Shut this place down
129. More program, persons that I can trust and I can speak without fear. or be judge for my case.
130. It is a lot First staff need to be better train more programs we don't get gym allow those here to have a voice, more classes and programs. To help with the transition of those back to the world programs to help those better their future
131. Just shut the place down. Staff never comes to work. This place is a joke.
132. Equality; and accountability for staff... Don't just punish us when they force us to beat they a\*\*. They need to be punished for **[ILLEGIBLE]** or forcing us to do so.
133. Let us pick our own cellmates to live with according to whom we get along with. Let us go to commissary at least twice a month rather than every 7-8 weeks. Allow long term inmates to participate in positive, progressive programs allow us to have all the apps that suppose to come with the tablets when we bought it. Put the phones on the tablets - would eliminate 40% at least of the problems you have from inmates. Thats A LOT!!!
134. Install more phones, run gym, better inform inmates of rules and changes of rules, give more dayroom time (better commissary), season food - not plain unflavored food everyday
135. If the officers do his job but they need, moore officers to do his job, they need extra people to help them to do, single things every day
136. Alcaholl: it hard when you cant go AA to try to get some help for it speache for lifer nothe come easy ever thang is a strugger to let go of it
137. Peer communication classes for staff; The entire facility to be G.I.'ed, Phones, washers, dryers, video list screens to be repaired; To have staff replaced with those who care and not just somebody looking for a paycheck! The kitchen to be rid of the mice (cake contains mouse droppings, tracks across the icing) my neighbor had a mouse skull in his beans 2 days ago. The health inspector may need to check the back of the chow hall.
138. fire everybody here and hire new people.
139. more phones, more state pay, and more food
140. Make staff take mental evaluations before hiring.
141. Open the gym do some 50 & older gym
142. To have dedicated non **[ILLEGIBLE]** inspectors + investorgators
143. Fire all the staff and import replacements from facilities that have a positive track record. Or, close this prison.
144. 1. Fix the grievance system - it is a complete failure. 2. Make Dietary follow state law to serve "wholesome (healthy) and nutritious food" - they don't.
145. All around a Warden who cares & understands that programs help save people & more hours out the cell & more rec yard & gym & a better mental health system
146. I suggest that this administration enforce the rules when they are to be enforced and stop the bad things that are happening and to run this institution more efficently and stop using excuses to stop our movement
147. Let the Health Department come in without calling first so the can see all the rats running around the kitchen where food are stored
148. privitize the jobs, and upgrade plumbing system
149. Less lockdowns due to "lack of staff" which arent disciplinarian lockdowns and more programs which consequently leads to more time out the cell.
150. Bring a parole system back. give everybody the chance to earn good time. eliminate truth-in-sentencing to bring back 50% for all. To do personal psych evaluations on prisoners who are most likely not to come back and let them out. To let people out on

- house arrest and let them work, when they have 10 years left. Especially for 1st time offenders. Just give us a chance.
151. stop getting us on locked and hire more staff. Commissary at least twice a month
  152. better staff / security protocols that would help morale and prevent so many lockdowns, preventing staff from being able to take associated days off together would help everything here. Ever since the "pandemic" its gone downhill!
  153. Teach the staff respect for the inmates. Train the staff in the rules and make them follow them. stop making up rules as they go.
  154. Get administration that's not racist that has a general care for individuals in custody as human beings. Same thing for the racist ass staff that work here.
  155. Less lockdowns, more educational opportunities, more access to our loved ones, staff-to-inmate liason could be great, transperancy, consistancy, some sort of board where inmates and staff could work together on issues since we all have to be here together.
  156. Leadership – staff, Rehabilitation opportunities, Better living areas, Inmate - voice heard, School opportunities, Chapal services, Barber shop
  157. More college classes. more programs, Reduce the sentence for all the people. More phones, Better food, courses like construction Electricity, or difert programs to help people to be better.
  158. They need to hire at least 50 more employees.
  159. Answer the grievances. No one ever answers our grievance. Staff should be held accountable for retaliation practices
  160. The warden should do walk thru's to hear the questions, suggestions, complaints of the individuals in custody and take them serious. Staff need to stop coming to work be disrespectful, trying to entice someone to respond in a negative way. Programing could be better. More phone need to be in dayrooms so guys not fighting over time.
  161. 1. stop all the lockdowns. 2. allow anyone that wants to go to school (college courses) can go. 3. allow guy with longer sentences to work in industries. 4. more programs stop the lockdowns they say short of staff.
  162. I truly believe that staff should have some type of course in physiology or degree.
  163. Stop all the lockdown & raise the state pay, Turn the cells back to one man cell, there is only enough room for one inmate and you have too, inmate in the space mint for one inmate.
  164. Renegotiate C/O contracts, so that their pay is directly tied to the rehabilitation and success of the inmates in their respective prisons. If recidivism levels go down their pay should go up. Bring back parole for everyone. These two approaches will incentivize both inmate & staff to be the solution. Creating not only useful citizens but also safer communities.
  165. N/A
  166. have more classes or groups more yard, gym and more dayroom time also put the phones on tablets
  167. Treat Whites equally by allowing them to cell together. Concentrate us LGBTQ+ onto one wing so we're able to live in a safe environment.
  168. Train the staff a thing or two about respect.
  169. Mail, emails, movies; all our slow. Open up the gym! Been closed since 2020 (march)
  170. More classes, more time outside these boxes.
  171. To hire more competant staff who treat us like human beings not less than

172. to give people who are doing 85% to 100% of there time something to look forward too. give us jobs or school where we can earn good conduct credits. lower the prices for commissary. put more health foods in the kitchen and commissary for us all.
173. Larger portions food at chow! Store every week like before or don't freak out over this compliance checks with extra food and stuff out when we only shop every 45 or so days! More Staff! Less Lockdowns!
174. Commissary more than once every 6+ weeks.
175. More phones, more time out of the cells, every officer to be psych trained, people that doesn't use us to take their problems out on, and for wing officers to have body cams on when dealing with dealing with an individual in custody/on the wings.
176. All prisons across the State of illinois should higher a 3rd party to distribute Food within the prison Commissary or State tray's
177. get better staff that is better trained and to improve the medical treatment here
178. More programs
179. retrain the C/O's how to talk to human beings and how to react to situations
180. Stop putting us on lockdown, give us more TV channels, change the institutional movies more regularly.
181. Hire more staff. Improve quality of food and sanitation of the dietary kitchen. start college courses.
182. change all staff beginin with white shirt **[NAME REDACTED]** because he abuse of the power all the time, or closed Galesburg.
183. 1. Make all cells 1 man cells; 2. End all so-called "compliance checks" for all but "horders." 3. Properly assist and address mental health persons; section them off have group therapy etc. 4. Provide bottled water - as the water smells like raw sewage. 5. Provide more yard time - the yards sit empty 70% of the time. 6. Require staff to be professional at all times with all people. 7. Provide CDL and computer programming classes, training.
184. This is my **[20+]** yr of being in prison: We need more available programs + groups: (with outside and inmate facilitator's)
185. FIRE the warden and half the admin staff. START OVER. Send half these guys back to the max prisons.
186. Staff announce daily activities, not waiting to that exact time to tell us whats going on. Stop the hurry up and go!
187. That an outside source come and talk to every individual once a month
188. To hire more C/Os & train them correctly to treat us like human beings with respect. To give more classes & give them to everybody & stop using Covid as an excuse.
189. There needs to be a whole new administration that deals with accountability for all that work here. Staff get away with not following their own rules that are in place.
190. Change staff to individuals who honestly care and will uphold a code of conduct
191. That i can't call my mother or children everyday.
192. Change entire administration
193. Less lockdowns, better food, put more phones up in the dayroom, put phones on the tablet. More wifi routers. More dayrooms, Open all commissary windows.
194. Send all the homosexuals and trans-genders including the undercover AKA chasers downstate to Big Muddy so they can be all together.
195. Offer more programs, especially regarding school. Offer more groups. Make them available to all. Schedule officers better. Run commissary more efficiently and have items stocked.
196. To see how other prison systems work in other states, like Utah, Colorado, Oregon or Wisconsin or other countrys

197. Phones on tablets, more phones on wings, Allow school and work no matter how much time one have
198. There is NO communication between inmates and staff / managment. If we were told what changes are being made and why it would go along way to lessen the stress that this prison enduces.
199. more things to do (programs)
200. Hire enough staff to fully operate the facility in regard to security and non-security.
201. Replace the administration with Qualified personel willing to supervise their staff to Provide the services and necessities required to insure the open and Constitutional operation of this Prison.
202. Plant undercover employees from Springfield around this prison to witness firsthand the poor behavior of staff in this prison.
203. Single man cells, repair or replace plumbing system, make higher education, life skills programs available, make work or school mandatory for every inmate, place phone service on tablets, improve dietary services and kitchen sanitation, properly train officers / staff on how to respectfully interact with the incarcerated individuals.
204. Monitor them on every level
205. 1. Promote rehabilitation, not oppression / lockdowns to staff. 2. Add more phones to dayrooms / yards, so we may enjoy quality time with family + friends which we currently dont have. No GTL messages get sent out or recieved over the weekend. 3. make legal box / library easily accessible to pro se defendants. 4. Open the yard / gym scheduled to give us more time do active activities.
206. Blow them all up inmates included and start over
207. More counselors, and more "corrections".
208. change the outcome with visiting and how they are schedule because of staff shortage. upgrade how medical care for us getting to see us more often to see about our health. [ILLEGIBLE] Dietary.
209. Open the gym and more yard
210. Everything honestly.
211. Proper leadership. A new warden just started here this week, so I don't know which direction we'll go now; but prior to this, we've been sailing on a rudderless ship for about a year.
212. A big one close it because its rundown inside
213. Treat individuals according to their own character & behavior not that of others. Prepare people for release & reward good behavior instead of just warehousing people. More time out of the cells. Stop forcing people to stay in a cell that was flooding with sewage. At least let them out to clean.
214. minimize lockdowns, more phones on the wings, start back up lakeland academic college classes. Hold staff accountable for how they treat inmates.
215. BE PROFESSIONAL
216. more time out of cells, more school + vocational programs. They only let people with short time go the programs they do have. give us some time in the gym.
217. Before people are hired give them mental evaluations. Hire more staff that wont call in sick. Bring more college programs, Better staff training. Put phones on the tablets, other prisons have phones on the tablets. It would help us communicate with family when we're not able to come out cells. There's only 6 phones in the day room and 52 people have to share a phone and we only be in the dayroom for 1 hour and 30 minute and that if we not on lockdown. That causes a hostile invirement
218. Overall everything...

219. Send some one down here to see for yourself. If they are short staff why is this prison open every day on lockdown if there short staff get us out of here to another prison, where not getting time out of cell, getting sick of the staff bull shit
220. More programs and schooling for reform. Jobs for what they term short timers to get jobs and earn good time, not be punished and kept in the cell because the C/O's don't come to work for days at a time. Not be fed as 2 year old kids. Be treated as people not numbers. And there is always flooding the plumbing is so horrible.
221. Give better opinions to those trying to better themselves.
222. You need an individual in custody to be a go between people in custody and staff. To address these issues
223. Better staff. Better food portions. Cleaner environments
224. More staff, More programs / school. More yard
225. That they wear cameras and everything about them will change. And to some it want because they are who they are. And that we get a good warden down here that will hear us out to make things better because at the end of the day we have to live here.
226. An on-site neutral overseer. Popup visits from Directors & Deputy Directors. More out of cell time.
227. P.I.C. (Persons in custody) should be given fair shot at fighting accusations in adjustment committee. Officers should wear body cams. Give us the privileges that the internet says we're getting.
228. Staff needs more training in humanity
229. Only will get worser
230. Stop the gang banging and drugs coming in, Better treatment for transgender and gays, A better system for cell assignment for trans and gays, Better food and better healthcare, Better and more experienced I.A. officers
231. more help, more goodtime, more programs
232. More activities!!!
233. Offer more meaningful programming
234. That the incarcerated people get what they have coming
235. Let us out when were supposed to be let out.
236. Make staff wear body cameras. Staff are getting away with things police officers in society can no longer do i.e. choke holds, multiple officers kneeling on inmates, including on their necks, beating people in handcuffs. More programs for all incarcerated individuals. More yard, rec, utilizing the gym and R4 yard. Tablets with telephone capabilities. Longer and more in person visits, which failure to do so is violation of state law. Remove security personel from disciplinary proceedings.
237. at least feed inmates the same food as the officers
238. Stop the lockdown and gain order, I can't even go to clothing because they won't put someone there
239. do better, get better, show improvement, listen to the inmates they the ones that's doing the time in here, they the ones that gotta live here
240. To let people cell with whom they wish to. This place puts anyone in with you which brings a lot of anamosity when there does not have to be at Hill Corr.
241. Get all the young inmates out of the unit that has the other inmates who knows what's right...
242. Hire someone who know how to run a prison...
243. Constantly this institution is on lockdown for as they say short of staff. They constantly use that as a excuse to do lockdowns and little work. Even staff says it's upper staff's way of pushing for extra staff.
244. New administration.

245. phone 8 video visits on tablet as promised, more visits, all offenders receive mutual incentives, commissary more often, more respect for offenders, more time out cell for yard etc
246. To be out more, to have more classes for good time.
247. There is so much wrong, it's hard to decide where to start. The staff act as it is their job to punish us. There is a pervasive attitude of apathy and unprofessionalism. It is the paradigm with the staff and administration. All the guards union wants is more guards - less freedom for us
248. When staff is hired it seems just as many promotions are made so this prison is always upside down. Plus staff loves the level 2 lockdown because it doesn't have to do the work nor do they have to run lines.
249. In order to improve this prison, the right way! You need people down here to run this place, that cares!
250. more dayroom time, less lockdown, better staff, and people that's going to do there job
251. Close it! It's an absolutely miserable hole. Even staff don't want to be here most of the time, especially Friday and Saturday - we are on lockdown all the time because there is a shortage of staff - it's incredible!
252. they don't let you work or go to school. only if you telling for IA
253. Give more goodtime out
254. We need more programs for the inmate, we also need the staff officials to stop playing (bully's) to these inmates taking their life problems at home out on the inmate at work
255. get more staff so we can come out we be on lockdown to much
256. Bring art supplies back improve staff conduct
257. More phones or phones on tablets, more out of cell - time, more yard time, better training for staff, C/O's, one-man cells, more law library, a better grievance system, more programs, and outside place to watch the prison to make sure everything is being followed.
258. Hire more staff, change administrative culture
259. Shut down - governor to visit every cell house, and kitchen, train staff, access to programs - better quality of food, more visits to commissary - placement officer retrain – air conditioning
260. Hiring more staff so we don't go on lockdown every time they have a number of transfers or medical writs, and we can maintain normal movement conditions. Also, taking **[STAFF NAME REDACTED]** out of the mailroom because she continually changes her opinions of what's acceptable on an almost daily basis making it extremely difficult to know what we can and can't receive.
261. add phones and give inmates phone calls despite being on lockdown due to "short staff" or put phones on our tablets and it wouldn't matter. Better food more of it due to high commissary prices. Allow more practice of spirituality in the cell due to cancellations of service.
262. Programs
263. Stop putting us on lockdown so much down here in Hill C.C.
264. more staff, more shops, better chance for release.
265. Fire all staff / overhaul
266. Be fair at hearings offer real opportunities to everyone, not just snitches.
267. It depends on what you're going for... getting them all to come to work would help; making them understand that this is peoples whole lives; getting officers to either enforce all rules unilaterally or letting everyone slide would cause less animosity

- overall; setting up of educational, recreational programs to fill peoples time so prisoners don't rely so much on drugs and recieving responses from departments when we write them would be cool...
268. Programs!!!
  269. Commissary at least twice a month, put more people in school, more dayroom
  270. More programs. Commissary twice a month. Access to barbershop. Better food from dietary. Able to get gym. More staff so we dont be on lockdown cause of short of staff.
  271. Better housing, more cell space/ single man cells, better sorting of inmates, better programs, more often trips to commissary
  272. to not cut visits short, to mandate commissary
  273. Find more and better C/Os instead of family
  274. Everything
  275. Put the phones on the tablet! more law library time, stop the frivolous lockdowns!
  276. Staff needs classes to learn how to deal with people who are not like them.
  277. Make a more fair system for rehabilitation programs and jobs. It's no real list everything is favoritism, who you know or you have to pay an inmate to put in the word for you to get a job
  278. C/O's here don't know how to talk / treat people here. So, they need better training in that area.
  279. C/O's being mandated to complete a class / training on being humane, empathetic + understanding. Adding more phones to the wings, housing units, yards, + on the tablets. Adding Nexis Lexis to the tablets so we can have unlimited access + time to do legal research + work on our cases. Adding the phone app on the tablets will definitely help alleviate the mental + emotional stress, frustration, anxiety, depression that is caused by these frequent lockdowns by allowing us to speak to our family members + loved ones. More staff helping sorting + delivering regular + legal mail in the mailroom.
  280. Communication. We need more phones on the wing and even an extra 30 minutes of dayroom per dayroom would go far in allowing at least one 20 minute phone call per individual in custody a day. Workers shouldn't get fired for a minor ticket that has nothing to do with their job assignment. Allow the option of choosing who you cell with. 20 hours a day in the cell would be better with someone you can get along with. Visiting hours should be extended and we should have our 7 visits and 4 hour visits reinstated.
  281. More staff to avoid short staff lockdowns. Commissary twice a month. Better food. More programs. Gym and barbershop.
  282. Teach your officers how to deal with inmates as people and not as a criminal
  283. Better staff, more programs, the opportunity to go too school, and to also work jobs. Less lockdowns, more time out of cells. Better treatment of inmates, and a fair disciplinary system. Better food from dietary. Commissary at least twice a month instead of once a month
  284. New warden, new staff, more programs, help from the outside to come in here and talk to inmates about these problems and if they are being met with the new improvements.
  285. Staff needs to be much more professional via conduct and language. "we have officers here (Hill C.C) who go out their way to write inmates tickets, because they believe inmates should not receive good time credit."
  286. Bring more rehabilitation programs for everyone and focus on restoring the offender to useful citizenship, instead of wearhousing and not giving him no tools to reentry.

