Survey Results



Jacksonville 2023 MQPL Survey Results

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Introduction

Jacksonville is a minimum-security male prison within the Illinois Department of Corrections (IDOC) that housed approximately 772 people on March 13, 2023. The John Howard Association of Illinois (JHA) conducted a modified short Measuring the Quality of Prison Life (MQPL) survey by providing enough survey packets (consisting of the MQPL survey, informed consent notice/instruction sheet, and privileged mail prepaid business reply envelope addressed to JHA) so that every person incarcerated at Jacksonville had an opportunity to participate in the voluntary and anonymous survey if they chose to do so. JHA received 242 responses to the MQPL survey from people at Jacksonville through the June 7, 2023, representing approximately 31% of the static population. JHA also conducted a monitoring visit of the prison in March 2023.



The MQPL questions are organized by dimensions: harmony, professionalism, security, and well-being & development (descriptions on next page). JHA's survey also included questions on demographics of respondents as well as some questions JHA had asked in previous JHA surveys. Results are presented in this report first in chart format, followed by table format. Tables are organized in the order that questions appeared on the survey.

Description of MQPL Dimensions

• Harmony: Questions relating to interpersonal aspects of the prison experience

- Respect/courtesy Positive, respectful, and courteous attitudes towards incarcerated people by staff.
- Staff-incarcerated people relationships Trusting, fair and supportive interactions between staff and incarcerated people.
- Humanity An environment characterized by kind regard and concern for the person,
 which recognizes the value and humanity of the individual.
- Decency The extent to which staff and the regime are considered reasonable and appropriate.
- Care for the vulnerable The care and support provided to incarcerated people at risk of self-harm, suicide, or bullying.
- Help and assistance Support and encouragement given to incarcerated people for problems including drugs, healthcare, and progression.

• Professionalism: Questions relating to how the prison operates

- Staff professionalism Staff confidence and competence in the use of authority.
- Bureaucratic legitimacy The transparency and responsiveness of the prison/prison system and its moral recognition of the individual.
- Fairness The perceived impartiality, proportionality, and legality of punishments and procedures.
- Organization and consistency The clarity, predictability, and reliability of the prison.

Security: Questions relating to use of authority and safety

- Policing and security Staff supervision and control of the prison environment.
- Incarcerated person safety The feeling of security or protection from harm, threat, or danger.
- Incarcerated person adaptation The need or pressure to get involved in trade and allegiances.
- Drugs and exploitation The level of drugs, bullying, and victimization in the prison environment.

Well-being & Development: Questions relating to welfare and prospects

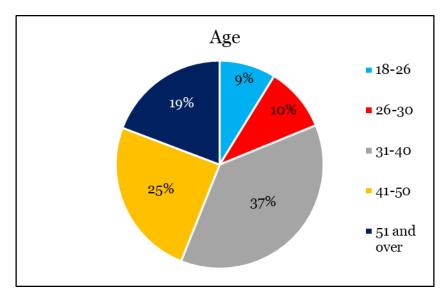
- Personal development An environment that helps incarcerated people with offending behavior, preparation for release, and the development of their potential.
- Well-being Feelings of pain, punishment and tension experienced by incarcerated people.

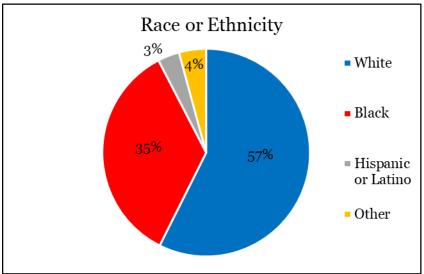
• Additional MQPL Questions

- Decision-making The extent to which administrators prioritize security concerns over other factors.
- Family contact An environment that facilitates incarcerated people maintaining relationships with loved ones.

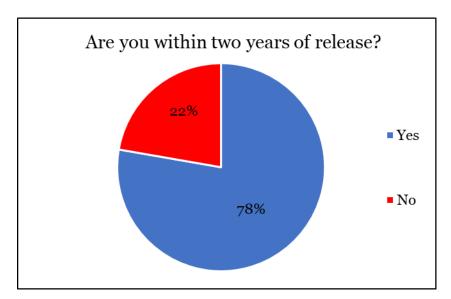
Charts: Demographic Information of Respondents

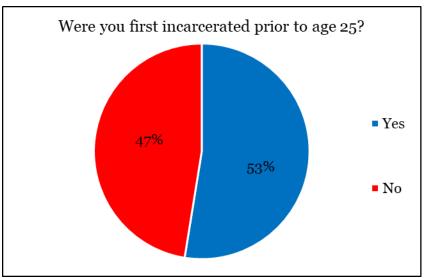
Total respondents = 2421

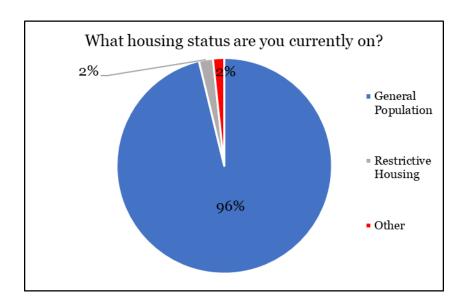


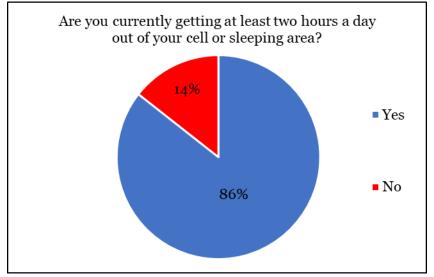


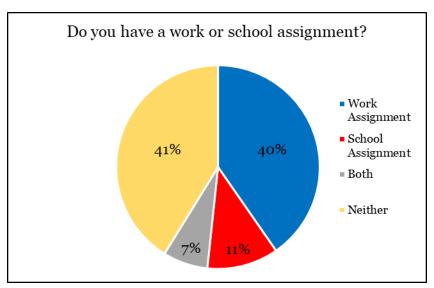
¹ Due to rounding, not all percentages total 100%. Not all respondents responded to all questions; see tables at end of document for number of respondents per question.







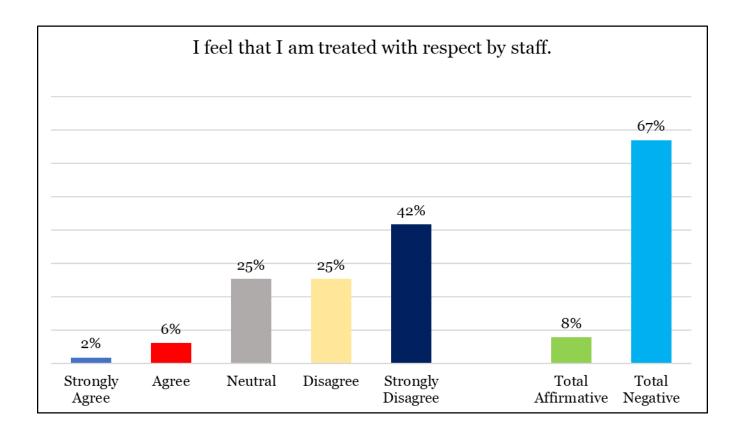




Charts: MQPL Dimensions²

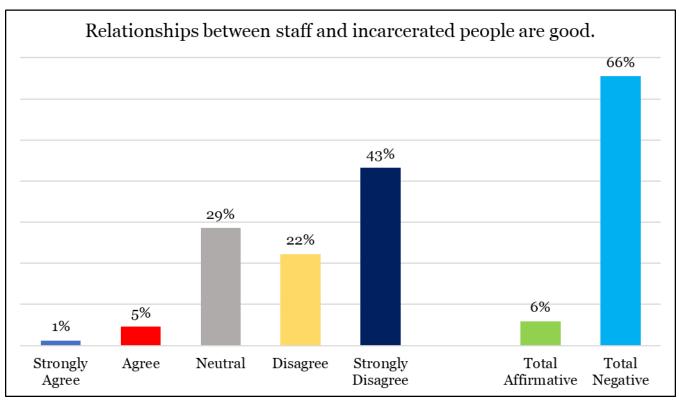
Harmony

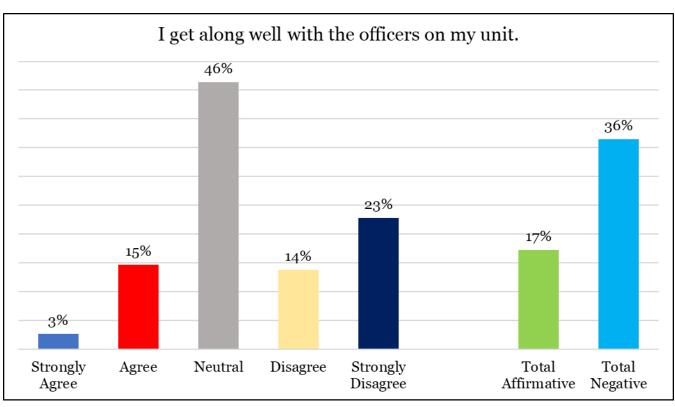
RESPECT / COURTESY – POSITIVE, RESPECTFUL, AND COURTEOUS ATTITUDES TOWARDS INCARCERATED PEOPLE BY STAFF

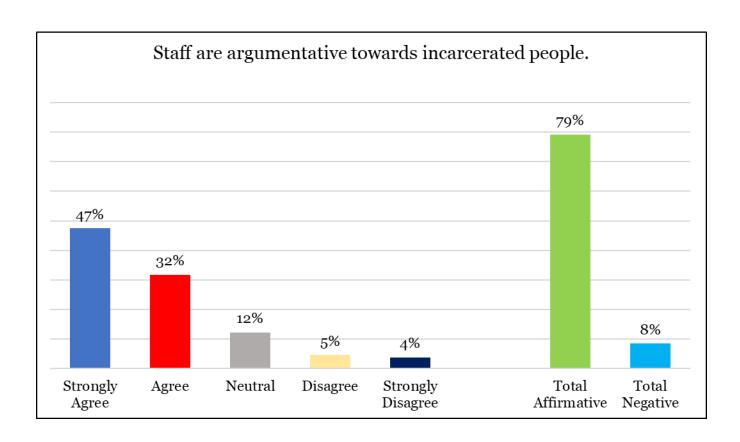


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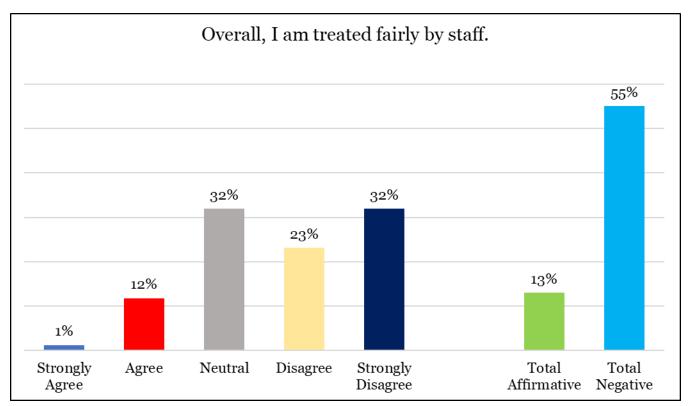
² "Total Affirmative" combines "Strongly Agree" and "Agree." "Total Negative" combines "Strongly Disagree" and "Disagree." Not all respondents responded to all questions; see tables at end of document for number of responses per question.

