

## COVID-19 Survey Results: Jacksonville Correctional Center

The John Howard Association (JHA) is an independent citizen correctional oversight organization that goes into prisons to monitor conditions of confinement and treatment of people who are incarcerated; we fight for a fair and humane system and for government transparency and accountability. For 119 years we have been the eyes and ears of the public inside Illinois' prisons, reporting what we see, hear and learn inside facilities and using this information to recommend policy and practice changes and advocate for system reform.

It is critical that we know and understand how people in prison are experiencing the COVID-19 health crisis and what the government must do to meet the health needs of people in prison. To further this end, JHA launched a special system-wide COVID-19 survey to enable us to hear directly from those who are in prisons about prison conditions during the COVID-19 pandemic.

The survey results reported herein indicate how 601 people imprisoned at Jacksonville Correctional Center responded to survey items contained within the COVID-19 survey during the time frame of April 24<sup>th</sup> to May 20<sup>th</sup> 2020. As of April 24<sup>th</sup>, 2020, there were 963 people imprisoned at Jacksonville. Thus, this sample of survey respondents consists of 62.41% of Jacksonville's prison population. COVID-19 surveys that were completed after May 20<sup>th</sup> will be accounted for in JHA's work and analyses conducted in the future, but are not reported below.

JHA provided prison administrators with enough survey packets (COVID-19 survey, informed consent notice/instruction sheet, and business reply envelope addressed to JHA) so that every person imprisoned at Jacksonville had an opportunity to participate in the COVID-19 survey if they chose to do so. Because some people who submitted a survey did not answer all questions within the survey, the count of people who responded to each question is less than the overall sample of 601.

The results of the surveys JHA collected from people imprisoned at Jacksonville Correctional Center are tabulated on the pages that follow.

## Tables of Results by Individual Survey Items:

<b>Q1: How did you get information from IDOC about COVID 19 prevention?</b>		
Paper bulletin on unit	244	40.60%
Inmate info channel on TV	146	24.29%
Verbal communication by staff	83	13.81%
Other	142	23.63%
I did not get this information	72	11.98%
Total does not add to 100% for this question because more than one answer could be selected		

<b>Q2: Did you have enough soap to regularly wash your hands in the last week?</b>		
No	302	51.71%
Yes	252	43.15%
Unsure	30	5.14%
Total	584	100%
No response: 17 (2.83%)		

<b>Q3: How often did you get cleaning chemicals from IDOC to clean your cell/sleeping area in the last week (examples: soap, bleach, Citral Green or peroxide)?</b>		
Once a day	96	16.33%
2 to 3 times last week	41	6.97%
Once last week	151	25.68%
None	300	51.02%
Total	588	100%
No response: 13 (2.16%)		

<b>Q4: Did you get enough cleaning chemicals to thoroughly clean your cell/sleeping area in the last week?</b>		
No, I did not get enough to make cell clean	202	34.47%
Yes	62	10.58%
Unsure	35	5.97%
No, I did not get any cleaning chemicals	287	48.98%
Total	586	100%
No response: 15 (2.50%)		

<b>Q5: Did the common areas you have access to get cleaned at least two times a day in the last week (examples: dayrooms, showers)?</b>		
No	190	32.99%
Some areas cleaned, but not all	270	46.88%
Yes, all areas were cleaned	89	15.45%
Unsure	27	4.69%
Total	576	100%
No response: 25 (4.16%)		

<b>Q6: Have you tried to get medical care because of COVID-19 in the last week?</b>		
No, because I did not want to	36	6.20%
No, because I was not sick	447	76.94%
Yes, but no response from staff	86	14.80%
Yes, and staff responded	12	2.07%
Total	581	100%
No response: 20 (3.33%)		

<b>Q7: Would you tell IDOC staff (medical or security) if you were sick because of COVID-19?</b>		
No	74	12.61%
Yes	448	76.32%
Unsure	65	11.07%
Total	587	100%
No response: 14 (2.33%)		

<b>Q8: Did you go to yard at least once in the last week?</b>		
No, not allowed to	499	85.30%
No, did not want to	18	3.08%
Yes	68	11.62%
Total	585	100%
No response: 16 (2.66%)		

<b>Q9a: Did the inmates around you follow good health practices in the last week by washing their hands often?</b>		
No	329	56.92%
Yes	129	22.32%
Unsure	120	20.76%
Total	578	100%
No response: 23 (3.83%)		

<b>Q9b: Did the inmates around you follow good health practices in the last week by covering their mouth with inside of arm when coughing/sneezing?</b>		
No	365	63.81%
Yes	103	18.01%
Unsure	104	18.18%
Total	572	100%
No response: 29 (4.83%)		

<b>Q9c: Did the inmates around you follow good health practices in the last week by cleaning shared items after use (example: phones)?</b>		
No	360	64.17%
Yes	123	21.93%
Unsure	78	13.90%
Total	561	100%
No response: 40 (6.66%)		

<b>Q9d: Did the inmates around you follow good health practices in the last week by staying at least 6 feet away from others when possible?</b>		
No	516	89.74%
Yes	42	7.30%
Unsure	17	2.96%
Total	575	100%
No response: 26 (4.33%)		

<b>Q10a: Did you follow good health practices in the last week by washing your hands often?</b>		
No	23	3.97%
Yes	533	95.34%
Unsure	4	0.69%
Total	580	100%
No response: 21 (3.49%)		

<b>Q10b: Did you follow good health practices in the last week by covering your mouth with inside of arm when coughing/sneezing?</b>		
No	37	6.42%
Yes	532	92.36%
Unsure	7	1.22%
Total	576	100%
No response: 25 (4.16%)		

<b>Q10c: Did you follow good health practices in the last week by cleaning shared items after use (example: phones)?</b>		
No	121	21.12%
Yes	435	75.92%
Unsure	17	2.97%
Total	573	100%
No response: 28 (4.66%)		

<b>Q10d: Did you follow good health practices in the last week by staying at least 6 feet away from others when possible?</b>		
No	361	64.93%
Yes	165	29.68%
Unsure	30	5.40%
Total	556	100%
No response: 45 (7.49%)		

<b>Q11: Could you take a shower at least 3 times last week?</b>		
No	35	5.94%
Yes	554	94.06%
Total	589	100%
No response: 12 (2.00%)		

<b>Q12: Did you get laundry service in the last week (whites and blues)?</b>		
No, was not offered	50	8.58%
No, do not want to use laundry service	11	1.89%
Yes, and my laundry was cleaned	378	64.84%
Yes, but they did not use detergent	144	24.70%
Total	583	100%
No response: 18 (3.00%)		

<b>Q13: Did you get at least one free phone call in the last week?</b>		
No	419	74.03%
Yes	81	14.31%
Yes, but the call cut out early	9	1.59%
This does not apply to me	57	10.07%
Total	566	100%
No response: 35 (5.82%)		

<b>Q14: Did you get a free video visit in the last week?</b>		
No	295	51.04%
Yes, and it worked	44	7.61%
Yes, but bad service/ cut short	134	23.18%
This does not apply to me	105	18.17%
Total	578	100%
No response: 23 (3.83%)		

<b>Q15: Could you send and get mail in the last week?</b>		
No	72	12.33%
Yes	482	82.53%
This does not apply to me	30	5.14%
Total	584	100%
No response: 17 (2.83%)		

<b>Q16: Did commissary run on schedule this week?</b>		
Yes, full shop	10	1.71%
Yes, limited shop	454	77.61%
Yes, but not my unit's shop week	8	1.37%
No	113	19.32%
Total	585	100%
No response: 16 (2.66%)		