- Also change the Truth-in-Sentencing legislation to allow everyone to earn good behavior and promote a positive & rehabilitative environment in IDOC.
287. Hire staff and industry workers. Have Admin. make a fair phone schedule. White people dont get to use the phone but 1/weekly
  288. Hire more staff. And fix the plumbing
  289. Less double standard amongst staff and individuals. For example staff are allowed to speak to you anyway the feel and your expected to take it. If you have a work assignment your a target by most of the officers
  290. this is HELL of HELL
  291. Everything
  292. hire employees, staff for programs, the food, the commissary can stock up on nessesities, put A/C & heat, clean & fix the drains, ceilings, remove union protection for employees who use it to call off & not get fired.
  293. Phones on tablets. game systems, lower the cost on commissary, more classes, groups, and start back up college. Open the gym back up. Open up barbershop, good time for staying out of trouble. Actually hearing us out on what we need.
  294. Bring games systems in the prison / commissary more Better food Items, more time out the cell, more outside, put the phone on the tablet so people wont fight over the phone time
  295. start with who is enfront, need to have a good plan to make work because they don't have no control no where.
  296. None - Because i'm not staff! That's a unfair question.
  297. Close it!
  298. First time offenders should be sentence under the 50% law instead of 100% Truth In Sentencing for those who caught their case at the age of 21 and under.
  299. Reason countless
  300. Need a outside third party to hear and investigate issues with the grievance process. Writing tickets should not be the first or only response for all issues. It makes for a hostile environment and lack of recourse on the part of the inmate. Inmates will lash out when they can not get any real justice or proper supportive actions involving poor staff conduct.
  301. more time out of the cell an more phone time to stay in touch with family
  302. Hire some more staff first, fire Major [REDACTED] & Major [REDACTED], put more phones everywhere, put a (5) yr. cap of industry jobs, actually hold staff accountable for their actions, speed up the mail and grievance process
  303. more officers
  304. Better officers that know how to talk to us with respect. I have [20+] more years to do and these officers don't have no respect. I cant say all officers But most of them don't have no respect.
  305. Close it down, it is the most inhumane prison I have been too and you never get what is obligated too being given to you such as our dayroom, yard, commissary, visits or medical attention when needed. They will let us die in here.
  306. A more diverse staff who understands all incarcerated individuals are different.
  307. Close it down.
  308. more programs and time to attend the programs, more teachers and more time to finish the courses or to atend school
  309. Need better mental health and better security staff
  310. Lift the lockdowns, hire staff, reassign staff from other closer prisons, or transfer inmates to functional facilities. Lift the must sign up rule that was created for the



- pandemic that is causing so many lost visit. Improve our shop by allowing at least 2x a month with our prices dropping as they are out there.
311. To allow handmade artwork to be sent home to loved ones, allow any classes to be offered to "non" short timers, better cable system, more movies / channels, better staff conduct, faster respond time to healthcare requests, to allow white inmates to cell with other white inmates (this place will not allow it)
  312. Tear it down and start over (staff included) can't be repaired!!!! Nothing here is up to standard concerning living conditions - in "any" area here!
  313. Put phone app on tablets. If you really want individuals to stop fighting.
  314. Screen cell mates better, if someone is trying to better themselves, do put someone that causes trouble as a cell mate
  315. there is no leadership here, It would be nice to shop once a week, have decent meals. making sure are visits are one time 3 overall better leaderships.
  316. Bring back the college classes, allow long term offenders to attend vocational classes without having to wait years due to prioritizing short term offenders. Staff needs to be approachable. They need to be able to communicated without talking down to us.
  317. All new staff with real training from top to bottom.
  318. for the dietary manager to get off his butt and enforce the preparation of the food through his food supervisors. Return to weekly shopping at the commissary - the pandemic is over. We can not be in compliance if we have to shop to last a month.
  319. This prison is beyond improvement. The rot goes too deep.
  320. consistent dietary ([ILLEGIBLE] but fresh, less frozen), commissary that is well stocked, with [ILLEGIBLE] staff (favorites), consistent and informed of merchandise available (food, [ILLEGIBLE] and hygiene), proper number of staff available, use of the gym and library, properly trained and [ILLEGIBLE] nursing / medication staff (for us [ILLEGIBLE])
  321. Better staff
  322. Need a warden to come here & actual make his officer be professional & make it less about punishing & more about rehabilitation
  323. More programs access, Better opportunities for rehab. Diet improvement, Law library access. Mental Health services, Adequate healthcare access.
  324. More help from the Warden, Majors
  325. closing it down!
  326. more contact with family, more phones, time out of cells
  327. Hire more people and stop putting us on lockdown. Also, let us go to commissary two (2) or three (3) times a month, instead of once a month or every 6 weeks.
  328. Shut it down! H.H.C.C.
  329. More dayroom time, and recreation.
  330. Help the people who don't get tickets to get a job and go home with good time.
  331. More phones on wings, yards, and gym so we could use...
  332. Better counselors
  333. Place a warden here that holds staff an inmates accountable without bias. More programs, recreation, dayrooms, schooling.
  334. More phones on the deck; or put the phones & video visits on the tablet(s). Longer visits, better food, more out of cell time, more classes, better evaluations of C/Os, better their able to work here. Someone who takes one complaints seriously when we have them. Stop all this stupid ass SMI shit; its just an excuse for guys to do stupid shit & get away with it.

335. Officers taking a course on ethic's learning how to respect the inmates as someone more than just a number.
336. Please hire some staff and provide more programs
337. Allowing inmates of same race to cell with each other. More classes for us to learn our technology, 90% of don't really know how to use our GTL Tablets.
338. Get new staff, or send secret staff into this prison to see just how bad it really is here. The few bad staff make the whole place dysfunctional. The staff that are now in the top Administrative Departments need to be removed.
339. make change!
340. Get more staff and better ones that actually care about the people they are in charge of. Fire Sgt. [REDACTED]. Get rid of the visit scheduling system and go back to 4 hour visits and 7/month instead of 4.
341. More training for officers in how they handle situations.
342. More school, more programs, better staff
343. They need to feed us better bring programs back stop giving the people that can't receive good time jobs and give the people who can get good time jobs
344. They need to put people in here who's going treat you as a human being and give the same respect in return that they receive and get better training to help people who really need it.
345. Commissary more than once a month. Having a chance to go to gym. Getting our video visit machine renewed cause it stay broke. Not being on lockdown as much. Better staff that understanding. And more programs to help better our self.
346. Programs that help people, and letting us get a job or school
347. More school and programs for everyone, not just short timers.
348. Some one who knows what they are doing
349. Shut it down ASAP make it reentry. or make it max max because thats what its ran like but get us minimums out. We dont belong here!!
350. Someone to hold every staff member accountable.
351. Do the opposite of Q13!
352. Everything please this prison needs alot of improvement.
353. Accountability for staff
354. workout.
355. need whole new staff with respect & real training.
356. Overall from top to bottom, starting with C.A.O. all the way down to the dietary staff (nurses included)!
357. Start first by seeing the human not the inmate, needs, or crime. See the human being and treat one as such
358. To hire much better human beings to work here that have a much better attitude towards residents incarcerated here or close this place until a new hiring process is in place
359. Springfield really needs to start coming to this prison unannounced and talk to the inmates without staff, just walk through this place with no security
360. Better the food and good time
361. Give the guys who have a lot of time left, jobs, let them join programs, keep us busy instead of just having us in the cell all day.
362. Commissary for one, at the end of the day I have to eat The Hill C.C. Commissary is trouble, we go maybe once a month, we need the phone app on our tablets and eatables...
363. more out of cell time, adequate mail delivery, open the gym, more access to commissary

364. More involvement from staff
365. More recreational time, more communication with family, better food, more opportunities for work or school
366. Get a better chaplain who respect others beliefs and will do their job by making sure we get our services for our mental strength. Recruit more C/Os so that we can be off lockdown so much. Put phones on the tablets so it's not fights over the few phones on the wing. or for when we are on lockdown. Get an I.A. to investigate other staff without BIAS, who abuse their authority. Get one on one therapy sessions instead of groups because no one opens up in front of groups of people about personal issues therefore nullifies the sessions. (no help or progression)
367. improve educational and job training programs for all prisoners including lifers to give them a chance at redemption
368. More law library, improve the trays and commissary and clothing room.
369. get more programs and education for us
370. shut it down or retrain staff, hire enough staff
371. do better job on the everyday maintenance of the units along with serving better food instead of lying on the menu as though we have such a wide variety of food that's being served.
372. Fix water leaks, clean ventilation on ceiling, commissary twice per month, better communication from staff when locked down
373. The food could be a bit better, mental health could be better to. the counseling and more staff, so we can stop being on lockdown so much.
374. Have religious services, primary and secondary school up and running again. All vocational class up and running. Support groups like AA book club up and running again. More phones on the deck and yards so we may all have equal access. Put phones and video visits on tablets so the one kiosk on each unit isn't rotating the same first come first serve people.
375. For staff to see us as human beings and not inmates
376. Bring some vocational programs, earned good time credits. Suspend all COVID restrictions.
377. That guidelines be set and one person set the tone without constant changing of those set guidelines. That when dealing with an issue proper language and tone be used to address the matter.
378. Need more school day so people can get they goodtime and they need to start giving out the goodtime so people can get home to they family
379. More educational opportunities.
380. Close this bitch down
381. more staff so lockdowns stop, more classes & Job availability, add more phones so everyone can use when needed.
382. more activities, school, phone, visits
383. SHUT IT DOWN Immedeatly!
384. People thats on C grade get to buy food from commissary and more phones on deck, phones app in video visit app on the tablet
385. they need to treat the people who stay out of trouble better than the trouble makers Have a wing for old guys 50 and up
386. Put people in programs give people opportunities to get a job, and give people time to talk to there people on the phones. Get better food, and let us go to commissary every 2 weeks not ever month 1 ½. smh
387. Simple. Cut population 1/2. The way it was design. Everything else will come together. Positive! wise

388. Send the staff majors included to work at Menard for six (6) months.
389. Stop the drugs and hire more staff to keep us from having to go on lockdown because of staff shortage. Also, start the college courses back.
390. Maybe give maintenance more supplies
391. That they treat the inmates as they want to be treated. Their staff is fully treated for COVID, but we have to wait for people to sign up to be treated. And not by the guidelines
392. Commissary Stock updated to supply all inmates. Christian classes be brought back with Chaplain. Stop short of staff lockdowns. Stop favoritism.
393. nothing yet.
394. for "All Staff" to be reeducated and retrained on everything.
395. Make all the Apps work on your tablet. Put staff in place who really want the job IE: kitchen, LTs, cable, fix
396. Useless lockdowns. lack of proper medical attention. officers can say & do what they want. grievance system is poor and dont follow proper procedures
397. sensitivity training
398. Shut down or more officer hire.
399. I am an old man I need some help That 100 it not good someone should try to get the day for a day back
400. Stop abusing the way they do box checks (We are made to put our dirty laundry in our box with our clean clothes, cosmetics and commissary)
401. Close it (or) fix issues + staff
402. This prison needs to be closed down among the ones that will be later on. I have been incarcerated for **[15+]** yrs, and JHA has never really done anything to improve prison culture but pass out surveys from time to time. Prison life and culture in Illinois prisons is about punishment and rulership by IDOC officers' union who hates prisoners and love ruling and punishing them.
403. More programs lienient requirements for transfers and jobs and more dayroom also open the gym.
404. No Racist officers / staff
405. Put more programs inside this prison and start getting us real mental health help, listen more.
406. Everybody non-violent case, not on parole (dont catch tickets) should be put in for EDSC, open the gym back up for each deck at least once a week and go back to \$50.00 gate money, so a person will stand a chance at not coming back in here
407. 1. Hire more staff, 2. Let everyone get a chance for a job, 3. Place people in better living conditions, cell assignments, 4. Improve commissary, 5. Improve Dietary
408. Just give us what we have coming, dayroom, yard, gym, law library. We know we're in prison not at Burger King. Just give us what we have coming.
409. Fix message protocol, it can take 3 weeks for messages to come through. Officer short staff is the main issue; commissary, yard (no gym), classes, dayrooms. Make the C/O job more attractive.
410. More one on one mental health connection with healthcare providers.
411. If a person is not getting along with his cellmate move them. More programs, school opened up for all not just inmates that go home soon. Something positive to do so you are not just in a cell or room all day
412. Tear it down and start over. But more seriously, it all starts from the top! When the staff are held to account they typically treat us better. Since COVID all that has been thrown out the window. I personally have been ticketed twice in the past year — the first tickets I've received in **[15+]** years! Lost my job and in effect all hopes.

413. New staff New everything!
414. Speak to the mentors, peer educators. Speak to individuals in custody to get their ideas. Allow staff / inmates to work together. More LTS programs like plays, bands etc..
415. Everything need to be improve to this prison.
416. Give back our 7 visits / month & give us 4 hr visits again. Create age level or similar housing. Put phones on the tablet, this would resolve 90% of conflict & hostility. Resolve the lockdown issues.
417. Hire more staff, new supervisors to run everyday operations in the institution.
418. Hire more people, that is looking for this kind of work
419. More class More staff
420. Shut it down this place is ran down. Mold, the roof leaks. Birds are flying around on the deck, wings.
421. Commissary more often
422. We need more phones on gallery as well as on yard! They should put them on our tablets
423. An cleaning crew to clean the dietary, showers need to be powerwash at least once an month, better programs for individuals in custody, gym recreation time, certain staff members need to be retrained or put in some programs for the way they treat & talk to people.
424. New staff
425. More program and a good mental health
426. Be kind
427. Undercovers that extually watch the staff to see their behavior.
428. Stop shaking down so much and taking items that's dear to us away.
429. Maybe if we had a warden, (we don't currently have a warden). Someone who knows how to run a prison.
430. Those who do go should be rewarded
431. Right now we have a day to day Warden that really doesn't care to make things better. When our last warden was here it was way better. They need more staff so we can do more stuff and get all of our rights. Run commissary more and get gym back and going.
432. More school & jobs
433. Get new staff and better food
434. The staff need to work on there people skills
435. I would close this prison, or stop allowing the Local Union 1274, to fill the job openings. I would request that every staff member have some kind of education in communications skills; I would hire staff to keep an eye on how all staff conduct themselves during their 8 hour shifts. The current staff like to have physical contact to show dominance, then laugh and high 5 after the assault has accured.
436. Get people who care about people, while at the same time able to do their job correctly!
437. Hire more staff. Make college available to everybody thats able, fix visitation so if your family want to visit they are able.
438. More dayroom, longer showers, exchange people, move in and out when want to, choseing
439. train police better on how to treat us fairly
440. have Springfield investigate, they say this is Galesburg, we do what we want
441. more food, higher state pay, more laundry detergent and soap
442. Give us what we have coming. Allow 50% to receive good-time like we suppose to.

443. Educate staff so they understand that they are here to help the inmates get rehabilitated.
444. Come out more dayroom, yard more phone or get phones on the tablet. It's not family connection when you only can talk to love ones 5 times a week bogus it's too many people using (Phones)
445. The prison is a shithole. There is black mold everywhere. They are currently trying to fix up the kitchens, but it is disgusting.
446. Commissary at least twice a month, longer dayrooms, less lockdowns, hire real plumbers and purchase new steam boilers and hot water heaters, if you wouldn't eat it don't serve it plus more choices, make authority figures take and pass social courses
447. I honestly don't even know how to improve it. This prison need a complete overhaul! The living conditions are brutal! The staff lacks professionalism. It's just really bad!
448. give people what they really deserve, Really put people in for EDSC, Really have C/O's come to work, school group 5 days a week
449. more punishments for their negative actions. A impartial grievance system. I have grievances that have been pending for over 2 years.
450. To investigate who are the staff and how they get their jobs. Also, their education level, and to start prosecuting the staff who abuse their authority to abuse individuals in custody. We are no animals or slaves. We still retain some constitutional rights.
451. better care overall, medical, school, sports, the staff need to treat us like people not numbers, etc.
452. When prisoners are brought to this person we should be allowed to go to school and/or work. We should be allowed to take courses/classed that we could actually make money on the outside like tattooing, distilling, cooking, arts & crafts/advertising, etc. and earn good time on. Make sure that all IDOC staff do their and understand their jobs. Give us more time out of our cells. Give us more phone time, phones. Put the phone, video visits on the tablets. Let us buy more art materials. Help us sell our arts and crafts so we could make money. If we receive a DR it should be heard by non- C/O's. The Grievances should be answered by non- C/O's / IDOC staff. Every worker should get paid minimum wage and earn good time. We should be able to collect the interest which has accumulated in our accounts. We should receive help in investing our money, so that when we are released from prison we have enough to support ourselves and not depend on anyone. There's so much I can suggest but the main thing is to change the Truth in Sentencing law.
453. **[TRANSLATED FROM SPANISH]** More opportunities to be able to go to school and have someone take English classes because there are many Latinos who do not speak English and cannot pass the exams at school.

## **Q15. Please write any other comments or feedback on this survey below.**

1. Our dietary. Whoever checks for inspection should be fired for giving it a grade of "A" in passing inspections. We have rat turds on lids we place on pans, we have a rat infested kitchen and waterbugs in our food. I'm just surprise none of us got sick. We

- have black mold in the kitchen in our living units in our showers and that's okay? This place needs to be remade and condemned.
2. The condition can be improved to help rehabilitate inmates, rather than to drive them to insanity.
  3. **[TRANSLATED FROM SPANISH]** Putting our phones on the tablet would help prevent so many fights and we are almost always locked up because there are no police and it becomes more frustrating not being able to talk to the Family. Thanks for your time and help
  4. Short of Staff don't allow us fair ways of earning the so call credit time
  5. Hill can be better ran because right now I feel like Im in a maxium security prison with so many restrictions. Run the prison like a well oil machine.
  6. It was needed thank you
  7. Galesburg / Hill C.C. is bullshit. **[ILLEGIBLE]** for healthcare & they ignore you. They make fun of mental patients talk shit about them. We are locked down all the time for "staff shortage."
  8. Prison overall makes me feel like I may get to go to heaven. The judicial system is a blueprint designed by the devil who's bought the souls of the personel. Because its like I'm dead in prison in the sense I'm unable to move forward in like that I'm a distant memory that my people only strongly consider since it's too late to do anything. Like when on their death bed + I haven't communicate with them in over a decade. Its like hell because of psychological torture; I've developed serious physical illness here shortening my life span from stress.
  9. There needs to be more good time options for all inmates along with advocacy for the LGBTQ community and protections and religious instruction for all faiths and more programming. Access to general library
  10. I have been fed spoiled food several times, food stolen, injured by guards while going on court rite, been force to work in hazardous conditions causing disfigurement and cannot sue over it. Justice needs to be fixed. Release to all incacerated people with out PROOF. hear say does not count.
  11. criminal state of mind deception, getting away with breaking rules: these are the things that improve an inmates life in this prison / justice system better than the values of living as an honest contributing member of society. Compentency in legal matters and the will to fight them gets one out of prison quickly while many truly change and rehabilitated prisoners stay in prison for life. Instead of judging a person by a single act, (the crime) judge a person by his entire life, whether with regard to justice decisions or decisions about his/her security classification / psychological treatment. my entire being was judged by a single act done at the young age of 20, and I was sentenced to spend the rest of my life in prison with no chance of parole. And even though I've completely matured by now, have not done a single violent or aggressive thing in **[10+]** years of imprisonment, and want to do nothing but get back to society to live a life of a normal productive citizen and member of humanity, I am nevertheless to this day forced to live around habitual criminals who, unlike myself, will get out of prison within a couple of years and likely commit more crimes while I'll still be sentenced to life without parole
  12. n/a
  13. Is this really gonna help change things here?
  14. I feel if John Howard association is truly avocate for IL prisoners and prison reform. JHA has to do a lot more because I feel you all have dropped the ball.
  15. Just this last week we were locked in from fri to sun 3-4pm, then mon through thurs 7-3 am every weekend since dec. 21 we have been on lockdowns. Short of staff.