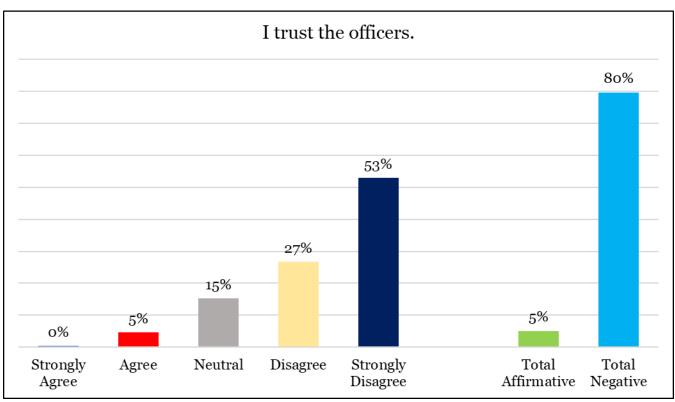


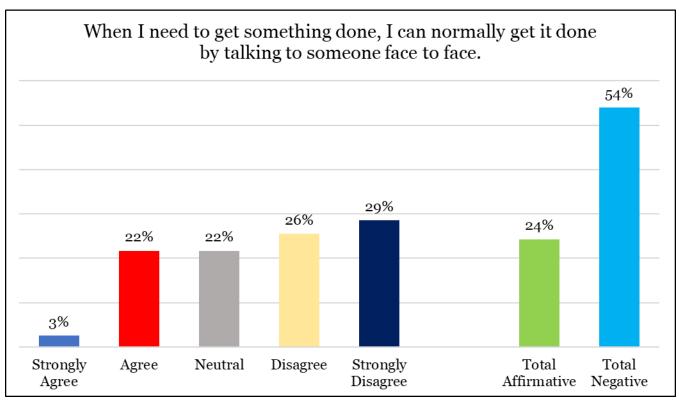


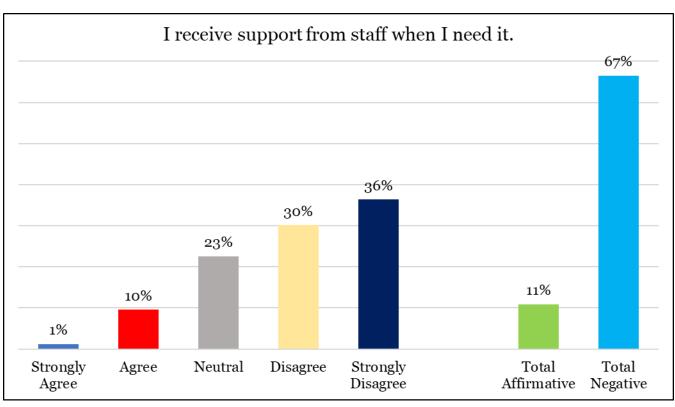


STAFF-INCARCERATED PEOPLE RELATIONSHIPS – TRUSTING, FAIR AND SUPPORTIVE INTERACTIONS BETWEEN STAFF AND INCARCERATED PEOPLE

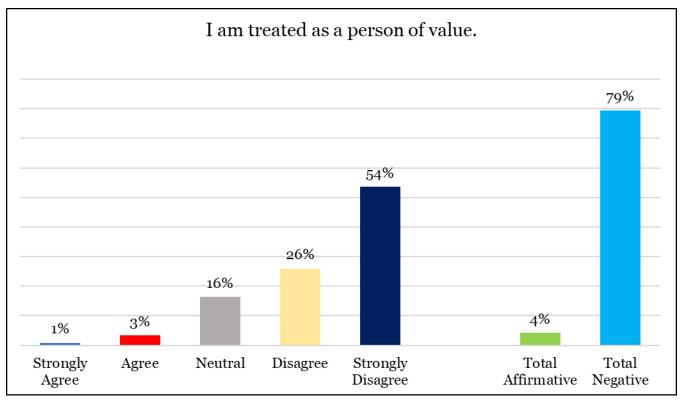


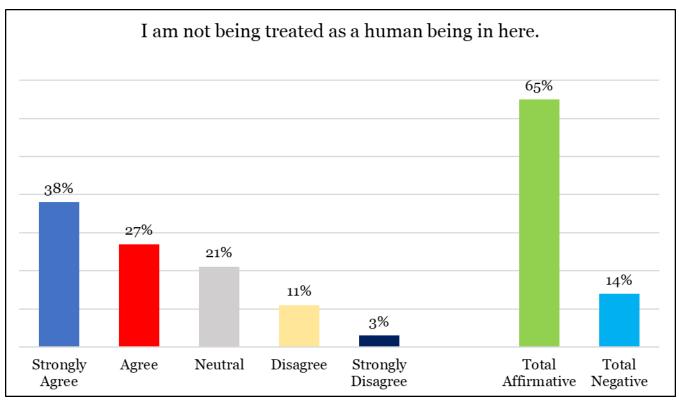


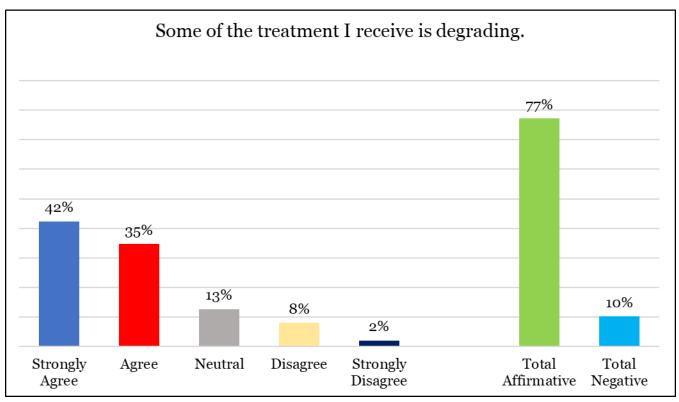


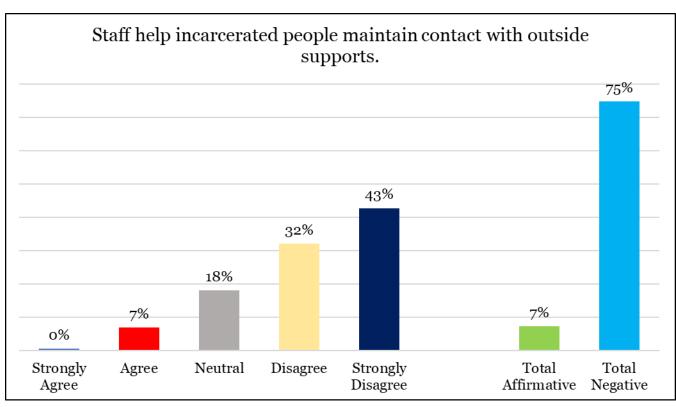


HUMANITY – AN ENVIRONMENT CHARACTERIZED BY KIND REGARD AND CONCERN FOR THE PERSON, WHICH RECOGNIZES THE VALUE AND HUMANITY OF THE INDIVIDUAL

