Survey Results



Western Illinois 2023 MQPL Survey Results

Table of Contents

Introduction
Description of MQPL Dimensions4
Charts: Demographic Information of Respondents
Charts: MQPL Dimensions
Harmony9
Professionalism
Security
Well-being and Development
Additional Questions
Charts: JHA Questions
Tables of Results by Individual Survey Items

Introduction

Western Illinois Correctional Center (Western) is a medium-security male prison within the Illinois Department of Corrections (IDOC) that housed 1,637 people on March 27, 2023. The John Howard Association of Illinois (JHA) conducted a modified short Measuring the Quality of Prison Life (MQPL) survey by providing enough survey packets (consisting of the MQPL survey, an informed consent notice/instruction sheet, and a privileged mail prepaid business reply envelope addressed to JHA) so that every person incarcerated at Western had an opportunity to participate in the voluntary and anonymous survey if they chose to do so. JHA received 647 responses to the MQPL survey from people at Western through July 19, 2023, representing approximately 38% of the static population. JHA visited Western in June 2023.



The MQPL questions are organized by dimensions: harmony, professionalism, security, and well-being & development (descriptions on next page). JHA's survey also included questions on demographics of respondents as well as some questions JHA had asked in previous JHA surveys. Results are presented in this report first in chart format, followed by table format. Tables are organized in the order that questions appeared on the survey.

Description of MQPL Dimensions

- Harmony: Questions relating to interpersonal aspects of the prison experience
 - Respect/courtesy Positive, respectful, and courteous attitudes towards incarcerated people by staff.
 - Staff-incarcerated people relationships Trusting, fair and supportive interactions between staff and incarcerated people.
 - Humanity An environment characterized by kind regard and concern for the person, which recognizes the value and humanity of the individual.
 - Decency The extent to which staff and the regime are considered reasonable and appropriate.
 - Care for the vulnerable The care and support provided to incarcerated people at risk of self-harm, suicide, or bullying.
 - Help and assistance Support and encouragement given to incarcerated people for problems including drugs, healthcare, and progression.
- Professionalism: Questions relating to how the prison operates
 - Staff professionalism Staff confidence and competence in the use of authority.
 - Bureaucratic legitimacy The transparency and responsiveness of the prison/prison system and its moral recognition of the individual.
 - Fairness The perceived impartiality, proportionality, and legality of punishments and procedures.
 - Organization and consistency The clarity, predictability, and reliability of the prison.
- Security: Questions relating to use of authority and safety
 - Policing and security Staff supervision and control of the prison environment.
 - Incarcerated person safety The feeling of security or protection from harm, threat, or danger.
 - Incarcerated person adaptation The need or pressure to get involved in trade and allegiances.
 - Drugs and exploitation The level of drugs, bullying, and victimization in the prison environment.

• Well-being & Development: Questions relating to welfare and prospects

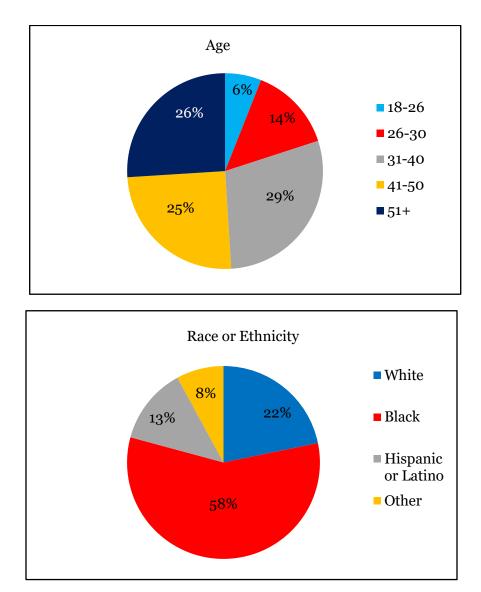
- Personal development An environment that helps incarcerated people with offending behavior, preparation for release, and the development of their potential.
- Well-being Feelings of pain, punishment and tension experienced by incarcerated people.

• Additional MQPL Questions

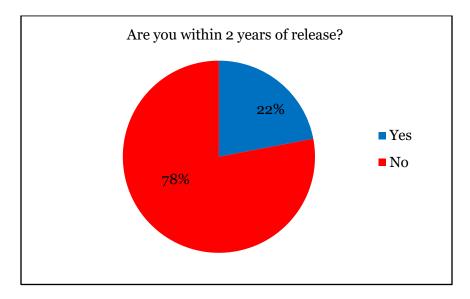
- Decision-making The extent to which administrators prioritize security concerns over other factors.
- Family contact An environment that facilitates incarcerated people maintaining relationships with loved ones.

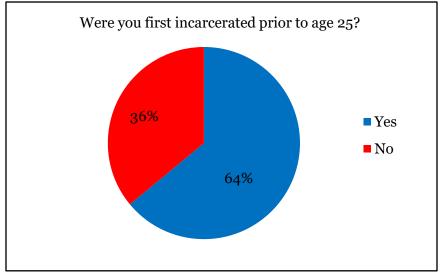
Charts: Demographic Information of Respondents

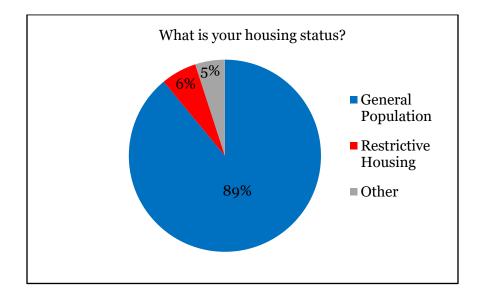
Total respondents =647¹

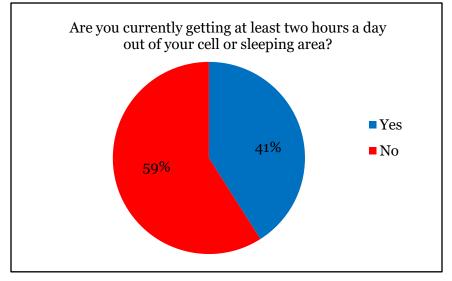


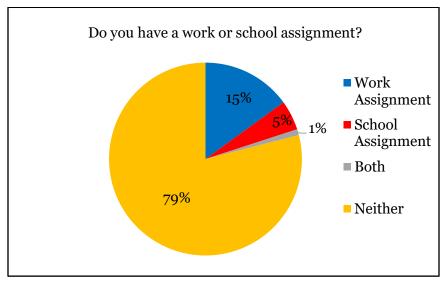
¹ Due to rounding, not all percentages total 100%. Not all respondents responded to all questions; see tables at end of document for number of respondents per question.





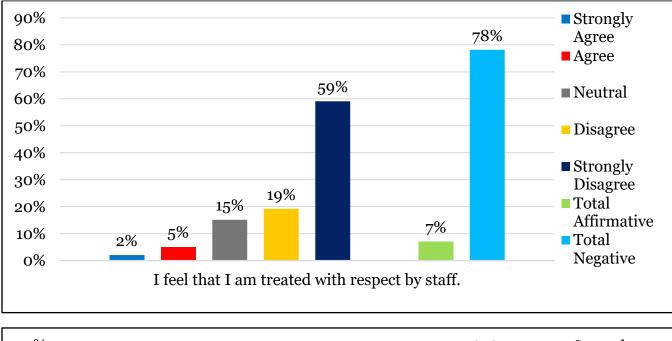


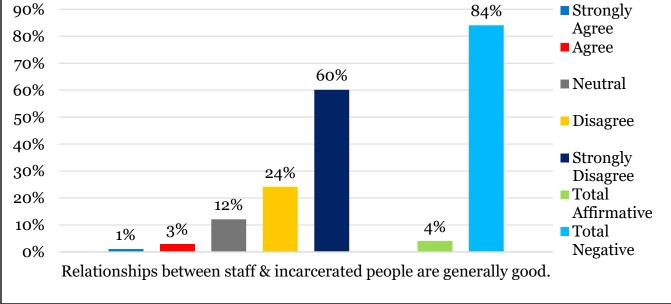




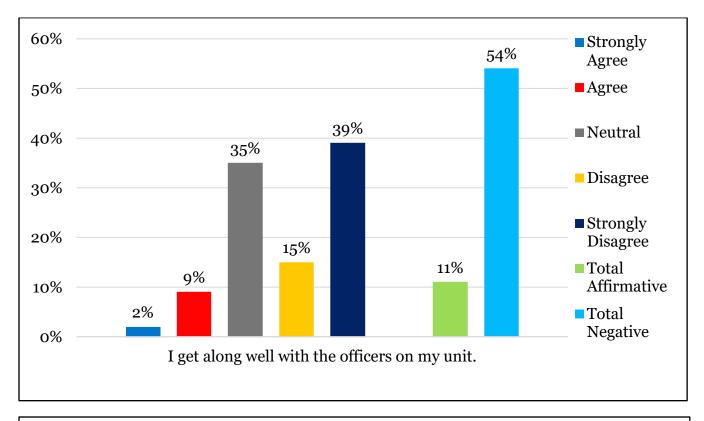
Charts: MQPL Dimensions² Harmony

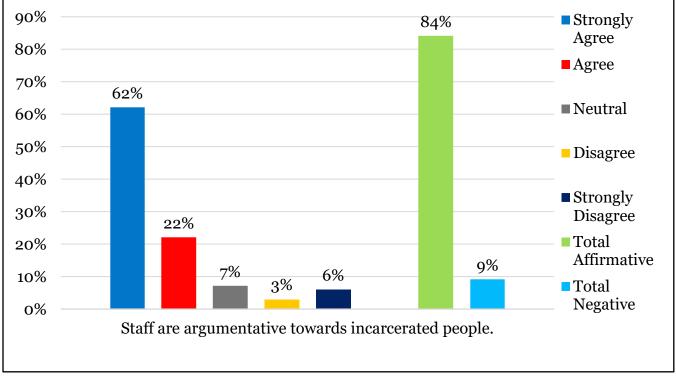
RESPECT / COURTESY – POSITIVE, RESPECTFUL, AND COURTEOUS ATTITUDES TOWARDS INCARCERATED PEOPLE BY STAFF