- They cancels all passes, shops, visits, phone access, showers, it's draining us mentally hurting us physically.
16. Prison is fuck up, I've been lockup up for **[20+]** years and have seen it all **[NAME AND ID REDACTED]** Galesburg, IL 61402 REAL STORY TO TELL
  17. our property being taken without the option of sending it home
  18. Nothing more that I can think of.
  19. I think people do their time and go home because being locked up in the joint its crazy because how some people treated wrong by inmates, people should get treated they right way if your doinggood
  20. Basically this place is just warehousing us. Most of the staff doesn't show any iniative to be here or work. Most need sensitivity and de-esclation training. Too many regular C/O's have more authority than the Sgt's, Lt's and some Majors. Schooling is minimal for most of the young men here. Mental health is a farce here. there's no grieving processing planned out here. Because of their lack of staffing we are being denied gym, old men should not have to run to the yard for a chance at the good weights or phones. There aren't enough phones on the wings for 108 men!
  21. I've been lock up for almost 30 years - what happened to the old john howard associate - front line - fighting for us - we have unsafe water in most prison - no telling what damage done to us - that's just the beginning - Officers not coming to work - we put on lockdown because theyre lack of management skills - I haven't had church in over 2 years - no AA/NA meets either, No Barber - no gym - family have to make an appoinment to visit "what is that" Their trying to discourage visits? My cell wrote you asked one question "Can he get his social security he worked for, for 40 years while here - he has no family nor support - he needs his money" - You send some form letter - no answer, this is not the organization that I once knew.
  22. N/A
  23. What happen to JHA - I remember they was on frontline - just the mention of their name - institutions tremble in their boots... what happened? Have you given up on us? Thank you for your attention. Plus - is IDOC prison's owned by private owners? Let us know?! Please
  24. Galesburg needs to go back to its normalcy before the pandemic hit. Because right now, everything is still being ran according to Covid restrictions, especially visit!!! No gym! Commissary once/ month! less movement period...
  25. I have been incarcerated over 20 years and the only change I have seen and experienced is that IDOC quickly running out of funds, the prisons are falling apart, prisoners are barely clothed, feed, no barber, no general library, no gym and little movement at all. Prisoners are treated as less than animal and if the general public was aware that these conditions create more dangerous individuals upon release, the public may insist on positive change.
  26. The food is garbage! The Cells are meant to house one person! we have money stolen from our State Pay! The TV Programming sucks, as do the DVD, which we pay for TV and Programming. This facility ignor the Prisoner's Rights Act, Pursuant The Federal Guidelines!!!
  27. THIS WHOLE PRISON "NEED TO BE REHABBED" ..
  28. N/A
  29. The lack of staff has caused enormous mental duress throughout the facility due to lockdowns, and failure to bring programs back on line after the pandemic. Their not offering courses that prepare individuals for reentry. Since the state took over the commissary it is disfunctional at best, and corrupt at its heart. Everything seems broken!



30. This unit has a General Library that's been closed since March of 2020, except for a month last year. There are books in there collecting dust. I have a need to read and there is nothing except a few books that float around the dayroom. The gym has been closed also since 2020. I once went over there 3 times a week. The barber shop has been closed since last year! We suppose to go to commissary at least twice a month, but we hardly go once a month, we are 2 in a cell that is suppose to be a one person cell. It's very claustrophobic!
31. They come and take your stuff talking about compliance when we are on constant lockdowns because (according to staff) "short staff." We are placed into cells with cell-mates that need to be in mental facilities. And if someone blows the power they make you sit in the cell for days without power. Cell compliance makes no sense, there is no security threat for having things out of your box, it's just a tactic to take things you've legally purchased to stress us out. When you corner a mutt, he will bite his way out of that corner, and I think officers here are trying to cause violent behavior purposely why? Search me. I want to get into the gardening program, because if I'm granted clemency, I would like to start a community garden in my community, but my time is a factor for that program (Natural Life) but I only have like 5 (five) tickets and 1 (one) seg stay in **[20+]** years in **[DATE REDACTED]**, at least let us leave and get closer to where we live, we have elderly mother and other family who can't travel to the boonies, I'm from **[CITY REDACTED]**, for example, my family can't afford hotel stays, so I can't get visits, and if one is scheduled lockdowns shuts it down, so please help us, that are not trouble makers and gang bangers!!!
32. This prison is staffed by unprofessional and incompetent individuals. For years, the status quo has been indifference and blatant anti-inmate mentality. Officers lie, cheat and steal five days a week and abuse the power garnered by their union.
33. Numerous lockdowns cause a lot of issues. At least 3-4 times a week we're on lockdown for what they say "short of staff". No yard no dayroom!
34. They need to overhaul the whole prison system. And retrain the C/os and let the C/Os that are bad one go.
35. help me. help me
36. officers **[NAMES REDACTED]** need to be fired! cause the person is talking that they bring in stuff for the inmates... also all 3 officer don't do their job right at all, they're lazy all the time... Thank you & God Bless. I hope you could help us.
37. For almost going on 2 years there is no dentist here the medical in this joint is very hard to get things done
38. please help us here for real stop these bogus lockdowns always saying your short staff let us get to the store more than once every 5 weeks
39. There's no way we can live on just to boxes they give us all our own stuff must fix into these boxes can't be done!
40. This is a non-function prison. we are always on Level one lockdown at least 5-8 shifts a week due to lack of staff
41. some of the officers here have loose lips. I wrote to an officer saying I was nonviolent and didn't want to be a punching bag. Then I hear inmates parroting these very same terms back at me. So probably an officer read my letter and then blabbed to inmates about it. My current living situation is good. I am not a punching bag. My cellie is nonviolent too
42. They need more things for a prisoner upon release
43. I am medium security I have done my parole time I should not be in this prison it does not help me

44. My name is **[NAME AND ID REDACTED]** i just came from menard **[DATE REDACTED]** (max) i have never seen anything like this. toilet water over the dayroom, they have sheet an coats under doors that is wet an mold, holes an window an my cell so its cold. Dust is so thick an vents this place is a mess I am having panic attacks Because I am scared to breath an the air, everyday almost has been a lockdown i havent been to the store an 2 months Because of it i lost visits Because of it, please do what you can to help Because my Next Step is going to Be Assault so i can get out this joint...
45. Before covid this prison was much better and during covid we understood and endured the lockdown which during that time there were adjustments made so the toll on our mental states would not be so severe. But now that covid lockdowns are no longer it's worse because there are no adjustments being made and now we are constantly being harassed by staff at the direction of the majors and lieutenant.
46. Hill C.C. staff fabricates lies with personal agendas based on lockdowns and union affairs. During the winter, when temps go below zero, cold air flows into my cell through state issued window. Water overflows through pipes and onto the wings, exposing me and other to urine and feces.
47. Hill C.C. is a real Joke Dont know one here Care about anything
48. we dont get enough food from kitchen and are only aloud to shop every 4 to 6 weeks.
49. Please help us here at Hill C.C. Galesburg we our being treated like animals here we are constantly being put on Lockdown every weekend Friday, Saturday, Sunday on Second Shift Sometimes thru the week Because we are told short of staff. cells freezing cold with Bags over windows Because the windows are Broken we need help!
50. Always short staff. Always on lockdown
51. I Have Been to 6 prisons In Illinois, Henry Hill Cor Cent. Is by far the most Discusting, mold, Human waist, grey water In the showers. AND there always looking for a reason to lock us Down, so they can sit and play cards
52. Medical staff here sucks, they are rude and lazy! And when ever they're short of staff we don't get to come out the cells. We've been coming out 1 time a day if we're lucky!
53. We stay on Lockdown For no Reason many times a week there log Records will show this
54. I've been requesting a non-smoking wing I'v wrote placement and all 3 warden's and have talked to mental health bout this issue they'v all said the same thing. That this facility is non-smoking yet there's alot of guy's in here smoking and the staff don't even care they (inmates) are having something sprayed on paper (letter's, book and magazines that they have people send in to them then they cut it up into strips and roll it up like a joint and there's been alot of guys get sick by whatever they'v smoked. Also when the nurse's pass out med's they don't make sure the inmate takes it so there's alot of guy's abusing their med's and selling them to other guy's to abuse.
55. Short staff causes to many lockdowns to only be in The dayroom
56. I appreciate your organization attempting to some feed Back, But to Be clear, Nothing will change; Because, the people and the power Broken; see all prisons as a general cash steams for the small rural township that provide a living for this community! To Be Clear many of the people have Broken the law, But to simply Ware house people is Bad on all level. In short the system is Broke and an over haul is Needed!
57. The survey was okay. Have A Nice Day! (God Bless)

58. The Howard Ass., Should Be A Shame of Themselves
59. Hill C.C. Center has Been getting worst on all levels legal mail is 1 month late Regular mail is faster. Staff here Treat Individuals less Than. Commissary is one of the Biggest problems here we go every 1 month and 1 week so we need to shop to last Then they Harrass us with cell compliance. Barely get access to legal Boxes Because of security stating it is not Their Job to watch us while they conduct it. No Barbershop staff no clothing staff LTS supervisor lacks in creativity. We use to have 6 yards a week now we Barely get 2 a week. When we get assigned to a job That is weponized against us and get fired for The smallest offense. for Instances On Individual had a single Peanut Butter Packet and one syrup Packet in his pocket and got fired for it.
60. The staff use Bullying tactics on inmates and there is no Acountability They don't suffer any Repercussions for they actions. some one shuld take a Look at the Living conditions The cell windows don't close properly and dont Have seals on them some cells Have Ice in them and on the walls in the winter
61. need to go to commissary twice a month. need better staff and need to hire more Porters with 50% not 85% or 100%. People with 50% is not getting any good time & counselor not doing there job incarcerated people is not getting there good time WE NEED HELP
62. We feel like we are the officers pawns were they are trying to make us snap and create situations they can use for political reasons such as the Union renegotiate theyre contract with Idoc.
63. They need to close this prison if they can't properly staff the prison. There no reason for me to be in a medium security and I can't talk to my family, get visits, go to store properly, constant lockdown, proper medical care, use the law library. so If I can't get this then why Is it open. close it down.
64. Prison culture needs to change, and not be this punish culture! Stay in your cell culture! serve better food, etc. In truth I Believe this survey won't change nothing
65. There's very little programs here. The programs that are available are few and due to lockdowns take a very long time to complete. I started a 20 day class the first week of [MONTH REDACTED] and just finished it [DATE REDACTED, ABOUT 2 MONTHS LATER]. a 20 day class.
66. If you have a problem w/ a cellie, instead of move you w/ someone you get along with, staff will either force you to fight a cellie or get a ticket for "refused housing" and punish you instead of move you and keep you safe. This encourages a lot of violence at Hill C.C. You get C grade for "refuse housing" then you cant call your family or go to commissary or work. This policy must change!! This prison plays games w/ our visits and visitors, this has to stop now!!
67. This is the worst strucksur prison I've been to and I've been to 7 of them on this bit along. Thank you for all that y'all all Doing
68. The Politicians create laws & policies to allow prisoners to attend programs that would allow us to receive Earned Sentence Program Credits AKA "Good Time." But inside the prison its nearly impossible to get in programs. Then if you get in the program you're rarely allowed to attend b/c of random lockdowns, staff not showing up, etc. So though the laws are good, the application of those laws in the prison are no good.
69. I'm not motivated to really write anything because last time Nothing happened, No chance at all.

70. This prison measures the mental and emotional effects on us like test subjects in a simulated environment. I truly feel this place needs to be put under (Investigation) by the "Springfield Administration." Hill C.C.
71. Since I've been in Galesburg this prison has gotten worse every year. Now they have been putting the prison at lockdown a lot because they say they're short of staff. It seems like every weekend they do that. It seems like this prison is a max
72. I hope this survey encourages you to seriously help us prisoners here at Hill C.C. cause a lot of human rights are being infringed and need to be corrected.
73. The family liaison is a joke, and I've been on this wing for 3 months and I don't know 1 individual in custody who has had two successful video visits due to a dysfunctional kiosk that is not being fixed which dissuades our family from setting visits up. I've also been waiting over a month to have my newly submitted phone numbers approved on my phone list by Securus.
74. Cells are built / designed for 'single person' occupancy and is too small, crowded for two people in them. This needs to be addressed and corrected ASAP. Showers are dirty, have mold growing in the walls drains constantly getting clogged. Vents out in the dayroom area as well as cells need to be cleaned out with a vacuum. Seals in all the cells need to have newly installed stripping around the windows as each winter plastic garbage bags are taped around them to keep the wind from blowing inside. Commissary supervisor needs to provide a new monthly or by-monthly commissary price list to all the unit wings and have it posted on bulletin board. Plus, provide personal copy (upon request for us) at the regular copying fee at the law library.
75. The living conditions in this prison are not fit for human occupancy. There is always sewage running out to dayroom and + cells floors + staff take forever to get someone to clean up
76. R3-D is in horrible shockingly horrible, condition. This living unit's conditions violate every relevant code of institutional housing as pertains to health and sanitation!
77. Job security is a privilege and not a necessity
78. Why everybody whom has a crime about sex is considered a crazy? No school, no job, no good time, no programs to help us. We are humans that can be better persons with just some help
79. Prison is the worst.
80. I hope this can be of use, the information I provided was sincere and true as can be. Thank you for caring and reaching out to those without a voice. Your very appreciation. More food must be given, and more commissary can be purchased
81. They lock us down for nothing
82. The anger of officers is being taken out on us. You can tell the C/O are burnt out from working extra hours and they treat us like shit because of it. We're being overcharged on commissary items and only able to shop once every 50 plus days. Mental health isn't a priority here and crisis calls aren't being honored. The lockdowns are becoming very hard mentally. Long term effects should be a concern
83. I've been in prison over 20 years and the John Howard Association keeps coming out with these surveys however, nothing has gotten better in prison. It has only gotten worse!
84. Hill Correctional Center is the most unorganized and downright worst prison there is!
85. Look at the rules on guys who have time 40, 50, 60 years try to get their GED. We are put out of school to let guys who get good time get in. All teachers will tell you the guys with the time who are not getting good time is the best student.
86. N/A
87. N/A

88. We are on lockdown every week here, so our loved ones can't talk to us they don't approve emails on weekends or enough throughout the week if they would give us access to phones on our tablet a lot of us wouldn't care about a lot of the negative things in these prisons in Illinois we are behind every other state as far as technology as treatment they need to take tips from California an New York correctional centers or federal prisons
89. I go home in 2 days
90. no one has faith these surveys help improve living conditions for us here in prison
91. Their should be more programs and officers to carry out day to day functions. As of late we have been on several lockdowns due to short staff
92. upgrade the food open the gym start to run all of the rehabilitation programs and discipline the staff so that they do they're jobs. The gym has not been open in years...
93. Hill C.C. is completely disfunctional
94. Many people hate being at Hill C.C., and likely exaggerate its negative points. Ive been a lot of places in IDOC, and I believe this place is ok of just needs the above improvements.
95. Hill Correctional Center is running things illegally, were always on lockdown and have nothing positive to look forward to. Chances of being rehabilitated are slim to none at Hill Correctional Center. This place need to be closed down.
96. The water smells like raw sewage, the cells are to small to house 2 occupants Thefts & destruction of personal property under pretext of compliance checks, which should only be imposed on horders & unreasonable amounts of property. It prevents us from having necessary legal materials if we have been locked up 10 plus years, or educational materials for rehabilitation. It also prohibit artist or expression that is therapy for many, Also I heard a major said the compliance policy was to stop all the lawsuits! An improper reason - retaliation for a policy. Now they are saying dirty clothes & shoes must be put in your property box when you leave your cell - along with food items. I have chef training & know as a matter of common sense that thats unhygenic and unhealthy.
97. Thanks for trying. I guess.
98. The only consistant thing about this place is the inconsistancy.
99. You have a major who works here that left the job in uniform & "pistol whip" a guy who messin' with his girlfriend, got arrested but somehow still has his job! This same major runs around with a group of the officers looking for trouble with other inmates. Stating he's "looking someone to fu## me up so I can leave." How does he still have a job?
100. I do hope that you all can get something done "This Time." because usually, nothing happens behind your survery's.
101. This prison needs to be shut down cause everyday In every cell house theres a flood where shit & piss water runs into people cell's on the bottom decks & you have to sit in it for days or sometimes for weeks. Then when the plumbers do come they put a band-aid on it & it breaks within an hour. Also why the gym isn't open down here at hill c.c when staff is allowed to play basketball in there & even sometimes work out in there.
102. I've filled out several surveys form your organization. while I've been here at Hill C.C., and I've not see any changes that are significant. Either staff here are ignoring guidelines put in place, or this survey isn't for actually helping us.