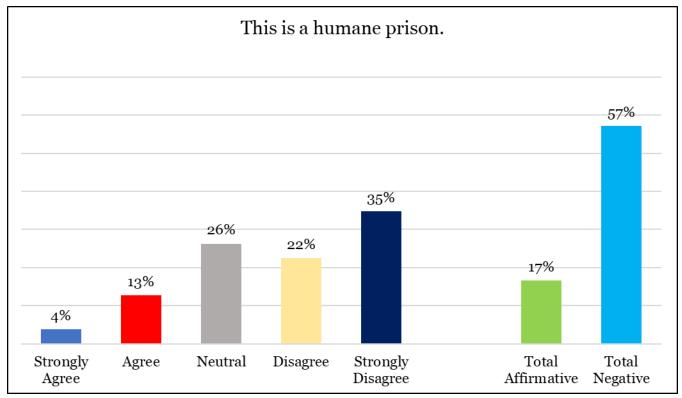


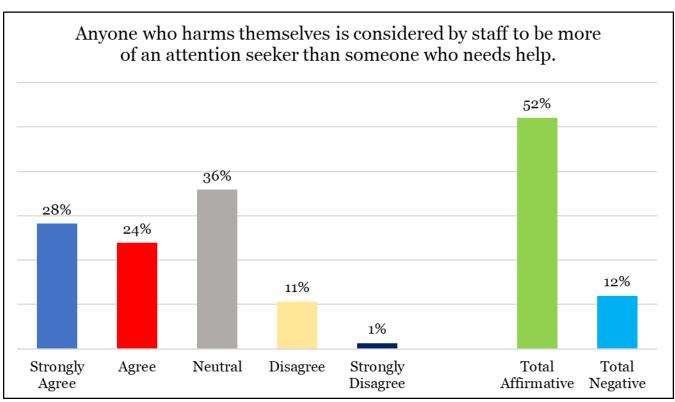


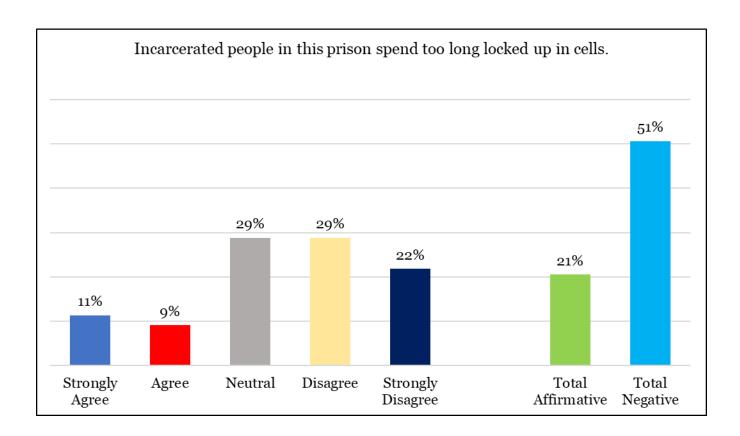




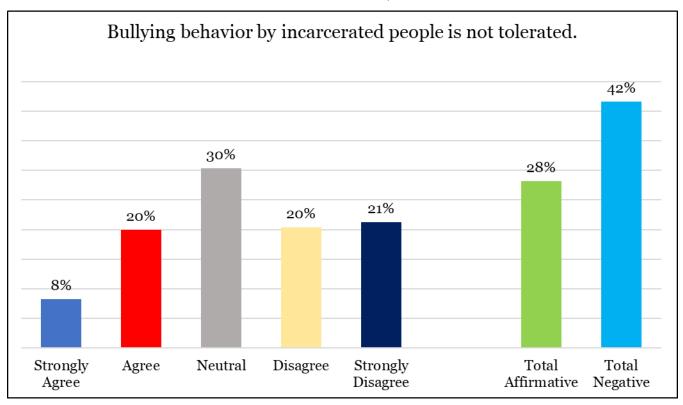
DECENCY - THE EXTENT TO WHICH STAFF AND THE REGIME ARE CONSIDERED REASONABLE AND APPROPRIATE



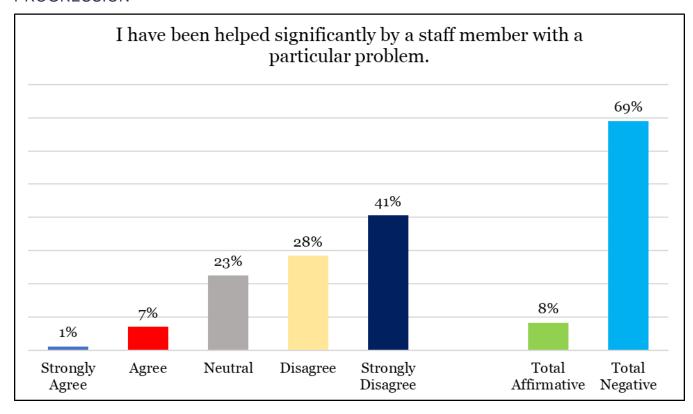




CARE FOR THE VULNERABLE – THE CARE AND SUPPORT PROVIDED TO INCARCERATED PEOPLE AT RISK OF SELF-HARM, SUICIDE OR BULLYING

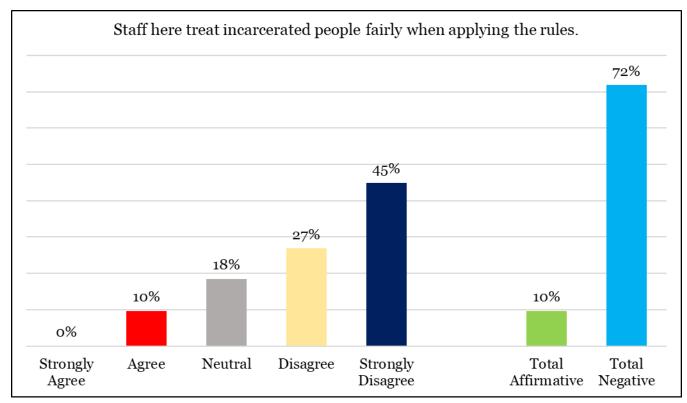


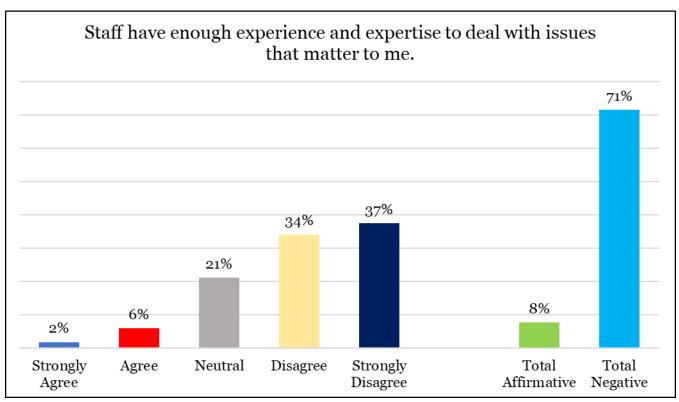
HELP AND ASSISTANCE – SUPPORT AND ENCOURAGEMENT GIVEN TO INCARCERATED PEOPLE FOR PROBLEMS INCLUDING DRUGS, HEALTHCARE AND PROGRESSION