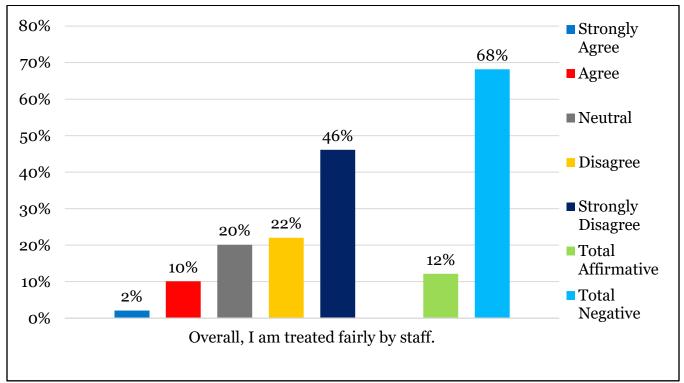


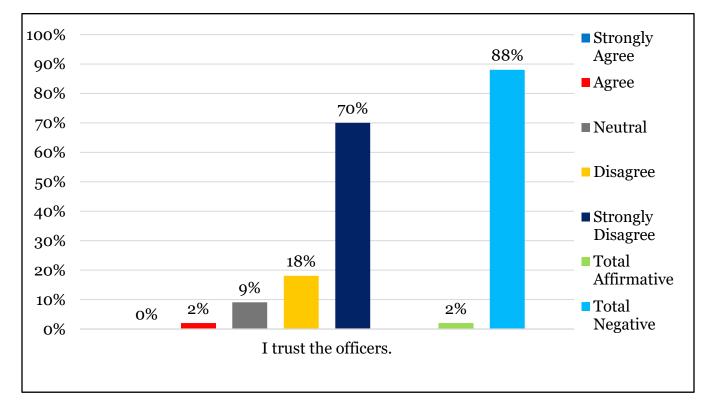
² "Total Affirmative" combines "Strongly Agree" and "Agree." "Total Negative" combines "Strongly Disagree" and "Disagree." Not all respondents responded to all questions; see tables at end of document for number of responses per question.

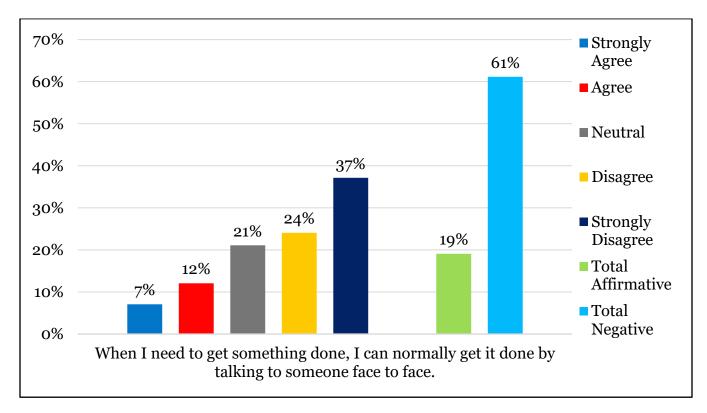


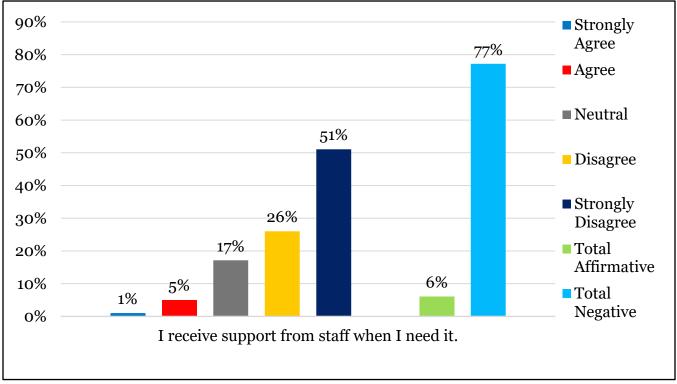


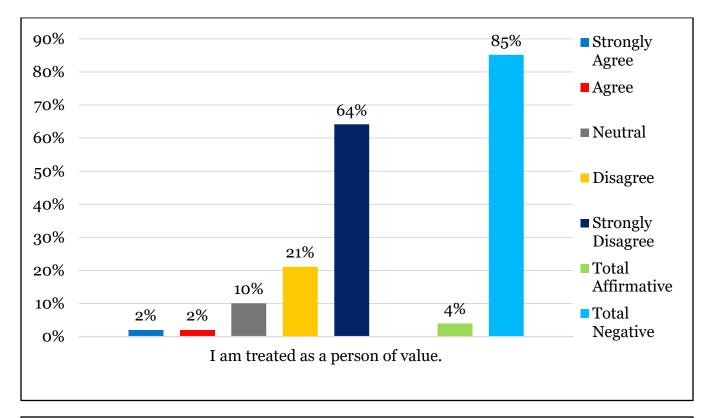
STAFF-INCARCERATED PEOPLE RELATIONSHIPS – TRUSTING, FAIR AND SUPPORTIVE INTERACTIONS BETWEEN STAFF AND INCARCERATED PEOPLE