103. Officers to follow there rules and dont abuse them better training fix alot of things like shower, and windows, weigh at the yard alot of it is bend and old. Water form sink taste tarable.
104. Can you guys please help all of I.D.O.C. for men & women to get phones on the "Tablet's"! It's a new era payphones are out date no one use them anymore they dont even have them in the Free world plus every state around Illinois has phones on the "Tablet" we are the only state that is stuck in the stoneage & behind and unable to keep in contact with our love ones, Bad enough it takes 2 days to get emails... They dont give us law library like they should either! O yeah and we have not had a Dentist in over a year it's crazy how we are getting away with not having a dentist i've wrote to see the Dentist & they just say sorry we can't help you unless you are in near Death situation! Just call down here & ask Do you guys have a Dentist? Thank you Hopefully you can Help Us!
105. Help us please
106. I think this place get it worse and more worse every year, the staff they been hiring they don't have the training correct to work in this place and deel with the inmate that they bring over here. The washers y dryers is not working correctly on any of the house. And we are punish for something that somebody did we are in lockdown almost every day.
107. The laws need to change the truth and sentence law is cruel and unusual punishment those individual should be allowed to get good time. It should be laws for first time offenders at 50% the false imprisonments should be paid attention to you have thousands individual incarcerated for false imprisonment do to Chicago police investigative alert system and these are kidnapping false imprisonment and wrongful restraint 1. Any Investigative alert arrest by Chicago Policy should be investigated Because the court, and IDOC have aided and abetted in these false imprisonments for years, 2. The truth and sentence law needs to change first time offense should be at 50% and should be allow to see the parole board after 10 years, 3. grievances and complaints on staff should be investigated by a board outside the prison and IDOC Administration
108. I suggest Springfield looks into this cruel and unusual punishment.
109. Enough said; Just... Please Help!
110. It would be a great incentive for guys to participate in these surveys & take them more serious if we want sometimes receive some information concerning any results of the information you collected. Besides not believing the J.H. Organization can nor will put forth any major effort for change against their sister agency (IDOC) whom they're also employed by, too often guys feel these surveys serve the purpose more so for formalities to show at audit time, they did a survey. You at least asked the questions - nothing ever comes from it.
111. Help - address some of our needs No One listens here constant oppression No staff care - constant lockdowns
112. i wish every day is hollyday, that form we got lot of staf, they show up because they got over time but us we don't be in lockdown
113. I fill like your dont do nothen to help us that you on the C/O LTs and Warden side because nothe dont ever change when your come [ILLEGIBLE] here for inder cells we have to put nothe on them when we in the cell no [ILLEGIBLE] no cups nothe but to [ILLEGIBLE] hot pot nothe eaft ever thang git to go inmy box clean close durty close food and every thang eaft we git [ILLEGIBLE] the some thang with the hanger on the wolls noth con bee on them

114. No one is being held accountable! The warden has no backbone and allow the staff to do as they please. The facility is continuously being placed on lockdown...for some unknown reasons! The Regional Director [REDACTED] is allowing all of this to take place...only being concerned about a check! The I.D.O.C. website has this facility listed as being "18 and 6", so why are we continually being compelled to stay in these cells for "21/3" duration?
115. Close down this prison
116. need more phones and way to make money while no one cares for me.
117. The police is eating all of the food, the portion size is so much larger than an inmate food tray. And the police food is made with respect. Police tacos get cheese not the inmates the condiments seems to always fall super short for the inmate. The inmate get a bunch of salt sometimes ketchup & taco sauce.
118. this is good but a face to face would be better because a lot of people are too lazy to fill out survey. This place has their picks and they [ILLEGIBLE] + have influence on guard + staff and are the main culprit and thieves
119. Regarding this survey, I think it's pointless and won't change anything. I filled it out because I know the statistics will be posted online and it won't hurt anything to express the truth. But it's not going to help either. You want statistics? Find out how many people - staff and prisoner - are trying to transfer to another facility. Review how many grievances and tickets are filed, and compare how many result favorably for prisoners. So much is wrong with this facility it's hard to know where to begin
120. Prison Legal News (PLN) had a very informative article about the IDOC grievance system in their Feb. 2021 issue ([www.PrisonLegalNews.org](http://www.PrisonLegalNews.org)). This extensive article documented a very thorough investigation (included WBEZ staff) and they found that only 5% of grievances get resolved, and 95% get denied. This just makes staff do more improper and/or illegal things, because they know other staff (grievance) will just lie + deny everything!
121. the C/Os hold a mentality of us against them but don't care about us when SMI inmates need a crisis team or feel like killing themselves we go on lockdown 4x a week for no reason leaving us with no phone calls, video visits, showers it's depressing
122. we're not getting our yard or commissary on a regular basis like we're supposed to
123. If question states (#2) will not have any direct negative or positive effect for you what good is sending the questionnaire back to you? You come out with this survey every few years but nothing changes. sorry but it's the truth!
124. The prison locks us down at least 3 times a week claiming to be short of staff. You shouldn't have a job to come to when you miss this much work. These jobs need to be privatized to ensure that those on payroll must perform the duties they were hired to do without the unions protection!
125. Things could be better if they let us have religious based housing where people of the same religion are bunked together (of their choosing) and even make a whole wing in this manner. To give guys reward by having weekend passes with their family. To give guys who've done a lot of time and were imprisoned young a chance to get out soon or after 50% of time served. especially if 1st time offenders.
126. hill correctional center in galesburg it's terrible! needs to change, especially people like us who suffer huge mental health problems
127. This survey does not accomplish anything. I have been filling these surveys out for [30+] years and nothing ever changes. Year by year everything gets worse. I am going to put my name and number on this survey because I want you to know who I

- am. I want you to come see me the next time you are here at Hill, **[NAME AND ID REDACTED]**
128. Y'all send out these surveys but what action goes into holding the administration and staff accountable. I'm **[NAME AND ID REDACTED]** and I'm willing to stand firm on what I have witnessed down here at Hill C.C.
  129. Nobody is trained here, nobody has answers, nobody is held accountable (staff wise), and every staff members seems to be their own boss. We as inmates have to navigate the system on our own because staff is little-to-no help but then suffer consequences for doing so. If you're lucky you can get a job and become a familiar face and maybe not be treated as poorly as the general inmate population. Lastly. Between lockdowns and broken phones, inmates on a normal basis will get 1 phone call per week. 2 if you're lucky. The phone calls are 20 minutes each. 4 phonecalls per month is 120 minutes and a grand total of 24 hours per year. 24 hours per year is not enough time to build nor maintain any meaningful relationship with anyone no matter how you look at it. Coupled with that fact that we have multiple people supporting us out of the prison walls, you now have to divide that time between 5-10 people who you love. They spoke of giving us phone access on our tablets then said that process was put "on hold" doing that (phones on tablet) would take alot of pressure off of us. Thanks.
  130. Things have gotten progressly worse each month for past 3 years!
  131. Thank you for worry about us. Hope folly you can help us to get better Programs. Prison is supost to help people, but here, we don't get the help we need to bee a better person. Our selfs at leest my self, have to learn by reading books. We need help on the law library sitem. We need lawyers to help us with paper work for courts. I been look up for almos **[10+]** Years and I don't understand why I'm here. But I can't get a lawyer to help me and law library don't help me at all. This is why we need Lawyers to help us or others Programs that can help us. Thank You. We need Free tables for people and better Wifi. Thank You. God Bless
  132. Thank your agency for advocating on our behalf.
  133. Not enough programs or groups available. People have said they have been here 5 years and are still waiting for school, groups, or programs.
  134. Someone is going to get killed in these cells one day. SMI guys should not be in cell with older guys. They bully. Staff, sergents, LT, and grievence officer does nothing. Someone is going to get fucking killed.
  135. I've seen survey like this many times during my **[15+]** years of incarceration. I hope that this reaches the attention of someone with the right tools and will really deal with the bogus treatment in these prisons. you guys come to these facilities and they know you're coming so they make things look as though everything is ok when it's not. Thank you
  136. allow us to transfer to the institutions that have the programs that will allow inmates with alot of time to inrole in the college courses, industries and any other program we need to go for improvement of our (inmate) lives. also change all of these prisons that started out as one man back to 1 man cell, 2 people (inmates) have to share the space of 1 person.
  137. I think the wardens should come around and interact with us more and truly listen and work with us for change and programs because change starts from the top but working with the people at the bottom. And doing something about the staff that are over ignorant.
  138. when are y'all going to do something about the problems Here in Hill C.C. the Lockdowns the Lack of respect from staff and trying to live off the \$13.00 dollars a



- month 1 case of noodles cost \$12.00 dollars. also why do you ask about the conditions and we don't see any changes. This is just a warehouse for old inmate with alot of health problems.
139. This prison over disciplines for minor offenses
  140. i feel it was a good survey i just hope & wish something change and truly get done.
  141. Investigate the treatment by staff in this prison!
  142. I Hope something is Done.
  143. You have racist staff here who only want to keep us in these cells and send you to seg. To be honest there needs to be a real oversight here not someone who's going to continue to let the staff do what they want. Have a camera that's linked to someone in Springfield so that they would see and hear the most nastiest negative things thats being said and done by the people they employ. It's under staffed because no one wants to work in this environment/Henry Hill facility because they have a conscious & heart and there's not too much they can do because everybody is in it together from Warden **[REDACTED]** on down. Now there's a new warden who used to be a major here.
  144. They should add more phones to each deck or put the phones on the tablet. Change the things on the tablet every 3 to 6 months. Put more health foods for us all. Stop putting us on lockdown every weekend. As they say short of staff. Just give us some hope for us to want to be better People. This place have you angry all the time. you know what comes with being angry!!! That's not good for anyone. Help us to be better people!! Help us! Help us! Help us! Help us! Help us! Help us! Please help us! Thank you for your time! I really hope this make it to (JHA) Thank you!
  145. Thank you as always for this survey! It seems that it helps for a while afterwards, till the prison decides to go back to their old ways!
  146. YOU ALL CONTINUE TO ASK US WHAT'S GOING ON, BUT YALL HAVEN'T DONE ANYTHING FOR US.
  147. What do you say to the person who believe in inhouse corruption. When they steal his mail, Force him to eat contaminated Food products, deny medical attention, and has been denied Administrative housing (such as a single cell without PC or Segregation)
  148. the staff here is not properly trained they don't know how to treat prisoners they call them names they don't do their job they just hang around getting paid to do nothing. nobody watches them
  149. If the staff react to an issue with staff - They react with **[ILLEGIBLE]** if an Inmate is having a medical crisis they stroll to the problem. How they house the Inmates causes huge issues. If you can't get along with your celly you either have to fight it out or walk yourself. If you walk yourself you now face C grade, and the loss of privileges. they won't just move a person for not getting along.
  150. this prison has a way of making a person seem small & or less of a person
  151. Are these surveys conducive to making change? Will these issues be looked at and addressed? Are these concerns alarming or statistics?
  152. 1. To me the main thing is having water not polluted by sewage and/or other contaminants. Polluted water = polluted bodies & minds! Free bottled water and/or free water filtered containers would be the "quick fix" for the systems to be upgraded.  
2. So-called "compliance checks" give staff free reign to steal valuable educational & legal books as well as disrupt legal actions. It causes fear, frustration, anxiety, stress, depression and violence! The photo of what a cell is suppose to look like is an almost empty cell. IT'S WELL KNOWN that if you take away all educational & legal opportunities from prisoners they will focus on crime!  
3. The prison is huge, the IDOC

- should partner with truck driving schools to offer CDL certification since there is a shortage of drivers they can have the person ready for work upon his/her release. Computer aided design and computer aided manufacturing CAD/CAM classes should be open to all and 3D printing should also be available. They have a lot of programs with no real world application. They pay a librarian to sit in the library and stare at the books! \$70,000-\$95,000 gone, not 1 person is ever called. Is that legal or fair to taxpayers? Talk about crime! 4. Small 2 man cells create violence, frustration, stress and false claims of rape etc. Recently 1 guy beat a female Sgt. real bad, she talked to grown men like they were two years old, implied some were gay, snitches, etc. That is how they trained her, so he got stressed out with his cellie, then she started talking "tough" and it was all bad. BLOOD EVERYWHERE! She was 5.0' and talking like she was 7.1' & 500 lbs of pure muscle. So we are on lockdown - even though they shipped the guy out the same day! 5. SEE The Times Mar. 21, 2023, p.14 at. [showlocal.com/mywebtimes](http://showlocal.com/mywebtimes) Where 3 COs at "Western" beat a 65 year old man to death.
153. That (JHA) just don't look over this survey: Be the (JHA) of old and push for the betterment of the incarcerated: Cause most of us (prisoner's) are coming home back to you all very communities: "We need HELP"
  154. I've been in refuse housing for fear of my life being took for 3 months. No phone calls or nothing. I was in grade and no one will help me. Not even yall.
  155. I prefer JHA staff to collect these survey, mailing them institutional mail leaves room for staff to manipulate by filling out survey in their favor in place of inmates who doesn't participate.
  156. They here in IDOC are miscalculating parole, MSR revocation time by applying the wrong statute. If your imprisonment term is 85 or 75% they apply that to your parole/MSR but 730 ILCS 513-6-3(2.1) say recommitment is 50% for parole/MSR revocation - this needs to be addressed immediately for I am a victim of this – **[NAME AND ID REDACTED]**
  157. This prison really sucks & the C/Os are straight bitches. Hope this can help.
  158. There are no college or rehabilitative classes for someone to use before they are released and no good time is being given out according to new laws that have been passed
  159. Aside from these continuing surveys, something need to be done about Hill Correctional Center because the way this facility ran I'm positive they breaking rules/laws set for them to follow working here. Individuals in custody need a chance to correct themselves first they need the proper tools to do so
  160. I wish they would let us go to the gym sometimes.
  161. Please look into Hill Corr and the lockdown 3/4 times a week for no reason / none inmate issues
  162. A lot of problems are because of phones. More access to phones would alleviate a lot of those issues. Also, having more access to school and programs would give people things to do. The jobs don't pay enough, so people have to rely on family just to survive. It's that, or hustle.
  163. This is the only state that gives day for day. Why? Texas gives 3 for 1, Florida 2 for 1 even California gives more than day for day? Why can't Illinois give more than day for day? prison programs can?
  164. There is a culture amongst the staff that encourage them to treat inmates as sub-human beings we are mocked and made fun of. Some C/Os have pets who dance and jape for the C/O's amusement. The inmates do this seeking special treatment

- which many get until they are no longer entertaining, then they are disposed of and for that inmate the chips fall where they may.
165. Really there is no school No jobs No programs, in cell all the time
166. When it comes to prison, especially here, one person is held accountable for another person's actions such as, if my cellie catches a ticket. I catch a ticket so that he or I would take the blame and the one who's really responsible could never say "it wasn't me, why didn't they write my cellie up" because people were beating tickets like that. This is an unfair practice because I personally don't even want a ticket on my file whether I'm found guilty or not because I feel that unless I actually commit an offense, I shouldn't bear the burden of having to go to trial and having an infraction on my record at all.
167. This place is run more like a social club for staff and not a prison interested in rehabilitation. The prisoners are treated as an unfortunate and unwanted inconvenience to their socializing and non-job related activities. They rarely do the jobs they're assigned to because there is absolutely no staff supervision or accountability unless an incident or accident occurs, and then staff takes it out on the inmates instead of addressing their own failures to perform even their basic duties
168. This prison is a ticking time bomb waiting to explode because of incarcerated people being fed up with the poor treatment by staff. It's only a matter of time before people start getting hurt / injured.
169. I believe intimate human interaction between men and women are natural. The regulation or suppression of these interactions have effects on one's emotional, mental, spiritual and psychological well being. The implementation of conjugal visits for incarcerated individuals could vastly improve quality of life, familial stability & institutional security, by giving one hope and aspiration of fully maintaining their role in their relationships by displaying good character and building upon the foundation of said relationship in a controlled environment instead of their absence tearing their family/relationship apart due to their incarceration. The institution would benefit by incentivizing good behavior. Sexual misconduct acts would drastically decrease, thereby improving safety and security of the staff and individuals incarcerated. This could improve IDOC role in restoring individuals in custody to useful citizenship and decrease their chances of re-offending by building educational programs based upon emotional growth/maturity, by connecting the dots between emotional immaturity (bad choices) and neglecting or potentially losing one's family and/or partner, and emotional maturity (good choices) not risking neglecting, losing or sacrificing their family and relationships. Not to mention, the financial opportunities that IDOC would stand to benefit! Thank you.
170. I see a very big lawsuit. Sidenote: In prison life people with a lot of time need people to talk to. So once they ask for a crisis team. The staff claim to be crisis team members. They are the ones that treat us like shit so we don't want to talk to them. In the process they disrespect us and don't let us just talk to the mental health outside counsel because they calm us down. When we explain it to the officer (our problem). They have their friends and co-workers around they like to show off and say stop acting like a bitch or say "Yeah he don't want shit. They treat us like a joke instead of doing their job. Officers show favoritism to inmates who kiss their ass. I could go on, it's hard to get in contact with the wardens or any administration. We shouldn't have to threaten to go on hunger strikes and then starve ourself to get taken serious or the administration attention. This place is a big lawsuit if outside people were to get ahold of the camera's. Because when outside people/groups as yourself

- come in (just look around) everything is just a act. soon the outside visitors leave. Its back to ah jungle.
171. We are on lockdown so much for nothing, mental health doesn't exist
172. Life in this prison has only cause me to endure high anxiety, stress, depression + fear of being retaliated against. I feel that I get punished for being a worker, abiding by rules + just being a good human being, by C/Os. This place need much change with food, commissary, time out, education / programs but most important change the negative mindset staff has toward I.C.I.
173. Same shit different day! Nothing ever changes
174. Everyone is tired, jail is made to destroy out mental. common sense is out numbered, and deminishing daily.
175. If a individual in custody wants a transfer to a different facility and if that individual has a clean disciplinary record ie: (no tickets in over 10 years) and doesn't cause problems. Allow that individual in custody to be transferred to the facility he requested. Not any place that there is bed space available.
176. I like and agree with the questions this survey asked.
177. I have been here for nearly **[15+]** years, and it has only gotten worse as time passes. The staff have no power to correct bad behavior, so they tend to take their frustration out on those of us who have something to lose, like our jobs. And have you ever heard of a prison where the inmates can open their cell door without a key? And the staff turn a blind eye to it most of the time? This has led to multiple assaults on staff, and yet, nothing gets done.
178. This prison has so many cracks in the walls the floor tiles are coming up off the floors. The buttons to alert the person in the control office of a problem in your cell does not work. The officers don't do 30 minutes walk through checks, they come in and sign in the book when they feel fit, sometimes it's hours. most of the time they are playing cards in the control office. When ask to get a job they say you are put on a waiting list which never happens. Because someone who gets here within a few months they get a job when you have been here longer. This place is a joke and the people who work here are too!
179. The higher ups in the institution just for sport or their own amusement go out of their way on a daily basis to either fix what ain't broken while ignoring what is or simply using their authority to oppress an individual in custody by taking something from then be it property legally possessed a privilege of some kind even your job assignment where your good time is earned simply to prevent you from going home as soon as possible.
180. Help! Read prior letters to ya'll on my name & you'll understand 2019-2020
181. plumbing problems plague this prison. unnecessary lockdowns. we only get to go to commissary once a month, and when we do go, they be out of a lot of items. Sometimes we might only get to go once every 45 days.
182. Please bring more college programs. Jobs Put phones on tablets. I've been incarcerated for **[10+]** years the only time I ever got into an altercation is over the phone. If there is a way to help get people good time who have to serve 100% of their time? People also feel like there isn't anything being done so they don't fill out these serveys please help us in here. Thank you for your time and service.
183. There is nothing positive about this prison...
184. They are racist in galesburg. Ready to snap. I sat in my cell for 7 days no running water no help from staff. There are birds in dayroom and bird shit too. Don't get cleaning supplies for cell. uncooked food. Rats in the dayroom all over galesburg prison, no hot water in cells. no visits Always on lockdown We need to see are family