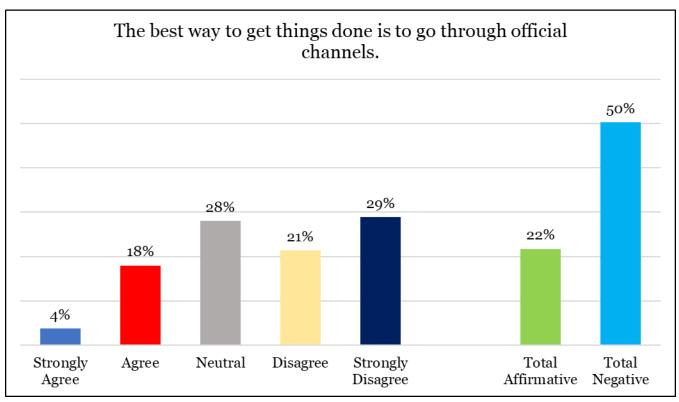


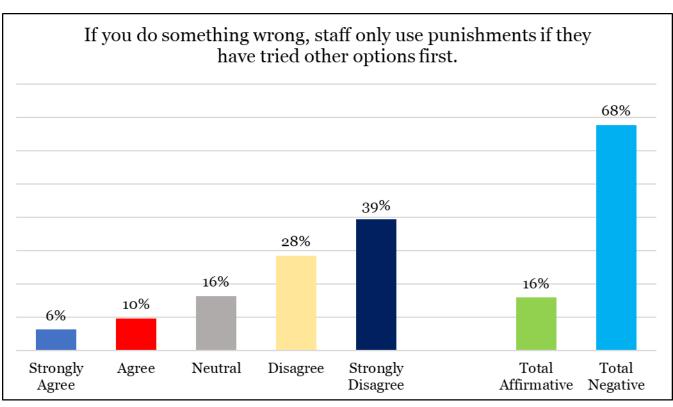
Professionalism

STAFF PROFESSIONALISM - STAFF CONFIDENCE AND COMPETENCE IN THE USE OF AUTHORITY

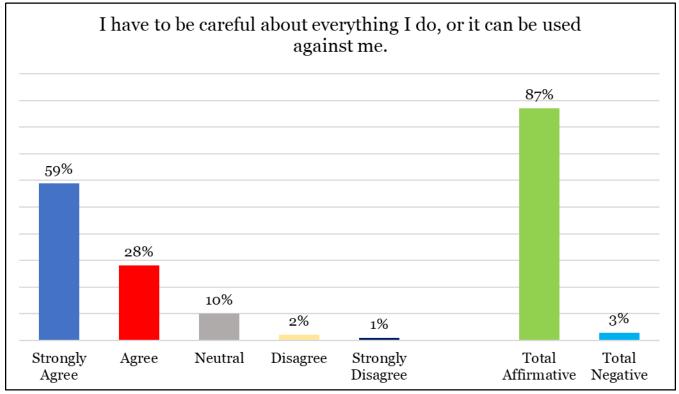


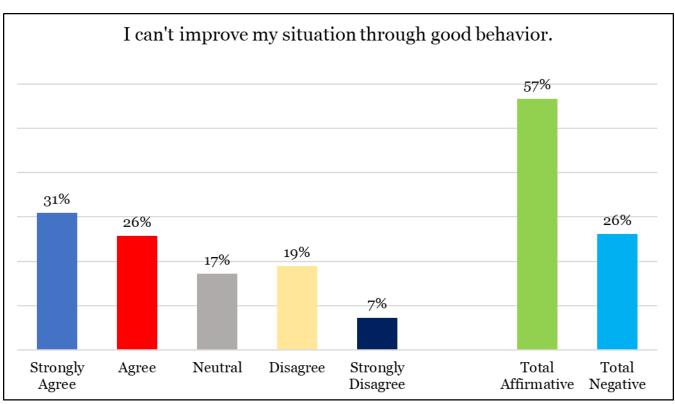


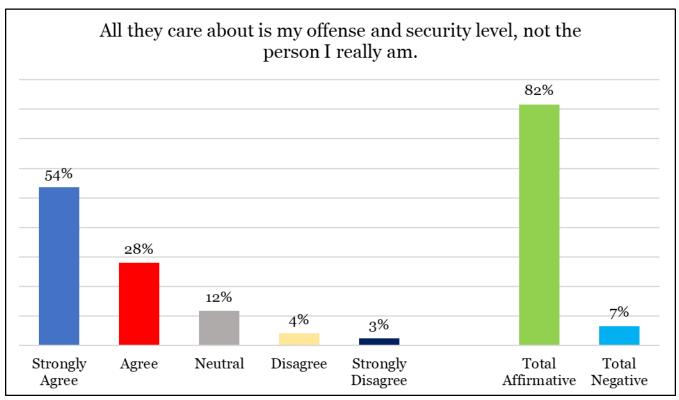


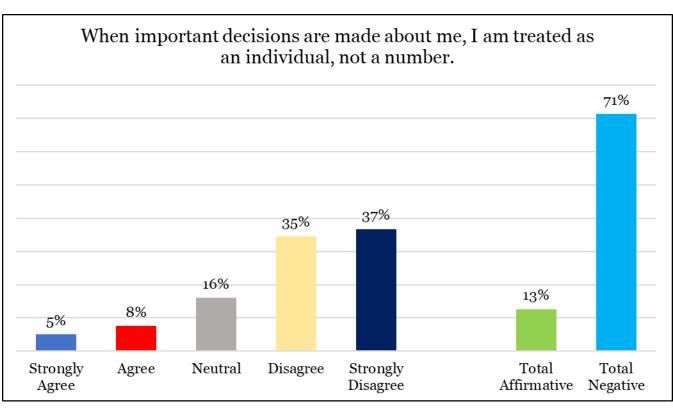


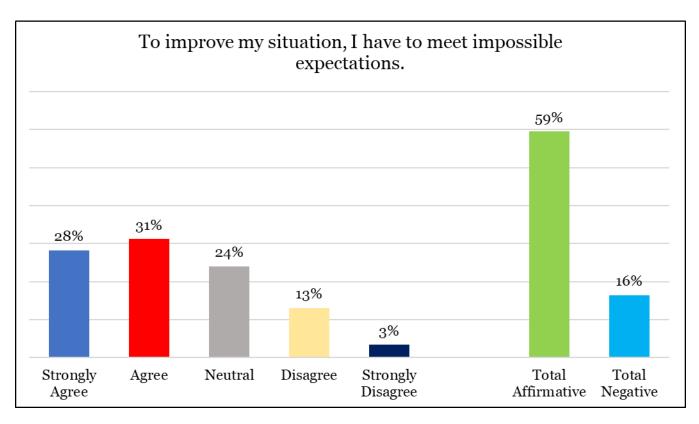
BUREAUCRATIC LEGITIMACY – THE TRANSPARENCY AND RESPONSIVENESS OF THE PRISON/PRISON SYSTEM AND ITS MORAL RECOGNITION OF THE INDIVIDUAL



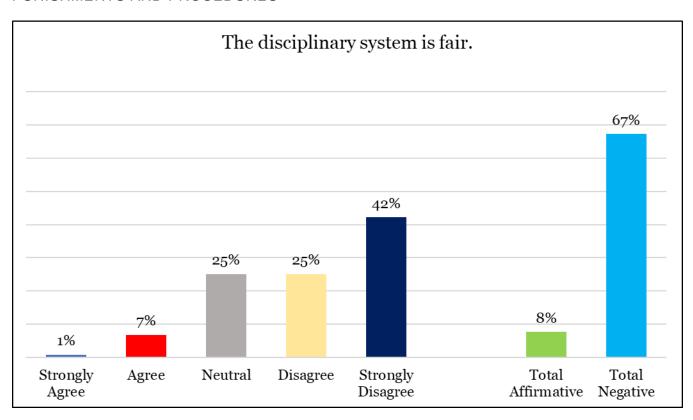


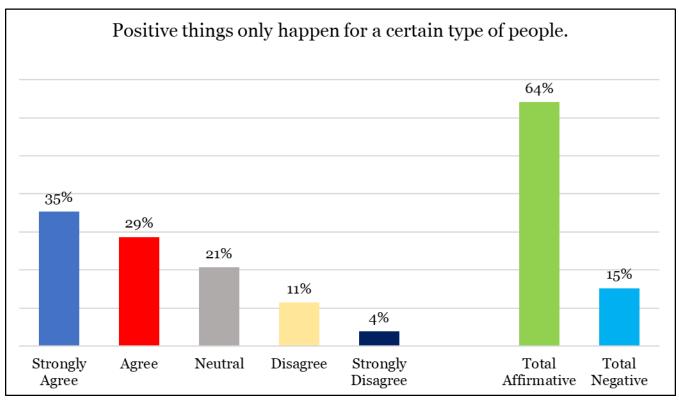


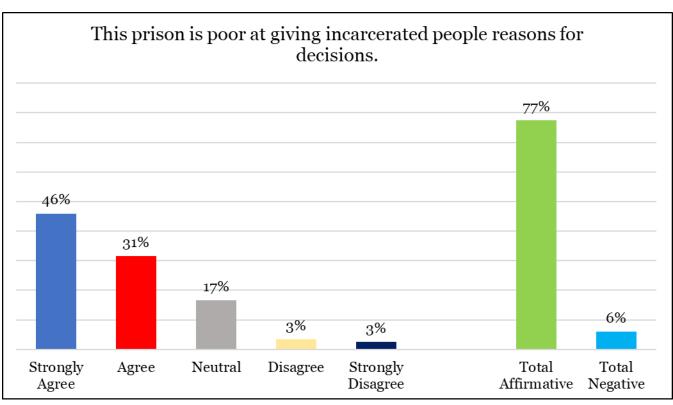




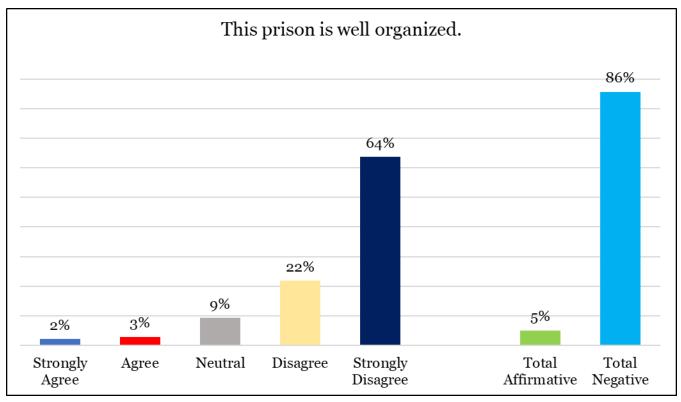
FAIRNESS – THE PERCEIVED IMPARTIALITY, PROPORTIONALITY AND LEGALITY OF PUNISHMENTS AND PROCEDURES

