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Vienna Correctional Center: Inmate Survey Results from JHA's Monitoring Visit Conducted October 10, 2018

Vienna Correctional Center is a minimum-security prison that housed 1,103 adult male inmates on the day of JHA's monitoring visit. JHA collected 495 surveys from inmates (44.9% of the population) during our monitoring visit of this prison. Inmate responses to survey questions are reported below.

Responses to Inmate Demographic Questions:

Race		
Black	250	51%
White	154	31%
Hispanic	42	8%
Other	34	7%
No response	15	3%
Total	495	100%

Age		
Under 26	69	14%
26-35	144	29%
36-45	137	28%
46-55	92	19%
Over 55	44	9%
No response	9	2%
Total	495	100%

What County are you from?		
Cook County	218	44%
Not Cook County	265	54%
No response	12	2%
Total	495	100%

Primary assignment		
Work	167	34%
School	109	22%
Unassigned	184	37%
Other	10	2%
No response	25	5%
Total	495	100%

Responses to Inmate Survey Questions:

Q1: I feel safe		
Strongly Agree	60	12%
Agree	128	26%
Neutral	165	33%
Disagree	80	16%
Strongly Disagree	53	11%
No Response	9	2%
Total	495	100%

Q2: Most staff treat inmates with respect		
Strongly Agree	12	2%
Agree	72	15%
Neutral	76	15%
Disagree	162	33%
Strongly Disagree	160	32%
No Response	13	3%
Total	495	100%

Q3: Most inmates treat other inmates with respect		
Strongly Agree	18	4%
Agree	118	24%
Neutral	176	36%
Disagree	100	20%
Strongly Disagree	74	15%
No Response	9	2%
Total	495	100%

Q4: Mental Health Treatment is available		
Strongly Agree	54	11%
Agree	196	40%
Neutral	123	25%
Disagree	65	13%
Strongly Disagree	40	8%
No Response	17	3%
Total	495	100%

Q5: Most staff follow rules		
Strongly Agree	13	3%
Agree	84	17%
Neutral	87	18%
Disagree	161	33%
Strongly Disagree	142	29%
No Response	8	2%
Total	495	100%

Q6: My Correctional Counselor is effective		
Strongly Agree	8	2%
Agree	33	7%
Neutral	66	13%
Disagree	119	24%
Strongly Disagree	262	53%
No Response	7	1%
Total	495	100%

Q7: I am satisfied with medical services		
Strongly Agree	15	3%
Agree	70	14%
Neutral	114	23%
Disagree	131	26%
Strongly Disagree	158	32%
No Response	7	1%
Total	495	100%

Q8: I avoid health care to avoid $5 co-pay		
Strongly Agree	249	50%
Agree	99	20%
Neutral	46	9%
Disagree	46	9%
Strongly Disagree	44	9%
No Response	11	2%
Total	495	100%

Q9: The disciplinary process is fair		
Strongly Agree	11	2%
Agree	41	8%
Neutral	119	24%
Disagree	103	21%
Strongly Disagree	208	42%
No Response	13	3%
Total	495	100%

Q10: This facility is safe for inmates		
Strongly Agree	24	5%
Agree	89	18%
Neutral	157	32%
Disagree	105	21%
Strongly Disagree	113	23%
No Response	7	1%
Total	495	100%

Q11: There is at least one staff member who I could ask for help		
Strongly Agree	70	14%
Agree	158	32%
Neutral	92	19%
Disagree	65	13%
Strongly Disagree	104	21%
No Response	6	1%
Total	495	100%

Q12: The grievance process is effective		
Strongly Agree	6	1%
Agree	11	2%
Neutral	92	19%
Disagree	109	22%
Strongly Disagree	267	54%
No Response	10	2%
Total	495	100%

Q13: I would feel comfortable filing a grievance		
Strongly Agree	11	2%
Agree	46	9%
Neutral	78	16%
Disagree	123	25%
Strongly Disagree	226	46%
No Response	11	2%
Total	495	100%

Q14: This facility is better now than last year		
Strongly Agree	3	1%
Agree	10	2%
Neutral	155	31%
Disagree	78	16%
Strongly Disagree	191	39%
No Response	58	12%
Total	495	100%

Q15: Contraband from outside the facility often gets inside		
Strongly Agree	29	6%
Agree	37	7%
Neutral	129	26%
Disagree	119	24%
Strongly Disagree	131	26%
No Response	50	10%
Total	495	100%

Q16: There is frequent gang activity here		
Strongly Agree	77	16%
Agree	77	16%
Neutral	104	21%
Disagree	99	20%
Strongly Disagree	96	19%
No Response	42	8%
Total	495	100%

Q17: Mail is timely		
Strongly Agree	16	3%
Agree	96	19%
Neutral	99	20%
Disagree	104	21%
Strongly Disagree	140	28%
No Response	40	8%
Total	495	100%