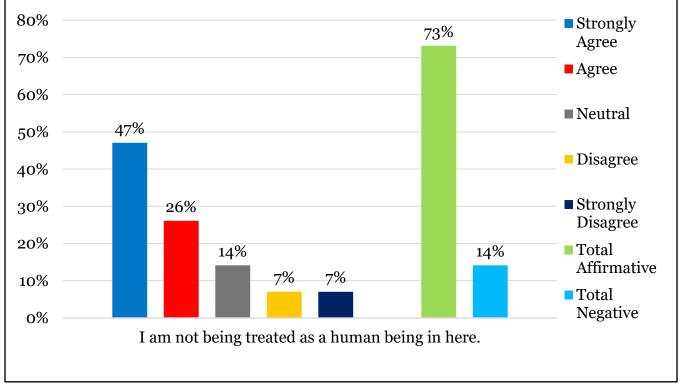


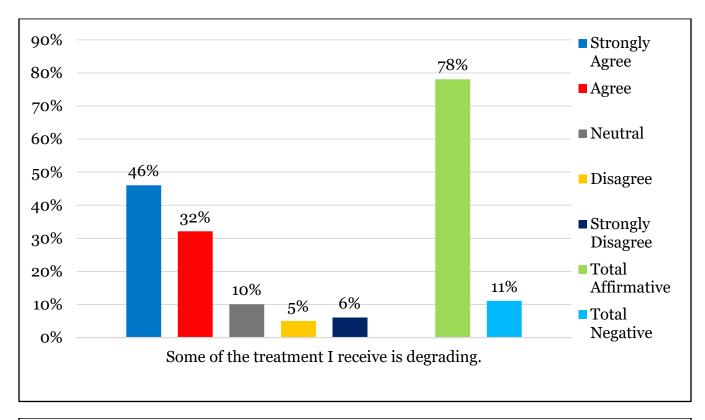


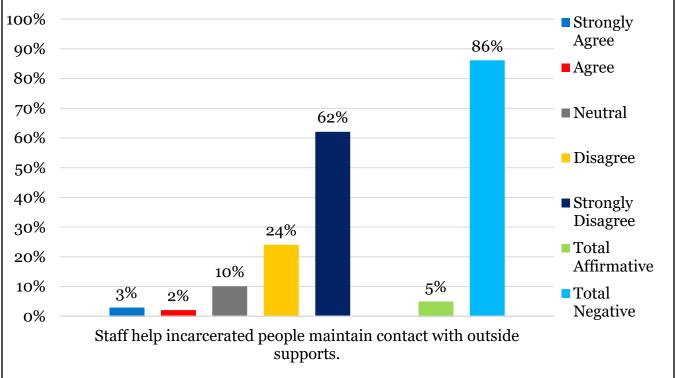




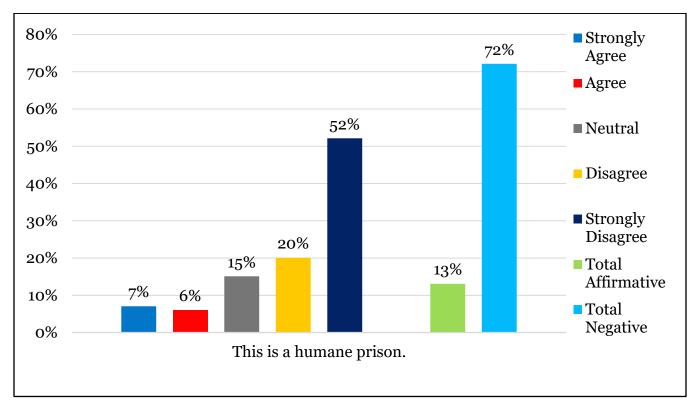


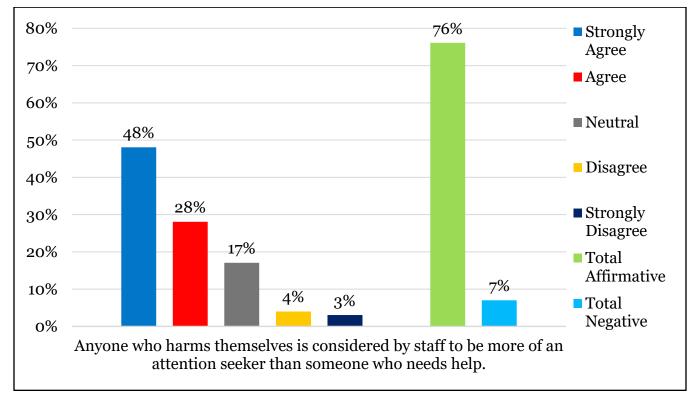


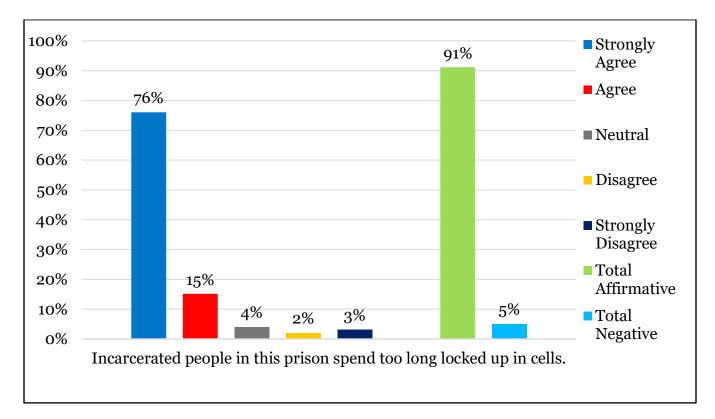




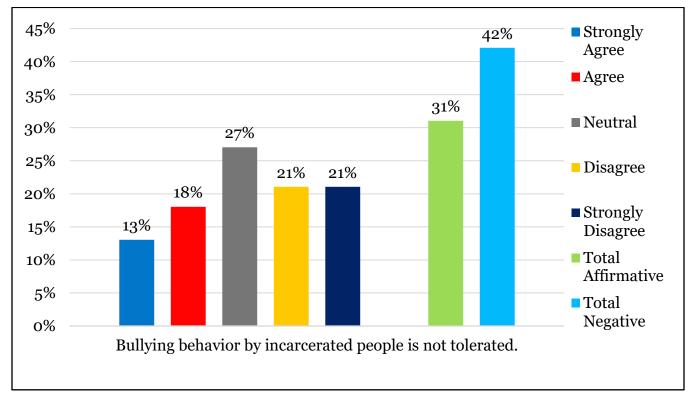




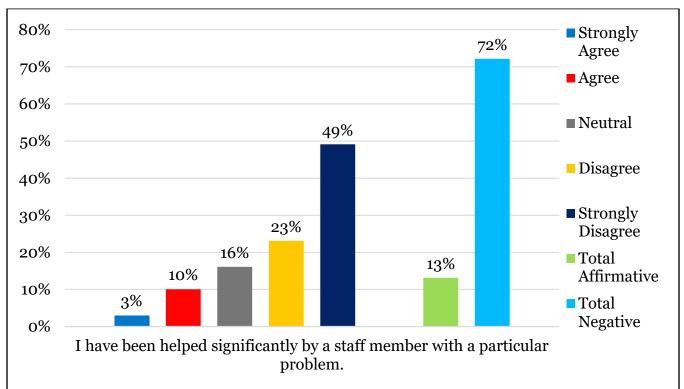




CARE FOR THE VULNERABLE – THE CARE AND SUPPORT PROVIDED TO INCARCERATED PEOPLE AT RISK OF SELF-HARM, SUICIDE OR BULLYING

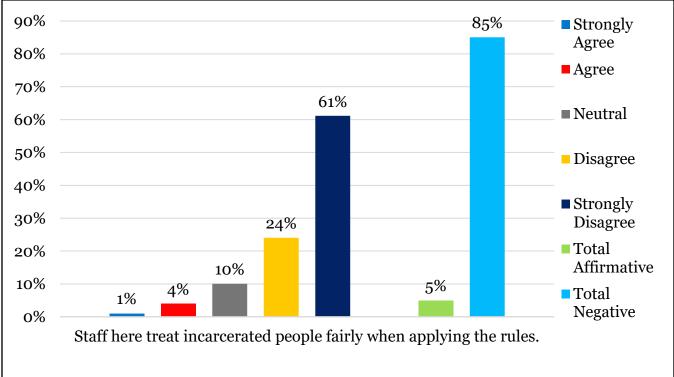


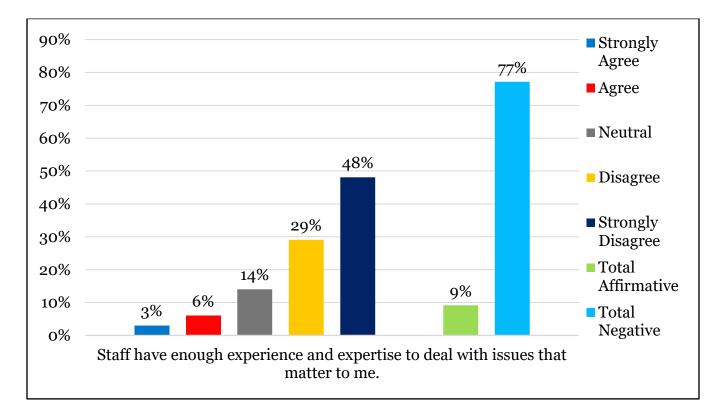
HELP AND ASSISTANCE – SUPPORT AND ENCOURAGEMENT GIVEN TO INCARCERATED PEOPLE FOR PROBLEMS INCLUDING DRUGS, HEALTHCARE AND PROGRESSION