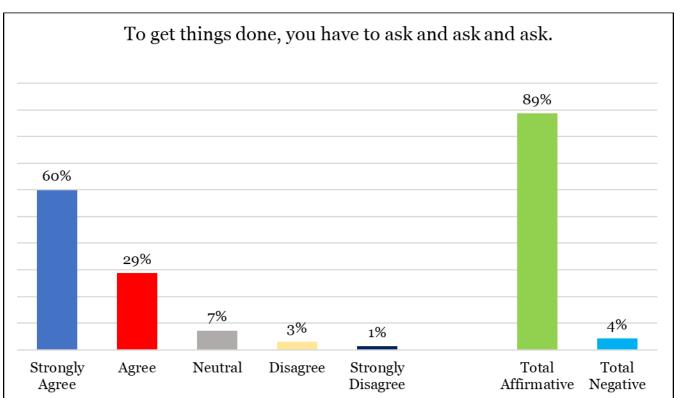


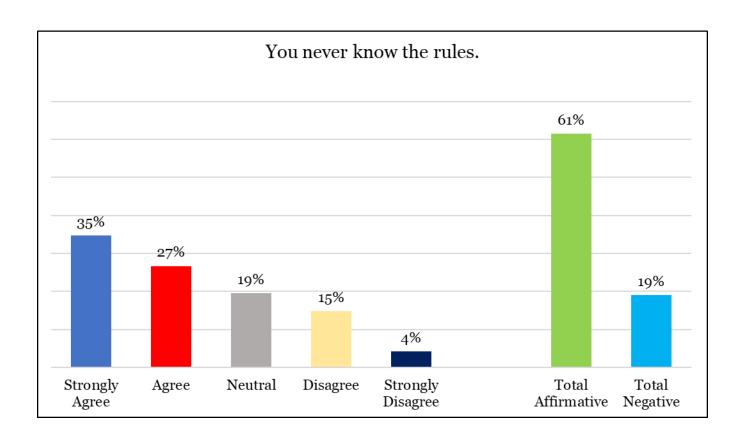




ORGANIZATION AND CONSISTENCY – THE CLARITY, PREDICTABILITY AND RELIABILITY OF THE PRISON

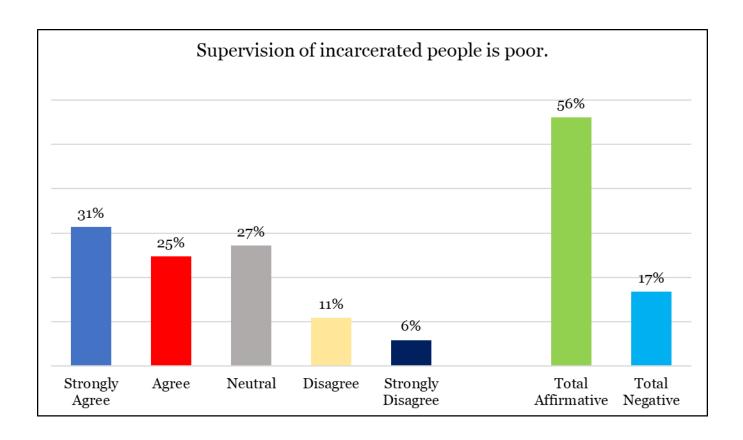


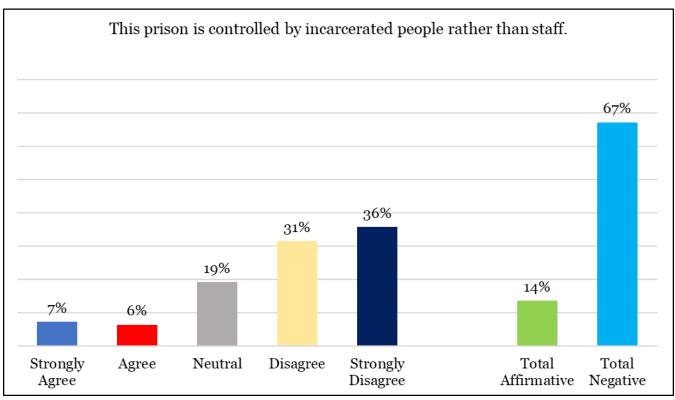


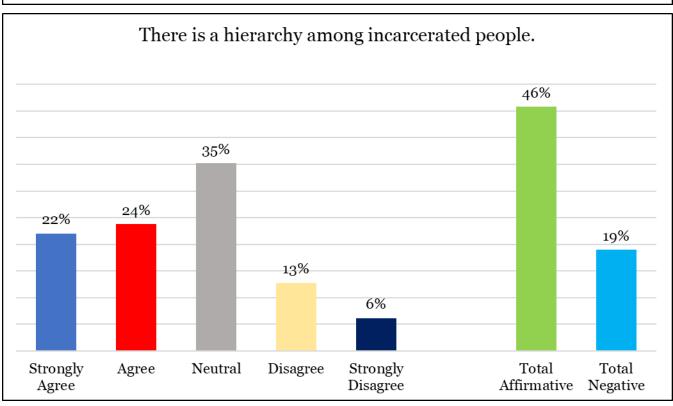


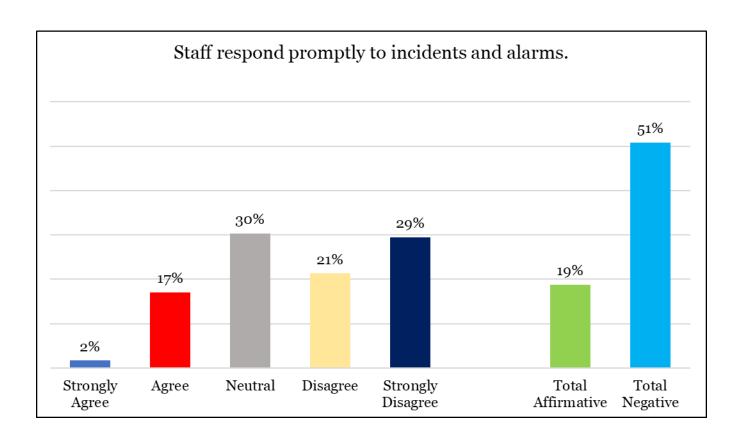
Security

POLICING AND SECURITY – STAFF SUPERVISION AND CONTROL OF THE PRISON ENVIRONMENT

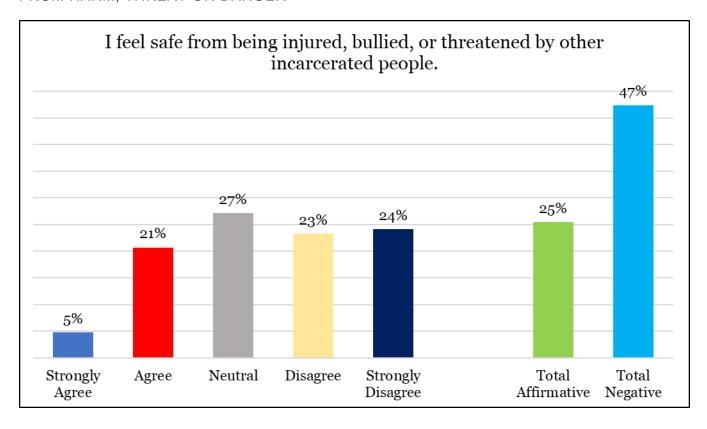




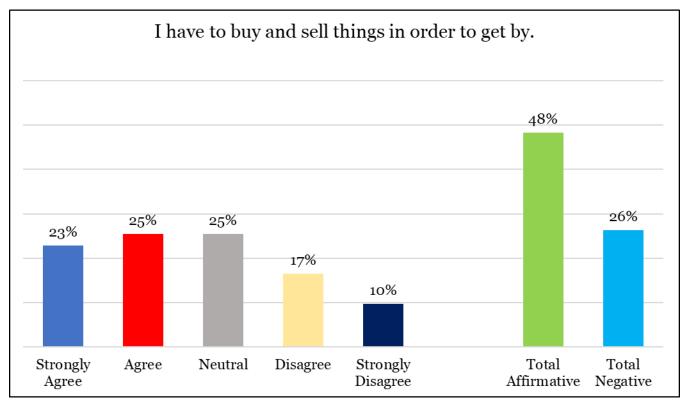


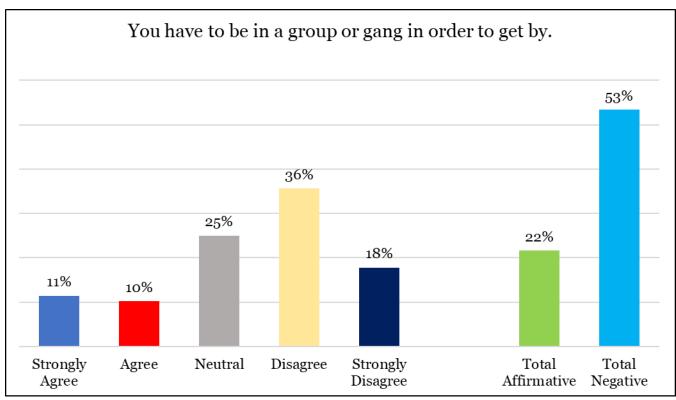


INCARCERATED PERSON SAFETY – THE FEELING OF SECURITY OR PROTECTION FROM HARM, THREAT OR DANGER

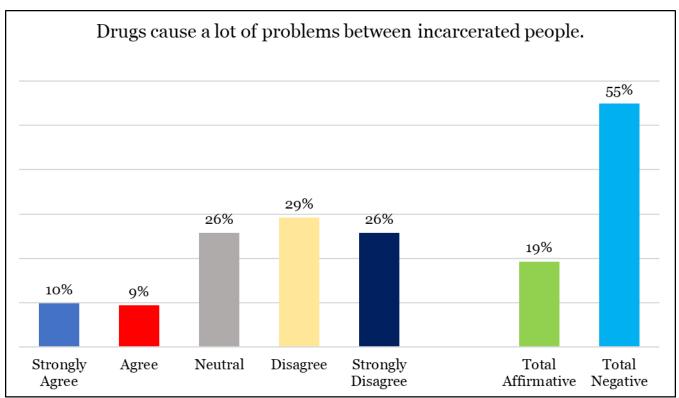


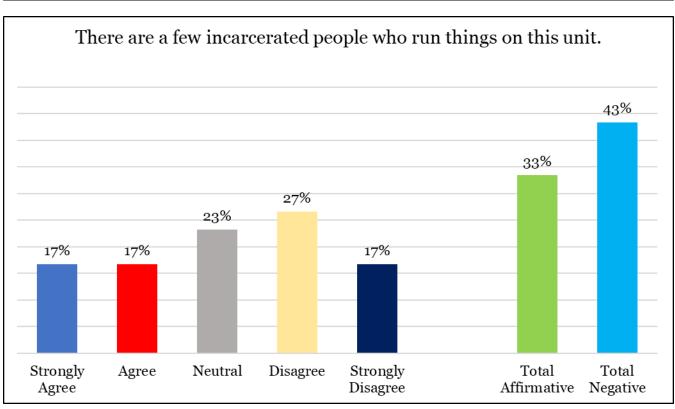
INCARCERATED PERSON ADAPTATION – THE NEED OR PRESSURE TO GET INVOLVED IN TRADE AND ALLEGIANCES





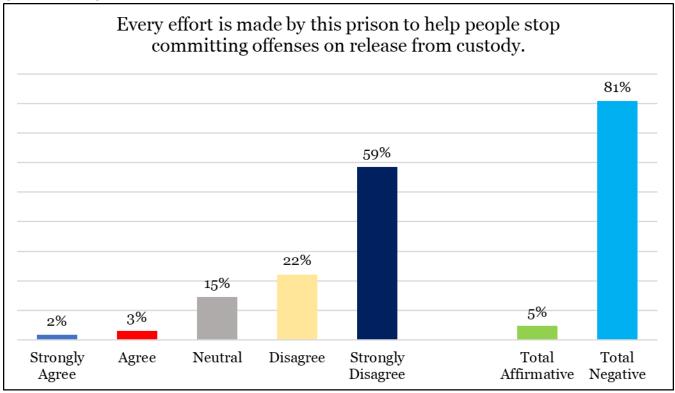
DRUGS AND EXPLOITATION – THE LEVEL OF DRUGS, BULLYING AND VICTIMIZATION IN THE PRISON ENVIRONMENT