- too. if they can't run this prison right put us some where we can get what we got comming to us. By law we are not suspose to be on lockdown because staff don't want to work to just come in and go to sleep or clock in and go home or just sit on there ass all day. How much do you think were going to take, no one cares if your going to help us let us know, try not to put our hand on staff. Not gonna keep kicking us, are you going to help us or what. How much can we take. Ready to snap. This is what's going on at galesburg hill where on lockdown every other day why no yard, no dayroom. We haven't had gym for 3 years but the staff plays basketball in the gym all day, yes the staff but not us why. the staff lets are food sit out in the dayroom for long period of time befor we get it it's cold now. They do it on purpose, is that how there gonna treat us. we try to talk to them with respect but it don't work they talk to us real nasty with no respect it's gonna stop. if I treat you with respect treat me the same way are we gonna keep taking it. what would you do? I'm a man just like you. They cancel our visits for no reason they don't let us out on time for video visits too much work to push a button they have the paper work in the office. So what would you do we pay for it not them. we don't get cleaning supplys for our cell. The don't run the store like thay say we might go once every 6 weeks high prices. No tooth paste nothing we **[ILLEGIBLE]**. The kitchen works still are cookies off the tray our peanut butter to an the chicken to. They still all the time The staff don't care when we tell them. They Don't clean the showers at all or the tables No cleaning the floors They sell the clean stuff. Don't use it for its purpose What would you do. If thay can use the gym why can't we how are they short of staff but in the gym playing ball all day we see them too. Come to work and go to sleep in the bubble. The healthcare working talk real nasty too for reson at all if you don't want to work here why are they here. get a nother job. Don't talk to me that way Im not talking to you like that Not going to take it no more. We have no dentist down here. if your white thay let you keep your job more then 6 months. if you Black you don't get that play just white. Thay give us bad milk too. Food with rat dropping in it the supervisor looks other way. The tray are dirty to. Food is cold this is no way to live so What would you do. Are you gonna help us. How much can we take were not Dogs.
185. I think this survey can be very helpful if taken serious to really help. Hill is one of the worst prisons I have been in. Prison is supposed to be for reform and that is not how it is here. They are just collecting the money for us being here. This place is just NRC with TVs. The school they do have is cancelled 4 days out the week, jobs are given to people with 20 plus years, people in the 2 groups are the ones they favor and cant even benifit from them because they have so much time to do. This place is a joke even the C/O say so!!!
186. I feel that people serving 100% of their time should be able to earn some type of good time. We deserve to knock our time down as well
187. We are literally living under a threat right now. Recently, two staff members were assaulted in 4 house. As a result 3 particular C/O's were reassigned to this house. **[STAFF NAMES REDACTED]**. The Sgt exact words were that he was sent back here to "ruffle feathers and clean house" these 3 C/Os have reputations for writing tickets and speaking to inmates in a manner that can be provoking. While the staff assaults were bad, the individual responsible was taken away. Us having to live day to day under the stress these C/O's are causing is tantamount to psychological torture. It is a version of pre meditated retaliation by administration
188. I pray for a change and I appreciate you all. And Im not afraid of these staff at all. My name is **[NAME AND ID REDACTED]** and if you ever want to reach me there you

- have it. "the outspoken one" LBS! A CHANGE IS COMING REAL SOON frfr. God Bless You All!
189. When is JHA really going to take action and actually advocate for change in IDOC??
  190. I've been down here 2 years and I haven't been to gym one time, because this prison doesn't run gym. Yet the guards be over there (in the gym) lifting weights and playing basketball. I've been in restrictive housing for [3+] months and I've gotten one (1) phone call during this time because this prison suddenly comes out with a decision to not allow anyone in C-grade a phone call. I haven't spoken with my family in 2 and a half months. They have Lt. [REDACTED] on the adjustment committee and he doesn't call your witnesses. He doesn't let you plead your defense, His only question is are you guilty or not? No matter your answer, 99% of the time he convicts you. In this prison we aren't given supplies to clean our cells. We have to clean with our body soap. HELP PLEASE!!!
  191. make it easier for family to visit not harder. Also help people in prison to get savings accounts make a program to help people prepare to go back into the world
  192. surveys are a waste of time
  193. A prisoner advocate is needed...
  194. Appreciate your concern.... But what will you really do about any of it??
  195. They shoot guns to target practice all day every day even if were on lockdown. Why cant they let us out instead of that? And whos paying for all the bullets? Thousands a day being shot. I personally know bullets are not cheap! This is honestly and realistically the worst ran, worst living condition, worst everything prison I've ever been to in the state of Illinois. This place is seriously out of hand.
  196. Our disciplinary proceedings are not fair because security personel determines guilt for alleged violations. This is clearly a conflict of interest. Any person whos rank or position has a interest in maintaining order in the prison should not be the person who determines guilt for violations. Two house does not get enough time to eat in chow hall. Healthcare is dismissive of serious health needs.
  197. Foods terrible, lockdown every other day, impossible to get a job or school
  198. ....?
  199. Tyou for your survey.
  200. I just want do my time, when its time to go home to my family, I can just leave these crazy people who don't want to go home
  201. I am only a single voice who goes unheard. Staff does lockdowns on a constant bases. Here its every Friday Saturday and Sunday. Every week. Family is restricted already from visiting their loved one because of the constant visiting restrictions. They conduct themselves many of them but not all like they are the rule of law instead of the laws that exist through the courts and legislation. Many really do need retraining because they forget that we are individuals in custody and human being. And nobody is perfect not even them.
  202. I hope somebody take real attention to this prison.
  203. These people need too make a effort to help us, They need more american to spoke up about prison
  204. The COVID restrictions were the best thing that could have ever happened for the staff. It allowed them to curtail everything. No college, no gym, endless restrictions - all in the name of Covid. And now they seem to have forgotten how the prison used to function. They are reluctant to return to precovid operations. It's like a cancer that has consumed the whole body. IDOC is one giant cancerous tumor. How do you fix that? Almost every system in the IDOC is dysfunctional. Because the people who run those systems are dysfunctional and unprofessional. I'm really amazed that there

- isn't more violence in IL prisons. It is a testament to us, the incarcerated. Imagine if this was California, or Texas, or Florida. We choose to get along, for the most part. Most guys just want to get out of prison
205. our visitors (i.e. family & friends) still have to schedule visits one week prior to visit date which makes it impossible for someone to just stop by. Also some visitors are elderly and have no idea how to use a computer which makes scheduling visits almost impossible for them and you can't call here to set up a visit
206. I feel this don't really help the problems we face in jail at all.
207. Basically, I simply wish that everyone would stop using the euphemism "individual in custody" especially organizations such as your's. Personally, I think it is demeaning. I am a convict, hardcore and righteous!! Everyone is trying to make prison seem pretty and nice I've got **[50+]** years behind walls and fences and I can tell you - there's nothing "pretty and nice" about prisons!!
208. I think this prison as a whole need to do better with how they work with people & help out more
209. N/A
210. We would like you all help with getting Hill C.C to run this prison correct far as giving us our yards & time out our cells. These officials as of lately haven't been giving us our "yards" & proper "dayroom" time
211. this joint is fucked up that's why y'all get beat fuck yall
212. this prison is the worst place I've been the staff are assholes
213. again the disrespect issue from these staffs are very bad and really need something done about it they feel that they can just talk to us any kind of way
214. I ask for an investigation on the treatment and conditions here at Hill C.C. and for this place to be condemn.
215. Thank you. Here we are being shaked down daily constant lockdowns 23-1, we are treated like a max. DOJ has to come and do a surprise visits. Grievances are lost and unheard. We eat poor foods and below 2,000 calories, please help get the word out Hill is bad
216. I'd like it if the prison reinstated the college programs or at least substituted it with something of equal value. Something we can use to get on our feet when we get out. Also allowing us to order our own art supplies through Dick Blick again would be greatly beneficial. They stopped allowing us to do that about a year and a half ago. Art is good for stress, peace of mind and is a skill we can market. Also keeps some people from seeking less constructive activities that could be detrimental to their rehabilitation
217. Emails don't get processed fast enough, and they have this bizarre system where only Sgt. or higher process emails but they aren't obligated to and most don't. So emails are sporadic and erratic in how and who they may be done. Commissary way too slow. No academic college classes, No gym and everything is in disrepair. Staff, although respectful may be apathetic.
218. The staff in Hill CC try to mistreat or disrespect individuals in custody based on their case or crime.
219. N/A
220. Are you going to change something here???
221. Use jail to help communities, by training these guys teach them. The world is changing and the wars are looming. We see whats going on with people who have the power, start now so it want be to late with these people.
222. I came from Menard to Hill in **[YEAR REDACTED]**. I've never been in population anywhere else so I can't compare maybe they're all like this... I can say that I was a

- productive member of society with lots of family and friends before coming to prison. Incarcerated, the few jobs I've had have no direction from staff, most jobs now go to a select few who bullshit well with the lazy staff. Most officers here have never enforced any rules (unless forced too) nor do they care about any inmates concerns. A few enforce rules hard to cause pain where they are, others do things like not pass out toilet paper until a day and a half later than scheduled. The counselors, nurses, kitchen, teachers (all but maintenance staff who do their job) are worse than the officers laziness competence duty-wise. This prison makes all these young guys coming in now worse - in here ... and out there. Thank you...
223. For once I'm serious about sobriety and my future, but stuck here with no programs
224. This prison is like living in hell!
225. I was transferred here from a minimum prison and before that I was at Big Muddy C.C. this is by far the worst prison in every aspect that I have been to.
226. I think **[STAFF NAMES REDACTED]** bringing in cocaine. word on the streets.
227. Need to stop putting us on lockdown everyday. stop feeding us kids meals. Commissary is every 45-50 days it is not enough food for us \$150. We starving n always on lockdown.
228. If it means something!
229. The food is not enough A grown man can't get full off 4 chicken nuggets. We is forced to buy commissary. They don't drain none of the food everything is drench in oil. We don't get condiments we got catchup like 5 times in a year we only get diabetic syrup with pancakes It's hard to get in programs they pick and choose off who they like. They claim it's a waiting list I've been on for 2 years but it's people who only been down here a couple months that already in the groups / class. Everybody I ask say they never put in they was ask on the fly. So it's like they not even following no list. Its frustrating cause I went 4 years with no tickets But still cant get in no programs.
230. This place don't have nothing together or in order.
231. Another very negative thing that occurs here + in many of the other IDOC's facilities is that when a major infraction/incident occurs, such as staff assault or drugs being found, even after those responsible are identified, removed, + placed in restrictive housing or transferred, they still discipline + retaliate against the rest of the population by placing us on lockdown, not allowing us to shower, make calls or get visits, + in most cases bring in a TACT Team/"Orange Crush" to shake us down + intimidate us, abusing us psychologically + emotionally, + in some instances, physically. This is a pattern + practice that IDOC has frequently used for years! Security reasons will be their go-to defense/reason, but after removing the responsible parties/individuals, why do they still choose to lock us down + shake us down... to intimidate or, + retaliate. C/O's + staff that just have a shitty, miserable, ugly attitude +/-or personality should not be allowed to work in prisons because they make the quality of life in here much worse than it already is.
232. A correctional sergeant was assaulted on **[DATE AND LOCATION REDACTED]** at Hill C.C. The ind. in custody was taken away. We have been on lockdown for 4 1/2 days now even though no one else was involved. Half of the wing wasn't even on the wing because they were at work. We are being treated as if we all did it. No showers, no phones, no laundry for 4 1/2 days. We even had a water leak since Friday night through Monday afternoon that was not addressed until Monday afternoon. The back of the wing had a growing puddle with water going into some cells



233. It's sad that every year you send this out, but nothing change. Hopefully this will change things concerning this prison. It's sad to be in a prison, when you have NO hope.
234. Hill Correctional Center is one of the WORST prisons I have been in period. The staff is a real problem, they deal with us unfairly, they don't come to work so we're always on lockdown because they're "short staffed". They offer no programs for good time credits, it's almost impossible to get a job or in school here. The food is terrible, and we're only allowed to buy commissary once a month with very limited food items available.
235. The year and a half I have been incarcerated in Hill have been the most stressful time of any other facility I been. I have the opportunity to be home soon with good time, due to my non violent case, but due to no programs being provided I am incarcerated longer than I would be somewhere else. somedays in here I fear for my life due to knives being found, staff not doing their job. Drugs being smoked like its legal while staff is in the bubble playing cards, than doing their jobs.
236. Asking for a investigation on the inhumane conditions here at Hill C.C. \*\*please note: That only 3% of this survey was pass out by staff. They are trying to silence us! HELP!
237. Do a walkthrough and talk to us not staff. We will tell you the truth once shown credential. This prison needs consistency.
238. We are on lockdown literally everyday if it be one shift or every other day because of staff they dont have + the staff that dont want to come in for work. Every cell on the bottom decks flood water! Please help us with these issues thank you.
239. The pandemic is over but scheduled visits are still a issue constant lockdowns are still an issue. Commissary is still a issue. Supplies is stockpiled in commissary, entered into the computer but supervisors refuse to sell certain items to certain houses. Our gym is still closed. Academics courses don't exist. On the Kewanee Horizons Post on our tablets we see other facilities that are medium/max with full Gym and regular visits and college courses providing Bachelors Degrees. Do you know what that does mentally to see other joints progressing but were not.
240. its going to take a lot to save this spot
241. Lt. [REDACTED] brings in illegal contraband for inmates, Sgt. [REDACTED] has did favors for sexual exchanges, C/O [REDACTED] abuses his power to Scar 3 House on commissary he lets workers hide stuff so when our house gets there we cant get it. Sgt. [REDACTED] abuses his authority by being cruel & if we try to stand up to him hell put us in seg for insolence
242. If you see these we actually need help down here. It's honestly messed and it seems like it's not getting any better only worse. Please dont let this survey be for nothing. Please let this stuff be heard and considered.
243. This survey is much needed Because if yall really read this it's gone make things alot Better For us and For the staff members who comes to work It's gone make the inmates living much better.
244. Open a good programs, to have the people busy and open a Jobs. where people that doesn't go to school can do time. Put attention to people on the cells where if they don't get alon, fine what is it? because is so much shut on this
245. My mp3 player has been broken for (13 months). GTL has told me & my family that I can get a replacement it this facility just confirm my device is broken. They, then would sell me a new one. I have over 600.00 dollars invested in my device but since I won't buy a tablet, this facility has been angry w/ me for a year. The tablets don't work at Hill Corr. Center because of the very weak Wifi . I need outside help. I need

- you J.H.A! Mr. **[NAME, ID, AND LOCATION REDACTED]** I want you to know who I am for assistance. If you people really care, we can get help from you.
246. there are officers like SGT **[REDACTED]** whom try to get people (other inmates) to attack sex offenders. He has had grievances written! He is not the only one!
247. Investigate the following for inmate misconduct, abusive of privilege, harassment / bullying, etc. Major **[REDACTED]**, Sgt. **[REDACTED]**, Sgt. **[REDACTED]**, C/O **[REDACTED]** (female), Liu. **[REDACTED]**. Investigate us being on lockdown every weekend for past 6-8 months unbeknownst to the higher ups in Springfield.
248. Real education? Please don't spent time asking about life in prison this is a human warehouse. This produce money, this is business for all \$47,000 for year each! Not even working regular worker will make 47G. so what are you ask. one cell of two = 94G. big money, I hope you get something after all it's just business but if you wanted help for real ask for reduce time and open programs. Than you all
249. Poor staff attitudes I.E. Maj. **[REDACTED]**, Lt. **[REDACTED]**, Sgt. **[REDACTED]** and kitchen supervisor **[REDACTED]** are all poor examples of professionalism and lack of respect towards inmates that make for a toxic environment. These staff members consistantly violate rules or disregard rules as they see fit. What is I.A. for of not to monitor staff as well as inmates. Who in this facility looks out for the inmates best interests? Why have adjustment hearings for tickets if they only believe their own staff?
250. Staff needs more training dealing with individual in custody. Alot of them just talk down an disrespectful to us cause of they position.
251. What was the last "issue" your organization worked on that actually brought about change??? And I filled out this questionnaire, while on lockdown, due to the "short staff" excuse.
252. you have to preserve yourself and do what's best for you when it comes to life in prison in general, you have to give respect in order to receive respect and most of the guards are respectful, more so the men. I come from Menard Correctional and this place is alot better. That's why my answer reflect what i marked, i answer as truthfully as possible, the constant lockdowns are making this prison stressful, but I work 5 days a week and from 4:30 am to 12 or 12:30 I am out my cell. dietary.
253. I am happy that someone care about us beside family, family what help keep a level head. Galesburg has it's flaws and no one better not write a grievance because you will never see it again it take over 2 years to get a grievance back and if it's something that's really important you not going to see no grievance.
254. I appreciate someone caring about our daily struggles we endure in here but I hope you guys can actually help us. I am not mentally the same person I actually lost any form or humane communication. I dont even know how to interact with people sometimes because of the truama I got enduring these things they do down here in Hills C.C.
255. The prison staff will punish all of us for the actions of 1 or 2 folks.
256. I would like to see fair pay for individuals in custody who do different work, they pay as everybody do the samething. I think that is would not be fair if prison guard been pay the same when some of them are Leutenants, sargents etc.
257. My name is **[NAME AND ID REDACTED]**. I want to be know as I don't hide behind anonymity. I put in for a transfer to go to **[PRISON REDACTED]** to see my grandparents who live outside **[CITY REDACTED]**. I was in Menard for **[20+]** years, last **[3+]** being spent in the MSU. My grandma is **[85+]** with dementia, grandpa **[85+]** with heart issues and diabetes. I lost **[MULTIPLE RELATIVES]** to Covid. My mother lives in **[FAR AWAY]** as is very restricted due to health issues. I have obtained over

150+ certificates, 2 GEDs, not had a ticket since **[10+ YEARS]**, with my only serious ticket occurring in **[15+ YEARS AGO]**. I did everything right and was still sent to Hill C.C.. This prison is a huge step down from **[OTHER PRISON]** and even Menard MSU. This prison has alot of staff who are racist, and talk just mean and evil to any and everyone. We are lockdown at least 75% each week. We get maybe an hour a day out our cells maybe every other day. We have no access to phones, showers because of these staff shortage lockdowns. We only shop one every 5-7 weeks. The prices just continue to rise with the excuse of inflation, yet we see the same news. our prices will never return to normal, and only small amounts are ordered, so it's a hierarchy as to who gets the better items. I've lost 6 visits already because of this sign up genius online for in prison visits. The rule was created for Covid. But now the pandemic is over they still are enforcing. My brother works for our government **[DETAILS REDACTED]** around the world. because his work is classified he gets no set schedule to plan visits. My grandparents can go long distances and have to rely on others. I have an aunt who doesnt know how to use a computer, she **[70+]** years old. This sign up thing gets detour and just been a huge burden on our family and the inmates. I'm still waiting on a hardship transfer, as I need to see my grandparents before they die. I also am back in court trying to have my sentence reduced. I was 20 years old at the time. The Illinois appellate court agreed I should have a chance at relief. A big part of my argument is focused on my post sentence conduct. The whole point of Danville was to go to college. This place has no college, no programs, everything is tied into the industries were you need to have less than 8 years left. The jobs are cycled back and forth between the same core of inmates. Once their time is up they simply switched with their pal. The handbook says I have to wait 90 days for a job, but the lady did me at least 180 days before she even thinks about submitting me just for the process. The legal mail is another issues. They have one person pass it out. So she gathers it all up in her office for at least a month. Then when she has about 5 weeks worth she'll come over to the deck, with pure evil and hatred. Threaten guys, talk disrespectful, even denyed a guy his letter because he was brushing his teeth (it was 6:30 am!) Our legal boxes are have no security seal on them, leaving them exposed for any staff member to do as they may. I dont know if you or anyone could fix the issues at this prison. They have more issues then Menard. I never thought I'd be able to say that. Another odd thing they do is deny one emails, block contacts without say any reasons. They blocked several emails I sent to my very Catholic aunt. I would never put anything out of order in an email to her. But they denied the messages, took my credit and never said what I said to warrant such an action. My cousin was blocked for no reason. My sister was denied visits because of a sealed juvie record! She caught a case when she was **[<15]** yrs. Did all the time in juvie court/jail. was out before she was 17. shes **[30+]** now and never broken the law again. Works hard for a living for her kids. They denied her and wont even tell us why. You see there is so much. I have grieved all of these issues over and over. We didn't even have a grievance box. I was told to just give the grievances to them?! Please Help! Thank you

258. I have taken these surveys throughout my **[20+]** years incarcerated in different prisons I just hope that I see changes in this prison.
259. S.O.S
260. This prison would be much better if it didn't go on lockdown so much do to lack of staff. If ILDOC added the phone app to tablets the prisons would become a little safer.