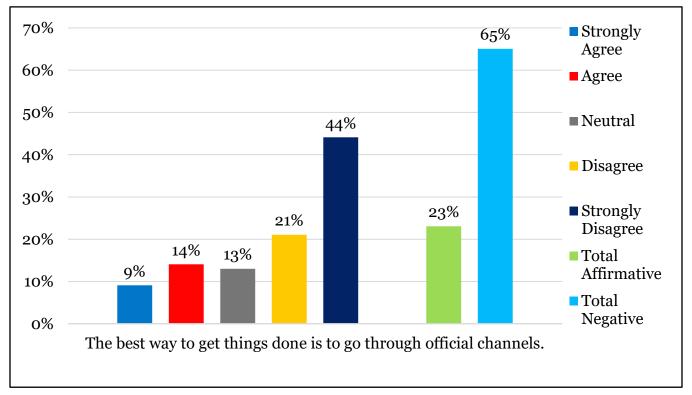


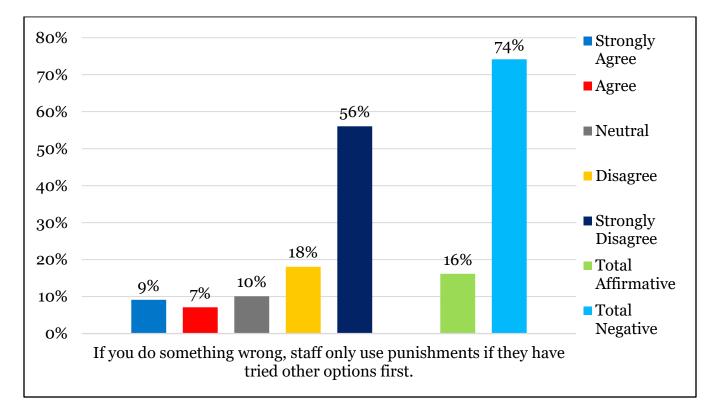
Professionalism

STAFF PROFESSIONALISM – STAFF CONFIDENCE AND COMPETENCE IN THE USE OF AUTHORITY

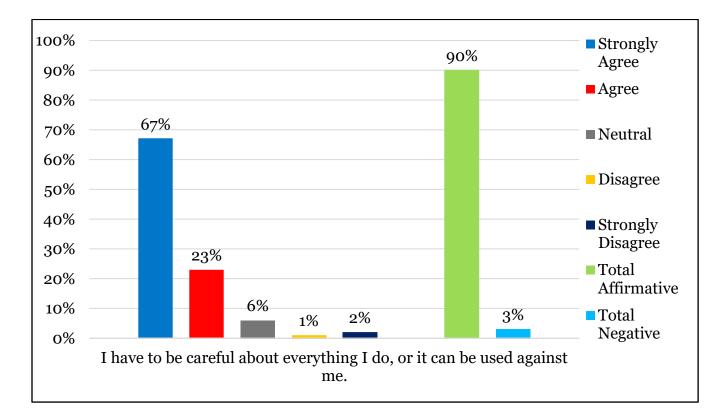


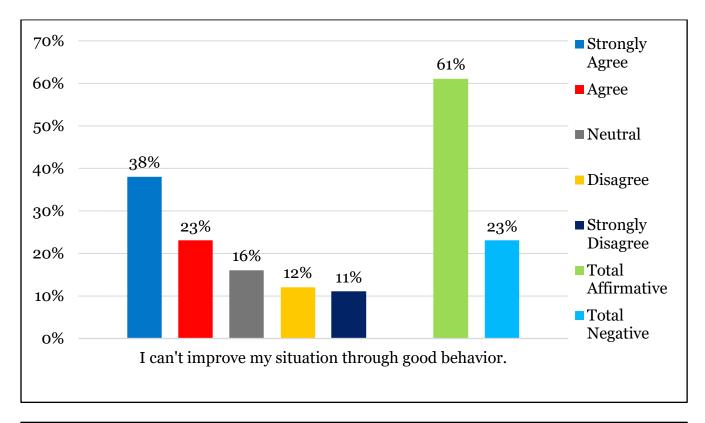


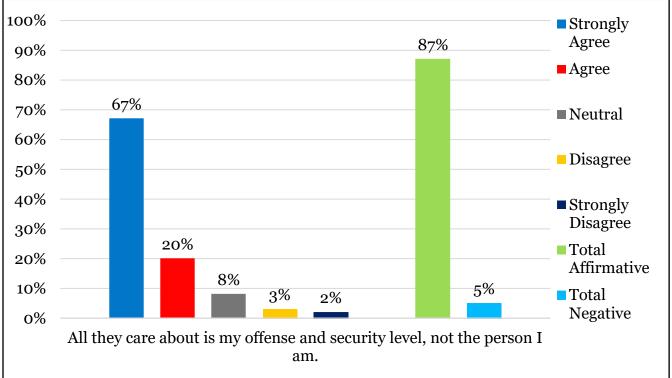


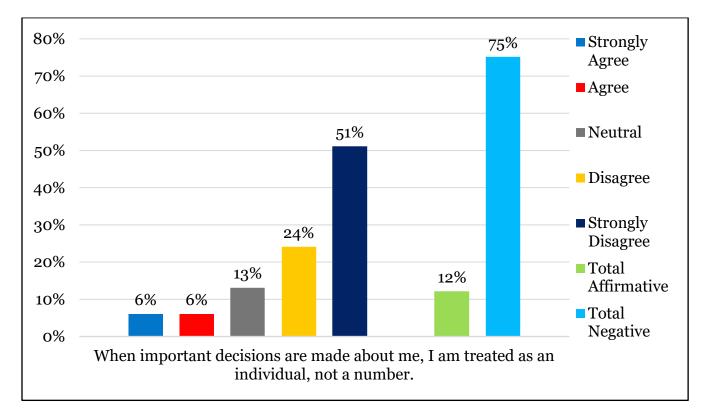


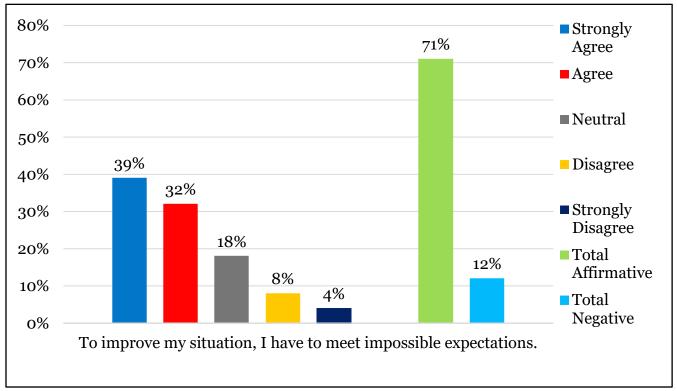
BUREAUCRATIC LEGITIMACY – THE TRANSPARENCY AND RESPONSIVENESS OF THE PRISON/PRISON SYSTEM AND ITS MORAL RECOGNITION OF THE INDIVIDUAL



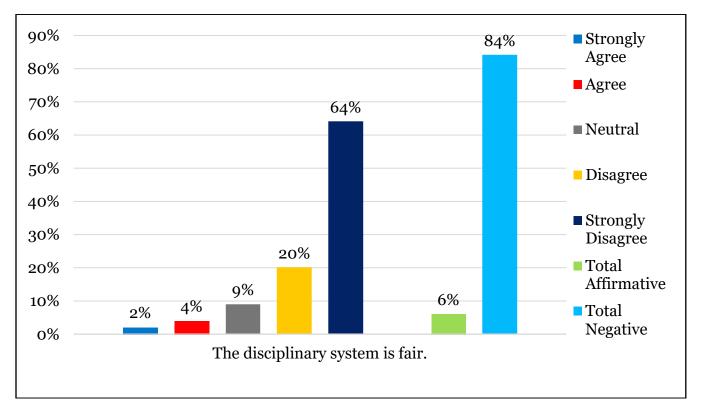


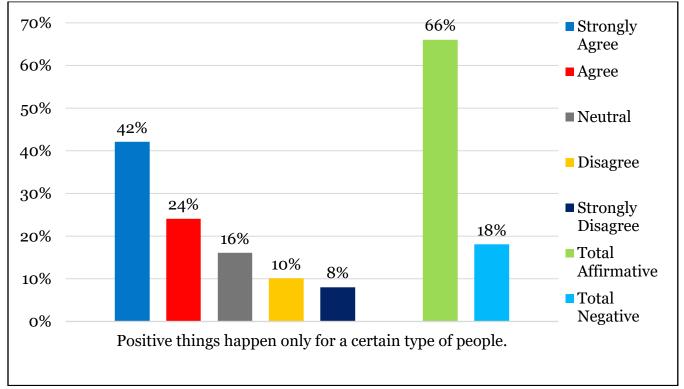


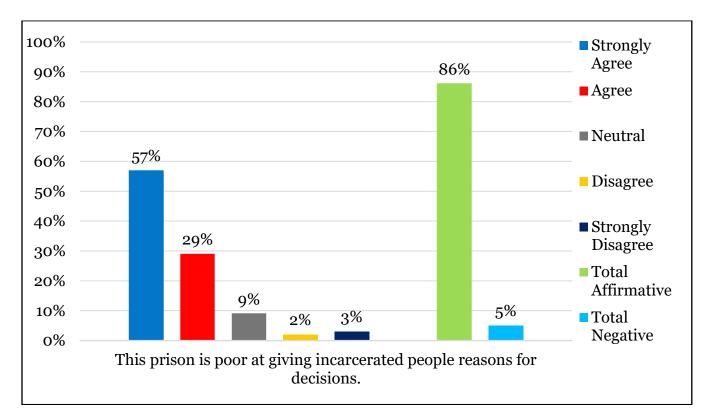




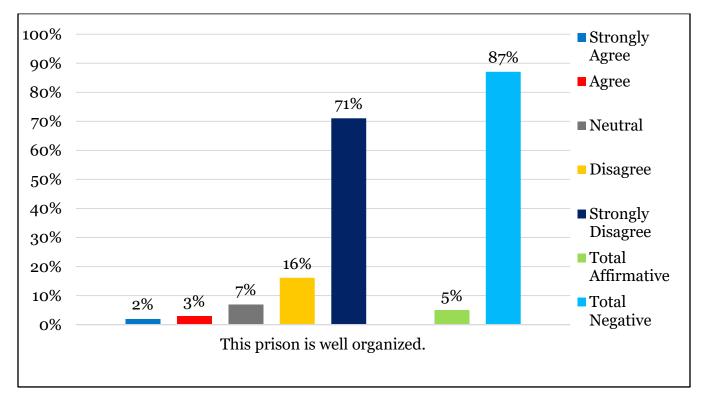
FAIRNESS – THE PERCEIVED IMPARTIALITY, PROPORTIONALITY AND LEGALITY OF PUNISHMENTS AND PROCEDURES

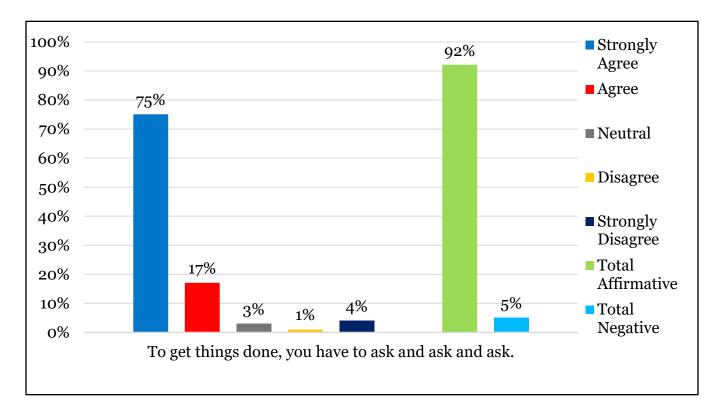


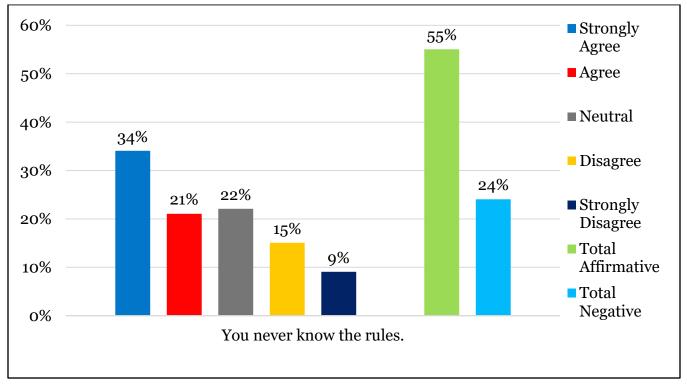




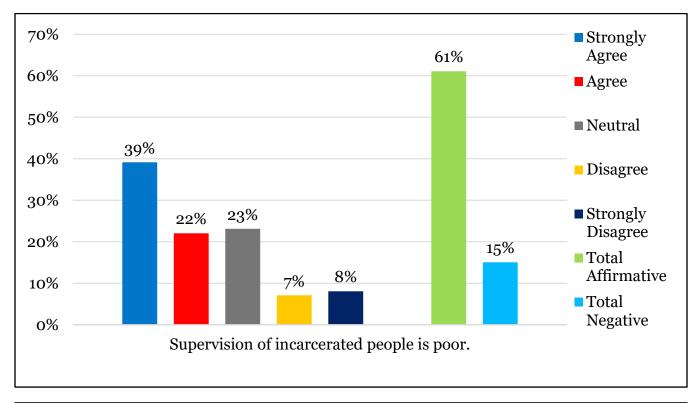
ORGANIZATION AND CONSISTENCY – THE CLARITY, PREDICTABILITY AND RELIABILITY OF THE PRISON