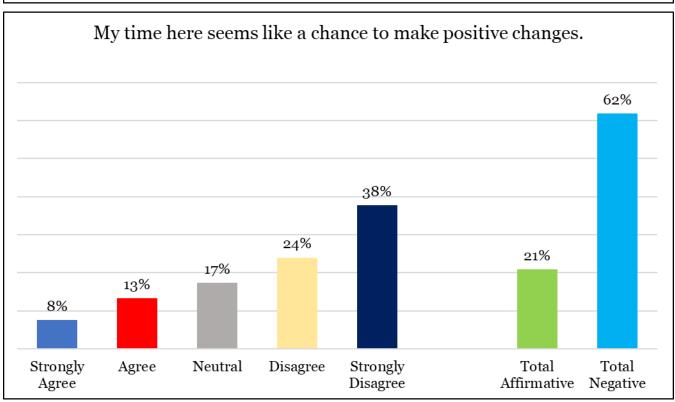


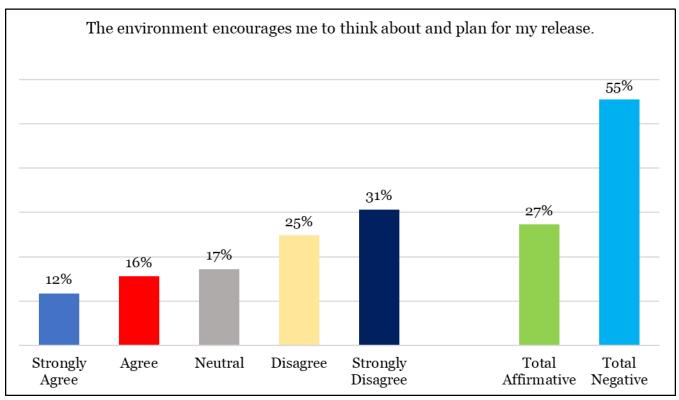


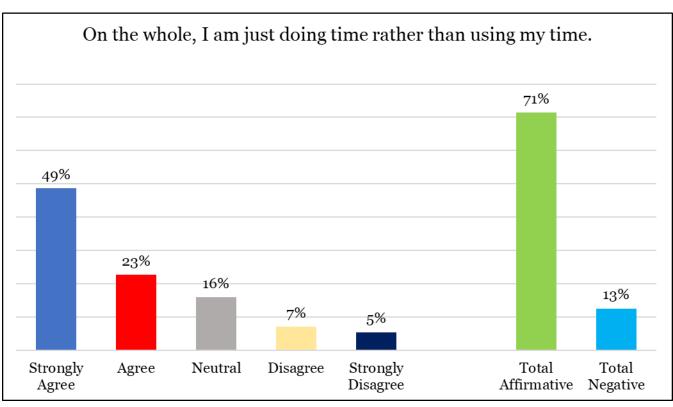
Well-being and Development

PERSONAL DEVELOPMENT – AN ENVIRONMENT THAT HELPS INCARCERATED PEOPLE WITH OFFENDING BEHAVIOR, PREPARATION FOR RELEASE AND THE DEVELOPMENT OF THEIR POTENTIAL

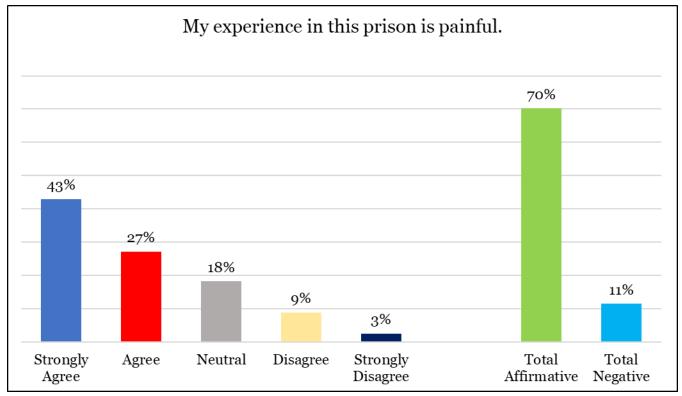


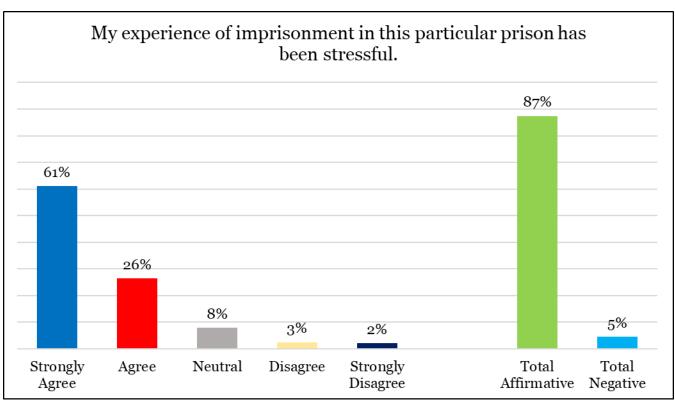






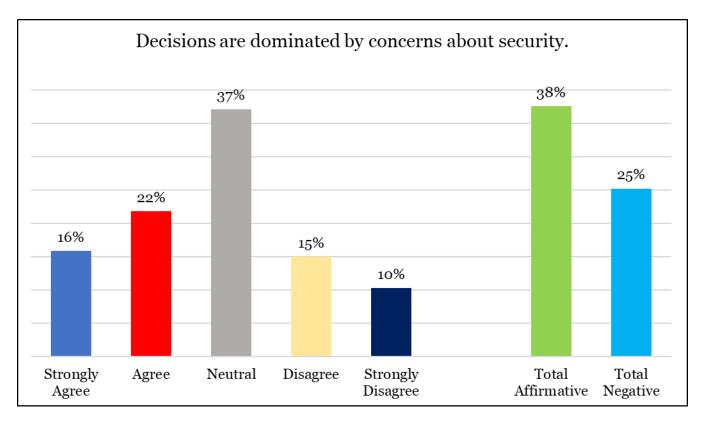
WELL-BEING – FEELINGS OF PAIN, PUNISHMENT AND TENSION EXPERIENCED BY INCARCERATED PEOPLE



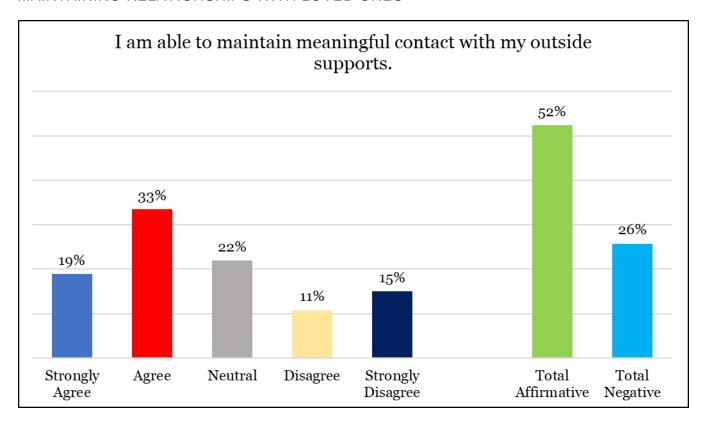


Additional Questions

DECISION-MAKING – THE EXTENT TO WHICH ADMINISTRATORS PRIORITIZE SECURITY CONCERNS OVER OTHER FACTORS

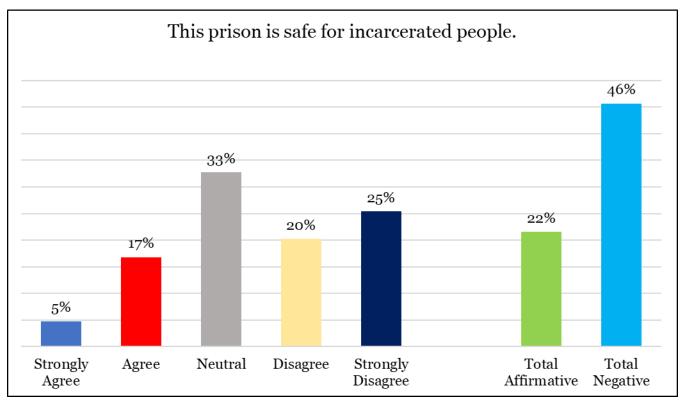


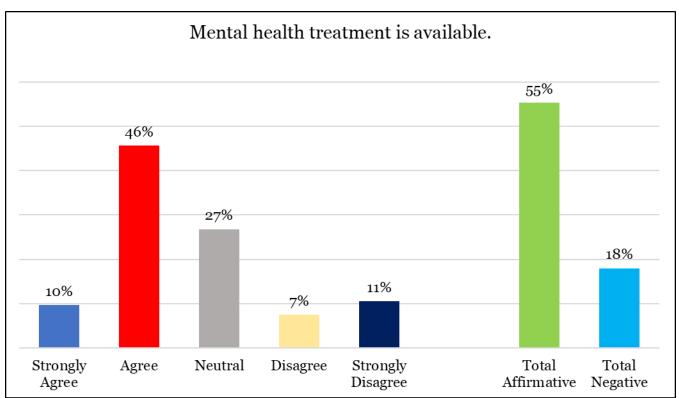
FAMILY CONTACT – AN ENVIRONMENT THAT FACILITATES INCARCERATED PEOPLE MAINTAINING RELATIONSHIPS WITH LOVED ONES