261. Because when your cellmate does something in the cell that breaks the rules you both get in trouble for it, no questions asked
262. This survey is a great thing you are doing for us people incarcerated gives us hope for the future & make us feel like you care about are lives cause our lives do matter too.
263. There's a lot of mean spirited staff member that works in IDOC. They use their authority as a weapon against you. When an individual in custody challenge their unwanted aggression. They threaten to give you a ticket or walk you to segregation. The adjustment committee goes along with whatever the officer said that wrote the ticket. Overall, the officers feel they can talk down to us, Disrespect us and expect total submission.
264. That your offices continue to check on prison life and somehow continue to try to help in anyway possible
265. commissary items should be allowed out of the property box. **[ILLEGIBLE]** laundry hanging on the coat hook against the wall. my name is **[NAME AND ID REDACTED]** as far as I can tell, the 2022 survey by JHA brought about – NO - changes here at Hill... let, May Jehovah bless the efforts you sincere ones comitte to. I do not wish to wish to be anonymous.
266. Please do something about Hill! This prison is horrible, it makes Menard look good!
267. fewer lockdowns due to short of staff (**[ILLEGIBLE]** running at half roster), classes, groups available to all sentence terms regardless of time remaining (providing to short term or little remaining only), school, programs available regardless of time remaining, more options available for mental/visual stimulation (for individuals) denied some channel options available to other IDOC based on LTS personal beliefs/opinion, more physical options for **[ILLEGIBLE]** yard – the facility sport **[ILLEGIBLE]** or more options avaible beyond weights, basketball and maybe soccer, use of the gym so secondary option when yard seasons out or as on alternative/secondary time frame, regular available hours for the regular library regarding its availability, access and a check out / return system (drop off box on each foyer pushed up once a week? etc.)
268. Help!!!
269. All of Ill prisons need 2 be more like Kewanee
270. To be determined!
271. We all have tablets by GTL They should allow us to have the phone function and visits on our tablet
272. There is really no comunication between staff and inmates. When it is inmates are not heard, it's all about what benefits the staff. We go on lockdowns for days on one shift because of shortage of staff and the next shift does the same thing. If they're this short of staff how are they able to run this prison.
273. Hope they get the point to much lockdown cell time here. Makes for hard time, specially if your SMI like me
274. I feel as a Latino its hard to get a job and get good time, but I'm still trying and just have to wait
275. Need more phone time, visits could be improved, emails could be sped up, mail could be faster and staff could be more attentive...
276. Better Healthcare. My hernia took 4 years to rix. MRI ordered by Dr **[REDACTED]** on **[DATE REDACTED]**/22 not Done yet. very painfull painfully lots of pain. Contact visit with atty.
277. For them to stop using & looking for any reason to keep family & friends, from being able to come see us or do a video visit. Most if not all people from the city know

- someone who has been locked up before. Their past shouldn't dictate their future. A man should be able to have pictures & (naked or otherwise) of his lady (as long as she's of age). Warden's who care how the place is ran, & that doesn't let staff make up rules as they go. & The punishment should fit the crime; & most times it doesn't.
278. It would serve everyone better if they implemented bodycam's into the prison system.
279. Thank you! But we also pray you improve your services. You people use to really help inmates in our treatment. But you must have gotten a new leader/boss to run things. So we suggest a new leader. Bless you!
280. The Medical Staff are so overwhelmed that they don't care if a resident is cheating on meds. And this has caused overdose issue(s). The Telephonic will give you any mg of drugs just by having a 15 minute conversation with this clown. Herd medical Mental Health evaluations, WTF. And the Mental Health staff can't keep up with the current population. The security staff falsely log walk throughs on the residential gallery(s) sometimes(s) Two or more hours at a time. The only time the security staff really keep track of residents is when someone is assaulted,. Staff mainly. Residents that are assaulted are disciplined for Fighting and this is common practice at Hill. Residents are constantly escaping their cells, and stealing other residents dayroom time on the Telephones, showers, and sneaking into cells stealing residents Property. The chief Administrative Grievance Department **[NAME REDACTED]**, and **[NAME REDACTED]** refuse to follow Administrative Directives, Time lines, investigations of any issues being Grieved. I have never got a positive finding on any Resident Grievance. MOOT, MOOT, etc. for **[5+]** years now. and several civil actions won. Yet MOOT, MOOT. "Shit Whole." I am just waiting to hear a staff member has been killed. Residents are under feed, and only go to commissary every 40 days. Now security are taking clothing and commissary during compliance / Box checks. Someone is trying to get staff hurt.
281. make change!
282. The staff here as a whole do not care at all about individuals in custody or their families. Several staff members hold petty grudges and act unprofessionally. They lie on tickets to frame us and their buddies on the Adjustment Committee rubber stamp guilty on the tickets, no matter the evidence to the contrary. Please help!
283. There is a distinct lack of programs here, and almost no schooling.
284. They don't give us our mail and we don't get the things we suppose to get.
285. I was in Menard & I'll say I've been the most stressed here than in Menard Correctional. I hate it here, it's so stressful & depressing.
286. Please use the survey to actually make changes.
287. Hill C.C. will only make you prepared to kill yourself in here. No morals within the staff. Always on lockdown, no Gym, no pictures outside of visits. They talk to you like your nothing.
288. They need to fire officer **[REDACTED]** + Lt **[REDACTED]**.
289. N/A
290. This survey needs to serve as more than just a survey but a prompt to mission for change here1
291. As a collective this prison has falling below in **[ILLEGIBLE]** but as to how I'm **[ILLEGIBLE]** at one time celebrated for being being a help to staff and the incarcerated, but once good time come in im become like most receiving good time a forget. They don't want you to earn your way out of prison. And I'm talking about staff & union. Please just don't ask question but choose to help. And **[ILLEGIBLE]** help us well. **[NAME AND ID REDACTED]**

292. Far too many to even write
293. We do this survey but it's as if its for show Nothing changes. This place just operates with no over site.
294. The staff mistreat inmates all the time. There aint realy a Warden so the White Shirts run the place and they feed us slop wile the officers eat good off food that were supposed to get. And unless your a snich you will never get a good time program. and the counselors would rather tell you a lie to blow you off than do there jobs
295. Y'all have a good one, Keep fighting for us Thank you
296. They need to improve on the food served. Commissary needs to be offered more often.
297. Thank you for what your doing at John Howard association. First and foremost. I ask that you please look into these issues? We are treated without respect by "most" C/Os. They look at us as less than humans. I've seen people almost die and die by hanging themselves because they'll ask for a crisis team and the C/O's don't care and ignore you. I have had a celly in the past that had a panic attack and a seizure because he was ignored by staff. This facility is terrible in my humble opinion. Also the nurses here are very unprofessional and do not care about privacy when dealing with inmates. They just think that your lying or over exaggerating because they dont want to do a sufficient job. "Most nurses"
298. I pray for a better opportunity while incarcerated education or employment with fair pay as dietary work. I feel like a slave!
299. We need to see and hear from John Howard at the Hill Correctional Center atleast once a year or twice. Like visits!
300. I hope this place get shut down because it's a lot of racist staff down here and they use and abuse they power against blacks and Hispanic. They need to hire better staff so we can get treating fairly and treating like we suspose to get treated.
301. grievances don't do anything here!
302. my comment is concerning the abuse of the staff being allowed to have a lockdown every other day per Springfield due to them alleging staff shortage, I've been locked up nearly [30+] years and that has never been an issue. I believe the prison is more staffed now more then it has ever and now with these senseless lockdowns it is creating a very hostile environment.
303. Many great things and some poor. On the edge of being best facility in IL.
304. thank you for this survey! It gives us the chance to try to help get things better in this prison and I do hope things get better
305. GIVE US PHONES ON OUR TABLETS SO WE CAN HAVE HUMAN INTERACTIONS WITH OUR KIDS, WIVES, LOVERS, FAMILY. Stop totally locking us down half the day the entire weekends. Have educational programs on our tablets we can actually use and benefit. Have access to babble or Rosetta Stone courses. Allow us to shop twice a month rather than once every month-in-a half, to two months. Pass out soap, shampoo, razors, toothpaste, dental floss, lotion, laundry soap every week if we can't go to the store reasonably.
306. The food is Bad we go to the commissary only once a month, haven't been to the chapel since COVID 19 started two yrs ago!!! if not longer
307. For examples today 4-5-23 Wed. It is now 5:30 p.m and the only time out of the cell was to walk to chow for 25 min because there has been a shortage of staff for the past year.
308. From answers you receive of this survey, stop asking and start taking steps to fix the problems. Put some pressure where it's needed to get results.

309. They need to hire more staff and better food and more dayroom time and go to commissary more than once a month.
310. This prison doesn't seem to give out chances to acquire good time unless you have 10+ years left, the staff loves this place because we are always on lockdown, so they don't have to deal with us. They never have request slips or any paperwork needed available or they say.
311. we need more good time contracts in people here to open more jobs
312. I come from a max after more than 20 yrs this place has a window and a hot pot otherwise I'd rather be back there.
313. Please have this prison under investigation because they run this joint how they want to. They don't care how they treat us in here because they been getting away with it for years. Please Help us
314. Not, Afraid, of Blow Back. (Penalized as whole) Heres info: **[NAME AND ID REDACTED]** As of **[DATE REDACTED]**, **[15+]** years in custody Please! contact. email available, GTL
315. This survey is from Hill Corr. Center in Galesburg.
316. Thanks for asking these questions.
317. There are good officers here that would help out even go the extra mile, some that just want to be ass holes if sometime pisses them off. Then their are officers that just want to come in for their shift and leave
318. To continue to look into these prison system I hope you guys are looking into how they are not going by the guidelines for us to received the Covid booster shots. We shouldn't have to wait for them to get enough people to agree they want it. But by the guideline that are required. Not when they fill they have enough people so they don't waste it. What if they don't get enough then we will wait as long as a year or more before we are getting it. Putting our Lives in danger! THE MEDICAL RECORDS don't Lye!
319. I would have rather stayed at max, at least showers were consistant.
320. this facility needs to go under investigation. theres alot of bogus things going on with staff members. this people down here is not fair. Hill IDOC
321. Please help us here at Hill C.C.
322. We are allowed tablets but the phone app, picture app, video app, is not available to us in state prisons but is to county. All problems phones, video visit can be solved by activating the apps. Fights are over the phone daily if the phones are on the tablet no more fights!
323. Please come here and talk to inmates. so **[ILLEGIBLE]** right point of views and please dont allow the c.c. speak for us...!! Help thank you
324. I dont know why I waste ink on this every year we have been telling you for years (in person also) that there are mice in the bread room shitting and pissing on our food, and sewage running out of the bathroom into the dining hall. If you go over there tomorrow you can walk through piss on your way to see the mice scatter and shit everywhere when you open the door to the storage room
325. The John Howard support to help us by why is it so hard for someone like me who been lock-up for some 20 years in still have 40 more years to do. We need the day for a day back ASAP for every one.
326. I Pray that my response to all the questions is adequet.
327. There need to be a different way to get grievance done not just put throw and sent it back with staff sticking w staff and I/M get in trouble. (Seg you cant right up issues until 30 days later (Exhausting Grievance in any prison is a joke system set up for I.D.O.C to come out on top The I.D.O.C worried more about filling out the papers

- then what happen to you...Exhaust mean they say inmate never completed. I'm in ferder court over papers they hide/did out of time frame sent back
328. Yes, I will like a list of the goals that JHA will be working on to change prison life and culture in ILLINOIS. What are your plans? Do you even care? You can send these plans and goals to me: **[NAME AND ID REDACTED]** Hope you will reply, and you should come visit us here and walk around to ask us in person questions, see how the food is cooked, look at how the cells look, and there conduct toward us, etc. Only time will tell if you really care.
329. theres very little help for corrections theres very little sources for programs I feel if the facility allows more programs and presents lots more of opportunitys there will be alot less problems also reduce the lockdowns constant days on lockdown causes stress on inmates and creates a sense of helplessness.
330. I pretty much covered everything on questions (12-13-14) this isnt a bad prison.
331. This prison lock us down everyday second shift due to short staff my family calls up here and they tell my family we not on lockdown when we really are on lockdown. we go to commissary every 45 days its crazy this prison is not right at all they dont put guys in programs to get goodtime this prison (Hill correctional center) need alot of fixing Asap
332. This facility is the worst one in the State of Illinois.
333. You guy's (JHA) have to do a better job of policing these institutions. They do a lot of DIRTY! Stuff. Most guy's are to short (time wise) or to scared to write it up.
334. There are no college courses. There is no gym. Consistantly for the last 2 months we are on lockdown during the weekend. We are on constant lockdowns 1st shift due to short staff. From medical writs. It is common to have 3+ writs a day. I believe the max is 3/day. Video visits are frequently broken for weeks & no change of location is provided. Thank you for your time, energy & concern.
335. I just believe that there should be more self-help programs.
336. Alot of these old prisons have black mold behind the walls and under the floor, in the showers etc.
337. Ive had grievances in since 2019 that have not been replied to. If the only way to resolve injustices is not working, then we will resort to other methods to get justice!
338. None...
339. This place needs to stop rewarding Bad Behavior and punishing those who do good.
340. I hate prison period but this joint really need to be shut down.
341. I spent **[15+]** years behind the wall. I was in Tamms & Pontiac as well as Menard A.D. for a total of **[5+]** yrs & Hill C.C. is by far the worst prison experiance I've had. I thought going to a medium would be a step forward but it has had detrimental impact on my quality of life. Everyday carries a threat of conflict over the phones & just general interactions daily. I'm house w/ kids who are passing thru & I have life. I think about life long term & they think of instant gratification & self validation. I've been in prison 20 yrs & am in my 40s housed w/ 20 yr olds. It's chaos.
342. This prison is so short-handed, That we go on lockdown 3 days out of 7 days.
343. I have a life de facto sentence **[50+]** years at 100% I have been working with a group called Parole Illinois. They are working on a parole bill for guys like myself. HB3373
344. More staff so our dayrooms are not taken as well as needing more phones to stop a lot of violence
345. This prison has an Major & Lieutenants who is & was part of the tactical "Orange crush" team They is the reason this prison is bad & needs improving because they mentality is take, take, take, and fire, fire, fire. They don't give you the option of sending your personal belongings home they just throw your stuff in the garbage,



- and if you question them they response is "because I can & there's nothing you can do about it," there is no gang activity in this prison so there is no reason as to why they need to be so aggressive to people and harass people who have jobs and want to stay out of trouble.
346. Someone is going to get hurt.
347. When we asks for transfers, approve us so we can go somewhere else better. This place here sucks, and it's going to get worse. P.S. It's going to get worse and the system know this, because they're sending too many inmates from the max's joints here. You will have more staff assaults in the making. Stop sending Max's inmates here. Thank-you
348. Thank you for your concern.
349. They are lacking staff a ton and the ones that are hired just want to sit and do nothing all day long. They never want to just give an answer they just say I dont know. Its hard to find out anything here.
350. We need more phones, video visits, more school programs for everyone, not just the main inmates that been down here for alone time!!!
351. I have been at this Illinois Department of Corruption facility for **[5+]** long years, and the Administrative Staff in all positions have simply failed to perform their duties for the people of the State of Illinois. Lack of Mental Health Care; Lack of Medical Care; and Lack of rehabilitation PROGRAMS. The continued Lockdowns have caused residents to have Mental Health Breakdowns, Assaulting their Cellies and Staff; Self-Mutilations; Alcoholic and Drug addictive practice(S). "Prescription Drug Overdosages" because the security staff, have refused to stand and watch known medication "Cheeker(s)" take their prescribed MEDS. The Illinois Department of Corrections Medically Contracted Employee's "WEXFORD" has also taken on the practice of just handing the medications to the local Black Market Drug Dealers that make a good living off selling their prescribed medications. I understand that it is the duty of each person to take reasonable steps to conduct themselves in an orderly fashion, to follow the rules and conduct themselves in a civil manner. Hill Correctional Centers main function is to house the orders of the Illinois Courts that award the full custody of each of Illinois criminally committed. Most of the individuals confined are "Blacks, and Whites, Hispanic or Latino, and all of them require rehabilitational programing!!!!!! THAT THERE NOT GETTING AT THE HILL CORR.CNTR. Only 15% of the Criminally Committed are being gave the opportunities to change their lifes and most of them are under educated or have no education at all, and nothing is being done in the Illinois Department of Corrections to help the massive population of the mentally challenged. I have been in lockup for **[15+]** tuff years, I was born and raised in the City of Chicago, IL and every day I went to school in fear of being assaulted or killed, I am now **[55+]** years young, and hold alot of hate in my heart, that has consumed me for year's, I have no way to change the way I feel and I am Confinded in a place the only allows me the access to Hill Correctional Centers Educational Departments Program, "because I have been known to file Civil Complaints and Win". I want to help every single individule in prison get their education to change just one thing in their lifes. This education should be Mandatory for every individule in the Illinois Department of Corrections. "AND SHOULD BE A PART OF MADITORY SENTENCES". If the John Howard Association really wants to the Illinois Criminal Minds to change the way they think, it starts at the public schools in chicago, Illinois, and the surrounding counties. Stop the bulling of children in the public schools. Hire armed gaurds and metel detectors at the enterance of every school. Let the Children know that if ther having any issues with class-mates,

at school or after school to report this to the security staff and their teachers. This will stop the fears, violence and stop the persons infliction of abusive behaviours at a young age. This should start at the lowest levels of education programing. John Howard Association should be contacting the Illinois Legislative Administrative bodies to pass a bill to stop SCHOOL BULLYS AND GANG-BANGERS. If you change one persons life at a young age this will filter through every part of our society at every level in this once great State of Illinois. This State has become a septic tank because of our State Legislative Bodies. That should never discourage the John Howard Associations mission to change the lifes of every individule in the State of Illinois by puting forth a BILL, to change the Public School Policy and Procedures, and practices that have lead to this criminal outbreak within the State Counties biggest populated areas. My understanding of the John Howard Association is that they take on issue that change The States Departments that are lacking in Administrative practices, of the already ascertainable policies and procedures. (So why is the the John Howard Association not reporting the Hill Correctional Centers abusive practices of Locking Down the Residents, 22 1/2 hours on a daily basis, which has effected the rehabilitative programing and caused residents to commit acts of violence on their assigned cellmates, and staff, 80% of the assaults are on inmates being housed with each other, and not one state prosecution has been filled on a residents behalf by the Hill Correctional Centers Internal Investigations Department employee's. And the residents requesting to be moved prior to the assault are told they have to refuse housing and go to segregational confinement, or restrictive housing. And the residents committing assaults are known to the Hill Correctional Centers Disciplinary Adjustments Committee, that also refuse to red flag those violantly known residents from being housed with residents, before getting mentally evaluated for those aggressive behavior's. "prior to being releasted back into the General Populations Housing Units, at the Hill Correctional Center).....WTF!. Hill Correctional Centers Shift Commandor's **[NAME REDACTED]** is a Major whom has always been a hater of residents at this facility, and covered up the staff assaults on residents by the Staff and Violant residents that are being used to assault residents that report the above criminal and civil violations "to places like yours". If your really concerned about how the residents are being treated, then request the Lockdown records beginning from the date of March 15,2020 through to the present date, and don't forget to request the assault records, and the suicide records, and the drug overdose records, and you just might want to request the records of the short staffing issues that are a driving force to get more staff hired at the Hill Corruptional Center, Respectively. I sure would like to get my hands on this information so I could persue all the issues brought to you attention. The Illinois Department of Correctional Informations Departments Supervisor **[REDACTED]** is the IDOC Freedom of Informations Officers, located at the office address of 1301 Concordia Court Springfield Illinois 62794-9277, and can be reached at the telephone No. (217) 558-2200-ext.4110. Fax No. (217) 558-5612. This young man has done every thing in his powers to stop me from pursuing this Civil, and Criminal Matter in the State and Federal Courts, by blocking me from obtaining this public information. I could sure use a hand up in this matter before your office, and if I don't receive this from your office, I will be forced to proceed without your assistance respectfully. I thank you for your concerns in the matters and will keep your Firms Employee's in my thoughts and Prayers. I would be verey thankful for the findings in the completed survey concerning the (MQPL) Measuring the Quality of Prison Life