Q18: Temperature is comfortable		
Strongly Agree	5	1%
Agree	27	5%
Neutral	56	11%
Disagree	116	23%
Strongly Disagree	255	52%
No Response	36	7%
Total	495	100%

Q19: Posted schedules are accurate		
Strongly Agree	19	4%
Agree	115	23%
Neutral	119	24%
Disagree	105	21%
Strongly Disagree	108	22%
No Response	29	6%
Total	495	100%

Q20: Ventilation is adequate		
Strongly Agree	5	1%
Agree	45	9%
Neutral	83	17%
Disagree	131	26%
Strongly Disagree	196	40%
No Response	35	7%
Total	495	100%

Q21: When something is broken it is fixed in a timely manner		
Strongly Agree	8	2%
Agree	37	7%
Neutral	64	13%
Disagree	140	28%
Strongly Disagree	216	44%
No Response	30	6%
Total	495	100%

Q22: I am satisfied with food from dietary		
Strongly Agree	3	1%
Agree	12	2%
Neutral	37	7%
Disagree	81	16%
Strongly Disagree	332	67%
No Response	30	6%
Total	495	100%

Q23: Clothing provided by state is adequate		
Strongly Agree	2	0%
Agree	26	5%
Neutral	37	7%
Disagree	82	17%
Strongly Disagree	317	64%
No Response	31	6%
Total	495	100%

Q24: I have adequate access to showers		
Strongly Agree	165	33%
Agree	199	40%
Neutral	55	11%
Disagree	14	3%
Strongly Disagree	30	6%
No Response	32	6%
Total	495	100%

Q25: Enough state hygiene items are provided		
Strongly Agree	12	2%
Agree	24	5%
Neutral	45	9%
Disagree	106	21%
Strongly Disagree	279	56%
No Response	29	6%
Total	495	100%

Q26: There is enough rec		
Strongly Agree	70	14%
Agree	149	30%
Neutral	100	20%
Disagree	58	12%
Strongly Disagree	85	17%
No Response	33	7%
Total	495	100%

Q27: I have adequate access to law library		
Strongly Agree	40	8%
Agree	135	27%
Neutral	145	29%
Disagree	60	12%
Strongly Disagree	79	16%
No Response	36	7%
Total	495	100%

Q28: I have enough access to phones		
Strongly Agree	37	7%
Agree	108	22%
Neutral	77	16%
Disagree	93	19%
Strongly Disagree	149	30%
No Response	31	6%
Total	495	100%

Q29: Helpful reentry info is provided by staff		
Strongly Agree	15	3%
Agree	56	11%
Neutral	131	26%
Disagree	101	20%
Strongly Disagree	147	30%
No Response	45	9%
Total	495	100%

Q30: Education programming is adequate		
Strongly Agree	15	3%
Agree	53	11%
Neutral	85	17%
Disagree	107	22%
Strongly Disagree	203	41%
No Response	32	6%
Total	495	100%

Q31: Rehabilitative programming is adequate		
Strongly Agree	9	2%
Agree	37	7%
Neutral	84	17%
Disagree	112	23%
Strongly Disagree	217	44%
No Response	36	7%
Total	495	100%

- Not all percentages reported for individual survey items add up to 100% due to percentages being rounded to whole number.

Comparison Chart: Average Inmate Response to Survey Items, Vienna Compared to Other IDOC Prisons JHA Visited During 2018

Other IDOC facilities surveyed include the following prisons: Centralia, Danville, Dixon, Jacksonville, Kewanee, Lawrence, Logan, Menard, Menard MSU, Murphysboro, Pontiac, Pontiac MSU, Robinson Shawnee, and Stateville.

Methodology:

For the comparison chart, average inmate survey responses were calculated by converting the survey response options “Strongly Disagree” through “Strongly Agree” to a numerical value of -2 through 2 for each survey question, so that “Strongly Disagree” equals -2, “Disagree” equals -1, and so on, and then an average was calculated based on the aggregate responses to each survey item, or question after applying filter: prison x and all prisons other than prison x. The bars indicate the direction from, and the extent to which the average inmate response to each survey item deviates from “neutral,” or 0 as a numerical value for the prison highlighted in this summary of results versus all other prisons included in the sample.

When JHA conducted a monitoring visit of a prison, paper copies of the Inmate Survey were mailed to the prison prior to JHA’s visit and distributed by IDOC staff. Enough surveys were provided so that every inmate had an opportunity to complete a survey if they elected to do so. Each survey was accompanied by an information sheet, explaining to the inmate that participation was voluntary and completed surveys would be held in confidence by JHA staff. The information sheet was constructed based on the Federal Bureau of Prisons guidelines for anonymous surveys for prisoners. On the day of the monitoring visit, completed surveys were collected from the inmates who volunteered to complete a survey by JHA staff.