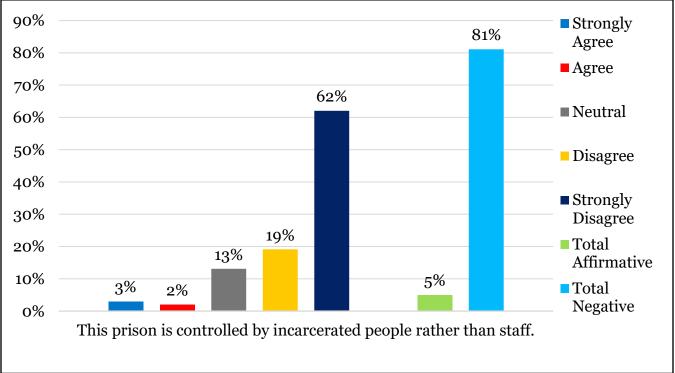


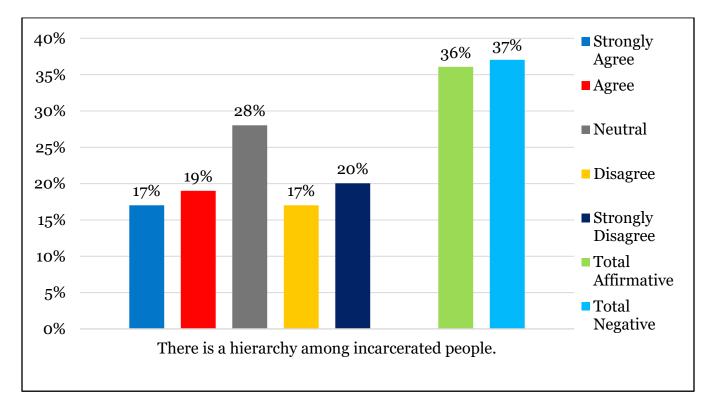


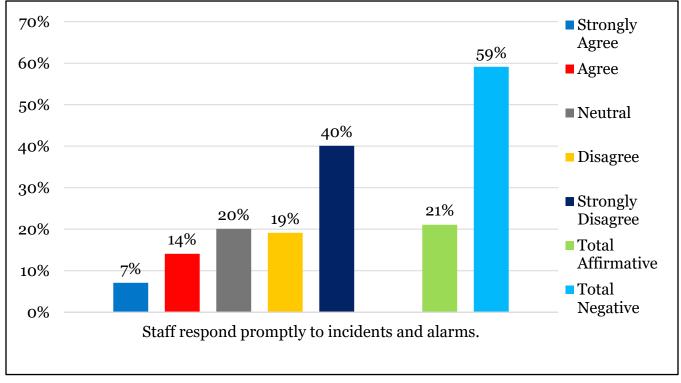
Security



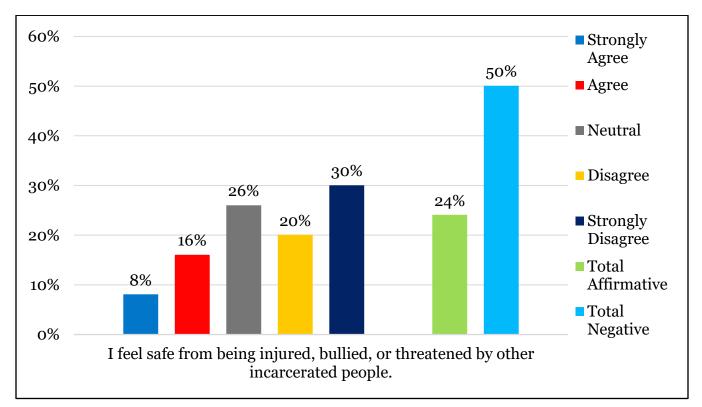
POLICING AND SECURITY – STAFF SUPERVISION AND CONTROL OF THE PRISON ENVIRONMENT



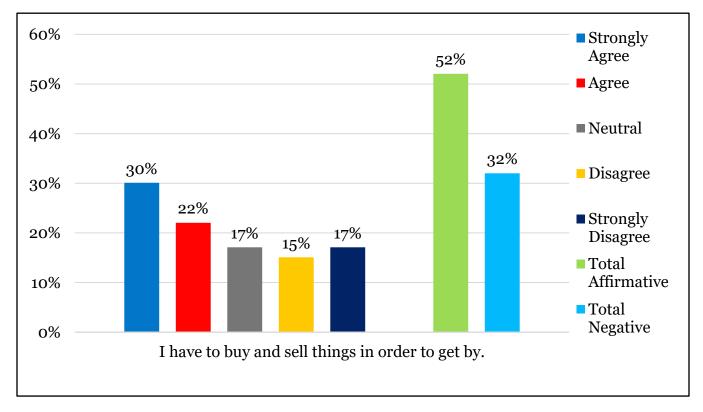


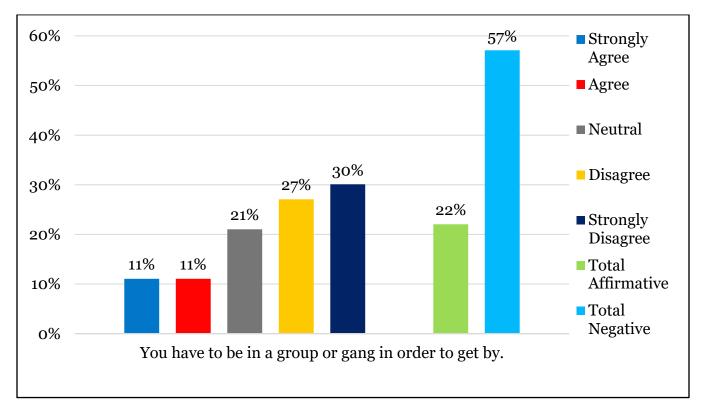


INCARCERATED PERSON SAFETY – THE FEELING OF SECURITY OR PROTECTION FROM HARM, THREAT OR DANGER

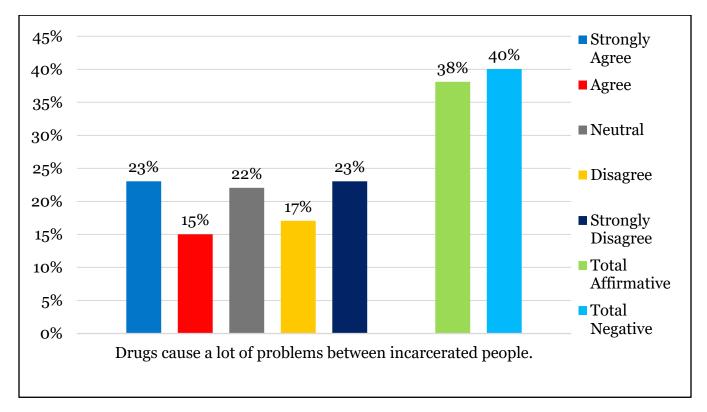


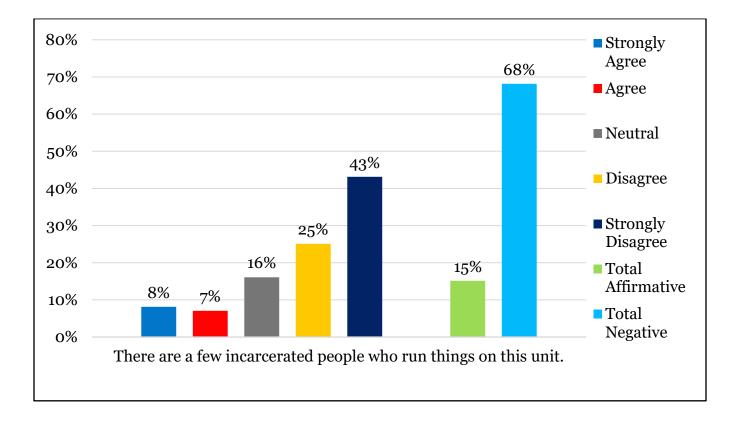
INCARCERATED PERSON ADAPTATION – THE NEED OR PRESSURE TO GET INVOLVED IN TRADE AND ALLEGIANCES





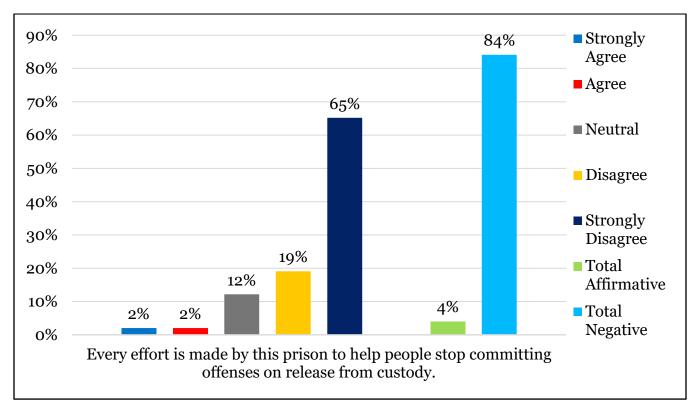
DRUGS AND EXPLOITATION – THE LEVEL OF DRUGS, BULLYING AND VICTIMIZATION IN THE PRISON ENVIRONMENT