- that was sent to men in the Hill Correctional Center on the date of 04/01/2023.  
Respectfully Submitted **[NAME AND ID REDACTED]**
352. The staff here are way too unprofessional, antagonistic, disrespectful and always provoking someone to assault them. In the words of one officer, So I can buy a truck and payoff my house, plus paid days off! The commissary is raising prices every time we shop. They're always out of something until they get to their favorite building! We get one phone call per day. We're always on lockdown because they're ""short of staff"" LAZY! Mental health...yeah right! In my **[25+]** yrs straight, worse prison I've been in!!!
353. Once one prison (Ex. Menard) says a person can't visit and you transfer, the prison you transfer to should handle visits, not the prison came from. Now your family has to keep contacting (ex. Menard) to get things fixed when the prison where you are says everything fine. The prison where you are should handle life for the inmates they house. I still cant get certain visits!
354. Jeoluesy is the biggest disease a in the world
355. commissary schedules have been backed up for years, its super hard to get a job in here for some reason, couldn't got to school cause less time get priorities over more time, why not put school opportunities for Espanol too!
356. I have been down here for 4 months. I'm a 50% and they wont give me a job or put me in school or programs but they put everyone who is 85% in jobs, programs, school even parole violators. I don't understand why.
357. It is time for a change, not only for incarcerated people but for society. People who are incarcerated got locked up for something bad they did. most. Some are simply bad people. The laws of punishment need to be lightened to allow those who have truly changed a second chance. People need to learn why we do bad things instead of pass judgment say 50 years in prison will be a sufficient punishment. Yeah 50 years might be sufficient punishment but is it necessary for rehabilitation? Is rehabilitation an incarcerated person's right after spending 20 years in prison or is it just a past thought with no hope for rehabilitation in sight? Very best wishes and may you have pleasant thoughts.
358. more programs & schools along with coming out our cells 3 hrs a day out of 24 hrs. 50 people got to use the shower use the phone in 1½ hrs 1<sup>st</sup> shift and 1½ hrs 2<sup>nd</sup> shift can't happen!!!
359. I would like to see a return to regular visitation without the need for signugn genius.com. Were still restricted at 3 visits for 2 hours per visit a month. I would like to see the yard scheduled restored to pre-covid amounts. We still have no gymnasium and are at about 1/2 previous yards. I want to be able to order decent art supplies for painting, acrylic, and watercolor, pencils (I can live without oil paints)
360. Will this really make a difference?
361. Hill Correctional Center Needs!! to be looked into ASAP. We are mistreated and I know whoever reads this is going to sweep this under the rug but they are corrupted and need Springfield to look into more ways to help the inmates that deserve to go home. HILL CORRECTIONAL CENTER/GALESBURG We need help!! They are not giving us good time they are canceling schools n groups
362. There are not enough phones to support 50 people for 1½ hours of dayroom. Then every weekend for 1, 2, 3 days they lock us down so that's less time. Emails take 3 days to 14 days to be delivered to and from us.
363. See letter attached to this survey

364. When people stop seeing us prisoners as just a way of making money, pawns then the way we are treated will change. My name is [REDACTED] and I am not my crime.
365. I'd would like to think/believe these surveys will make a difference, but this is the 2nd one in the last 3 yrs and there's been no improvement The staff from Lt's down to C/O's all will tell us - Nobody gives a Fuck about you people, but your families. and no Judge, Jury etc will do anything for you or care what we do to you!! There's a policy Here at the Hill - "No 2 whites in a cell together." It has happened rarely (caretaker instances). Major [REDACTED] said it's Lawsuit worthy!! Staff turns blind eye to [ILLEGIBLE] dice, drinkers wine, and smoking chemically treated paper!! The List goes on, and on!! We need better fans on Commissary! The one's they have are not attaquit for temps/Humidity 85 degrees ad up! and we've had 2 or 3 DANGEROUSLY Hot days last year! These people won't share the A/C as they say it takes from the bubble, where they play Texas Hold'em on the computer. If they ran the A/C at say - 8am on a Hot & Humid day they wing could be cool enough to remove the threat of Heart related Health problems. They may have to run it all day at times, but if you knock out the heat & humidity during the hours of Mid-8am it would be sufferable throughout the unit!

## OTHER MARGINALIA COMMENTS

### Q1. Age (Under 26; 26-30; 31-40; 41-50; 51 and over)

1. [51 and over] 54
2. [Under 26] I have been incarcerated since the age of 16

### Q2. Race or ethnicity (White, Black, Hispanic or Latino, Other)

1. [White; Other] Indian
2. [Other] HUMAN – There is only one race... The Human Race
3. [Other] Human
4. [Other] Native/Black
5. [Black] /Indian
6. [Blank] Human-being
7. [Hispanic or Latino] Why does it matter?
8. [Other] Human being
9. [Other] (Human Being)
10. [Blank] Mexican-American

### Q4. Were you first incarcerated prior to age 25? (Yes, No)

1. [Yes] 24
2. [Blank] I have been incarcerated since the age of 16.

## **Q5. What housing status are you currently on? (General Population, Restrictive Housing, Other)**

1. [Restrictive Housing] For No reason at All
2. [Other] medical housing restrictive

## **Q6. Are you currently getting at least two hours a day out of your cell or sleeping area? (Yes, No)**

1. [Blank] sometimes
2. [Yes; No] If we're not on lockdown due to staff shortage...
3. [No] Short staff lockdowns allow 1.5 hour per day out of cell (5 of past 7 days)
4. [Yes; No] Some days
5. [No] The Average is 1 1/2 Hour, on lockdown 3 out of 7 days a week
6. [No] We r usually on lockdown at least 1 shift a day
7. [Yes] sometimes
8. [Blank] sometimes
9. [Blank] sometimes
10. [No] Not even close we are on lockdown way to much
11. [No] we go on Lockdown every day for No reason "so called short of staff"
12. [No] Too many lockdowns due to "short staff"
13. [Blank] Sometimes
14. [Blank] sometimes
15. [No] No we go on lockdown every Friday, Saturday, and Sunday. This has been going on for months now because they say they are short staffed but Springfield don't know.
16. [Yes] lockdown
17. [No] Lockdown For No Reson
18. [Yes] About 3 or 4 days a week because of staff shortages we go on lockdown often
19. [Blank] sometimes if not on lockdown
20. [Yes] sometimes
21. [Yes] I'm a worker, however due to short staffing here at Hill C.C. people without jobs can get an hour and a half a day because of lockdown during one of the shifts
22. [Yes] Some time
23. [No] stay on lockdown to much everyweek
24. [Yes] sometimes because most of the time we are on lockdown 2nd shift for short of staff
25. [Yes] If we aint on a short staff lockdown which happens at least 4x's a week
26. [Yes] if you count chow lines
27. [Blank] Sometimes
28. [No] Dayroom Because of staff
29. [No] lockdown Fri-Sun
30. [Yes] 1 w School + Dayroom
31. [Blank] (ocassionally)

32. [No] We go on lockdown almost every day because of “short staff,” transfers, writs, other bullshit lies. We do not go on lockdown because of disciplinary reasons.

### **Q7. Do you have a work or school assignment? (Work assignment, School assignment, Both, Neither)**

1. [Work] Live in aide
2. [Neither] Not Allowed
3. [Neither] Denied access
4. [School] Voluntary
5. [Neither] used to – petty ticket
6. [Neither] Lifer dont get school
7. [School] Clinical Services Program
8. [Work] I currently work as a Porter. But I wish that I could have chosen my job assignment at the Industry because they get paid better. I have 3 more years left on my sentence so that could of really helped me save some money. I tried to get into school first, but they don't offer much schooling here. I'd prefer to go to school instead of a job.

### **Q8. Mark response that best describes how you feel (Strongly Agree = SA, Agree = A, Neutral = N, Disagree = D, Strongly Disagree = SD)**

Relationships between staff and incarcerated people are good.

1. [Blank] I do not even attempt to talk to staff because I get along better with a wall.

I receive support from staff when I need it.

1. [SD] Never
2. [N] Some times
3. [Blank] Hell No!

Staff here treat incarcerated people fairly when applying the rules.

1. [Blank] Hell No! They write up bogus tickets and there's no way to beat those IDR's because the Adjustment Committee will never go against their staff. If it was written you're GUILTY!

I trust the officers.

1. [N] Some
2. [SD] NO
3. [SD] 1 out of 10
4. [Blank] These people are the scum of the world. I wouldn't trust them with trash.

I get along well with the officers on my unit.

1. [N] Some
2. [Blank] No. I do my best to avoid them because they just don't know how to treat us like humans and speak to us as such.

The best way to get things done is to go through official channels.

1. [Blank] stuff don't get done here
2. [SD] call home
3. [Blank] No! I write to the Warden. If that doesn't work I write the Director. If that doesn't work I write to the Governor.

I have been helped significantly by a staff member with a particular problem.

1. [N] Some
2. [Blank] No. I've been trying to transfer to Kewanee so I could get the proper education so I can succeed when released but nothing has happened as of the present time.

Overall, I am treated fairly by staff.

1. [N] Some
2. [N] Sometime
3. [Blank] I try to avoid them at all cost because they are a\*\*holes. And to avoid catching another staff assault I avoid them.

I am treated like a person of value.

1. [SD] I'm Black They Don't Care
2. [SD] FACTS!!!!
3. [Blank] No. I am treated as if I'm their slave.

### **Q9. Mark response that best describes how you feel (Strongly Agree = SA, Agree = A, Neutral = N, Disagree = D, Strongly Disagree = SD)**

Some of the treatment I receive is degrading.

1. [Blank] Yes!

I feel safe from being injured, bullied, or threatened by other incarcerated people.

1. [SA] Not due to officers
2. [Blank] I'd feel safer if I could share a cell with a person of my same race and not forced to live with just anyone. But I'd feel the safest if I did not have any cell-mate at all. The BEST cell-mate is no cell-mate at all.

To improve my situation, I have to meet impossible expectations.

1. [Blank] I agree: I am not a very picky or materialistic person. The only thing I want besides my freedom is to learn a trade (Barber College, Carpentry, Plumbing, Electrician, Financial Literacy Courses, Tattooing, Arts & Crafts) so I could become productive in here and outside. But it is impossible. I have 3 years left on my sentence. I have no family, friends, no money, NOTHING! So how am I supposed to survive much less thrive when released? Right now I am just hoping that I do get transferred to Vienna where these people submitted me to without my knowledge. And once there that I could have them do their job and get me my missing good time, and place me in work release so I could earn some money, job experience, etc.

Staff have enough experience and expertise to deal with issues that matter to me.

1. [SD] Funny!
2. [Blank] These people are incompetent at doing their jobs. These people have trouble counting.

If you do something wrong, staff only use punishments if they have tried other options first.

1. [SD] NEVER!
2. [Blank] No. They like to punish us in seg because it's fun for them. The only thing that will stop me from breaking the rules/law is to let me earn good-time so I can be released sooner. I didn't have that option before so I did what I wanted. But now that I have a chance to earn good-time I stay out of the way. I've spent **[10+]** years in seg, AD so I know that punishment does not work.

Staff are argumentative towards incarcerated people.

1. [N] Sometimes
2. [A] most staff
3. [N] Some
4. [SA] Always!
5. [SA] very disrespectful
6. [Blank] Yes! They need to learn how to converse with us as people and not like slaves.

To get things done, you have to ask and ask and ask.

1. [SA] still Doesn't happen
2. [SD] depends on who you ask
3. [SA] FACTS!
4. [SA] and then bug-up
5. [Blank] You have to go over their heads to try to get stuff done. They make things harder then they should. For example, if I ask for a 'request slip' respectfully he'll give me an attitude for bothering him/her. But if I call him names asking again for this 'request slip' he'll state, 'you could have just asked me for one, you don't have to be so disrespectful.'

Supervision of incarcerated people is poor.

1. [Blank] As long as they know we have not escaped should be sufficient enough.

The environment encourages me to think about and plan for my release.

1. [N] Life
2. [D] off course being in this prison
3. [Blank] The only thing this place encourages me to do is plan how to get transfer out of it.



Positive things only happen for a certain type of people.

1. [SA] Snitches
2. [SA] stool pigeons
3. [Blank] Yes. People who snitch/lie on other prisoners have special privileges. There are very few prisoners who have these special privileges because of their good conduct and for no other reasons.

I can't improve my situation through good behavior.

1. [Blank] No, you can't. Unless it's a transfer.

My experience of imprisonment in this particular prison has been stressful.

1. [N] Sometimes
2. [SA] FACTS!!!!
3. [SA] yes
4. [Blank] Yes. We are all locked-down in these small as cell with another prisoner. We don't have much to do because the cable system is horrible, the tablets are horrible, we the artists cannot draw because we are not allowed to purchase art supplies from Dick Blick anymore, and the art supplies we are allowed to purchase from the Commissary are like 20 items that are trash. We don't have a General Library to borrow books, mags, etc. to read. Even if we had schooling, video games, fire sticks and other stuff to occupy our time in our cells we will still be stressed out because those things will eventually become boring. We should be allowed to come out of our (single man) cells to socialize as much as possible.

I have to be careful about everything I do or it can be used against me.

1. [SA] These people Treat you like shit!
2. [Blank] Yes. If you get on the officers radar because of something wrong they'll retaliate against you. I've been challenging the system since I've been in prison so where ever I go they'll try to mistreat me.

On the whole, I am just doing time rather than using my time.

1. [N] Programs are limited
2. [SA] No Programs
3. [SA] Being in this prison.
4. [Blank] There's nothing here to do, but watch TV (if you have one), use the tablet (if you have one), read (if you know how to read, or have some), fight your cell-mate because you are not compatible/gay/dirty, etc.

This prison is controlled by incarcerated people rather than staff.

1. [Blank] neither!
2. [SA; SD] No Control
3. [N] depends where you are
4. [SD] This prison is ran by unstable staff
5. [N] A little bit of both
6. [Blank] It's controlled by Corporation that only cares to make money out of us. And the people hired by this corporation whom are incompetant controll this prison.

This prison is well organized.

1. [SD] x10
2. [Blank] This prison is not organized at all, and it should be closed because it is also falling apart.

I feel that I am treated with respect by staff.

1. [N] mostly
2. [A] by most
3. [SD] So Funny!
4. [Blank] Never!

Staff respond promptly to incidents and alarms.

1. [SD] only if it has to do with staff
2. [SD] when it's Bullshit!
3. [Blank] I do not know. But I would probably assume no. If it's a fight between prisoners they'd probably take their time. But if a staff member was getting (what they deserved) his ass kicked then they'll probably move faster for the first 100 feet before they got tired.

When I need something done, I can normally get it done by talking to someone face to face.

1. [SD] They Don't Care
2. [Blank] HA! HA! HA! HA! HA!
3. [A] That's what it takes
4. [Blank] No. We hardly see the counselor. Whether we speak to someone face to face or send them a request we get spun.

You never know the rules.

1. [A] They change from one officer to the other
2. [SA] They change to fit their agenda
3. [SA] FACTS!
4. [SA] So True!
5. [Blank] I know the rules. But the C/O, staff sometimes make rules up.

My experience in this prison is painful.

1. [SA] AIN'T THAT THE TRUTH!
2. [A] to some degree
3. [Blank] Yes! It's cruel and unusual punishment.

There is a hierarchy among incarcerated people.

1. [SA] Gay snitches
2. [Blank] No.

The disciplinary system is fair.

1. [SD] What Disciplinary System?
2. [SD] Hell No!
3. [Blank] It's not fair. If you receive a D.R. your guilty no matter what. If you Grieve the D.R. with facts of your innocence you'll mostlikely lose the Grievance. Why? Because the people at the Adjustment Committee, Counselor, Grievance Officer, Administrative Review Board are employed by IDOC.

There are a few incarcerated people who run things on this unit.

1. [D] FUNNY!
2. [A] to some degree
3. [Blank] The people who should run things on this unit can't because the Administration will label it STG activity. But in reality we're only trying to make our situation better by running the phone system smoothly, have art classes, financial literacy groups, book clubs, etc.

I have to buy and sell things in order to get by.

1. [Blank] Yes. Most of us do not have a support system. so we become hustlers. I myself buy commissary and sell certain items for double in food, then sell the food for double in money to my account. So out of \$150 in food I could make \$150 to \$200 in profit. I do tattoos for commissary and/or money to my account. I draw for commissary and/or money to my account, etc. I do not do any criminal activity so I won't get another criminal case. I don't mind breaking the rules to support myself.

Decisions are dominated by concerns about security.