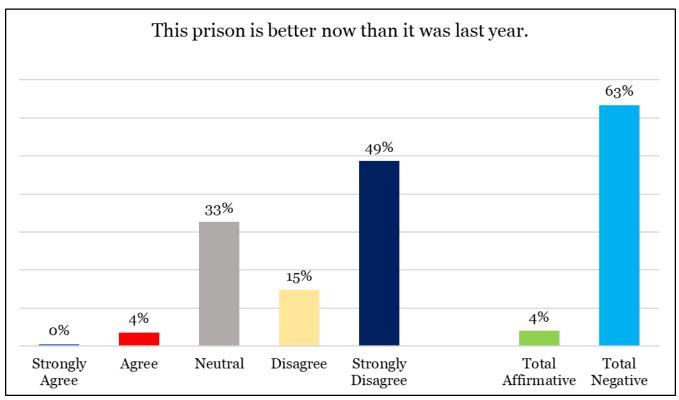


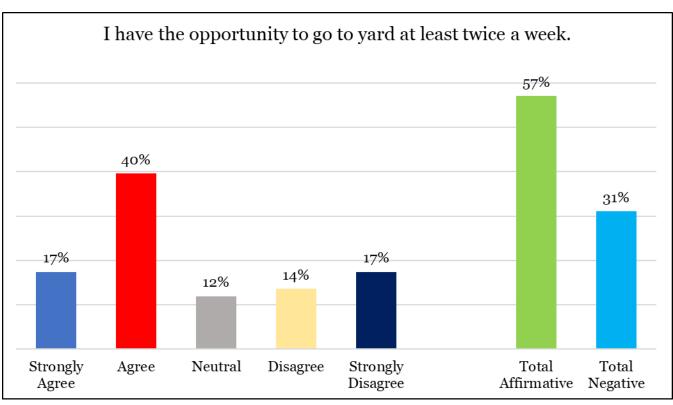
Charts: JHA Questions

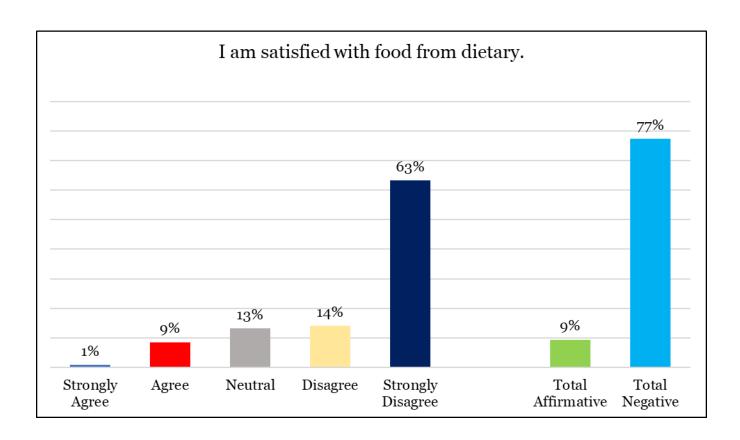
QUESTIONS USED IN PREVIOUS JHA SURVEYS



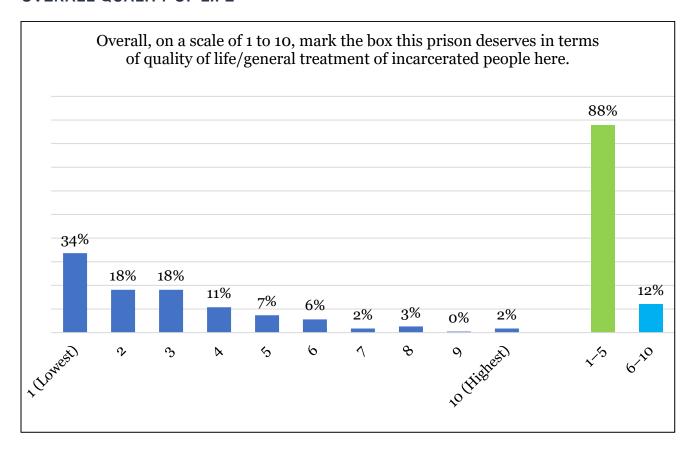








OVERALL QUALITY OF LIFE



Tables of Results by Individual Survey Items

Age		
18-26	21	9%
26-30	24	10%
31-40	89	37%
41-50	59	25%
51 and over	46	19%
No response	3	

Race or ethnicity		
White	136	57%
Black	83	35%
Hispanic or Latino	8	3%
Other	10	4%
No response	5	

Are you within two years of release?		
Yes	185	78%
No	53	22%
No response	4	

Were you first incarcerated prior to age 25?		
Yes	124	53%
No	112	47%
No response	6	

What housing status are you		
currently on?		
General Population	229	96%
Restrictive Housing	5	2%
Other	4	2%
No response	4	

Are you currently getting at least two hours a day out of your cell or sleeping area?		
Yes	202	86%
No	34	14%

Do you have a work or school assignment?		
Work Assignment	96	40%
School Assignment	27	11%
Both	17	7%
Neither	98	41%
No response	4	

Relationships between staff and		
incarcerated people are good.		
Strongly Agree	3	1%
Agree	11	5%
Neutral	68	29%
Disagree	53	22%
Strongly Disagree	103	43%
Affirmative (SA/A)	14	6%
Negative (SD/D)	156	66%
No response	4	

I receive support from staff when I		
need it.		
Strongly Agree	3	1%
Agree	23	10%
Neutral	54	23%
Disagree	72	30%
Strongly Disagree	87	36%
Affirmative (SA/A)	26	11%
Negative (SD/D)	159	67%
No response	3	

Staff here treat incarcerated people		
fairly when applying the rules.		
Strongly Agree	0	0%
Agree	23	10%
Neutral	44	18%
Disagree	64	27%
Strongly Disagree	107	45%
Affirmative (SA/A)	23	10%
Negative (SD/D)	171	72%
No response	4	

I trust the officers.		
Strongly Agree	1	0%
Agree	11	5%
Neutral	36	15%
Disagree	63	27%
Strongly Disagree	125	53%
Affirmative (SA/A)	12	5%
Negative (SD/D)	188	80%
No response	6	

I get along well with the officers on		
my unit.		
Strongly Agree	6	3%
Agree	34	15%
Neutral	108	46%
Disagree	32	14%
Strongly Disagree	53	23%
Affirmative (SA/A)	40	17%
Negative (SD/D)	85	36%
No response	9	

The best way to get things done is to go through official channels.		
Strongly Agree	9	4%
Agree	43	18%
Neutral	67	28%
Disagree	51	21%
Strongly Disagree	69	29%
Affirmative (SA/A)	52	22%
Negative (SD/D)	120	50%
No response	3	

I have been helped significantly by a staff member with a particular problem.		
Strongly Agree	3	1%
Agree	17	7%
Neutral	54	23%
Disagree	68	28%
Strongly Disagree	97	41%
Affirmative (SA/A)	20	8%
Negative (SD/D)	165	69%
No response	3	

Overall, I am treated fairly by staff.		
Strongly Agree	3	1%
Agree	28	12%
Neutral	76	32%
Disagree	55	23%
Strongly Disagree	76	32%
Affirmative (SA/A)	31	13%
Negative (SD/D)	131	55%
No response	4	

I am treated as a person of value.		
Strongly Agree	2	1%
Agree	8	3%
Neutral	39	16%
Disagree	62	26%
Strongly Disagree	128	54%
Affirmative (SA/A)	10	4%
Negative (SD/D)	190	79%
No response	3	

Some of the treatment I receive is		
degrading.		
Strongly Agree	100	42%
Agree	82	35%
Neutral	30	13%
Disagree	19	8%
Strongly Disagree	5	2%
Affirmative (SA/A)	182	77%
Negative (SD/D)	24	10%
No response	6	

I feel safe from being injured, bullied, or threatened by other incarcerated people.		
Strongly Agree	11	5%
Agree	48	21%
Neutral	63	27%
Disagree	54	23%
Strongly Disagree	56	24%
Affirmative (SA/A)	59	25%
Negative (SD/D)	110	47%
No response	10	

To improve my situation, I have to meet impossible expectations.		
Strongly Agree	67	28%
Agree	74	31%
Neutral	57	24%
Disagree	31	13%
Strongly Disagree	8	3%
Affirmative (SA/A)	141	59%
Negative (SD/D)	39	16%
No response	5	

Staff have enough experience and expertise to deal with issues that		
matter to me.		
Strongly Agree	4	2%
Agree	14	6%
Neutral	50	21%
Disagree	81	34%
Strongly Disagree	89	37%
Affirmative (SA/A)	18	8%
Negative (SD/D)	170	71%
No response	4	

If you do something wrong, staff only use punishments if they have tried other options first.		
Strongly Agree	15	6%
Agree	23	10%
Neutral	39	16%
Disagree	68	28%
Strongly Disagree	94	39%
Affirmative (SA/A)	38	16%
Negative (SD/D)	162	68%
No response	3	

Staff are argumentative towards incarcerated people.		
Strongly Agree	112	47%
Agree	75	32%
Neutral	29	12%
Disagree	11	5%
Strongly Disagree	9	4%
Affirmative (SA/A)	187	79%
Negative (SD/D)	20	8%
No response	6	

To get things done, you have to ask and ask and ask.		
Strongly Agree	142	60%
Agree	68	29%
Neutral	17	7%
Disagree	7	3%
Strongly Disagree	3	1%
Affirmative (SA/A)	210	89%
Negative (SD/D)	10	4%
No response	5	

Supervision of incarcerated people is		
poor.		
Strongly Agree	75	31%
Agree	59	25%
Neutral	65	27%
Disagree	26	11%
Strongly Disagree	14	6%
Affirmative (SA/A)	134	56%
Negative (SD/D)	40	17%
No response	3	

I can't improve my situation through		
good behavior.		
Strongly Agree	72	31%
Agree	60	26%
Neutral	40	17%
Disagree	44	19%
Strongly Disagree	17	7%
Affirmative (SA/A)	132	57%
Negative (SD/D)	61	26%
No response	9	

The environment encourages me to			
think about and plan	think about and plan for my release.		
Strongly Agree	28	12%	
Agree	37	16%	
Neutral	41	17%	
Disagree	59	25%	
Strongly Disagree	73	31%	
Affirmative (SA/A)	65	27%	
Negative (SD/D)	132	55%	
No response	4		

My experience of imprisonment in this particular prison has been stressful.		
Strongly Agree	146	61%
Agree	63	26%
Neutral	19	8%
Disagree	6	3%
Strongly Disagree	5	2%
Affirmative (SA/A)	209	87%
Negative (SD/D)	11	5%
No response	3	

Positive things only happen for a		
certain type of people.		
Strongly Agree	84	35%
Agree	68	29%
Neutral	49	21%
Disagree	27	11%
Strongly Disagree	9	4%
Affirmative (SA/A)	152	64%
Negative (SD/D)	36	15%
No response	5	

I have to be careful about everything I do, or it can be used against me.				
Strongly Agree	141	59%		
Agree	67	28%		
Neutral	24	10%		
Disagree	5	2%		
Strongly Disagree	2	1%		
Affirmative (SA/A)	208	87%		
<i>Negative (SD/D)</i> 7 3%				
No response	3			

On the whole, I am just doing time		
rather than using my time.		
Strongly Agree	116	49%
Agree	54	23%
Neutral	38	16%
Disagree	17	7%
Strongly Disagree	13	5%
Affirmative (SA/A)	170	71%
Negative (SD/D)	30	13%
No response	4	