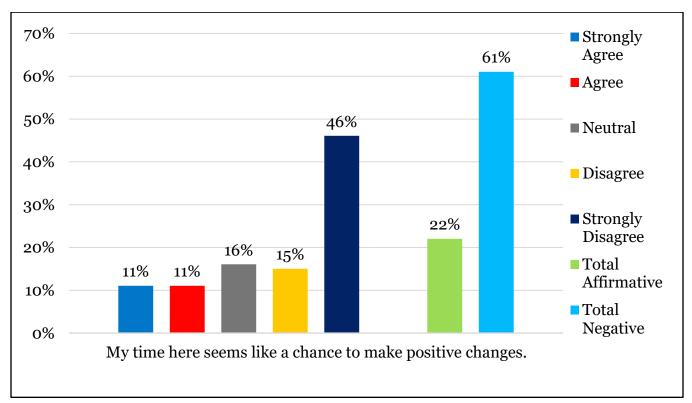


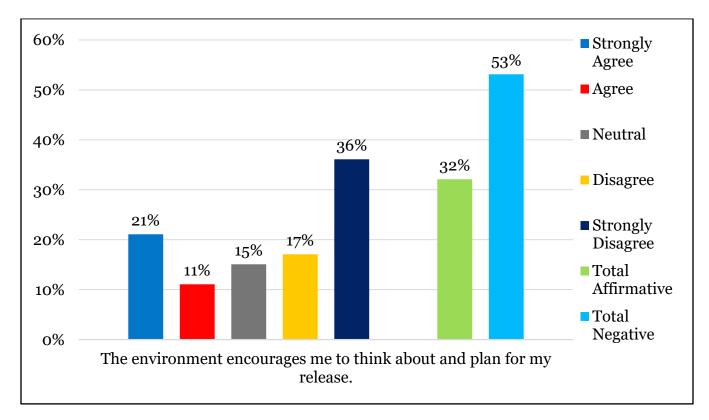


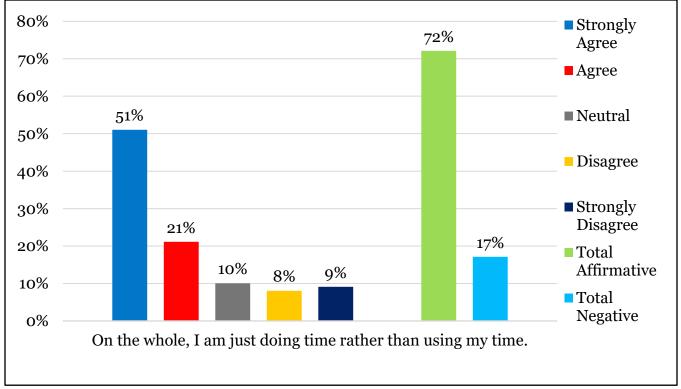
Well-being and Development

PERSONAL DEVELOPMENT – AN ENVIRONMENT THAT HELPS INCARCERATED PEOPLE WITH OFFENDING BEHAVIOR, PREPARATION FOR RELEASE AND THE DEVELOPMENT OF THEIR POTENTIAL

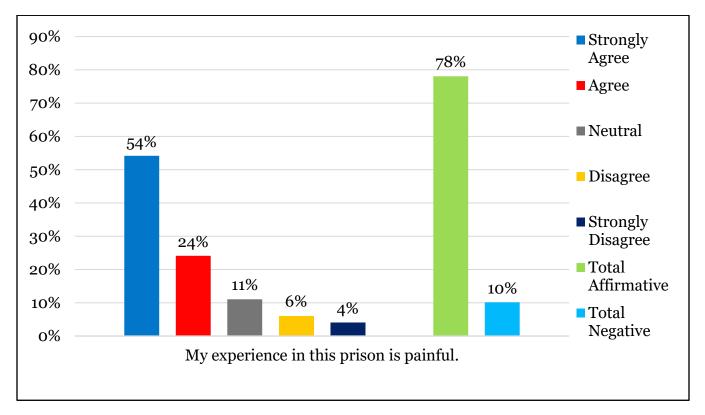


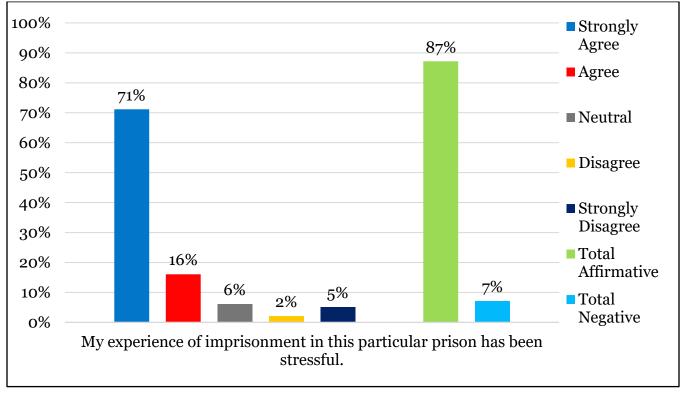






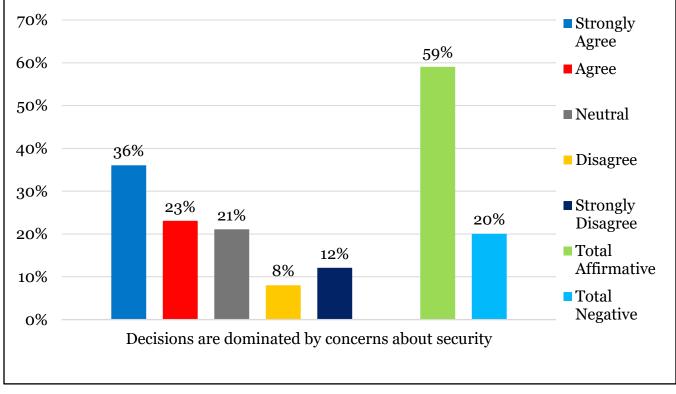
WELL-BEING – FEELINGS OF PAIN, PUNISHMENT AND TENSION EXPERIENCED BY INCARCERATED PEOPLE



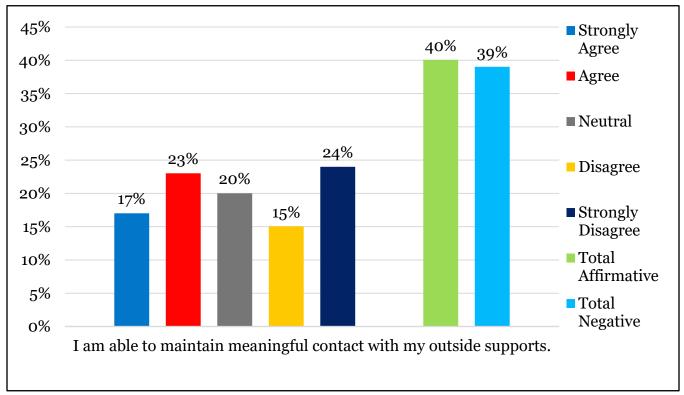


Additional Questions

DECISION-MAKING – THE EXTENT TO WHICH ADMINISTRATORS PRIORITIZE SECURITY CONCERNS OVER OTHER FACTORS

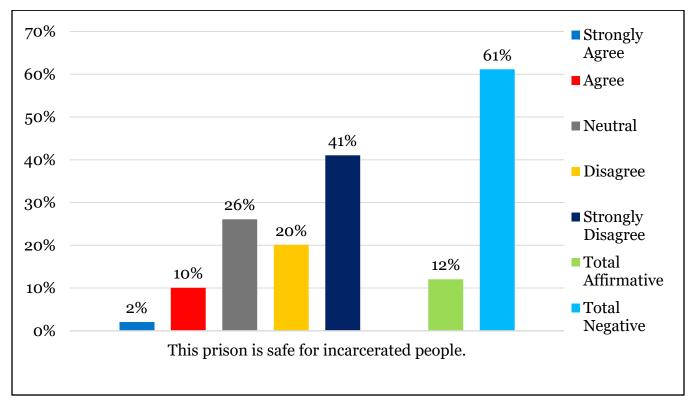


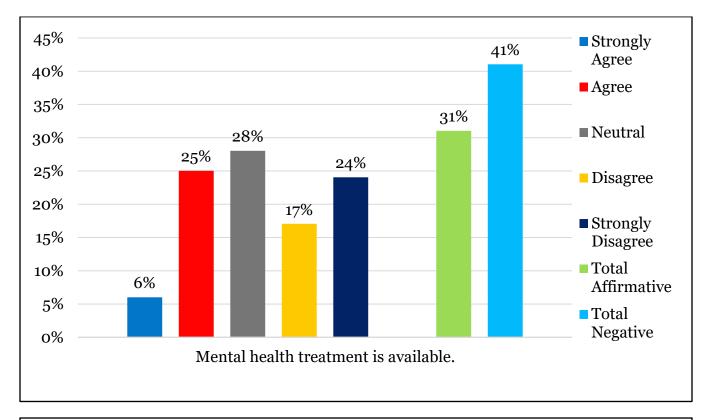
FAMILY CONTACT – AN ENVIRONMENT THAT FACILITATES INCARCERATED PEOPLE MAINTAINING RELATIONSHIPS WITH LOVED ONES