1. [A] allegedly
2. [SA] All the Time. That's They go to.
3. [A] They say
4. [SA] We are already on lockdown because of staff shortage!
5. [Blank] Yes and no. A lot of times they use the security issue to lock us down just so they can be lazy.

My time here seems like a chance to make positive changes.

1. [Blank] I am a model inmate! (D.N.A)
2. [N] self-motivated
3. [SD] I would like to learn to be a productive member in society but the staff treat us like monsters.
4. [SD] FACTS!!!!
5. [SA] It's what you make it
6. [SA] My time to change positively is strictly on me
7. [Blank] After a couple of months here after arriving from Stateville C.C. I was trying to figure out how to get myself shipped out of here so I could go back to a Max prison. But all of my options were to spend a year in seg. I couldn't afford that. If I wasn't so short in my sentence I would have assaulted a C/O just to get transferred to a max prison.

**Q10. Mark response that best describes how you feel (Strongly Agree = SA, Agree = A, Neutral = N, Disagree = D, Strongly Disagree = SD)**

I am not being treated as a human being in here.

1. [Blank] Strongly agree.
2. [A] Sometimes
3. [SA] By staff

You have to be in a group or gang in order to get by.

1. [Blank] You only have to be a man.
2. [A] I'm not in a gang and it's not easy
3. [A; D] BOTH
4. [SA] gay or trouble maker

When important decisions are made about me, I am treated as an individual, not a number.

1. [Blank] I am treated as a number. Before I was transferred here to Hill C.C. I was in school and then added to the Barber College waiting list, but then I was submitted for a transfer without my knowledge. On **[DATE REDACTED]** I was recently reclassified and demoted to a minimum status and submitted for a transfer to Vienna without my knowledge. I submitted a request for a transfer for Kewanee around 6 months ago, but they sure don't want to transfer me there when they should.

Drugs cause a lot of problems between incarcerated people.

1. [Blank] Yes. I wish I could smoke/eat THC so I could deal with my mental disorders. If I had this drug I could function a little bit better.
2. [SD] Staff + lack of programs
3. [D] it is the phone
4. [SA] Alcohol

Bullying behavior by incarcerated people is not tolerated.

1. [Blank] Bullies pick on the weak.
2. [SD] promoted

All they care about is my offense and security level, not the person I really am.

1. [Blank] All these people care about is their pay check and being lazy. I they can manipulate you to assault them they will do it.

Anyone who harms themselves is considered by staff to be more of an attention seeker than someone who needs help.

1. [Blank] They don't care, and they hope that people kill themselves. Just like if my cell-mate and I do not get along and we both request to be moved before we fight, they will tell us that the only way they'll move us is if we fight.
2. [SD] mental illness is real
3. [Blank] I don't know how 2 answer this
4. [N] I don't know

I am able to maintain meaningful contact with my outside supports.

1. [SD] Putting Phones on Tablets would help please!
2. [Blank] If they would let us use the telephone, video visits through the tablets that'll be a positive step.
3. [D] Not Enough Phones
4. [SD] Lockdowns
5. [D] phone issue
6. [SD] no phone in seg
7. [SD] Kiosk constantly broke + phones

This prison is poor at giving incarcerated people reason for decisions.

1. [Blank] Agree.

Staff help incarcerated people maintain contact with outside supports.

1. [Blank] They make it hard.
2. [SD] no phone in 2 months
3. [SD] they keep putting us on lockdown

This is a humane prison.

1. [Blank] This prison is cruel and unusual punishment.
2. [SD] This place needs shut down

Incarcerated people in this prison spend too long locked up in cells.

1. [SA] Were locked down second shift on weekends
2. [Blank] Strongly Agree.
3. [SA] We're always on LOCKDOWN!
4. [A] short staff
5. [SA] 100%
6. [N] on the weekend

This prison is safe for incarcerated people.

1. [Blank] It's safe for men by other prisoners. But it's not safe from C/Os, nurses, etc.
2. [D] especially mental
3. [D] maintaining self-awareness
4. [N] It's prison!

Mental health treatment is available.

1. [Blank] NO. I'm on the case load and I can't see them or they don't see me monthly like they should. And even then we don't do anything to help me with my issues.
2. [A] Available – yes, effective – no
3. [A] need to be seen more
4. [N] sometime

This prison is better now than it was last year.

1. [SD] getting worse
2. [Blank] It is worse.
3. [D] changing with staff
4. [SD] Worse since covid

5. [SD] worser
6. [SD] worse
7. [SD] Everyday worse
8. [N] the same

Every effort is made by this prison to help people stop committing offenses on release from custody.

1. [Blank] Strongly disagree.
2. [SD] HA! HA! HA!

I am satisfied with food from dietary.

1. [Blank] The food is horrible and they don't give us enough. (Could you please have people donate food to us? Thanks)
2. [D] lying about what we eat
3. [SD] Horrible + very small portions

I have the opportunity to go to yard at least twice a week.

1. [SA] If we're not locked down and the staff dont cancel cause they feel like it
2. [Blank] Strongly disagree. We go on lockdown too much for stupid reasons that are not prisoners fault.
3. [A] 3 hr week
4. [D] sometimes To much lockdown
5. [N] They always send passes to us on our yard time
6. [N] Depends on lockdowns and COVID testing days
7. [A] for one hour in half
8. [A] when not locked down
9. [A] when we're not lock up from short staff
10. [N] If we don't go on lockdown for staff shortage
11. [D] Work
12. [Blank] If we don't get locked down yes

**Q11. Overall, on a scale of 1 to 10, mark the box this prison deserves in terms of the quality of life/general treatment of the people incarcerated here. (1 (Lowest), 2, 3, 4, 5, 6, 7, 8, 9, 10 (Highest))**

1. [Blank] -5
2. [Blank] 0; There is not a number worth for Hill! Correctional Center...
3. [1] This facility is literally sickening and everything they do is unknown to the public, thy dont give people the opportunity to correct thy issues as a [ILLEGIBLE], and its literally on lockdown everyday for no othr reason, but short of staff
4. [1] Hill Corr facility
5. [1] They Don't care and will tell you that.
6. [Blank] 0; It Deserves a 0. These people are unstable and mentally messed up. It's getting worst every day. These staff bring their problems to work and use us as

punching bags like we ain't being punished enough. At the end of the day... we are still human being who made bad decisions not their SLAVES, frfr.

7. [1] 0; Zero
8. [3] were locked down weekends and 3 days out the week first shift we have a gym we never see
9. [3] The staff treat us like slaves . They use their authority to humiliate, intimidate and bully individuals in custody. 90% of the population are black or Hispanic and 98.2% of the staff are white. Racial discrimination is an issue here. We need help!

## Miscellaneous Comments

1. This prison's staff does not help nor will do anything to try to help and it's like pulling teeth to get things that we are suppose to got have coming.
2. We are on lockdown every weekend and several days during the week due to "staff shortage." If we write grievances on staff they retaliate against us by intentionally housing us with violent, aggressive and combative with the intention that this cellmate assaults the grievance writer. They also will not allow us to work a job if you write grievances. Mental Health at this Facility is a joke, except for prescribing medication. This place is the worst prison that I've been at, and I've been at a lot of prisons including Menard, Pontiac, and Stateville.
3. Please help us about our lockdown situation. We're on lockdown 20 out of 30 days a month.
4. I'm not certain that JHA has much ability to push change, or atleast any change not pre-approved by the C/O's union, That said, I do greatly appreciate your time and efforts. Sincerely, **[NAME AND ID REDACTED]**
5. **[NAME, ID, AND ADDRESS REDACTED]** My name is **[REDACTED]** I go home **[DATE REDACTED]** could you send me some information on mental health center and shelters in the north side of chicago please help. counselor do not help.
6. **[NAME AND ID REDACTED]**
7. Hill "Hell" Correctional Center
8. Come out Here see for yourself, you need someone to Come in Here undercover. give Them Spy Glasses. you'll see. staff ain't shit, bottom line They stealing moneys. I Don't caught Tickets.
9. I am a **[65+]** yr old man, just spend **[30+]** yrs in the max joints to come here & have some strangers tell me they know me better I know myself. They can best tell me who I can + can't get along with to live together. When ever that person moves (Transfer/cell or other housing) i must move with them. If I refuse i'm penalized. I'm too old/been locked up too long/got my own mind & plans of who-how-& where I do my time - Rather than living according to some staff's ideas. or another inmates will. What's my options? Who creates this inevitable problem? Who suffers? When we not allowed to go to commissary & don't have food to eat - sufficient cosmetics - its convenient to fall back on the ol "going commissary is a privilege," But the reality of the situation is inmates are going to do what they do when deprived of certain foods, etc. Its Prison - you know what they do. Even the max joints go twice a month. How

- do the med. joint receive less? To put the phones on the tablets would cut down alot of problems in the joint. If problem solving is an actual goal.
10. I was charged at 18 yrs old and am **[35+]** yrs old now. 1st time offense/felony. Earned my associated degree. Don't you think I deserve A second chance?
  11. Something needs to be done about the mouse problem here. Mice run on us when we are sleeping at night. They poop and pee on our beds when we are asleep. we find mouse poop on our trays of food from the kitchen. This has been brought up to the warden, asst wardens, **[ILLEGIBLE]**, and grievances. The response we get back is the institution is sprayed and their is not a mouse problem. They close their eyes and hope the problem will go away, something needs to be done about the food here. The food here is awful. Most of the staff and the medical staff won't even eat the food here. The medical staff says the food here is not fit or safe to eat. We dont even get the state shot or amount of food we are required to get. The only time we get close to the amount we are required to get is when you people are here. This prison Hill correctional center needs to be shut down. This place is a health and safety hazard.
  12. Thank you
  13. **[NAME AND ID REDACTED]**
  14. **[NAME AND ID REDACTED]**
  15. **[NAME AND ID REDACTED]**
  16. Being here in Hill has made me a criminal: Strongly Agree
  17. I hope you all can help
  18. Here's all the lockdown we been on due to short staff. We went on lock down on: lockdown 3-11 shift on 3/10/23, lock down on the 7-3 shift 3/09/23, we went on lockdown on the 3-11 shift 2/24/23, lockdown on the 3-11 shift 2/25/23, lockdown on the 3-11 shift 2/26/23, lockdown on the 3-11 shift 2/27/23, lockdown on the 3-11 shift 3/11/23, lockdown on the 7-3 shift 3/12/23, lockdown on the 3-11 shift 3/12/23, lockdown on the 3-11 shift 3/15/23, lockdown on the 3-11 shift 3/16/23, lockdown on the 3-11 shift 3/17/23, lockdown on the 3-11 shift 3/18/23, lockdown on the 7-3 shift 3/21/23, lockdown on the 3-11 shift 3/21/23, lockdown on the 7-3 shift 3/22/23, lockdown on the 3-11 shift 3/24/23, lockdown on the 3-11 shift 3/25/23, lockdown on the 3-11 shift 3/26/23, lockdown on the 7-3 shift 3/27/23, lockdown on the 7-3 shift 3/31/23, lockdown on the 3-11 shift 4/01/23, lockdown on the 3-11 shift 4/02/23, lockdown on the 7-3 shift 4/04/23
  19. No treatment from staff!
  20. **[NAME AND ID REDACTED]** I am happy to answer any questions you may have with honesty. I spent **[15+]** of my **[20+]** years incarcerated in max. security facilities. **[10+]** of them in Menard. In **[5+]** years this prison has done what the max ones couldn't - I no longer have positive expectation about this place. Staff would rather punish you than help you, not all, but enough. Short staffing is a problem. Staff are being overworked in an environment that needs cooler heads to prevail. They are stressed, tired, irritable, and it is being taken out on us. We, on the other hand, have been on some form of restrictive element throughout the covid pandemic and now even more with the lockdown after lockdown due to short staff. In the month of March



we were on lockdown 11 days, either for the 1st or 2nd shift of whole day. Please imagine the outside world post-covid issues, now imagine ours. We have connections to family, friends, and loved ones hurt or extinguished due to covid restrictions and a lack of avenues of communication. A single 20 minute phone call a day leaves you figuring out which relationship to feed. We need phones on our tablets to actually change the lack of access to communication. It would alleviate a constant stress in most ind. in custody's lives.

21. Please Help we need programs, opportunity so when out we have a chance instead of coming right back out with mental issues from this environment.
22. Please mail me a copy of your final Report/Numbers, etc. **[NAME, ID AND ADDRESS REDACTED]**
23. Here in Hill C.C. there has not been a Dentist for at least the 6-months that Ive been here.
24. Yes, it is me again. This morning as I was passing out the breakfast trays (4:00 am) I discovered the filled out and sealed questionnaires on the officers desk. They should have been in the mailbag and out of the building. Those officers took all of them letters out of the mailbag to dispose of. Whatever things you can think of being wrong with IDOC/Hill C.C., well it is much worse than you can imagine. Please help fix this system. Thank you. Sincerely, **[NAME REDACTED]** P.S. I used someones questionnaire to handwrite mines.
25. Grievances are not taken seriously by those who are assigned to hear them. I have some that have been pending for over 2 years! When I talked to Counselor **[REDACTED]** in the law library, he said the problem is the person(s) who are the subject of the grievances just doesn't respond. The way it works is I write a grievance – the counselor or Grievance officer sends that grievance and a form called a “grievance memorandum” to the person who is the subject of the grievance for an official statement. The person who is the subject then is supposed to return both to the counselor or Grievance officer. The problem is the people who are the subject just keep the grievance and memorandum and never turn them back in. The counselors and Grievance officer are not forcing them to respond in a timely manner. I have probably 40 grievances that have been pending between 6 months to 2 years. None of the staff are held accountable for their actions unless we kick their ass. I had an officer lie on me on a disciplinary report and proved he lied with camera footage. The ticket was dismissed but he received no penalty for lying on me. The only reason they viewed the camera footage was because I called my family and made preparations for my return to maximum security because I was beating his ass first chance I got. My family called and told the IA Lt. of the problem and my solution. I wrote up the entire grievance department and set the grievance to Springfield's ARB board because Department Rules state “No one who is the subject of a grievance may participate in the hearing of that grievance.” The ARB board sent it back and told me to turn it in down here in direct violation of the 504 rule. I even sent a letter with the grievance to Springfield explaining why I turned it in directly to the board. When you have no other remedy available violence is all you have left.

26. We are constantly locked in our cells for at least 1 shift and told its because of staff shortages. I have had C/O's who are the cool ones tell me and others that there was no shortage on several of those days. For the month of March we had 14 of those days. That's half the month. Every weekend either 1, 2, or all three days we are locked in. We only have 2 dayrooms per day for 1 ½ hours per dayroom which means we may get 1 ½ hours out of the cell on those days when we are locked in on 2<sup>nd</sup> shift, 3pm-11pm. If its on first, we dont get our yard or dayroom.
27. If someone tests positive for COVID, they move him to the Quarantine building and put his cellmate and each cell on either side of him on it as well I am on **[ILLEGIBLE] [DATE REDACTED]** and have been since **[DATE REDACTED, 4 days prior]** What was the purpose of forcing me to take the vaccine if I can be penalized for some else testing positive. I have been let out this cell for exactly 30 minutes since the **[DATE REDACTED]** when I was forced on to Quarantine. If an officer tests positive, they force the people he/she worked the building with to quarantine, so why are we. I have used the phone 5 times in 2 months because of the lockdowns and bogus quarantine. I just lost my **[FAMILY MEMBERS AND DATES REDACTED]**. I am my mothers eldest son and checking on the well being of my other siblings was left to me by my mother. How can I when faced with these obstacles?
28. We are penalized for the actions of others. There could be a fight on another wing and they lock the whole building down. If staff gets beat up in another house they lock the whole prison down. What is the incentive to follow rules when I get penalized for the actions of others?
29. The housing unit that houses the Industry workers, commissary workers, maintenance workers, pretty much all the workers don't get treated badly like we do. They are treated better. We go to commissary 1 time every 6 weeks or so, if we are lucky. They will say they are out of several of the items we order but as soon as they start the "worker house," they have access to everything. I am right next door so they finish my house and start the workers house. No trucks had come in so they had the items in the warehouse the whole time. I dont eat in the chow hall because it is filthy and overrun with mice, so commissary is a need for me to survive. I only eat certain foods as part my diet so it is a burden when I am told items havent been stocked.
30. We spend pretty much 22 1/s hours in the cell so television and legal work are the ways to pass the tie have 2 movie channels where movies are played. It is payed for through Inmate Benefit fund. We are being shown movies that are playing on regular TV.. no new releases and none we request. We were getting 8 movies per week, now it's 8 per month. I FOIA requested the Inmate Benefit disbursements for the last 5 years and it's the same movie company, Swank, and the payment is a few hundred more than before. The contract is the same so why are we getting 8 movies a month instead of the 32 we were getting before? I wrote a grievance about it supplying the information form the contract and inmate benefit and that is one that has been pending about 5 months. I asked for an audit of the Inmate Benefit disbursements because I saw quite a few anomalies.

31. When we request to talk to mental health or a crisis team member, staff ie. C/O's don't call anyone. The emergency button in the cells either don't work or are ignored. We have to kick the doors to alert staff to medical emergencies because they sit in the control bubble and play poker and ignore us.
32. Video visits are routinely late. My last 5 visits I was let out of the cell at least 5 minutes after my visit started, once it was 10 minutes. That's ½ of the visit. The rule states we are to be let out 5 minutes before the visit starts. We have to kick the doors to get the staff to come and let out the person who has the visit and that's if they know they have one because they stopped notifying us. I wrote a grievance in **[MONTH REDACTED]** and it was denied on the first level, stating "staff will do their best to get visits out on time." I have had 3 since then that were late, not counting the 2 that I initially wrote the grievance about.
33. Our emails are routinely flagged as inappropriate because we tell our loved ones about lockdowns and such. Yet they cancel in-person visits for these lockdowns. Our families drive hours to get here only to be told they can't come in. and our messages are taking 5 and 6 days to go out and come in. These are just a few of the issues that need to be corrected. **[NAME AND ID REDACTED]** Hill C.C.



This report was compiled by JHA staff. Media inquiries should be directed to JHA's Executive Director Jennifer Vollen-Katz at 312-291-9183 or [jvollen@thejha.org](mailto:jvollen@thejha.org)

Incarcerated individuals can send privileged mail to report concerns and issues to the John Howard Association, P.O. Box 10042, Chicago, IL 60610-0042. JHA staff read every letter and track this information to monitor what is occurring behind prison walls and to advocate for humane policies and practices. Family and friends can contact JHA via our website [www.thejha.org](http://www.thejha.org) or by leaving us a voicemail at (312) 291-9183.

Since 1901, JHA has provided public oversight of Illinois' juvenile and adult correctional facilities. Every year, JHA staff and trained volunteers inspect prisons, jails, and detention centers throughout the state. Based on these inspections, JHA regularly issues reports that are instrumental in improving prison conditions. JHA humbly thanks everyone who graciously shared their experiences and insights with us.