This prison is controlled by incarcerated people rather than staff.		
Strongly Agree	17	7%
Agree	15	6%
Neutral	45	19%
Disagree	74	31%
Strongly Disagree	84	36%
Affirmative (SA/A)	32	14%
Negative (SD/D)	158	67%
No response	7	

This prison is well organized.		
Strongly Agree	5	2%
Agree	7	3%
Neutral	22	9%
Disagree	52	22%
Strongly Disagree	151	64%
Affirmative (SA/A)	12	5%
Negative (SD/D)	203	86%
No response	5	

I feel that I am treated with respect		
by staff.		
Strongly Agree	4	2%
Agree	14	6%
Neutral	59	25%
Disagree	59	25%
Strongly Disagree	97	42%
Affirmative (SA/A)	18	8%
Negative (SD/D)	156	67%
No response	9	

Staff respond promptly to incidents and alarms.		
Strongly Agree	4	2%
Agree	40	17%
Neutral	71	30%
Disagree	50	21%
Strongly Disagree	69	29%
Affirmative (SA/A)	44	19%
Negative (SD/D)	119	51%
No response	8	

When I need to get something done, I can normally get it done by talking to someone face to face.		
Strongly Agree	6	3%
Agree	51	22%
Neutral	51	22%
Disagree	60	26%
Strongly Disagree	67	29%
Affirmative (SA/A)	57	24%
Negative (SD/D)	127	54%
No response	7	

You never know the rules.		
Strongly Agree	82	35%
Agree	63	27%
Neutral	46	19%
Disagree	35	15%
Strongly Disagree	10	4%
Affirmative (SA/A)	145	61%
Negative (SD/D)	45	19%
No response	6	

My experience in this prison is painful.		
Strongly Agree	101	43%
Agree	64	27%
Neutral	43	18%
Disagree	21	9%
Strongly Disagree	6	3%
Affirmative (SA/A)	165	70%
Negative (SD/D)	27	11%
No response	7	

There is a hierarchy among		
incarcerated people.		
Strongly Agree	50	22%
Agree	54	24%
Neutral	80	35%
Disagree	29	13%
Strongly Disagree	14	6%
Affirmative (SA/A)	104	46%
Negative (SD/D)	43	19%
No response	15	

The disciplinary system is fair.		
Strongly Agree	2	1%
Agree	16	7%
Neutral	59	25%
Disagree	59	25%
Strongly Disagree	99	42%
Affirmative (SA/A)	18	8%
Negative (SD/D)	158	67%
No response	7	

There are a few incarcerated people who run things on this unit.		
Strongly Agree	39	17%
Agree	39	17%
Neutral	54	23%
Disagree	62	27%
Strongly Disagree	39	17%
Affirmative (SA/A)	78	33%
Negative (SD/D)	101	43%
No response	9	

I have to buy and sell things in order		
to get by.		
Strongly Agree	54	23%
Agree	60	25%
Neutral	60	25%
Disagree	39	17%
Strongly Disagree	23	10%
Affirmative (SA/A)	114	48%
Negative (SD/D)	62	26%
No response	6	

Decisions are dominated by concerns about security.		
Strongly Agree	37	16%
Agree	51	22%
Neutral	87	37%
Disagree	35	15%
Strongly Disagree	24	10%
Affirmative (SA/A)	88	38%
Negative (SD/D)	59	25%
No response	8	·

My time here seems like a chance to			
make positive changes.			
Strongly Agree	17	8%	
Agree	30	13%	
Neutral	39	17%	
Disagree	54	24%	
Strongly Disagree	85	38%	
Affirmative (SA/A)	47	21%	
Negative (SD/D)	139	62%	
No response	17		

I am not being treated as a human		
being in here.		
Strongly Agree	90	38%
Agree	64	27%
Neutral	50	21%
Disagree	26	11%
Strongly Disagree	7	3%
Affirmative (SA/A)	154	65%
Negative (SD/D)	33	14%
No response	5	

You have to be in a group or gang in		
order to get by.		
Strongly Agree	27	11%
Agree	24	10%
Neutral	59	25%
Disagree	84	36%
Strongly Disagree	42	18%
Affirmative (SA/A)	51	22%
Negative (SD/D)	126	53%
No response	6	

When important decisions are made about me, I am treated as an individual and not a number.		
Strongly Agree	12	5%
Agree	18	8%
Neutral	38	16%
Disagree	82	35%
Strongly Disagree	87	37%
Affirmative (SA/A)	30	13%
Negative (SD/D)	169	71%
No response	5	

Drugs cause a lot of problems		
between incarcerated people.		
Strongly Agree	23	10%
Agree	22	9%
Neutral	60	26%
Disagree	68	29%
Strongly Disagree	60	26%
Affirmative (SA/A)	45	19%
Negative (SD/D)	128	55%
No response	9	_

Bullying behavior by incarcerated people is not tolerated.		
Strongly Agree	19	8%
Agree	46	20%
Neutral	70	30%
Disagree	47	20%
Strongly Disagree	49	21%
Affirmative (SA/A)	65	28%
Negative (SD/D)	96	42%
No response	11	

All they care about is my offense and security level, not the person I really am.		
Strongly Agree	128	54%
Agree	67	28%
Neutral	28	12%
Disagree	10	4%
Strongly Disagree	6	3%
Affirmative (SA/A)	195	82%
Negative (SD/D)	16	7%
No response	3	

Anyone who harms themselves is considered by staff to be more of an attention seeker than someone who needs help.		
Strongly Agree	66	28%
Agree	56	24%
Neutral	84	36%
Disagree	25	11%
Strongly Disagree	3	1%
Affirmative (SA/A)	122	52%
Negative (SD/D)	28	12%
No response	8	

I am able to maintain meaningful contact with my outside supports.		
Strongly Agree	44	19%
Agree	78	33%
Neutral	51	22%
Disagree	25	11%
Strongly Disagree	35	15%
Affirmative (SA/A)	122	52%
Negative (SD/D)	60	26%
No response	9	

This prison is poor at giving incarcerated people reasons for decisions.			
Strongly Agree	108	46%	
Agree	74	31%	
Neutral	39	17%	
Disagree	8	3%	
Strongly Disagree	6	3%	
Affirmative (SA/A)	182	77%	
Negative (SD/D)	14	6%	
No response	7		

Staff help incarcerated people maintain contact with outside			
supports.			
Strongly Agree	1	ο%	
Agree	16	7%	
Neutral	42	18%	
Disagree	75	32%	
Strongly Disagree	100	43%	
Affirmative (SA/A)	17	7%	
Negative (SD/D)	175	75%	
No response	8		

This is a humane prison.		
Strongly Agree	9	4%
Agree	30	13%
Neutral	62	26%
Disagree	53	22%
Strongly Disagree	82	35%
Affirmative (SA/A)	39	17%
Negative (SD/D)	135	57%
No response	6	

Incarcerated people in this prison spend too long locked up in cells.		
Strongly Agree	26	11%
Agree	21	9%
Neutral	66	29%
Disagree	66	29%
Strongly Disagree	50	22%
Affirmative (SA/A)	47	21%
Negative (SD/D)	116	51%
No response	13	

This prison is safe for incarcerated		
people.		
Strongly Agree	11	5%
Agree	39	17%
Neutral	76	33%
Disagree	47	20%
Strongly Disagree	59	25%
Affirmative (SA/A)	50	22%
Negative (SD/D)	106	46%
No response	10	

Mental health treatment is available.		
Strongly Agree	22	10%
Agree	104	46%
Neutral	61	27%
Disagree	17	7%
Strongly Disagree	24	11%
Affirmative (SA/A)	126	55%
Negative (SD/D)	41	18%
No response	14	

This prison is better now than it was last year.		
Strongly Agree	1	0%
Agree	8	4%
Neutral	73	33%
Disagree	33	15%
Strongly Disagree	109	49%
Affirmative (SA/A)	9	4%
Negative (SD/D)	142	63%
No response	18	

I have the opportunity to go to yard		
at least twice a week.		
Strongly Agree	41	17%
Agree	93	40%
Neutral	28	12%
Disagree	32	14%
Strongly Disagree	41	17%
Affirmative (SA/A)	134	57%
Negative (SD/D)	73	31%
No response	7	

Every effort is made by this prison to help people stop committing offenses on release from custody.		
Strongly Agree	4	2%
Agree	7	3%
Neutral	34	15%
Disagree	52	22%
Strongly Disagree	137	59%
Affirmative (SA/A)	11	5%
Negative (SD/D)	189	81%
No response	8	

I am satisfied with food from dietary.				
Strongly Agree	2	1%		
Agree	20	9%		
Neutral	31	13%		
Disagree	33	14%		
Strongly Disagree	148	63%		
Affirmative (SA/A)	22	9%		
Negative (SD/D)	181	77%		
No response	8			

Overall, on a scale of 1 to 10, mark the		
box this prison deserves in terms of		
quality of life/general treatment of		
incarcerated people here.		

1 (Lowest)	78	34%
2	42	18%
3	42	18%
4	25	11%
5	17	7%
6	13	6%
7	4	2%
8	6	3%
9	1	0%
10 (Highest)	4	2%
1-5	204	88%
6–10	28	12%
No Response	10	
Mean Score		2.9



This report was written by JHA staff. Media inquiries should be directed to JHA's Executive Director Jennifer Vollen-Katz at (312) 291-9183 or jvollen@thejha.org

Incarcerated individuals can send privileged mail to report issues to the John Howard Association, P.O. Box 10042, Chicago, IL 60610-0042. JHA staff read every letter and track this information to monitor what is occurring behind prison walls and to advocate for humane policies and practices. Family and friends can contact JHA via our website www.thejha.org or by leaving us a voicemail at (312) 291-9183.

Since 1901, JHA has provided public oversight of Illinois' juvenile and adult correctional facilities. Every year, JHA staff and trained volunteers inspect prisons, jails, and detention centers throughout the state. Based on these inspections, JHA regularly issues reports that are instrumental in improving prison conditions. JHA humbly thanks everyone who graciously shared their experiences and insights with us.