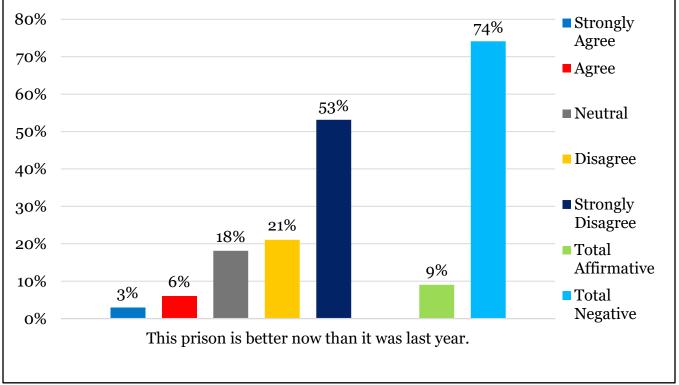


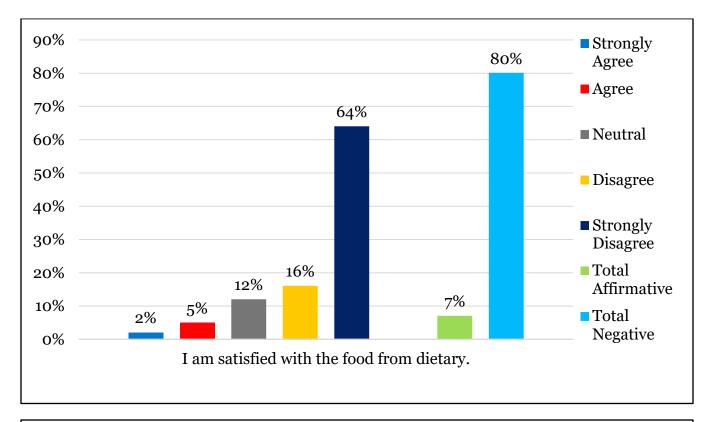
Charts: JHA Questions

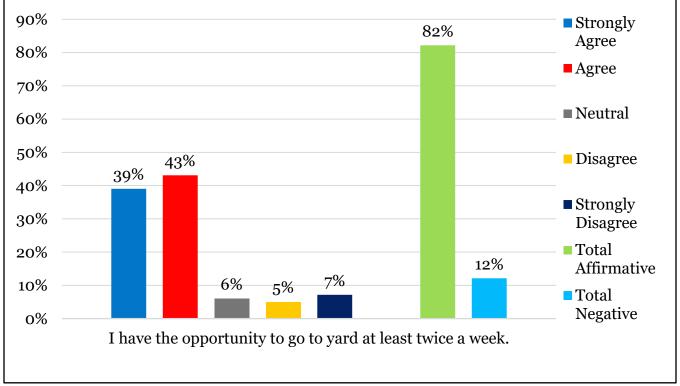
QUESTIONS USED IN PREVIOUS JHA SURVEYS



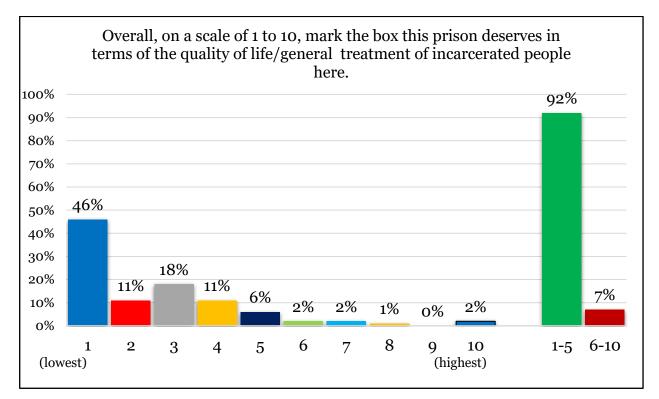








OVERALL QUALITY OF LIFE



Tables of Results by Individual Survey Items

Age		
18-26	39	6%
26-30	88	14%
31-40	185	29%
41-50	163	25%
51 and over	168	26%
No response: 4		

Race or ethnicity		
White	141	22%
Black	366	58%
Hispanic or Latino	81	13%
Other	48	8%
No response: 11		

Are you within two years of release?		
Yes	137	22%
No	500	78%
No response: 10		

Were you first incarcerated prior to		
age 25?		
Yes	404	64%
No	231	36%
No response: 12		

What housing status are you currently on?		
General Population	575	89%
Restrictive Housing	36	6%
Other	32	5%
No response: 4		

Are you currently getting at least twohours a day out of your cell orsleeping area?Yes25941%No37359%

No response: 15

Do you have a work or school assignment?		
Work Assignment	98	15%
School Assignment	29	5%
Both	5	1%
Neither	510	79%
NT		

No response: 5

Relationships between staff and incarcerated people are good.

		-
Strongly Agree	5	1%
Agree	20	3%
Neutral	77	12%
Disagree	153	24%
Strongly Disagree	388	60%
Affirmative (SA/A)	25	4%
Negative (SD/D)	541	84%
No response: 4		

I receive support from staff when I		
need it.		
Strongly Agree	6	1%
Agree	33	5%
Neutral	111	17%
Disagree	167	26%
Strongly Disagree	325	51%
Affirmative (SA/A)	39	6%
Negative (SD/D)	492	77%
No response: 5		

Staff here treat incarcerated people		
fairly when applying the rules.		
Strongly Agree	6	1%
Agree	28	4%
Neutral	64	10%
Disagree	152	24%
Strongly Disagree	390	61%
Affirmative (SA/A)	34	5%
Negative (SD/D)	542	85%
No response: 7		

I trust the officers.		
Strongly Agree	2	0%
Agree	12	2%
Neutral	60	9%
Disagree	117	18%
Strongly Disagree	449	70%
Affirmative (SA/A)	14	2%
Negative (SD/D)	566	88%
No response: 7		

I get along well with the officers on my unit.		
Strongly Agree	12	2%
Agree	60	9%
Neutral	224	35%
Disagree	93	15%
Strongly Disagree	245	39%
Affirmative (SA/A)	72	11%
Negative (SD/D)	338	54%
No response: 13		

The best way to get things done is to go through official channels.		
Strongly Agree	54	9%
Agree	91	14%
Neutral	81	13%
Disagree	131	21%
Strongly Disagree	275	44%
Affirmative (SA/A)	145	23%
Negative (SD/D)	406	65%
No response: 15		

I have been helped significantly by a staff member with a particular problem.		
Strongly Agree	16	3%
Agree	63	10%
Neutral	99	16%
Disagree	145	23%
Strongly Disagree	315	49%
Affirmative (SA/A)	79	13%
Negative (SD/D)	460	72%
No response: 9		

Overall, I am treated fairly by staff.		
Strongly Agree	14	2%
Agree	64	10%
Neutral	128	20%
Disagree	140	22%
Strongly Disagree	295	46%
Affirmative (SA/A)	78	12%
Negative (SD/D)	435	68%
No response: 6		

I am treated as a person of value.		
Strongly Agree	10	2%
Agree	15	2%
Neutral	67	10%
Disagree	136	21%
Strongly Disagree	412	64%
Affirmative (SA/A)	25	4%
Negative (SD/D)	548	85%
No response: 7		

Some of the treatment I receive is		
degrading.		
Strongly Agree	292	46%
Agree	203	32%
Neutral	63	10%
Disagree	34	5%
Strongly Disagree	37	6%
Affirmative (SA/A)	495	78%
Negative (SD/D)	71	11%
No response: 18		

I feel safe from being injured, bullied, or threatened by other incarcerated people.		
Strongly Agree	53	8%
Agree	98	16%
Neutral	164	26%
Disagree	125	20%
Strongly Disagree	192	30%
Affirmative (SA/A)	151	24%
Negative (SD/D)	317	50%
No response: 15		

To improve my situation, I have to meet impossible expectations.		
Strongly Agree	240	39%
Agree	200	32%
Neutral	109	18%
Disagree	47	8%
Strongly Disagree	26	4%
Affirmative (SA/A)	440	71%
Negative (SD/D)	73	12%
No response: 25		

Staff have enough experience and expertise to deal with issues that matter to me.		
Strongly Agree	21	3%
Agree	35	6%
Neutral	87	14%
Disagree	179	29%
Strongly Disagree	302	48%
Affirmative (SA/A)	56	9%
Negative (SD/D)	481	77%
No response: 21		

If you do something wrong, staff only use punishments if they have tried other options first.		
Strongly Agree	54	9%
Agree	46	7%
Neutral	62	10%
Disagree	113	18%
Strongly Disagree	351	56%
Affirmative (SA/A)	100	16%
Negative (SD/D)	464	74%
No response: 21		

Staff are argumentative towards incarcerated people.		
Strongly Agree	389	62%
Agree	138	22%
Neutral	47	7%
Disagree	19	3%
Strongly Disagree	36	6%
Affirmative (SA/A)	527	84%
Negative (SD/D)	55	9%
No response: 18		

To get things done, you have to ask and ask and ask.		
Strongly Agree	472	75%
Agree	107	17%
Neutral	17	3%
Disagree	8	1%
Strongly Disagree	23	4%
Affirmative (SA/A)	579	92%
Negative (SD/D)	31	5%
No response: 20		

Supervision of incarcerated people		
is poor.		
Strongly Agree	246	39%
Agree	136	22%
Neutral	144	23%
Disagree	45	7%
Strongly Disagree	52	8%
Affirmative (SA/A)	382	61%
Negative (SD/D)	97	15%
No response: 24		

The environment encourages me to think about and plan for my release.		
Strongly Agree	134	21%
Agree	66	11%
Neutral	95	15%
Disagree	105	17%
Strongly Disagree	224	36%
Affirmative (SA/A)	200	32%
Negative (SD/D)	329	53%
No response: 23		

Positive things only happen for a		
certain type of people		
Strongly Agree	264	42%
Agree	149	24%
Neutral	101	16%
Disagree	60	10%
Strongly Disagree	52	8%
Affirmative (SA/A)	413	66%
Negative (SD/D)	112	18%
No response: 21		

I can't improve my situation through good behavior.		
Strongly Agree	236	38%
Agree	146	23%
Neutral	103	16%
Disagree	75	12%
Strongly Disagree	66	11%
Affirmative (SA/A)	382	61%
Negative (SD/D)	141	23%
No response: 21		

My experience of imprisonment in this particular prison has been stressful.		
Strongly Agree	449	71%
Agree	100	16%
Neutral	38	6%
Disagree	13	2%
Strongly Disagree	32	5%
Affirmative (SA/A)	549	87%
Negative (SD/D)	45	7%
No response: 15		

I have to be careful about everything I		
do, or it can be used against me.		
Strongly Agree	423	67%
Agree	145	23%
Neutral	38	6%
Disagree	8	1%
Strongly Disagree	13	2%
Affirmative (SA/A)	568	90%
Negative (SD/D)	21	3%

On the whole, I am just doing time
rather than using my time.

No response: 20

rather than using my time.		
Strongly Agree	316	51%
Agree	132	21%
Neutral	65	10%
Disagree	52	8%
Strongly Disagree	57	9%
Affirmative (SA/A)	448	72%
Negative (SD/D)	109	17%
No response: 25		

This prison is controlled by incarcerated people rather than staff.				
Strongly Agree	20	3%		
Agree	15	2%		
Neutral	83	13%		
Disagree	121	19%		
Strongly Disagree	384	62%		
Affirmative (SA/A)	35	5%		
Negative (SD/D) 505 81%				
No response: 24				

This prison is well organized.			
Strongly Agree	15	2%	
Agree	18	3%	
Neutral	44	7%	
Disagree	103	16%	
Strongly Disagree	447	71%	
Affirmative (SA/A)	33	5%	
Negative (SD/D)	550	87%	
No response: 20			

I feel that I am treated with respect		
by staff.		
Strongly Agree	12	2%
Agree	33	5%
Neutral	94	15%
Disagree	119	19%
Strongly Disagree	368	59%
Affirmative (SA/A)	45	7%
Negative (SD/D)	487	78%
No response: 21		

Staff respond promptly to incidents		
and alarms.		
Strongly Agree	42	7%
Agree	87	14%
Neutral	125	20%
Disagree	121	19%
Strongly Disagree	251	40%
Affirmative (SA/A)	129	21%
Negative (SD/D)	372	59%
No response: 21		

When I need to get something done, I can normally get it done by talking to someone face to face. Strongly Agree 7% 42 Agree 12% 74 Neutral 21% 130 Disagree 24% 153 Strongly Disagree 37% 230 Affirmative (SA/A) 116 19% Negative (SD/D) 383 61% No response: 18

You never know the rules.			
Strongly Agree	213	34%	
Agree	130	21%	
Neutral	136	22%	
Disagree	91	15%	
Strongly Disagree	56	9%	
Affirmative (SA/A)	343	55%	
Negative (SD/D)	147	24%	
No response: 21			

My experience in this prison is painful.		
Strongly Agree	340	54%
Agree	151	24%
Neutral	71	11%
Disagree	35	6%
Strongly Disagree	27	4%
Affirmative (SA/A)	491	78%
Negative (SD/D)	62	10%
No response: 23		

There is a hierarchy among incarcerated people.		
Strongly Agree	99	17%
Agree	108	19%
Neutral	163	28%
Disagree	96	17%
Strongly Disagree	114	20%
Affirmative (SA/A)	207	36%
Negative (SD/D)	210	37%
No response: 67		

The disciplinary system is fair.		
Strongly Agree	13	2%
Agree	26	4%
Neutral	58	9%
Disagree	127	20%
Strongly Disagree	401	64%
Affirmative (SA/A)	39	6%
Negative (SD/D)	528	84%
No response: 22		

There are a few incarcerated people who run things on this unit.		
Strongly Agree	51	8%
Agree	46	7%
Neutral	99	16%
Disagree	155	25%
Strongly Disagree	267	43%
Affirmative (SA/A)	97	15%
Negative (SD/D)	422	68%
No response: 29		

I have to buy and sell things in order		
to get by.		
Strongly Agree	187	30%
Agree	139	22%
Neutral	105	17%
Disagree	93	15%
Strongly Disagree	104	17%
Affirmative (SA/A)	326	52%
Negative (SD/D)	197	32%
No response: 19		

Decisions are dominated by concerns about security.		
Strongly Agree	220	36%
Agree	140	23%
Neutral	130	21%
Disagree	49	8%
Strongly Disagree	76	12%
Affirmative (SA/A)	360	59%
Negative (SD/D)	125	20%
No response: 32		

My time here seems like a chance to make positive changes.		
Strongly Agree	67	11%
Agree	67	11%
Neutral	98	16%
Disagree	94	15%
Strongly Disagree	281	46%
Affirmative (SA/A)	134	22%
Negative (SD/D)	375	61%
No response: 40		

I am not being treated as a human		
being in here.		
Strongly Agree	301	47%
Agree	163	26%
Neutral	88	14%
Disagree	43	7%
Strongly Disagree	44	7%
Affirmative (SA/A)	464	73%
Negative (SD/D)	87	14%
No response: 8		

You have to be in a group or gang in order to get by.		
Strongly Agree	71	11%
Agree	69	11%
Neutral	134	21%
Disagree	167	27%
Strongly Disagree	188	30%
Affirmative (SA/A)	140	22%
Negative (SD/D)	355	57%
No response: 18		

When important decisions are made about me, I am treated as an individual and not a number.		
Strongly Agree	37	6%
Agree	37	6%
Neutral	84	13%
Disagree	156	24%
Strongly Disagree	323	51%
Affirmative (SA/A)	74	12%
Negative (SD/D)	479	75%
No response: 10		

Drugs cause a lot of problems between incarcerated people.

between mear certated people.		
Strongly Agree	144	23%
Agree	92	15%
Neutral	140	22%
Disagree	108	17%
Strongly Disagree	143	23%
Affirmative (SA/A)	236	38%
Negative (SD/D)	251	40%
No response: 20		

Bullying behavior by incarcerated people is not tolerated.		
		<u> </u>
Strongly Agree	82	13%
Agree	114	18%
Neutral	166	27%
Disagree	133	21%
Strongly Disagree	130	21%
Affirmative (SA/A)	196	31%
Negative (SD/D)	263	42%
No response: 22		

All they care about is my offense and security level, not the person I really am.		
Strongly Agree	429	67%
Agree	127	20%
Neutral	54	8%
Disagree	17	3%
Strongly Disagree	10	2%
Affirmative (SA/A)	556	87%
Negative (SD/D)	27	5%
No response: 10		

Anyone who harms themselves is considered by staff to be more of an attention seeker than someone who needs help.

306	48%
176	28%
105	17%
28	4%
20	3%
482	76%
48	7%
	176 105 28 20 482

I am able to maintain meaningful contact with my outside supports.		
Strongly Agree	109	17%
Agree	147	23%
Neutral	129	20%
Disagree	97	15%
Strongly Disagree	154	24%
Affirmative (SA/A)	256	40%
Negative (SD/D)	251	39%
No response: 11		

This prison is poor at giving incarcerated people reasons for decisions.		
Strongly Agree	364	57%
Agree	182	29%
Neutral	56	9%
Disagree	13	2%
Strongly Disagree	20	3%
Affirmative (SA/A)	546	86%
Negative (SD/D)	33	5%
No response: 12		

Staff help incarcerated people	
maintain contact with outside	
supports.	

Supporter		
Strongly Agree	17	3%
Agree	14	2%
Neutral	64	10%
Disagree	150	24%
Strongly Disagree	393	62%
Affirmative (SA/A)	31	5%
Negative (SD/D)	543	86%
No response: 9		

This is a humane prison.		
Strongly Agree	45	7%
Agree	39	6%
Neutral	91	15%
Disagree	123	20%
Strongly Disagree	329	52%
Affirmative (SA/A)	84	13%
Negative (SD/D)	452	72%
No response: 20		

Incarcerated people in this prison spend too long locked up in cells.		
Strongly Agree	478	76%
Agree	92	15%
Neutral	27	4%
Disagree	15	2%
Strongly Disagree	17	3%
Affirmative (SA/A)	570	91%
Negative (SD/D)	32	5%
No response: 18		

This prison is safe for incarcerated people.		
Strongly Agree	13	2%
Agree	66	10%
Neutral	165	26%
Disagree	125	20%
Strongly Disagree	261	41%
Affirmative (SA/A)	79	12%
Negative (SD/D)	386	61%
No response: 17		

Mental health treatment is		
available.		
Strongly Agree	39	6%
Agree	157	25%
Neutral	174	28%
Disagree	104	17%
Strongly Disagree	153	24%
Affirmative (SA/A)	196	31%
Negative (SD/D)	257	41%
No response: 20		

This prison is better now than it was		
last year.		
Strongly Agree	17	3%
Agree	36	6%
Neutral	110	18%
Disagree	131	21%
Strongly Disagree	331	53%
Affirmative (SA/A)	53	9%
Negative (SD/D)	462	74%
No response: 22		

I have the opportunity to go to yard at least twice a week.		
Strongly Agree	248	39%
Agree	273	43%
Neutral	40	6%
Disagree	31	5%
Strongly Disagree	44	7%
Affirmative (SA/A)	521	82%
Negative (SD/D)	75	12%
No response: 11		

Every effort is made by this prison to help people stop committing offenses on release from custody.		
Strongly Agree	14	2%
Agree	13	2%
Neutral	74	12%
Disagree	120	19%
Strongly Disagree	411	65%
Affirmative (SA/A)	27	4%
Negative (SD/D)	531	84%
No response: 15		

I am satisfied with food from dietary.				
Strongly Agree	16	2%		
Agree	32	5%		
Neutral	76	12%		
Disagree	105	16%		
Strongly Disagree	412	64%		
Affirmative (SA/A)	48	7%		
Negative (SD/D)	517	80%		
No response: 6				

Overall, on a scale of 1 to 10, mark the				
box this prison deserves in terms of				
the quality of life/general treatment of				
the people incarcerated here.				
1 (Lowest)	288	46%		
2	71	11%		
3	115	18%		
4	66	11%		
5	38	6%		
6	12	2%		
7	12	2%		
8	7	1%		
9	2	0%		
10 (Highest)	11	2%		
1-5	578	92%		
6–10	44	7%		
No response: 25				
Mean: 2.52				



This report was written by JHA staff. Media inquiries should be directed to JHA's Executive Director Jennifer Vollen-Katz at (312) 291-9183 or jvollen@thejha.org

Incarcerated individuals can send privileged mail to report issues to the John Howard Association, P.O. Box 10042, Chicago, IL 60610-0042. JHA staff read every letter and track this information to monitor what is occurring behind prison walls and to advocate for humane policies and practices. Family and friends can contact JHA via our website <u>www.thejha.org</u> or by leaving us a voicemail at (312) 291-9183.

Since 1901, JHA has provided public oversight of Illinois' juvenile and adult correctional facilities. Every year, JHA staff and trained volunteers inspect prisons, jails, and detention centers throughout the state. Based on these inspections, JHA regularly issues reports that are instrumental in improving prison conditions. JHA humbly thanks all the people who graciously shared their experiences and insights with us.

